



VMRC Consumer Services Committee Meeting

Wednesday, May 1, 2024, 5:00 PM

Valley Mountain Regional Center, Stockton Office, Cohen Board Room and via Zoom Video Conference

702 N. Aurora Street

<https://us06web.zoom.us/j/84214729048?pwd=recarz4HtSXatXT4AWcXnN0BNoNduD.1>, Webinar ID: 842 1472 9048, Passcode: 512205, Or One tap mobile: +16694449171

Stockton, CA, 95202

For accommodations, please contact Doug Bonnet at 209-955-3656, or DBonnet@vmrc.net. Spanish translation is included without requesting.



Meeting Book - VMRC Consumer Services Committee Meeting

Consumer Services Committee Meeting

A. Call to Order, Roll Call, Review of Meeting Agenda

Jose Lara

B. Review and Approval of the Consumer Services Committee Meeting Minutes of March 6, 2024

Action

Jose Lara

C. Presentation

D. Public Comment

Jose Lara

Each member of the public may have 3 minutes for comment. If an interpreter is needed, 6 minutes will be given. Public comment can address items on the agenda that have been properly noticed for action and/or items that are not on the agenda, however, items not on the agenda can not be responded to or discussed in the public board meeting because they are not properly noticed items (7 days advance notice).

E. Intake, Early Start, and Case Management Update

Tara Sisemore-Hester and Christine Couch

F. Self-Advocacy Council Area 6 (SAC6) Update

Crystal Enyeart

G. Resource Development Update

Brian Bennett and Robert Fernandez

H. Quality Assurance Update

Brian Bennett and Katina Richison

I. Transportation Update

R&D Transportation

J. Fair Hearing Update

Jason Toepel

K. Coalition of Local Agency Service Providers (CLASP) Update

Daime Hornaert

L. Clinical Update

Dr. Claire Lazaro

M. Next Meeting - Wednesday, June 5, 2024, 5:00 PM, Hybrid (In-Person and via Zoom Video Conference)

Jose Lara

N. Adjournment

Jose Lara



Minutes for VMRC Consumer Services Committee Meeting

03/06/2024 | 05:00 PM - 07:00 PM

Valley Mountain Regional Center, Stockton Office, Cohen Board Room (Hybrid) and via Zoom Video Conference

Committee Members Present: Crystal Enyeart, Margaret Heinz, Jose Lara, Erria Kaalund, Lisa Utsey,

Committee Members Not Present: Dr. Devitt, Anthony Owens, Liz Knapp, Daime Hoornaert (informed absences), Dora Contreras, Sarah Howard

VMRC Staff Present: Evelyn Ledesma, Gabriela Lopez, Brian Bennett, Aaron McDonald, Doug Bonnet, Jason Toepel, Michele Poaster, Christine Couch, Katina Richison, Leinani Walter, Claire Lazaro

Public Present: Rachelle Munoz (Facilitator), Irene Hernandez (interpreter), Isela Bingham (interpreter), Tumboura Hill, Erick Thurmond, Anel Renteria (R&D Transportation), Chanel Murray, Minette Oliver, Trina Castro,

A. Call to Order, Roll Call, Review of Meeting Agenda

Jose Lara chaired the meeting tonight and called the meeting to order at 5:05pm.

B. Review and Approval of the Consumer Services Committee Meeting Minutes of January 31, 2024 – no quorum, not able to vote

C. Presentation - Social Recreation and Camp Services and the Nonmedical Therapies Services Service Standards by Jason Toepel.

Jason Toepel, Compliance Manager presented the changes and updates to the service standards. He answered questions the committee members had. Because there was no quorum, this will go to the full board in April.

D. Public Comment

Tumboura Hill, regarding the social recreation service standards, he shared the goal is to vendor more services. He brought the paper copy of the directives and shared with the committee. He has an issue with a vendor that has been in process since July 2022 with the vendorization process. He is unsure of the issue and she is working with the vendored programs. Dino's is the name of the program and they have been attempting to get get vendored since July 2022. There is a vendor packet from DDS and it says that the regional centers shouldn't deviate and use that packet. He wanted to speak to untimely SIRs, that should be reported and when substantiated they should be substantial inadequacies. They should not receive technical assistance, they should be substantial inadequacies. He distributed handouts to the committee.

Chanel Murray, State Council on Developmental Disabilities – she wanted to share announcements. The SCDD next regional advisory committee meeting is 3/26/24 at their office in Stockton, from 6-8pm. It is hybrid. The statewide self advocacy network will be hosting a webinar on March 27. She will email the flyer. SCDD will be hosting a grant project showcase on March 11 from 1030 to 1230, to highlight past success as well as grant opportunities. The Chico SCDD office is hosting Healthy You, 3/14, 4-5pm. The flyers will be emailed over. CHOICES is sold out!

E. Intake, Early Start, and Case Management Update

Tara Sisemore Hester, Director of Consumer Services (Childrens) reviewed the Intake statistics and the growth in all counties.

Christine Couch, Director of Consumer Services (Adults) presented the POS exceptions report for December 2023 and January 2024 and the Transfer Status Report through 02/29/2024.

F. Self-Advocacy Council Area 6 (SAC6) Update

February 1, Sac6 consultant Lisa, worked Sac6 office hours in the Modesto VMRC Office.

February 6th Sac6 Consultant Jessica and Chairperson Dena attended the Supported Life Planning Team Committee via zoom. Also, on this day Sac6 Consultant Lisa U., attended the Housing Roundtable. Were advocates had the opportunity to express their concerns on affordable housing.

February 9th Sac 6 had their Area Meeting in San Joaquin County where they assisted SCDD North Valley Hills Office in announcing the 2024 CHOICES T- Shirt and Video winners.

February 13th Sac6 Secretary, Catrina C. attended the DDS CAC (Consumer Advisory Meeting) via zoom.

February 14th Lisa U attended the VMRC Finance Committee meeting followed by the VMRC Executive Committee meeting.

February 16th Lisa U collaborated with SCDD North Valley Hills Office and gave a presentation about starting a self-advocacy group at a new day program in Modesto- Central Valley Adult Day Care Program.

February 22nd Sac members had their quarterly Finance meeting.

February 28th Sac6 members were in person and on zoom for the VMRC Board training and for the VMRC Board meeting.

February 29th Sac6 Leadership had our first Leadership meeting with the new ED.

G. Resource Development Update

Brian Bennett, Director of Community Services shared updates on the 2023/2024 Community Placement Plan and Community Resource Development Plans. There is one request for proposal for a behavior day program in Stanislaus County. There are 6 applicants. There is a request for proposal for a community crisis home for a service provider and there is no provider identified. They will repost.

They met with Ginger Bugs for vendorization for soc/rec today and have identified a process to support soc/rec vendors.

H. Quality Assurance Update

Katina Richison, Division Manager of Quality Assurance reviewed the Alerts data.

I. Transportation Update

Anel Renteria, R&D Transportation. Since the last meeting the number of unmet service needs has decreased from 18 to 8 individuals. This includes 5 in San Joaquin and 3 in Stanislaus County. They are working to reduce ride times for participants.

J. Fair Hearing Update

Jason Toepel, VMRC Compliance Manager, presented the Fair Hearing report and answered any questions the committee members had.

K. Coalition of Local Agency Service Providers (CLASP) Update

Doug Bonnet shared the report on behalf of Daima Hoonart.

- 1) CLASP met on February 26, 2024, via Hybrid and Welcomed New VMRC Executive Director, Leinani Walter.
- 2) Presentation: Barry Jardini with CDSA (California Disability Service Association) spoke about the Assembly Budget Subcommittee #2 on Human Services budget hearings:
He gave examples of "Talking points" for anyone attending the hearings in person. He also gave a written example that people could send via email and share with families, People receiving services, Vendors and Direct Support Professionals.

