



## **Minutes for VMRC Consumer Services Committee Meeting**

09/06/2023 | 05:00 PM - 07:00 PM

Valley Mountain Regional Center, Stockton Office, Cohen Board Room and via Zoom Video Conference

**Committee Members Present:** Jose Lara, Crystal Enyeart, Dora Contreras, Erria Kaalund, Anthony Owens, Lisa Utsey, Sarah Howard

**Committee Members Not Present:** Margaret Heinz (informed absence), Suzanne Devitt (informed absence), Liz Herrera Knapp (informed absence), Daime Hoornaert (informed absence)

**VMRC Staff Present:** Doug Bonnet, Tony Anderson, Brian Bennett, Evelyn Ledesma Solis, Katina Richison, Jason Toepel, Dr. Claire Lazaro

**Public Present:** Irene Hernandez (interpreter), Isela Bingham (interpreter), Rachelle Munoz (facilitator), Gricelda Estrada, Anel Renteria (R&D Transportation), Laura Castro (interpreter)

### **A. Call to Order, Roll Call, Review of Meeting Agenda**

Jose Lara, Committee Chair, called the meeting to order at 5:05 PM.

### **B. Review and Approval of Consumer Services Committee Meeting Minutes of June 7, 2023**

Lisa Utsey made a motion to approve the minutes of the Consumer Services Committee Meeting of 06/07/23. Erria Kaalund seconded the motion. The Consumer Services Committee Meeting Minutes of 06/07/23 were approved unanimously.

### **C. Presentation - Community Placement Plan (CPP) and Community Resource Development Plan (CRDP)**

Brian Bennett, VMRC Community Services Director, presented to the committee the attached presentation on VMRC's Community Placement Plan (CPP) and Community Resource Development Plan (CRDP) and answered any questions that the committee had.

### **D. Public Comment**

Dora Contreras – The Latino Community has been asking at several meetings if we can have floor time as behavior intervention instead of ABA. We know the community now knows that Encore is ending their services because they're getting letters. So, for the adults, the only thing left is CBEM. I know it's not a best practice, but if the community is requesting it, and other regional centers have it, why aren't we considering it?

### **E. Intake, Early Start, and Case Management Update**

Doug Bonnet presented for Tara Sisemore-Hester and Christine Couch who were away at an ARCA conference. Doug presented the intake reports through July for all 3 offices for both Early Start and Lanterman intake. Doug answered any questions that the committee members had.

### **F. Self-Advocacy Council Area 6 (SAC6) Update**

Crystal Enyeart reported the following:

August 3<sup>rd</sup>, Sac6 consultant Lisa U. worked the SAC6 office hours in the Modesto VMRC office.

August 9, - Lisa U attended the VMRC Finance meeting in person. Followed by the VMRC Executive meeting.

August 14, - Sac6 consultant Jessica Q., Sac6 Chairperson Dena P., and I, sac6 Secretary attended the Monthly leadership meeting in person Minette O., Steven H., joined the meeting on zoom.

August 17- Sac6 had their quarterly finance meeting.

August 18- Sac6 had their Area meeting in San Andreas at Turner Park.

August 21<sup>st</sup>- Sac6 consultant Lisa U. attended the DEBI meeting, this was a potluck meeting so all members can get to know each other, Lisa also worked in the Sac6 office for a bit.

August 23<sup>rd</sup>, I, Lisa and Jessica attended the VMRC Board training and meeting in person.

August 30<sup>th</sup> Sac 6 members had their practice zoom chat to prepare for Fridays zoom chat training.

## **G. Resource Development Update**

Brian Bennett presented for Robert Fernandez.

Brian let the committee know that there were 218 vendor requests in August for new vendors from Service Coordinators. Resource Development continues to work hard to meet the demands of the consumers and Service Coordinators.

Multiple project under way. We are wrapping up vendorization for Independent Living Services (ILS) provider. We also have 6 different adult residential facilities that will be vendored over the next 15 days. 2 in Modesto, 2 Stockton, 1 Valley Springs, 1 Ceres....these are 4 bed facilities.

