



VMRC Consumer Services Committee Meeting

Wednesday, July 22, 2026

4:00 PM – 5:00 PM

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Valley Mountain Regional Center
702 N. Aurora Street
Stockton, CA 95202

Zoom:

<https://us06web.zoom.us/j/85824591150?pwd=lu0z2Qhspg6QkKCaj0U14pFf4H0cX4.1>

Webinar ID

858 2459 1150

Passcode: 878650



VMRC Consumer Services Committee Meeting

July 22, 2026

- A. Call to Order, Roll Call, Review of Meeting Agenda – Crystal Enyeart
Action
- B. Review and Approval of Minutes from 5/27/26 – Crystal Enyeart
Action
- C. Public Comment – Crystal Enyeart
 - *Each member of the public may have 2 minutes for comment. If an interpreter is needed, 4 minutes will be given. Public comment can address items on the agenda that have been properly noticed for action and/or items that are not on the agenda, however, items not on the agenda cannot be responded to or discussed in the public board meeting because they are not properly noticed items (7 days advance notice).*
- D. Case Management Adults – Christine Couch, Director of Adult Services
- E. Children's Services & Intake – Tara Sisemore Hester, Director of Children's Services
- F. Clinical Updates – Dr. Tom Kelly
- G. Self-Advocacy Council Area 6 – Crystal Enyeart, Chairperson & SAC6 Representative
- H. CLASP – Liz Herrera-Knapp
- I. Community Services
 - 1. Resource Development – Robert Fernandez
 - 2. Quality Assurance – Katina Richison
 - 3. Transportation – Anel Renteria, R&D Transportation
- J. Next Meeting: Wednesday, September 23, 2026 at 4:00 p.m.
- K. Adjournment - Crystal Enyeart, Chairperson



Minutes for VMRC Consumer Services Committee Meeting

May 27, 2026 | 4:00 PM – 5:00 PM

Valley Mountain Regional Center, Stockton Office Cohen Board Room and via Zoom Video Conference

Committee Members Present: Crystal Enyeart, Kenneth Hentley, Melanie Gonzalez - Representing CLASP

Committee Members Not Present: Gabriela Castillo (Uniformed Absence), Dominique Mellion (Informed Absence), Jessica Quesada (Informed Absence), Sarah Howard (Uniformed absence), Megan Ybarra (Uniformed Absence), Liz Herrera-Knapp (Informed absence)

Public Present: Delia Evans, Anel Renteria, Melanie Gonzalez

VMRC Staff Present: Gaby Lopez, Midori Perez, Brian Bennett, Katina Richison, Aaron McDonald, Christine Couch, Lizzie Valerio, Nathan Sioson, Donna Sioson, Mayra Ochoa, Katina Richison

A. Call to Order, Roll Call, Review of Meeting Agenda

Crystall Enyeart called the meeting to order at 4:02 PM. Lizzie took roll call. There was no quorum.

B. Review and Approval of the Consumer Services Committee Meeting Minutes of 3/25/26 - Unable to approve as there was no quorum.

C. Public Comment

No Public Comment

D. Intake & Early Start

Christine reported on behalf of Tara Sisemore-Hester Intake numbers are high and consistent. Thanked the Early Start team for all their work.

E. Case Management

Christine provided an update about the National Core Indicators (NCI). These are surveys being mailed out to individuals served. There are 3 surveys that are going out within the same cycle with a goal of 400 for each survey. The Family & Guardian surveys are mailed to families and guardians who receive regional center services but do not live in their family home, it is the most difficult survey to get back. She shared that other regional centers are experiencing the same.

She also shared that more individuals are moving into VMRC catchment area, 190 people move here from other areas. POS exceptions continue to be personal assistance and patch.

F. Self-Advocacy Council Area 6 (SAC6) Update

Crystal shared that SAC6 attended the Supported Life Conference on May 8 and 9. Several SAC6 members presented at the conference, and she shared the presentation topics.

- May 14th Sac6 consultant Jessica attended the OAHA meeting on zoom from 1 PM to 4 PM. This is her last meeting as she has fulfilled her term.
- May 18th from 10 am to 4 pm Steven Sac6 secretary attended the Strategic Planning at the ARCA Office, in Sacramento, CA. Later that night at 6 pm to 9 pm was DisCo at the Capitol -Legislator Speeches and Awards.
- May 19th from 9 am to 3 pm, Legislative visits, rally, advocacy, march around the Capital, Silent DisCo, and networking.
- May 21st, Sac6 Finance committee meet to review their finances.
- May 26th Sac6 members attended the RAC meeting.

F. Community Services

1. Resource Development

Brian reported Community Services hosted Day Program/ Independent Living SP orientation on May 20th with 16 participants. The Employment Specialist has been hosting Employment training for Case Management in all offices.

2. Quality Assurance

Katina shared incoming QA alerts information. SIR trainings were held for vendors in April and May. There was a technical issue, and IT was involved, in the meantime, to use fillable PDF forms. A new HCBS Community Services Liaison will be joining on June 29th.

G. Transportation Update

Anel shared transportation stats for the current month of May 2026. There has been a decrease in services, R & D has been following up with day programs and individuals served that are not using service which has resulted in cancellations. There is an increase in trips due to individuals increasing service day to their day program. She shared that in Stanislaus and San Joaquin County, they are collaborating with a commercial transportation providers to coordinate services for those who are waiting for services. They are also working on transportation for a new day program in the Mountain Counties. She said if you have questions or concerns, please contact the office.

H. Fair Hearing Update

No report.

I. Coalition of Local Agency Service Providers (CLASP) Update

Melanie shared updates from the meeting held on Monday, May 18th. DDS did a presentation about the DSPs to be interns for providers program, which started again yesterday 5/26/26. That was the main highlight apart from their usual reports.

J. Clinical Update

No report.

K. Next Meeting - Wednesday, July 22, 2026 at 4:00 PM, Hybrid (In-Person and via Zoom Video Conference)

L. Adjournment at 4:15 pm