Example Letter:

Email To: BudgetSub2@asm.ca.gov

Sample Subject **Sub. 2 – February 28 DDS Hearing Comments**

Line:

Sample Email Message:

Dear Members of Assembly Budget Subcommittee #2 on Human Services:

My name is [NAME], and my organization provides [service type(s)] in [region or Committee member's district]. I urge you reject the budget proposal to delay the final phase of rate model implementation for intellectual and developmental disability (IDD) services.

The Legislature already voted to move the rate model implementation deadline to July 1, 2024, because you recognized the severe urgency to adequately fund disability services. Keeping rates the same, while costs go up and competing industries receive higher minimum wage requirements, will have the impact of a cut. Our services were already behind because of the drastic cuts made during the recession and we have never fully recovered.

[Explain the impact a delay would have on your organization and services, focusing on the impact to your workforce and the people you serve]

Californians with disabilities are counting on you to deliver on the promise of the Lanterman Act. Please reject the proposal to delay rate model implementation.

I hope that we can count on you and the rest of the Legislature to protect Californians with disabilities and their families from destabilizing disruptions to the services they rely on. Please don't hesitate to reach out to me if you have any questions.

Sincerely,

- 3) R&D Transportation gave their update: VMRC has minimal unmet service needs. R&D is prioritizing decreasing ride times to 90 minutes for those who are on the buses for 2+ hours.
- 4) Day Program Workgroup continues to meet regularly discussing program updates, the \$68 billion deficit in the state budget and transportation issues. Next meeting is April 17, 2024, via zoom.
- 5) DSP Collaborative: Brian Bennett shared that there will be an event coming to Stockton and will send out information when available.
- 6) Brian also shared that on April 19 and May 27th they will host an Emergency Preparedness Training in Stockton.
- 7) CLASP continues to appreciate VMRC staff reports on:
 - HCBS News
 - Resource Development Projects
 - Quality Assurance Updates
 - Early Start
 - Employment
 - Consumer Services
 - DEI
 - Clinical
 - Ex. Director updates

- 8) CLASP continues to appreciate the State Council on Developmental Disabilities/North Valley Hills Office reports and information on SAC 6, CHOICES, Self Determination, and their Regional Advisory Committee.
- 9) Please visit CLASP on Facebook (<https://facebok.com/CLASP.VMRC>) & Instagram (@CLASP.VMRC)

Next CLASP meeting will be held via Microsoft Teams: March 25, 2024 @ 10AM.

L. Clinical Update

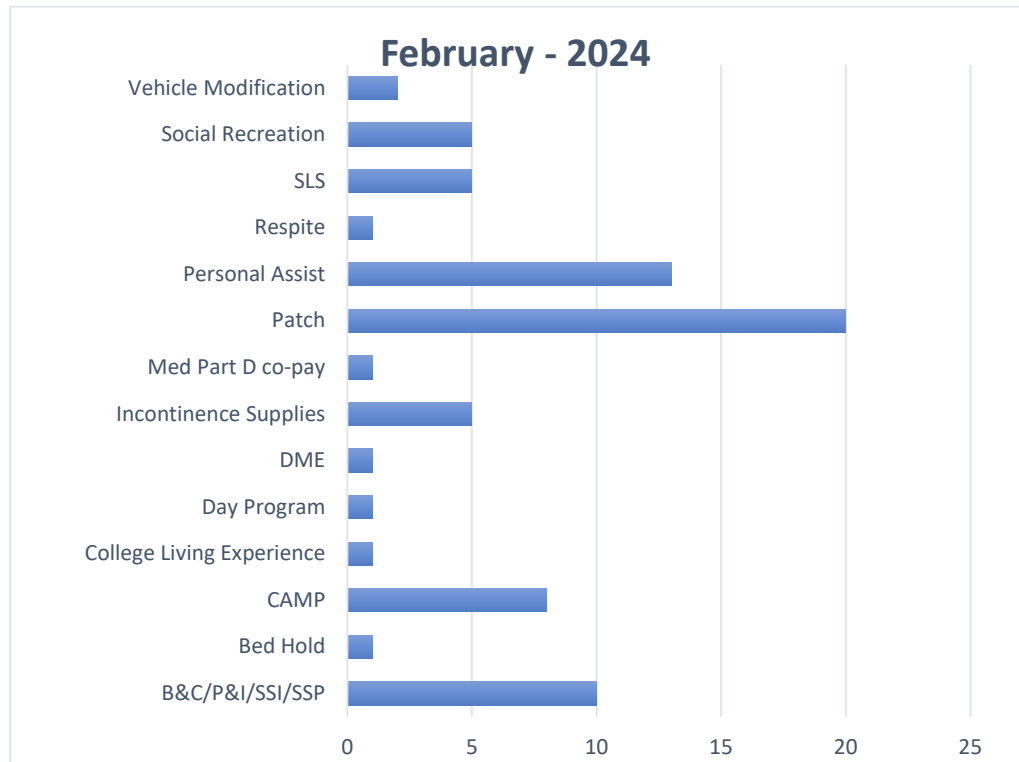
Claire Lazaro, Clinical Directo, shared the collaborative work of the team with Calaveras County. They have a new service, Behavioral Dentistry, which she described and explained to the committee. She also shared information about the Positive Parenting Classes. The Family Wellness Brunch was last Saturday in Modesto and is held quarterly.

M. Next Meeting - Wednesday, May 1, 2024, 5:00 PM, Hybrid (In-Person and via Zoom Video Conference)

N. Adjournment

POS Exceptions -February 2024

2023/2024	FEB
B&C/P&I/SSI/SSP	10
Bed Hold	1
CAMP	8
College Living Experience	1
Day Program	1
DME	1
Incontinence Supplies	5
Med Part D co-pay	1
Patch	20
Personal Assist	13
Respite	1
SLS	5
Social Recreation	5
Vehicle Modification	2
TOTAL POS	74
Approved	73
Deferred	0
Denied	1