We have 6 providers at various stages of development for the coordinated family support services. We hope to have at least one of those providers up and running in the month of October.

We have 2 Family Home Agencies in development with us which is exciting.

Brian reviewed the attached "Best Practices in Licensed Residential Care Revision Update". We still need work to do with this and get input on it. We hope to have it completed by January 2024. Brian will again present this at the November Consumer

Services Committee Meeting. Brian is open to input from the committee in reviewing the document.

Dora asked for clarification on the 218 vendor requests. What types of services are those? Brian explained that the 218 requests are requests for services as purchase reimbursement for social recreation. It doesn't add a new service. If a family and a consumer served wants to utilize a gym for social recreation, their Service Coordinator submits a vendor request. That vendorization is specific to that consumer and that family. It's consumer specific. Not for any other consumers to use. These are independent of other service vendorizations.

Dora – our community is confused, even though it takes time to explain things it's worth explaining. This committee should update the community on some of the terminology being used and the actions being taken.

Brian would be happy to provide a presentation on vendorization at an upcoming meeting.

## **H. Quality Assurance Update**

Katina Richison presented the attached Quality Assurance Incoming Alert Report and answered any questions that the committee members had.

Our Liaisons provided 2 SIR trainings for vendors recently.

We are gearing up for Medicare Part D open enrollment. We work with UOP for the plan reviews.

We are also preparing for our Family Home Agency Audit by DDS. California Mentor and Home at Last.

## **I. Transportation Update**

Anel Renteria from R&D Transportation gave an update.

Continued Focus on individuals on the unmet service needs list. There are 78 individuals awaiting transportation. That number has gone down significantly. We definitely still continue to work with transportation providers to bring that number down.

There are 69 in SJ County and 9 in Stanislaus County.

Out of the 69, 32 use a wheelchair. For that reason we continue to work with providers on obtaining wheelchair accessible vehicles.

We continue to express the need for wheelchair accessible vehicles to meet the need for the community.

Several existing providers have added additional routes in the past few weeks, and we hope this continues.

#### **J. Fair Hearing Update**

Jason Toepel, VMRC Compliance Manager, presented the attached Fair Hearing report and answered any questions that the committee members had.

#### **K. Coalition of Local Agency Service Providers (CLASP) Update**

There was no update as our representative is an informed absence, and her substitute is not present.

#### **L. Clinical Update**

Dr. Claire Lazaro gave the update.

On July 20, 21 our Family Wellness Team attended the Early Start Interagency Collaboration and presented about our project to the state agency.

We also represented VMRC at the Calaveras County Health Summit on August 23.

This morning we had a training regarding the Department of Managed Healthcare and how they can help our families when they have issues with their medical services.

Upcoming activities – On September 30 there is an Autism Walk held annually. It will be at Central Catholic High School in Modesto from 9am – 12pm. Registration will be in the Friday newsletter.

We also will have our Health Fair and Vaccination Clinic at our Disability Resource Fair on October 7, from 11am – 2pm at our Modesto Office. Registration link has been and will be in the newsletter.

We will have a vaccination clinic on October 27 in the Stockton Office from 1pm – 5pm. You can call to make an appointment. 209-687-4014. In cooperation with UOP. It will also include Medicare Part D enrollment. They will also do other types of health screenings and bone density screenings. More information to come in the newsletter.

Dora Contreras – I wanted to bring up the floor time issue again here with the clinical team. Can we reconsider something different than ABA for adults, like floor time?

Can we look into this again? I would like this committee to reconsider floor time as an added resource for adults.

Jose – we can add this as an agenda item for a future meeting.

**M. Next Meeting - Wednesday, November 1, 2023, 5:00 PM, Hybrid (In-Person and via Zoom Video Conference)**

**N. Adjournment**

Meeting adjourned at 6:15 PM.



