



Board of Directors Meeting

Wednesday, June 22, 2022, 6:00 PM

VMRC Stockton Office, Cohen Board (702 N. Aurora Street, Stockton, CA 95202) Room and Via
Zoom Video

<https://us06web.zoom.us/j/84477977692?pwd=c0RHR1FEL2VESHYybzk3bjdoTHkrZz09>

Webinar ID: 844 7797 7692 Passcode: 434801 Or One tap mobile: +16699006833

For accommodations, please contact Doug Bonnet at 209-955-3656, or by email at DBonnet@vmrc.net. Spanish and ASL translation are included and is available without requesting.



Meeting Book - Board of Directors Meeting

Board of Directors Meeting

A. Call to Order, Roll Call, Reading of the Mission Statement

Margaret Heinz

The Mission of Valley Mountain Regional Center (VMRC) is to support people with developmental disabilities as they enrich their lives through choices and inclusion. VMRC is committed to securing quality, individualized services in collaboration with families and the community.

B. Review and Approval of the Meeting Agenda

Margaret Heinz

Action

C. Review and Approval of the Board of Directors Meeting Minutes of 04/27/22

Margaret Heinz

Action

D. Presentation - Caseload Ratios and Performance Contract

Tony Anderson

E. Public Comment

Margaret Heinz

Each member of the public may have 3 minutes for comment. If an interpreter is needed, 6 minutes will be given.

F. Consent Calendar Items

Margaret Heinz

Action

1. Finance Committee Meeting Minutes of May and June 2022
2. Executive Committee Meeting Minutes of May and June 2022
3. Consumer Services Committee Meeting Minutes of May and June 2022

G. Committee Reports

1. VMRC Professional Advisory Committee, Coalition of Local Area Service Providers (CLASP)

Candice Bright

2. Self-Determination Advisory Committee (SDAC)

Mariela Ramos

3. Consumer Advisory Council, Self-Advocacy Council Area 6 (SAC6)

Crystal Enyeart

4. Finance Committee

Alicia Schott

- a. Approval of Contract Status Reports (CSRs) for May and June 2022

Action

- b. Approval of Contracts over \$250,000 for May and June 2022 (for the contracts set to expire in July and August)

Action

- c. Purchase of Service (POS) Expenditures and Operations (OPS) Expenditures for May and June 2022

5. Consumer Services Committee
Suzanne Devitt

6. Legislative Committee
Lynda Mendoza

7. Bylaws Committee
Linda Collins

8. Nominating Committee
Linda Collins

Action

a. Appointment of New Board Members

9. Special Events Committee
Tina Vera

10. Popplewell Committee
Margaret Heinz

Action

H. Executive Director's Report
Tony Anderson

I. Other Matters
Margaret Heinz

J. Board Member Activities and Reports
Margaret Heinz

K. President's Report
Margaret Heinz, President

Action

1. Approval of 2022/2023 Board Meeting Schedule
Margaret Heinz

Action

L. Next Meeting - Wednesday, July 20, 2022, 6:00 PM, (Hybrid) VMRC
Stockton Office Cohen Board Room and Via Zoom Video
Margaret Heinz

M. Adjournment
Margaret Heinz



Minutes for Board of Directors Meeting

04/27/2022 | 06:00 PM - 08:00 PM

Hybrid - VMRC Stockton Office Cohen Board Room and via Zoom Video Conference

Board Members Present: Dr. Steve Russell, Crystal Enyeart, Lisa Utsey, Jessica Quesada, Alicia Schott, Margaret Heinz, Lynda Mendoza, Anthony Owens, Linda Collins, Robert Balderama, Yan Li, Erria Kaalund, Kenneth Britter, Suzanne Devitt, Tom Toomey, Gabriela Castillo, Candace Bright

Board Members Not Present: Tina Vera, Emily Grunder (Informed Absence)

VMRC Staff Present: Tony Anderson, Doug Bonnet, Melissa Stiles, Christine Couch, Brian Bennett, Bud Mullanix, Gabriela Lopez, Jason Toepel, Michele Poaster, Neidra Clayton, Claire Lazaro, Danielle Wells, Olivia Held

Public Present: Isela Bingham (interpreter), Rachelle Munoz (facilitator), James Ford, Dena Hernandez, Irene Hernandez (interpreter), Lucia Espinoza, Patti Wickerd (facilitator)

A. Call to Order, Roll Call, Reading of the Mission Statement

The meeting was called to order at 6:00pm. Doug Bonnet called roll and we have a quorum. The board read the mission statement aloud.

B. Review and Approval of the Meeting Agenda

Linda Collins made the motion to approve the meeting agenda. Lynda Mendoza seconded the motion. The motion passes unanimously.

C. Review and Approval of the Board of Directors Meeting Minutes of 02/23/22

Lisa Utsey made the motion to approve the meeting minutes. Anthony Owens seconded the motion. The motion passes unanimously.