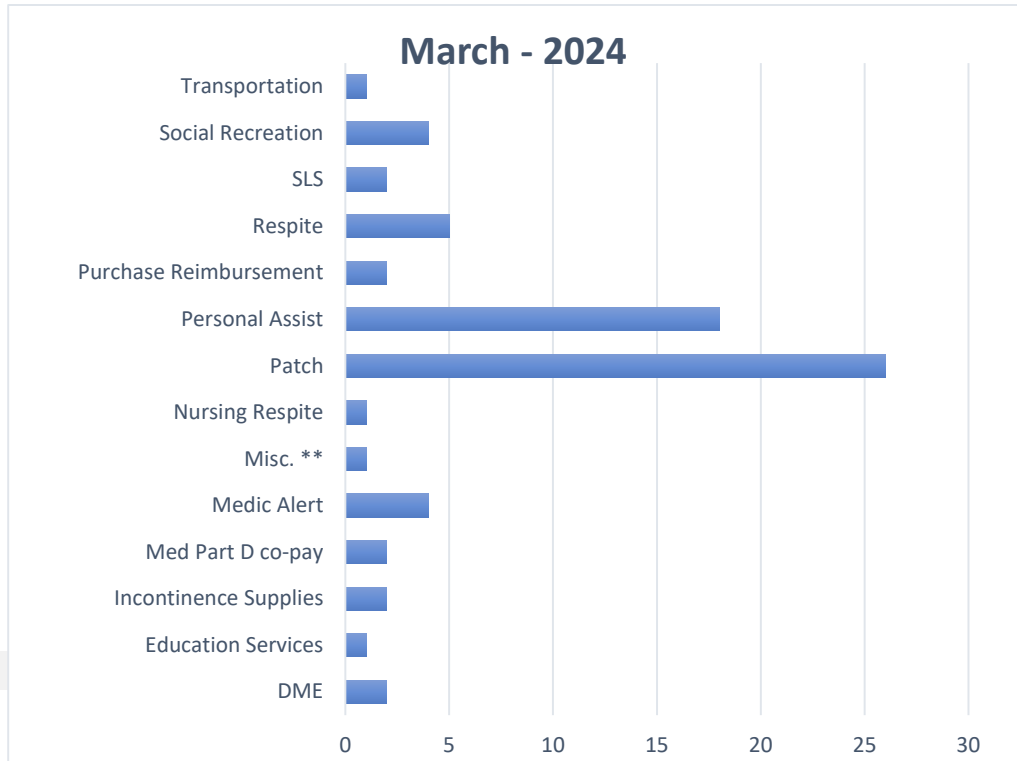


**MISC

N/A

POS Exceptions -March 2024

2023/2024	MAR
DME	2
Education Services	1
Incontinence Supplies	2
Med Part D co-pay	2
Medic Alert	4
Misc. **	1
Nursing Respite	1
Patch	26
Personal Assist	18
Purchase Reimbursement	2
Respite	5
SLS	2
Social Recreation	4
Transportation	1
TOTAL POS	71
Approved	71
Deferred	0
Denied	0



**MISC

Funding PCP- Independent Facilitator did not provide invoice from prev year.

Transitioning into Self Determination

Consumer File Transfer Status - To and From VMRC
Through 04/15/24

2020			
Files Received		Files sent out	
January	36	January	28
February	43	February	29
March	32	March	25
April	30	April	23
May	15	May	14
June	42	June	21
July	32	July	23
August	33	August	22
September	26	September	34
October	32	October	30
November	28	November	21
December	25	December	34
total for 2020	374	Total for 2020	304

2021			
Files Received		Files sent out	
January	27	January	29
February	30	February	25
March	39	March	32
April	41	April	37
May	22	May	15
June	21	June	33
July	37	July	34
August	35	August	40
September	42	September	31
October	54	October	39
November	42	November	26
December	34	December	16
total for 2021	424	Total for 2021	357

2022			
Files Received		Files sent out	
January	40	January	43
February	28	February	40
March	41	March	25
April	47	April	41
May	35	May	52
June	37	June	30
July	32	July	33
August	43	August	47
September	31	September	20
October	36	October	32
November	61	November	42
December	30	December	15
total for 2022	461	Total for 2022	420

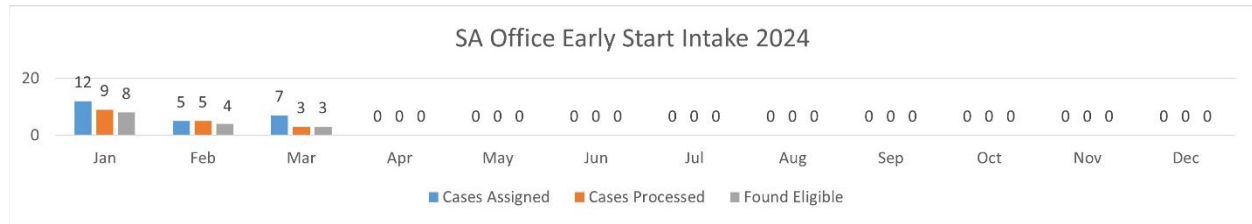
2023			
Files Received		Files sent out	
January	23	January	18
February	45	February	21
March	39	March	39
April	35	April	32
May	48	May	54
June	37	June	19
July	38	July	48
August	34	August	31
September	60	September	41
October	29	October	44
November	59	November	44
December	28	December	22
total for 2023	475	Total for 2023	413

2024			
Files Received		Files sent out	
January	38	January	21
February	37	February	30
March	50	March	39
April	23	April	17
May		May	
June		June	
July		July	
August		August	
September		September	
October		October	
November		November	
December		December	
total for 2024	148	Total for 2024	107

2025			
Files Received		Files sent out	
January		January	
February		February	
March		March	
April		April	
May		May	
June		June	
July		July	
August		August	
September		September	
October		October	
November		November	
December		December	
total for 2025	0	Total for 2025	0

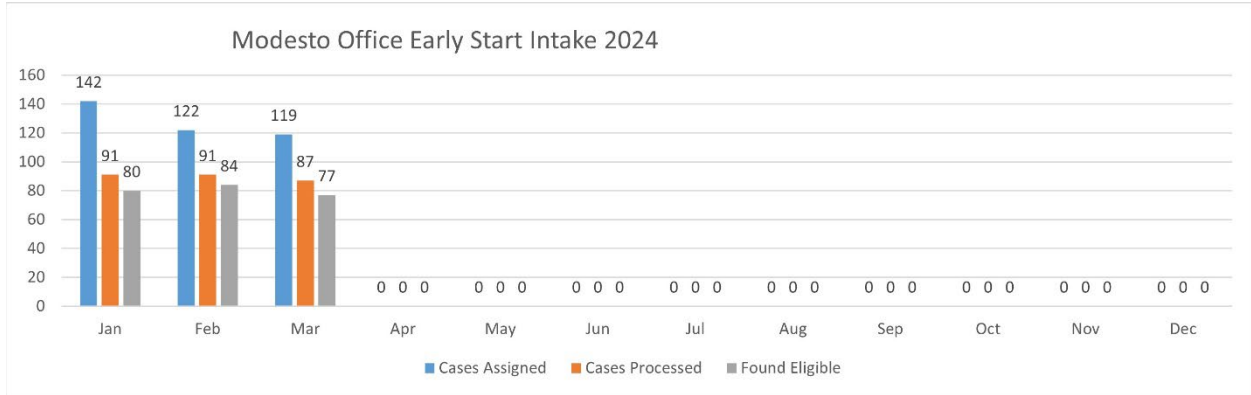
Trend of Early Start Intake Work in **SA Office**

	Cases Assigned	Cases Processed	Found Eligible
Jan	12	9	8
Feb	5	5	4
Mar	7	3	3
Apr	0	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	0	0	0
Total	24	17	15



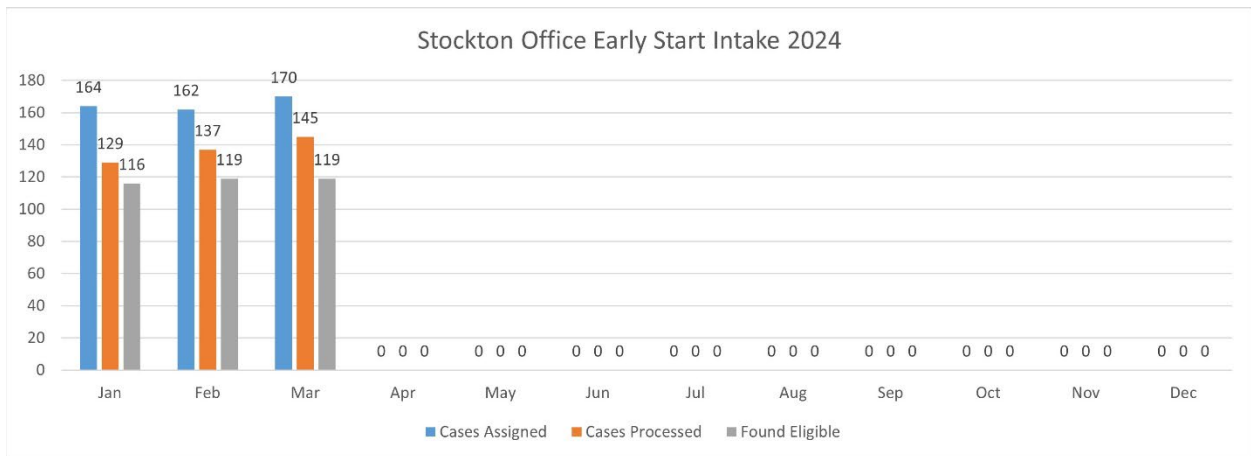
Trend of Early Start Intake Work in **Modesto Office**

