



Minutes for VMRC Consumer Services Committee Meeting

November 19, 2025 | 4:00 PM – 5:00 PM

Valley Mountain Regional Center, Stockton Office Cohen Board Room and via Zoom Video Conference

Committee Members Present: Crystal Enyeart, Dominique Mellion, Jessica Quesada, Liz Herrera-Knapp, Megan Ybarra

Committee Members Not Present: Gabriela Castillo, Marisela Cruz, Sarah Howard

Public Present: Irene Hernandez, Isela Bingham, Delia Evans, Anel Renteria, Dena Hernandez

VMRC Staff Present: Gabriela Castillo, Midori Perez, Brian Bennett, Robert Fernandez, Katina Richison, Libby Contreras, Jason Toepel, Aaron McDonald, Christine Couch, Tara Sisemore-Hester, Leinani Walter, Claire Lazaro, Lizzie Valerio, Sean Keyes, Mayra Ochoa

A. Call to Order, Roll Call, Review of Meeting Agenda

Crystall Enyeart called the meeting to order at 4:05 PM. Lizzie took roll call, the committee did not have a quorum.

B. Review and Approval of the Consumer Services Committee Meeting Minutes of 9/24/25

Crystal asked for a motion to approve the minutes of 9/24/25. A quorum was not present, an approval could not be made.

C. Public Comment

1. Dena Hernadez, SCDD Northern Hills reported that over 4,300 surveys were received across the state of California on what areas the 2027-2031 state plan should focus on. The draft areas contain self-advocacy, system change advocacy and capacity building and advocacy. The draft was approved by the state council at their meeting and will be going out for public comment.

D. Intake, Early Start, and Case Management Update

Christine reported that 2 of 3 sessions for the National Core Indicators have been held in conjunction with the State Council on Developmental Disabilities, North Valley Hills office. They are informing folks about the surveys being done being mailed to homes, answering questions they may have. The data they receive helps see what needs to be

done differently, setting goals and schedule training and targeting outreach. She also reported Thanksgiving meal deliveries will be taking place next week.

Tara reported Early Start audit sections have been completed, DDS came to observe intensive autism program, infant toddler program, intake assessments and met with Program Managers. Awaiting final meeting and report, she is very proud of the team. She reported that are working on early start stations in collaboration with school districts, vendors and service providers in the Mountain Counties in partnership with First 5 and Amador Tuolumne Community Action Agency (ACCTA)

E. Self-Advocacy Council Area 6 (SAC6) Update

- October 10th many Sac6 members worked the Sac6 table at the Cultural Fair and talked to people about unmet needs and self-advocacy. Unmet forms we received were turned into our Liaison.
- October 22nd, Sac6 members Crystal, Catrina and Kenneth gave a presentation to the VMRC Board on what Sac6 does.
- October 22nd Sac6 Chair Angelina attended the Statewide Self Advocacy Chat on zoom.
- November 7th Sac6 had their quarterly Area Meeting. This meeting was held in Stanislaus County; we had about 80 advocates there and Jennifer Stone gave a great presentation on affordable housing. Also, Robert Fernandez gave a great presentation on Employment. People wore purple in honor of our dear friend and advocate, Lisa.
- November 13th Sac6 consultant Jessica attended the OAHA committee on zoom.
- October 7th sac6 Leadership had their quarterly meeting with our VMRC Liaison. Also, on November 4th we had the second half of this meeting.

F. Resource Development Update

Brian reported the RD and QA team will be supporting service coordinators and program managers for training tomorrow related to rate reform changes for residential and day program settings. There will also be information sessions for the RFPs that are currently open.

Robert reported on 11/13 VMRC held Supported Living Services orientation, 14 attendees and offered to new SLS vendors. They are working towards a standardized vendorization, DDS is having all regional centers follow the same process.

G. Quality Assurance Update

Katina reported data on incoming alert report, a total of 65 reports. She reported on a new Quality Assurance manager, Anna Sims – they are excited for her new role.

H. Transportation Update

Anel shared transportation updates for October:

- Total service providers vendored with VMRC is 49
- Total number of riders is 2,2057, an increase of 34 individuals.
- Total of trips was 97,822.

Anel shared they are reaching out to day program regarding additional closures other than upcoming holidays and ask riders to contact if they don't need transportation. As a general reminder, if you receive transportation to and from day program and have concerns, please contact the office. Contact Number: 1-888-695-8848

I. Fair Hearing Update

Jason reported there have been 23 appeal requests, regarding eligibility and service appeals.

J. Coalition of Local Agency Service Providers (CLASP) Update

Liz reported she will send over minutes from the meeting and shared brief updates.

- 24 paid members
- over \$20,000 in the account
- a vote was held for Lisa Utsey's memorial
- Next meeting: Monday, November 24, 2025
- They continue to meet for day program work groups as well, the next meeting is December 12.

K. Clinical Update

Claire reported that ARCA Clinical Directors met on November 6, shared the legislation to provide seizure medication has been signed, individuals living in residential care homes can now receive rescue seizure medication. Some will need training, this is a big win. In addition, she shared the respiratory care board and changes in LVN requirements of what they can do in homes is still a discussion. There is a statewide need in psychologists and what regional centers rates are in order to meet the need.

L. Next Meeting - Wednesday, January 28, 2026 at 4:00 PM, Hybrid (In-Person and via Zoom Video Conference)

M. Adjournment at 4:31pm