



*Living with the power of choice and the opportunity to thrive.*

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## Purchase of Service (POS) Billing Staff Directory

Assigned Vendor Alpha Name	Staff Name	Title	Email Address	Phone Number
A	Laura Ortega	Fiscal Assistant	<a href="mailto:lortega@vmrc.net">lortega@vmrc.net</a>	209-955-3692
B	Monica Gonzales	Fiscal Assistant	<a href="mailto:mgonzales@vmrc.net">mgonzales@vmrc.net</a>	209-498-5720
C & O	Quetzalic Gutierrez	Fiscal Assistant	<a href="mailto:ggutierrez@vmrc.net">ggutierrez@vmrc.net</a>	209-955-3241
D - G and T SS/SSP	Robert Wilson	Fiscal Assistant	<a href="mailto:rwilson@vmrc.net">rwilson@vmrc.net</a>	209-955-3393
H - L	Mariah Cervantes	Fiscal Assistant	<a href="mailto:mcervantes@vmrc.net">mcervantes@vmrc.net</a>	209-751-0763
M - N	Phoenix Tahod	Fiscal Assistant	<a href="mailto:ptahod@vmrc.net">ptahod@vmrc.net</a>	209-498-5719
P	TBD	Fiscal Assistant	<a href="mailto:ebilling@vmrc.net">ebilling@vmrc.net</a>	
Q - S Bus Passes	Megan Kenison	Fiscal Assistant	<a href="mailto:mkenison@vmrc.net">mkenison@vmrc.net</a>	209-751-0731
U - Z	Natalie Rodriguez Seals	Fiscal Assistant	<a href="mailto:nrodriguezseals@vmrc.net">nrodriguezseals@vmrc.net</a>	209-373-4861
	Jackie Borges	Fiscal Team Leader	<a href="mailto:jborges@vmrc.net">jborges@vmrc.net</a>	209-955-3624
	Evelyn Tahod	Fiscal Team Leader	<a href="mailto:etahod@vmrc.net">etahod@vmrc.net</a>	209-955-3316
	Balbina Arroyo	Fiscal POS Analyst	<a href="mailto:barroyo@vmrc.net">barroyo@vmrc.net</a>	209-955-3698
	Jacqueline Lang	Fiscal POS Analyst	<a href="mailto:jang@vmrc.net">jang@vmrc.net</a>	209-955-3342
	Evonne Lucero	Fiscal POS Analyst	<a href="mailto:elucero@vmrc.net">elucero@vmrc.net</a>	209-955-3291
	Maria Melgarejo	Sr. Office Technician	<a href="mailto:mmelgarejo@vmrc.net">mmelgarejo@vmrc.net</a>	209-955-3334
	Debbie Beyette	Fiscal Manager	<a href="mailto:dbeyette@vmrc.net">dbeyette@vmrc.net</a>	209-955-3268

### Important Reminders:

- General questions, billing receipts, and supporting documents: email [ebilling@vmrc.net](mailto:ebilling@vmrc.net)
- View submitted invoices in eBilling: **Invoices > Invoice History**
- View payments in eBilling: Go to **Payments** (available the day after the scheduled check run) – Allow up to 2 business days for bank processing
- Submit billing within **90 days** of the service date or third-party billing denial date
- Review billing information carefully before submitting
- Update your eBilling password every **90 days** to maintain account access