	Cases Assigned	Cases Processed	Found Eligible
Jan	142	91	80
Feb	122	91	84
Mar	119	87	77
Apr	0	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	0	0	0
Total	383	269	241



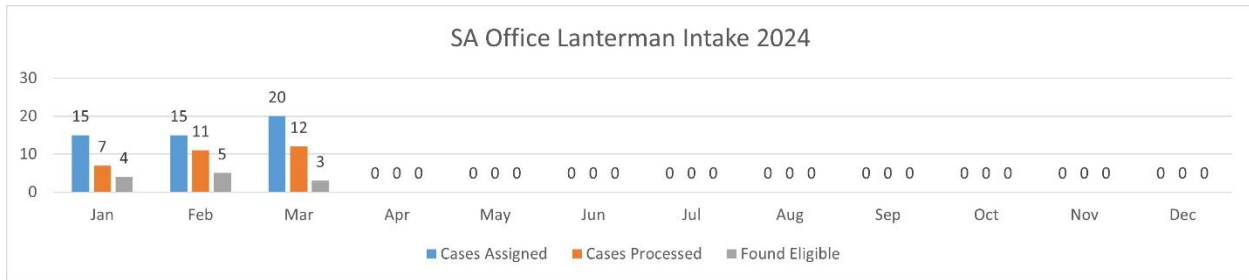
Trend of Early Start Intake Work in Stockton Office

	Cases Assigned	Cases Processed	Found Eligible
Jan	164	129	116
Feb	162	137	119
Mar	170	145	119
Apr	0	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	0	0	0
Total	496	411	354



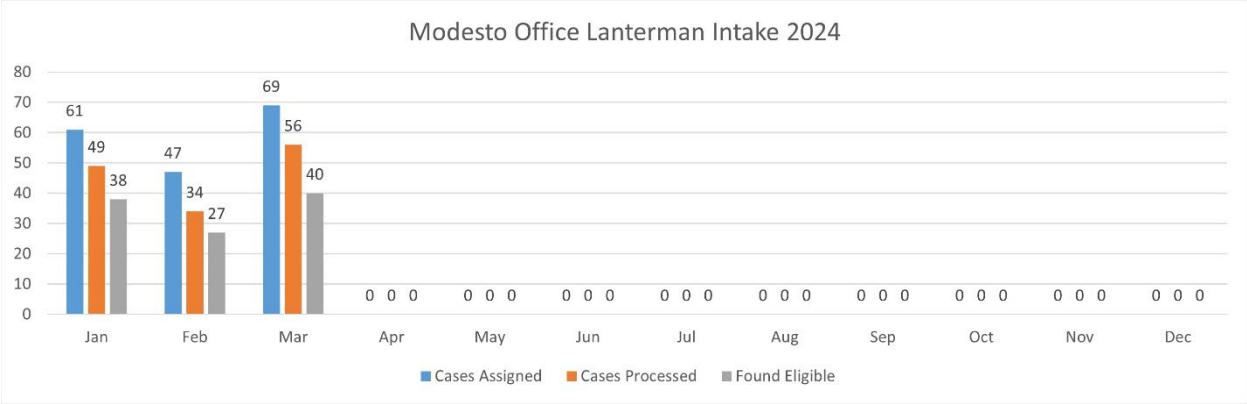
Trend of Lanterman Intake Work in **SA Office**

	Cases Assigned	Cases Processed	Found Eligible
Jan	15	7	4
Feb	15	11	5
Mar	20	12	3
Apr	0	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	0	0	0
Total	50	30	12



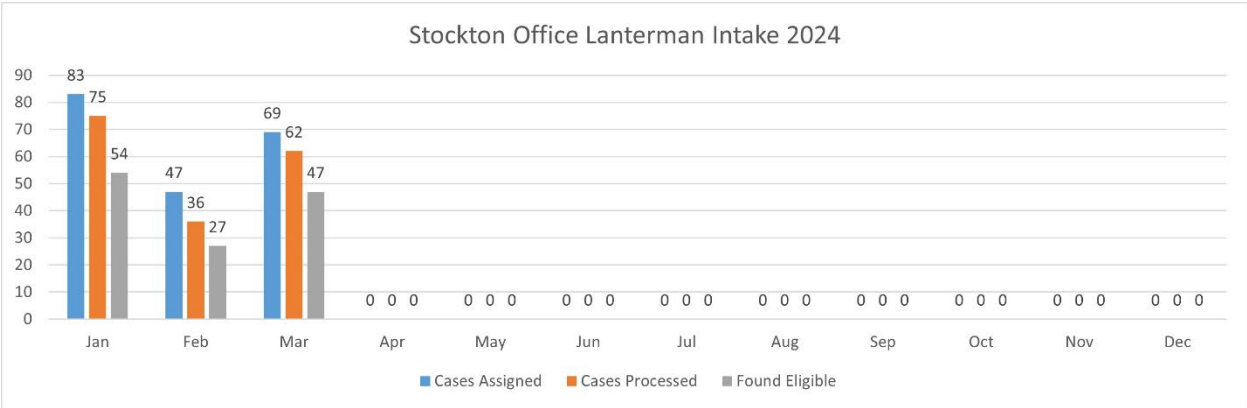
Trend of Lanterman Intake Work in **Modesto Office**

	Cases Assigned	Cases Processed	Found Eligible
Jan	61	49	38
Feb	47	34	27
Mar	69	56	40
Apr	0	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	0	0	0
Total	177	139	105



Trend of Lanterman Intake Work in Stockton Office

	Cases Assigned	Cases Processed	Found Eligible
Jan	83	75	54
Feb	47	36	27
Mar	69	62	47
Apr	0	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	0	0	0
Total	199	173	128





QA Incoming Alert Report

1/16/24 – 2/15/24

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2024-01-19.0	Environment	1/18/2024	Closed	2/20/2024	Substantiated	Technical Assistance
2024-01-20.0	Recordkeeping	1/18/2024	Closed	3/15/2024	Substantiated	Technical Assistance
2024-01-21.0	Violation of Rights	1/19/2024	Closed	2/27/2024	Substantiated	Technical Assistance
2024-01-22.0	Delivery of Care	1/22/2024	Closed	2/9/2024	Substantiated	Technical Assistance
2024-01-23.0	Environment	1/22/2024	Closed	2/2/2024	Substantiated	Technical Assistance
2024-01-24.0	Delivery of Care	1/22/2024	Closed	1/26/2024	Unfounded	None
2024-01-25.0	Environment	1/22/2024	Closed	2/16/2024	Substantiated	Technical Assistance
2024-01-26.0	Untimely SIR	1/22/2024	Closed	2/6/2024	Substantiated	Technical Assistance
2024-01-25.1	Environment	1/22/2024	Closed	2/16/2024	Substantiated	Technical Assistance
2024-01-27.0	Violation of Rights	1/23/2024	Open			
2024-01-28.0	Recordkeeping	1/24/2024	Closed	2/7/2024	Substantiated	Technical Assistance
2024-01-29.0	Violation of Rights	1/24/2024	Open			
2024-01-30.0	Untimely SIR	1/24/2024	Closed	4/4/2024	N/A	None
2024-01-31.0	Violation of Rights	1/24/2024	Open			
2024-01-32.0	Delivery of Care	1/25/2024	Closed	3/13/2024	Substantiated	Technical Assistance
2024-01-33.0	Untimely SIR	1/25/2024	Open			
2024-01-34.0	Untimely SIR	1/26/2024	Open			
2024-01-35.0	Untimely SIR	1/26/2024	Open			
2024-01-36.0	Environment	1/29/2024	Closed	3/11/2024	Substantiated	Technical Assistance
2024-01-37.0	Delivery of Care	1/30/2024	Open			
2024-01-38.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-01-39.0	Recordkeeping	1/30/2024	Open			
2024-01-40.0	Recordkeeping	1/30/2024	Closed	3/1/2024	Unsubstantiated	Technical Assistance
2024-01-41.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-42.0	Recordkeeping	1/30/2024	Open			
2024-01-43.0	Recordkeeping	1/30/2024	Open			
2024-01-44.0	Recordkeeping	1/30/2024	Open			
2024-01-45.0	Recordkeeping	1/30/2024	Closed	4/3/2024	Substantiated	None