D. Presentation - Non-Medical Therapies and Educational Services Service Standards and Outreach Plans

Claire Lazaro presented the non-medical therapies draft service standard and outreach plan.

Olivia Held presented the educational services service standard and outreach plan.

No public comment was shared.

E. Public Comment

Dena Hernandez, SCDD, North Valley Hills Office: Cycle 45 RFP for \$20,000 due 5-17-2022. RAC selected housing as the topic for use of those funds. All materials are on the SCDD website.

Choices Conference May 20, 2022, 483 registered attendees. It's free, anyone can attend. Only the registered participants can receive a free tshirt. 4736950 if you have questions.

SDAC, good job on the hard work on the meet and greet with 68 people in attendance. Thank you to Karen Bonnacci and her daughter, Mary for helping mail out the flyers. Thank you to Liz Diaz and her team for their work on the meet and greet.

F. Consent Calendar Items

Lisa Utsey made a motion to approve the consent calendar items. Erria Kaalund seconded the motion of the consent calendar items. The motion passes unanimously.

G. Committee Reports

1. **Candace Bright gave the CLASP report** for March 28 and April 25. They had a report from R&D Transportation regarding the continued transportation difficulties which result in day program attendance. They also shared about streamlining the vendorization process for transportation. CLASP also had a presentation on employment laws. Next meeting on May 23 at 10am to vote for new officers.
2. **Self Determination Advisory Committee by Mariela Ramos.** Tony Anderson gave an update on SDAC. We had to cancel the last meeting due to the change in Begley-Keene Open Meeting Laws. These laws were suspended during covid, state of emergency. The laws have been reinstated which means that the location of the meeting has to be published, which includes your home address if you are participating by zoom. We will review how to address these concerns going forward.

3. SAC6 report by Crystal Enyeart. Crystal gave her report about all of the activities of the SAC6.
March 4th Gabby from VMRC presented at the Sac 6 Friday Zoom Chat on Purchase of Services (POS). Advocates got to learn how the money VMRC receives is spent on services.

March 11th The sac 6 Friday Zoom Chat topic was Tony, Executive Director of VMRC, on Honoring all people, and learning about BIAS.

March 18th sac 6 hosted a St. Patrick's Day Bingo. There were 3 winners who received gift cards.

March 19th- Sac 6 had their quarterly Board meeting via zoom.

March 24th Robert B. attended the VMRC Legislative Committee.

March 29th Several Sac 6 members attended the SCDD RAC (Reginal Advisory Committee via zoom.

April 1st All sac 6 members register for CHOICES Conference.

April 4th Catrina C. attended the Grassroots Day via zoom.

April 5th Sac 6 members provided their comments about the 637 Proposal as feedback to Linda DeLaurenti @ VMRC. Dena #2 assisted Sac 6 with ensuring the feedback was received.

April 9th Sac 6 Treasurer Tim C. and sac 6 member Kourtney attended the Partners n Planning Committee meeting via zoom.

April 13th Sac 6 member Cameron R. attended the VMRC By-Laws Committee.

April 14th Sac 6 member Catrina attended the DDS CAC meeting via zoom also later that day Catrina attended the VMRC Nominating Committee meeting. Also, Sac 6 Chairperson Dena #1 along with Sac 6 consultant Jessica Q attended the Transportation & Updates Meeting.

April 22nd Sac 6 Zoom topic was on Scams and how to protect yourself, Sac 6 members were the precentors.

Upcoming events:

Sac 6 will be having their Area meeting via zoom on May 6th the topic will be on Special Olympics.

CHOICES Conference is May 20, 2022, via zoom.

Modesto Transition Fair is on April 29th Lisa U. will be working the Sac 6 table. At the Mountain County Transition Fair on May 12th Sac 6 member Crystal E. will be working the sac 6 table.

4. Finance Committee – Melissa Stiles gave the report. She reviewed the February 28, 2022 Contract Status Report.

a. Alicia Schott brought the Contract Status Report for March and April for approval. Dr. Steve Russell seconded the motion. The motion passes unanimously.

b. Alicia Schott brought the contracts over \$250,000 for March and April for approval. Margaret Heinz seconded the motion. Candace Bright abstained. The motion passes.

c. POS and OPS Expenditures for March and April 2022 was presented by Melissa Stiles

d. Melissa Stiles gave a presentation on the VMRC Financial Statements 2020-2021 as audited by the Kemper CPA Group LLP. Alicia Schott brought the report for approval. Margaret Heinz seconded the motion. The motion passes unanimously.

5.Consumer Services Committee by Suzanne Devitt. Next meeting is Wednesday, May 4 in person at the regional center.

6. Legislative Committee by Lynda Mendoza and Candice Bright. They met on March 24. The next meeting is May 12. May 26 from 12-2pm will be the presentation. Tony reported on Grassroots Day at the Capitol. We met with a lot of staffers in 8 different meetings via zoom.