# CPP/CRDP

## An overview



September 6, 2023

## What is CPP and CRDP?

- CPP=community placement plan
- Specific for persons who are in locked settings such as state operated Developmental Centers
- CRDP =community resource development plan
- Projects benefit persons who are not in development centers



# Community Placement Plan and Community Resource Development Plan continued

- The CPP and CRDP provide funding to the regional centers for the development of a variety of resources, including, but not limited, to residential development, transportation, day services, and mental health and crisis services, within individuals' communities consistent with resource development

- <https://www.dds.ca.gov/services/cpp/>

## CPP/ CRDP Goals:

- Proposals submitted are driven by outcomes of annual comprehensive assessments of individuals residing in Porterville Developmental Center (PDC), Canyon Springs (CS) and Stabilization, Training, Assistance and Reintegration (STAR) Homes, and Institution for Mental Disease (IMDB) or out of state and.... (currently VMRC supports 9 persons in these settings)
- Current and emerging needs of the community

## How Projects are Determined:

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- Unmet Needs
- Stakeholder Survey
- Adult and Children's Residential Screening Teams
- Anticipation of Growth
- Loss of Service Providers
- DDS' CPP/CRDP Guidelines

## CPP/ CRDP Goals:

- The Department's goal for the CPP is to enhance the capacity of the community service delivery system and to support individuals moving into the community from a more restrictive environment.
- The Department's goals for the CRDP is to be responsive to the changing needs of individuals currently residing in the community who are receiving services through California's developmental disabilities service system and enhance the capacity for community services.

[https://www.dds.ca.gov/wp-content/uploads/2022/10/CPP\\_CRDP\\_Guidelines.pdf](https://www.dds.ca.gov/wp-content/uploads/2022/10/CPP_CRDP_Guidelines.pdf) 22-23

## CPP/ CRDP Goals:

- The CPP and CRDP are designed to support two of the Department's strategic goals:
  - **Goal One:** *Expand the availability, accessibility and types of services and supports to meet current and future needs of individuals and their families in the community.*
  - **Goal Two:** *Develop systems to ensure that quality services and supports in the least restrictive environment are provided to individuals in the community.*

# CPP/CRDP PLAN 2023-2024

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## Possible projects to be proposed based on current needs

- Multi-family housing project to provide apartment –type affordable housing (renovation and / or development) all counties
- Behavior management day programs for adults with complex behavior support needs (to provide 1:1 supervision) Stanislaus and San Joaquin
- Development of Financial Management Services providers to support self-determination



## Life with the Power of Choice and Possibilities

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**To: VMRC Consumer Services Committee**

**Re: VMRC Best Practices in Licensed Residential Care revision update**

This serves as an update to the committee. VMRC would like to propose that the review team provides an overview of the progress and changes at the next meeting November 8<sup>th</sup>

Consumer Services Committee members are invited to participate in a “round table” discussion, to share input related to the document during the month of October. Committee members who would like to participate should contact Brian Bennett [bbennett@vmrc.net](mailto:bbennett@vmrc.net) no later than Monday September 18<sup>th</sup>. The round table will be scheduled to meet the needs (in person, remote, date, time) of the participants.

VMRC continues to revise VMRC’s Best Practices in Licensed Residential Care; the internal team has met and made modifications on five occasions since May 18<sup>th</sup>, 2023.

### **Review and analysis of “Best Practices” occurred on:**

- March 30, 2023
- May 18, 2023
- June 21, 2023
- July 6, 2023
- July 13, 2023
- July 26, 2023
- August 9, 2023 (with Residential Service Providers)
- August 30, 2023

### **Primary changes:**

- review of language- establishing consistent use of terminology when referencing the person receiving residential supports (participant, resident-removing “consumer”)
- Adding comprehensive Glossary of terms
- Defining of acronym’s used (ARF=Adult Residential Facility, P&I=Personal and Incidental funds, etc.)
- Incorporating Home and Community Based Services (HCBS) language
- Adding of VMRC policies related to changes in ownership, relocation, program design changes, VMRC’s Behavior Management Review Committee process, hospice waiver process
- What more is needed:
- Input and review with VMRC’s clinical team
- Review and input from Service Coordinators and Program Mangers
- Anticipated completion timeline: January 1, 2024