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2024-01-46.0	Recordkeeping	1/30/2024	Open			
2024-01-47.0	Recordkeeping	1/30/2024	Open			
2024-01-48.0	Recordkeeping	1/30/2024	Closed	2/2/2024	N/A	None
2024-01-49.0	Recordkeeping	1/30/2024	Open			
2024-01-50.0	Recordkeeping	1/30/2024	Closed	2/9/2024	Substantiated	None
2024-01-51.0	Recordkeeping	1/30/2024	Open			
2024-01-52.0	Recordkeeping	1/30/2024	Open			
2024-01-53.0	Recordkeeping	1/30/2024	Open			
2024-01-54.0	Recordkeeping	1/30/2024	Open			
2024-01-55.0	Recordkeeping	1/30/2024	Open			
2024-01-56.0	Recordkeeping	1/30/2024	Open			
2024-01-57.0	Recordkeeping	1/30/2024	Closed	4/16/2024	Unsubstantiated	Technical Assistance
2024-01-58.0	Recordkeeping	1/30/2024	Closed	2/20/2024	Unsubstantiated	Technical Assistance
2024-01-59.0	Recordkeeping	1/30/2024	Open			
2024-01-60.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-61.0	Recordkeeping	1/30/2024	Open			
2024-01-62.0	Recordkeeping	1/30/2024	Open			
2024-01-63.0	Recordkeeping	1/30/2024	Closed	4/5/2024	Substantiated	None
2024-01-64.0	Recordkeeping	1/30/2024	Closed	2/2/2024	N/A	None
2024-01-65.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-66.0	Recordkeeping	1/30/2024	Open			
2024-01-67.0	Recordkeeping	1/30/2024	Closed	2/8/2024	Substantiated	None
2024-01-68.0	Recordkeeping	1/30/2024	Open			
2024-01-69.0	Recordkeeping	1/30/2024	Open			
2024-01-70.0	Recordkeeping	1/30/2024	Closed	2/8/2024	Substantiated	None
2024-01-71.0	Recordkeeping	1/30/2024	Closed	2/13/2024	Unsubstantiated	Technical Assistance
2024-01-72.0	Recordkeeping	1/30/2024	Closed	4/9/2024	Substantiated	Technical Assistance
2024-01-73.0	Recordkeeping	1/30/2024	Open			
2024-01-74.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-01-75.0	Recordkeeping	1/30/2024	Open			
2024-01-76.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-77.0	Recordkeeping	1/30/2024	Open			
2024-01-78.0	Recordkeeping	1/30/2024	Closed	2/8/2024	Substantiated	None

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2024-01-79.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Substantiated	None
2024-01-80.0	Recordkeeping	1/30/2024	Closed	2/14/2024	Unsubstantiated	Technical Assistance
2024-01-81.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Substantiated	None
2024-01-82.0	Recordkeeping	1/30/2024	Open			
2024-01-83.0	Recordkeeping	1/30/2024	Open			
2024-01-84.0	Recordkeeping	1/30/2024	Open			
2024-01-85.0	Recordkeeping	1/30/2024	Open			
2024-01-86.0	Recordkeeping	1/30/2024	Open			
2024-01-87.0	Recordkeeping	1/30/2024	Open			
2024-01-41.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-60.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-65.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-76.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-72.1	Recordkeeping	1/30/2024	Closed	4/9/2024	Substantiated	Technical Assistance
2024-01-88.0	Recordkeeping	1/31/2024	Closed	2/27/2024	Substantiated	Technical Assistance
2024-01-89.0	Delivery of Care	1/31/2024	Open			
2024-02-01.0	Untimely SIR	2/1/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-02-02.0	Other	2/2/2024	Closed	3/1/2024	Substantiated	Technical Assistance
2024-02-03.0	Recordkeeping	2/5/2024	Open			
2024-02-04.0	Untimely SIR	2/6/2024	Open			
2024-02-05.0	Environment	2/7/2024	Open			
2024-02-06.0	Recordkeeping	2/7/2024	Open			
2024-02-07.0	Staffing / Supervision	2/8/2024	Closed	3/14/2024	Substantiated	Technical Assistance
2024-02-08.0	Recordkeeping	2/8/2024	Open			
2024-02-09.0	Untimely SIR	2/9/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-02-10.0	Environment	2/9/2024	Closed	3/14/2024	Substantiated	Substantial Inadequacy
2024-02-11.0	Delivery of Care	2/9/2024	Open			
2024-02-12.0	Violation of Rights	2/13/2024	Open			
2024-02-13.0	Delivery of Care	2/13/2024	Open			
2024-02-14.0	Staffing / Supervision	2/13/2024	Open			
2024-02-15.0	Recordkeeping	2/14/2024	Closed	2/27/2024	Substantiated	Technical Assistance

Presenting Issue Breakdown

Delivery of Care	7
Environment	7
Recordkeeping	62
Staffing / Supervision	2
Violation of Rights	5
Other	1
Untimely SIR	8

Grand Total: 92



QA Closed Alert Report

09/01/23 – 2/29/24

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2023-09-01.0	Violation of Rights	9/1/2023	Closed	12/5/2023	Unsubstantiated	Technical Assistance
2023-09-01.2	Delivery of Care	9/1/2023	Closed	12/5/2023	Substantiated	Technical Assistance
2023-09-01.1	Delivery of Care	9/1/2023	Closed	12/5/2023	Unsubstantiated	Technical Assistance
2023-09-03.0	Food Service	9/5/2023	Closed	9/8/2023	Substantiated	Technical Assistance
2023-09-04.2	Environment	9/8/2023	Closed	10/6/2023	Unsubstantiated	None
2023-09-04.0	Food Service	9/8/2023	Closed	10/6/2023	Unsubstantiated	None
2023-09-04.1	Health-Related Concerns	9/8/2023	Closed	10/6/2023	Unsubstantiated	None
2023-09-08.1	Delivery of Care	9/13/2023	Closed	10/26/2023	Unfounded	Technical Assistance
2023-09-08.0	Environment	9/13/2023	Closed	10/26/2023	Unsubstantiated	Technical Assistance
2023-09-10.0	Delivery of Care	9/13/2023	Closed	10/30/2023	Unsubstantiated	None
2023-09-12.0	Environment	9/15/2023	Closed	12/15/2023	Unsubstantiated	None
2023-09-16.0	Untimely SIR	9/18/2023	Closed	10/17/2023	Substantiated	Technical Assistance
2023-09-15.0	Delivery of Care	9/18/2023	Closed	10/26/2023	Substantiated	Technical Assistance
2023-09-19.1	Violation of Rights	9/20/2023	Closed	11/20/2023	Unsubstantiated	Technical Assistance
2023-09-19.0	Delivery of Care	9/20/2023	Closed	11/20/2023	Unfounded	None
2023-09-19.2	Health-Related Concerns	9/20/2023	Closed	11/20/2023	Unsubstantiated	Technical Assistance
2023-09-26.0	Environment	9/28/2023	Closed	11/7/2023	Substantiated	Technical Assistance
2023-09-26.3	Other	9/28/2023	Closed	11/7/2023	Substantiated	Technical Assistance
2023-09-29.0	Environment	9/28/2023	Closed	10/30/2023	Substantiated	Technical Assistance
2023-09-26.6	Staffing / Supervision	9/28/2023	Closed	11/7/2023	Substantiated	Non-Compliance CAP
2023-09-26.4	Environment	9/28/2023	Closed	11/7/2023	Unsubstantiated	Technical Assistance
2023-09-26.5	Environment	9/28/2023	Closed	11/7/2023	Unsubstantiated	Technical Assistance
2023-09-25.0	Staffing / Supervision	9/28/2023	Closed	11/26/2023	Substantiated	Technical Assistance
2023-09-22.0	Delivery of Care	9/28/2023	Closed	11/1/2023	Substantiated	Technical Assistance
2023-09-26.1	Environment	9/28/2023	Closed	11/7/2023	Substantiated	Technical Assistance

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2023-09-27.0	Recordkeeping	9/28/2023	Closed	1/26/2024	Substantiated	Technical Assistance
2023-09-21.0	Delivery of Care	9/28/2023	Closed	10/31/2023	Substantiated	Technical Assistance
2023-09-20.0	Other	9/28/2023	Closed	9/29/2023	N/A	Deferred
2023-09-26.2	Environment	9/28/2023	Closed	11/7/2023	Substantiated	Technical Assistance
2023-09-24.0	Environment	9/28/2023	Closed	10/5/2023	Unsubstantiated	None
2023-09-32.0	Untimely SIR	9/29/2023	Closed	1/18/2024	Substantiated	Technical Assistance
2023-10-02.0	Environment	10/4/2023	Closed	10/26/2023	Unsubstantiated	Technical Assistance
2023-10-03.0	Environment	10/4/2023	Closed	10/6/2023	Unsubstantiated	None
2023-10-04.0	Delivery of Care	10/4/2023	Closed	11/7/2023	Unfounded	None
2023-10-06.5	Delivery of Care	10/5/2023	Closed	11/9/2023	Unsubstantiated	Technical Assistance
2023-10-06.1	Delivery of Care	10/5/2023	Closed	11/9/2023	Substantiated	Technical Assistance
2023-10-06.4	Delivery of Care	10/5/2023	Closed	11/9/2023	Unsubstantiated	Technical Assistance
2023-10-06.3	Delivery of Care	10/5/2023	Closed	11/9/2023	Substantiated	Technical Assistance
2023-10-06.2	Delivery of Care	10/5/2023	Closed	11/9/2023	Substantiated	Technical Assistance
2023-10-07.0	Untimely SIR	10/5/2023	Closed	11/9/2023	Unfounded	Technical Assistance
2023-10-06.0	Delivery of Care	10/5/2023	Closed	11/9/2023	Unsubstantiated	Technical Assistance
2023-10-05.0	Staffing / Supervision	10/5/2023	Closed	11/6/2023	Substantiated	Technical Assistance
2023-10-09.0	Other	10/6/2023	Closed	10/18/2023	N/A	Deferred
2023-10-10.0	Delivery of Care	10/6/2023	Closed	11/22/2023	Unsubstantiated	Technical Assistance
2023-10-11.2	IPP Implementation	10/10/2023	Closed	12/4/2023	Unfounded	None
2023-10-11.8	IPP Implementation	10/10/2023	Closed	12/4/2023	Unsubstantiated	None
2023-10-11.3	IPP Implementation	10/10/2023	Closed	12/4/2023	Unsubstantiated	None
2023-10-11.7	Recordkeeping	10/10/2023	Closed	12/4/2023	Substantiated	Technical Assistance
2023-10-11.1	Recordkeeping	10/10/2023	Closed	12/4/2023	Unfounded	None
2023-10-11.9	Recordkeeping	10/10/2023	Closed	12/4/2023	Unsubstantiated	None
2023-10-11.0	Recordkeeping	10/10/2023	Closed	12/4/2023	Unsubstantiated	Technical Assistance
2023-10-11.4	Violation of Rights	10/10/2023	Closed	12/4/2023	Unsubstantiated	None
2023-10-11.5	IPP Implementation	10/10/2023	Closed	12/4/2023	Unsubstantiated	None
2023-10-11.6	Recordkeeping	10/10/2023	Closed	12/4/2023	Unsubstantiated	None
2023-10-12.1	Delivery of Care	10/11/2023	Closed	12/7/2023	Substantiated	Technical Assistance
2023-10-12.0	Violation of Rights	10/11/2023	Closed	12/7/2023	Substantiated	Technical Assistance
2023-10-13.0	Untimely SIR	10/11/2023	Closed	10/26/2023	Unfounded	None
2023-10-12.3	Delivery of Care	10/11/2023	Closed	12/7/2023	Substantiated	Technical Assistance

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2023-10-12.2	Violation of Rights	10/11/2023	Closed	12/7/2023	Substantiated	Technical Assistance
2023-10-16.2	Food Service	10/12/2023	Closed	1/26/2024	Unsubstantiated	Technical Assistance
2023-10-17.1	Other	10/12/2023	Closed	12/20/2023	N/A	Deferred
2023-10-17.0	Other	10/12/2023	Closed	12/20/2023	N/A	Deferred
2023-10-16.7	Violation of Rights	10/12/2023	Closed	1/26/2024	Unsubstantiated	Technical Assistance
2023-10-16.1	Violation of Rights	10/12/2023	Closed	1/26/2024	Unsubstantiated	None
2023-10-16.3	Food Service	10/12/2023	Closed	1/26/2024	Unsubstantiated	None
2023-10-16.0	Health-Related Concerns	10/12/2023	Closed	1/26/2024	Unsubstantiated	None
2023-10-16.4	Delivery of Care	10/12/2023	Closed	1/26/2024	Unsubstantiated	Technical Assistance
2023-10-16.5	Environment	10/12/2023	Closed	1/26/2024	Substantiated	Technical Assistance
2023-10-20.0	Untimely SIR	10/16/2023	Closed	11/9/2023	Substantiated	Substantial Inadequacy
2023-10-21.0	Health-Related Concerns	10/17/2023	Closed	1/18/2024	Unsubstantiated	None
2023-10-24.0	Delivery of Care	10/19/2023	Closed	11/6/2023	Unfounded	None
2023-10-24.2	Delivery of Care	10/19/2023	Closed	11/6/2023	Unfounded	None
2023-10-24.3	Delivery of Care	10/19/2023	Closed	11/6/2023	Substantiated	Technical Assistance
2023-10-24.1	Delivery of Care	10/19/2023	Closed	11/6/2023	Unfounded	None
2023-10-25.0	Untimely SIR	10/20/2023	Closed	10/30/2023	Substantiated	Technical Assistance
2023-11-03.0	Recordkeeping	10/23/2023	Closed	9/20/2023	Unsubstantiated	Technical Assistance
2023-10-32.0	Recordkeeping	10/31/2023	Closed	12/27/2023	Unfounded	None
2023-10-31.0	Recordkeeping	10/31/2023	Closed	12/27/2023	Unfounded	None
2023-10-33.0	Delivery of Care	10/31/2023	Closed	11/29/2023	Unfounded	Technical Assistance
2023-10-34.0	Untimely SIR	10/31/2023	Closed	11/30/2023	N/A	None
2023-10-28.0	Other	10/31/2023	Closed	10/31/2023	N/A	Deferred
2023-11-03.0	Recordkeeping	11/2/2023	Closed	11/20/2023	Unsubstantiated	Technical Assistance
2023-11-01.0	Environment	11/2/2023	Closed	11/27/2023	Substantiated	Technical Assistance
2023-11-04.0	Other	11/3/2023	Closed	12/15/2023	Substantiated	Technical Assistance
2023-11-04.3	Environment	11/3/2023	Closed	12/15/2023	Substantiated	Technical Assistance
2023-11-04.4	Delivery of Care	11/3/2023	Closed	12/15/2023	Substantiated	Non-Compliance CAP
2023-11-04.1	Environment	11/3/2023	Closed	12/15/2023	Unsubstantiated	Technical Assistance
2023-11-04.2	Environment	11/3/2023	Closed	12/15/2023	Unsubstantiated	Technical Assistance
2023-11-07.0	Other	11/8/2023	Closed	11/21/2023	N/A	Deferred
2023-11-07.1	Other	11/8/2023	Closed	11/21/2023	N/A	Deferred
2023-11-08.1	Violation of Rights	11/13/2023	Closed	12/15/2023	Substantiated	Technical Assistance

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2023-11-08.0	Food Service	11/13/2023	Closed	12/15/2023	Substantiated	Technical Assistance
2023-11-09.0	Environment	11/15/2023	Closed	12/4/2023	Substantiated	Technical Assistance
2023-11-09.3	Environment	11/15/2023	Closed	12/4/2023	Substantiated	Technical Assistance
2023-11-09.2	Environment	11/15/2023	Closed	12/4/2023	Substantiated	Technical Assistance
2023-11-09.4	Environment	11/15/2023	Closed	12/4/2023	Substantiated	Technical Assistance
2023-11-09.1	Environment	11/15/2023	Closed	12/4/2023	Substantiated	Technical Assistance
2023-11-10.0	Recordkeeping	11/21/2023	Closed	12/15/2023	Unfounded	Technical Assistance
2023-11-11.0	Environment	11/21/2023	Closed	12/11/2023	Substantiated	Technical Assistance
2023-11-15.0	Delivery of Care	11/29/2023	Closed	12/13/2023	Substantiated	Technical Assistance
2023-12-01.0	Environment	12/4/2023	Closed	1/10/2024	Substantiated	Technical Assistance
2023-12-04.0	Environment	12/4/2023	Closed	12/11/2023	Substantiated	None
2023-12-02.1	Recordkeeping	12/5/2023	Closed	2/1/2024	Substantiated	Technical Assistance
2023-12-03.0	Untimely SIR	12/5/2023	Closed	1/18/2023	N/A	None
2023-12-05.0	Delivery of Care	12/5/2023	Closed	1/22/2024	Unsubstantiated	None
2023-12-06.0	Recordkeeping	12/5/2023	Closed	12/27/2023	Substantiated	Technical Assistance
2023-12-02.2	IPP Implementation	12/5/2023	Closed	2/1/2024	Unsubstantiated	Technical Assistance
2023-12-02.0	Environment	12/5/2023	Closed	2/1/2024	Substantiated	Technical Assistance
2023-12-08.0	Other	12/7/2023	Closed	12/7/2023	N/A	Deferred
2023-12-11.0	Delivery of Care	12/8/2023	Closed	12/15/2023	Unfounded	None
2023-12-12.0	Recordkeeping	12/11/2023	Closed	12/28/2023	Substantiated	Technical Assistance
2023-12-13.0	Untimely SIR	12/11/2023	Closed	12/15/2023	Substantiated	Substantial Inadequacy
2023-12-14.0	Environment	12/13/2023	Closed	12/20/2023	Substantiated	Technical Assistance
2023-12-15.0	Food Service	12/14/2023	Closed	2/6/2024	Unsubstantiated	Technical Assistance
2023-12-17.0	Untimely SIR	12/15/2023	Closed	1/4/2023	Unfounded	None
2023-12-16.0	Delivery of Care	12/15/2023	Closed	12/19/2023	Substantiated	Technical Assistance
2023-12-18.0	Delivery of Care	12/18/2023	Closed	12/27/2023	Substantiated	Technical Assistance
2023-12-19.0	Delivery of Care	12/18/2023	Closed	1/10/2024	Substantiated	Technical Assistance
2023-12-21.0	Untimely SIR	12/18/2023	Closed	1/5/2024	Substantiated	Technical Assistance
2023-12-20.0	Delivery of Care	12/18/2023	Closed	1/11/2024	Unsubstantiated	Technical Assistance
2023-12-22.0	Untimely SIR	12/19/2023	Closed	2/26/2024	Substantiated	Substantial Inadequacy
2023-12-25.0	Environment	12/21/2023	Closed	2/6/2024	Unsubstantiated	Technical Assistance
2023-12-24.0	Recordkeeping	12/21/2023	Closed	12/27/2023	Substantiated	Technical Assistance
2023-12-27.0	Untimely SIR	12/27/2023	Closed	2/2/2024	Unfounded	Technical Assistance

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2023-12-28.0	Environment	12/27/2023	Closed	1/25/2024	Substantiated	Technical Assistance
2023-12-28.1	Environment	12/27/2023	Closed	1/25/2024	Substantiated	Technical Assistance
2023-12-29.0	Violation of Rights	12/28/2023	Closed	1/18/2024	Substantiated	Technical Assistance
2022-11-77.0	Violation of Rights	12/30/2023	Closed	1/27/2023	Substantiated	Technical Assistance
2024-01-04.0	Untimely SIR	1/2/2024	Closed	2/23/2024	Substantiated	Non-Compliance CAP
2024-01-03.0	Untimely SIR	1/2/2024	Closed	1/31/2024	Substantiated	Technical Assistance
2024-01-02.0	Delivery of Care	1/2/2024	Closed	1/25/2024	Substantiated	Technical Assistance
2024-01-05.0	Violation of Rights	1/3/2024	Closed	3/1/2024	Unsubstantiated	Technical Assistance
2024-01-07.0	Environment	1/4/2024	Closed	1/29/2024	Substantiated	Technical Assistance
2024-01-09.0	Delivery of Care	1/4/2024	Closed	1/26/2024	Substantiated	Technical Assistance
2024-01-07.1	Environment	1/4/2024	Closed	1/29/2024	Substantiated	Technical Assistance
2024-01-11.0	Environment	1/8/2024	Closed	1/18/2024	Unfounded	Technical Assistance
2024-01-12.0	Violation of Rights	1/8/2024	Closed	1/12/2024	Unsubstantiated	Technical Assistance
2024-01-14.0	Untimely SIR	1/9/2024	Closed	1/18/2024	Substantiated	Substantial Inadequacy
2024-01-17.2	Recordkeeping	1/11/2024	Closed	2/9/2024	Substantiated	Technical Assistance
2024-01-17.1	IPP Implementation	1/11/2024	Closed	2/9/2024	Substantiated	Technical Assistance
2024-01-17.0	Environment	1/11/2024	Closed	2/9/2024	Substantiated	Technical Assistance
2024-01-16.0	Untimely SIR	1/11/2024	Closed	1/16/2024	Unsubstantiated	Technical Assistance
2024-01-19.0	Environment	1/18/2024	Closed	2/20/2024	Substantiated	Technical Assistance
2024-01-20.0	Recordkeeping	1/18/2024	Closed	3/15/2024	Substantiated	Technical Assistance
2024-01-21.0	Violation of Rights	1/19/2024	Closed	2/27/2024	Substantiated	Technical Assistance
2024-01-23.0	Environment	1/22/2024	Closed	2/2/2024	Substantiated	Technical Assistance
2024-01-25.1	Environment	1/22/2024	Closed	2/16/2024	Substantiated	Technical Assistance
2024-01-24.0	Delivery of Care	1/22/2024	Closed	1/26/2024	Unfounded	None
2024-01-22.0	Delivery of Care	1/22/2024	Closed	2/9/2024	Substantiated	Technical Assistance
2024-01-26.0	Untimely SIR	1/22/2024	Closed	2/6/2024	Substantiated	Technical Assistance
2024-01-25.0	Environment	1/22/2024	Closed	2/16/2024	Substantiated	Technical Assistance
2024-01-28.0	Recordkeeping	1/24/2024	Closed	2/7/2024	Substantiated	Technical Assistance
2024-01-30.0	Untimely SIR	1/24/2024	Closed	4/4/2024	N/A	None
2024-01-32.0	Delivery of Care	1/25/2024	Closed	3/13/2024	Substantiated	Technical Assistance
2024-01-36.0	Environment	1/29/2024	Closed	3/11/2024	Substantiated	Technical Assistance
2024-01-70.0	Recordkeeping	1/30/2024	Closed	2/8/2024	Substantiated	None
2024-01-71.0	Recordkeeping	1/30/2024	Closed	2/13/2024	Unsubstantiated	Technical Assistance

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2024-01-72.0	Recordkeeping	1/30/2024	Closed	4/9/2024	Substantiated	Technical Assistance
2024-01-74.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-01-76.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-78.0	Recordkeeping	1/30/2024	Closed	2/8/2024	Substantiated	None
2024-01-79.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Substantiated	None
2024-01-80.0	Recordkeeping	1/30/2024	Closed	2/14/2024	Unsubstantiated	Technical Assistance
2024-01-45.0	Recordkeeping	1/30/2024	Closed	4/3/2024	Substantiated	None
2024-01-48.0	Recordkeeping	1/30/2024	Closed	2/2/2024	N/A	None
2024-01-40.0	Recordkeeping	1/30/2024	Closed	3/1/2024	Unsubstantiated	Technical Assistance
2024-01-81.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Substantiated	None
2024-01-60.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-57.0	Recordkeeping	1/30/2024	Closed	4/16/2024	Unsubstantiated	Technical Assistance
2024-01-67.0	Recordkeeping	1/30/2024	Closed	2/8/2024	Substantiated	None
2024-01-76.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-65.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-64.0	Recordkeeping	1/30/2024	Closed	2/2/2024	N/A	None
2024-01-65.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-41.0	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-72.1	Recordkeeping	1/30/2024	Closed	4/9/2024	Substantiated	Technical Assistance
2024-01-41.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-63.0	Recordkeeping	1/30/2024	Closed	4/5/2024	Substantiated	None
2024-01-38.0	Recordkeeping	1/30/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-01-58.0	Recordkeeping	1/30/2024	Closed	2/20/2024	Unsubstantiated	Technical Assistance
2024-01-60.1	Recordkeeping	1/30/2024	Closed	3/6/2024	Substantiated	Technical Assistance
2024-01-50.0	Recordkeeping	1/30/2024	Closed	2/9/2024	Substantiated	None
2024-01-88.0	Recordkeeping	1/31/2024	Closed	2/27/2024	Substantiated	Technical Assistance
2024-02-01.0	Untimely SIR	2/1/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-02-02.0	Other	2/2/2024	Closed	3/1/2024	Substantiated	Technical Assistance
2024-02-07.0	Staffing / Supervision	2/8/2024	Closed	3/14/2024	Substantiated	Technical Assistance
2024-02-09.0	Untimely SIR	2/9/2024	Closed	2/23/2024	Unsubstantiated	Technical Assistance
2024-02-10.0	Environment	2/9/2024	Closed	3/14/2024	Substantiated	Substantial Inadequacy
2024-02-15.0	Recordkeeping	2/14/2024	Closed	2/27/2024	Substantiated	Technical Assistance
2024-02-18.0	Recordkeeping	2/20/2024	Closed	2/29/2024	Substantiated	Technical Assistance

Alerts

Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2024-02-17.0	Other	2/20/2024	Closed	4/16/2024	Unsubstantiated	Technical Assistance
2024-02-19.0	Staffing / Supervision	2/20/2024	Closed	3/15/2024	Substantiated	Technical Assistance
2024-02-22.1	Recordkeeping	2/22/2024	Closed	4/3/2024	Substantiated	Technical Assistance
2024-02-22.0	Recordkeeping	2/22/2024	Closed	4/3/2024	Substantiated	Technical Assistance
2024-02-25.0	Recordkeeping	2/27/2024	Closed	3/26/2024	Substantiated	Technical Assistance

Finding		Action	
N/A	13	Deferred	8
Substantiated	108	Non-Compliance CAP	3
Unfounded	19	None	45
Unsubstantiated	55	Substantial Inadequacy	5
		Technical Assistance	134

Grand Total: 195



QA Pending Completion Alert Report

1/16/24 – 2/15/24

Alerts			
Control #	Presenting Issue	Alert Date	Status
2024-01-27.0	Violation of Rights	1/23/2024	Open
2024-01-29.0	Violation of Rights	1/24/2024	Open
2024-01-31.0	Violation of Rights	1/24/2024	Open
2024-01-33.0	Untimely SIR	1/25/2024	Open
2024-01-34.0	Untimely SIR	1/26/2024	Open
2024-01-35.0	Untimely SIR	1/26/2024	Open
2024-01-37.0	Delivery of Care	1/30/2024	Open
2024-01-39.0	Recordkeeping	1/30/2024	Open
2024-01-42.0	Recordkeeping	1/30/2024	Open
2024-01-43.0	Recordkeeping	1/30/2024	Open
2024-01-44.0	Recordkeeping	1/30/2024	Open
2024-01-46.0	Recordkeeping	1/30/2024	Open
2024-01-47.0	Recordkeeping	1/30/2024	Open
2024-01-49.0	Recordkeeping	1/30/2024	Open
2024-01-51.0	Recordkeeping	1/30/2024	Open
2024-01-52.0	Recordkeeping	1/30/2024	Open
2024-01-53.0	Recordkeeping	1/30/2024	Open
2024-01-54.0	Recordkeeping	1/30/2024	Open
2024-01-55.0	Recordkeeping	1/30/2024	Open
2024-01-56.0	Recordkeeping	1/30/2024	Open
2024-01-59.0	Recordkeeping	1/30/2024	Open
2024-01-61.0	Recordkeeping	1/30/2024	Open
2024-01-62.0	Recordkeeping	1/30/2024	Open
2024-01-66.0	Recordkeeping	1/30/2024	Open
2024-01-68.0	Recordkeeping	1/30/2024	Open
2024-01-69.0	Recordkeeping	1/30/2024	Open
2024-01-73.0	Recordkeeping	1/30/2024	Open
2024-01-75.0	Recordkeeping	1/30/2024	Open
2024-01-77.0	Recordkeeping	1/30/2024	Open

Alerts

Control #	Presenting Issue	Alert Date	Status
2024-01-82.0	Recordkeeping	1/30/2024	Open
2024-01-83.0	Recordkeeping	1/30/2024	Open
2024-01-84.0	Recordkeeping	1/30/2024	Open
2024-01-85.0	Recordkeeping	1/30/2024	Open
2024-01-86.0	Recordkeeping	1/30/2024	Open
2024-01-87.0	Recordkeeping	1/30/2024	Open
2024-01-89.0	Delivery of Care	1/31/2024	Open
2024-01-08.1	Staff Qualifications	1/4/2024	Open
2024-02-03.0	Recordkeeping	2/5/2024	Open
2024-02-04.0	Untimely SIR	2/6/2024	Open
2024-02-05.0	Environment	2/7/2024	Open
2024-02-06.0	Recordkeeping	2/7/2024	Open
2024-02-08.0	Recordkeeping	2/8/2024	Open
2024-02-11.0	Delivery of Care	2/9/2024	Open
2024-02-12.0	Violation of Rights	2/13/2024	Open
2024-02-13.0	Delivery of Care	2/13/2024	Open
2024-02-14.0	Staffing / Supervision	2/13/2024	Open

Presenting Issue Breakdown

Delivery of Care	4
Environment	1
Food Service	1
Recordkeeping	31
Staff Qualifications	1
Staff / Supervision	1
Violation of Rights	4
Untimely SIR	4

Grand Total: 47