7. Bylaws Committee by Linda Collins – Met April 13 and reviewed current bylaws

Section 7.01 Public Attendance – Propose changing to “Meetings of the Board of Directors are open and all persons shall be permitted to attend any Board meeting, except as otherwise provided herein” from “All persons shall be permitted to attend any Board meeting, except as otherwise provided herein.”

Section 8.01 Committee Meetings/Open Meeting Requirements – Propose changing to “Committee Meetings/Open Meeting Requirement. Valley Mountain Regional Center Inc. Board Committee meetings are open public meetings only if the Committee is vested with authority of the Board to make binding decisions on behalf of the Board or unless the Committee exercises its rights

to hold a closed session, limited to closed session requirements expressed in Section 7.13 of VMRC' s Bylaws. Committee meetings that are not authorized to act on behalf of the Board are not required to hold open meetings.” From “**Committee Meetings/Open Meeting Requirement.** Valley Mountain Regional Center Inc. Board Committee meetings are open public meetings, unless the Committee exercises its rights to hold a closed session, limited to closed session requirements expressed in Section 7.13 of VMRC' s Bylaws.”

Section 8.03 Public Participation – Propose changing to “Expert Participation. From “**Public Participation.**

Section 8.08 Executive Committee – Propose striking the statement “Its meetings are open to all Board members and the public.”

Section 8.09 Nominating Committee – Propose striking the statement “Nominating Committee meetings are open to all Board members and the public.”

Section 8.10 Finance Committee – Propose striking the statement “Finance Committee meetings are open to all Board members and the public.

Section 8.11 Consumer Services Committee Meeting – Propose to add after the last sentence “Even though this committee is not vested with authority as described in Section 8.01, these meetings shall remain open to the public because the committee’s responsibilities to review Service Standards requires significant public input.”

Section 8.12 Bylaws Committee – Propose striking the statement “Bylaws Committee meetings are open to all Boad members and the public.”

Section 8.13 Public Policy Committee – Propose striking “and the public.”

- a. Approval of amendments to the bylaws – Linda Collins brought the amendments with the exception of 8.08 for approval. Tom Toomey seconded the motion. The motion passes unanimously.

8. Nominating Committee by Linda Collins – They reviewed the 8 members who had an initial term of 3 years that is ending 6-30-2022. 6 of the 8 individuals agreed to continue for a second term of 3 years. Alicia Schott, Kenneth Britter, Dr. Yan Li, Dr. Steven Russell, Anthony Owens, Erria Kaalund have agreed to continue for a second term.

There are now 2 spots open on the board. They are reviewing 6 candidate applications and have dates, May 17 and May 25, set for interviews.

They also reviewed the slate of officers for next year. There was a proposal presented to the committee to maintain the same officers for the next year. The President is Margaret Heinz, Lynda

Mendoza is Vice President, Alicia Schott Treasurer and Linda Collins as Secretary. Candance Bright seconded the motion for the slate of officers. The motion passes unanimously.

9. Special Events Committee by Tina Vera. No report at this time.

10. Popplewell Committee by Margaret Heinz. Doug Bonnet shared that the committee met in April 2022. He explained the purpose of the Popplewell Committee to help fund things/issues that we are not able to use the POS funds for. The committee reviews the donations, the funds utilized. The next meeting is May 3.

H. Executive Director's Report – Tony Anderson

Thank you to everyone who made the meeting tonight and also the board training tonight.

The Performance Contract Forum is coming up on May 31.

The Caseload Ration Public Forum is on June 6.

The Public Disparity Hearings have been completed.

DDS has put out a directive to all Regional Centers about funds to use to help make our information to the public easier to understand. Things that we are not currently using that we can add. We will get public input and feedback. It is called the The Language Access and Cultural Competency Grant. We have to submit our plan to DDS. The plan can not include things that we are already doing for language access. We would love to have Board Members attend the sessions.

There is a \$50 million dollar allocation for oral health in the budget. It will create grants to set up dental clinics throughout the state in recognition that we have very low capacity to serve people with IDD who need sedation and surgery. There is currently a very long waiting list (6-12 months). Myself and my Dental Coordinator were interviewed by Cal Matters.

Please continue to read the Health Advisory every week to stay informed.

I. Other Matters

No other matters.

J. Board Member Activities and Reports

Margaret Heinz attended the Transition Fair this morning in Stockton. She shared that it was amazing.

K. President's Report

1. Approval of IT Rate Specialist Job Description – Margaret Heinz brought the motion from Executive Committee and Lisa Utsey seconded the motion. The motion passes unanimously.
2. Approval of Rate Specialist Resource Development Job Description – Margaret Heinz brought the motion from Executive Committee and Crystal Enyeart seconded the motion. The motion passes unanimously.

Margaret reported that the Transition Fair was wonderful. Thank you to Dave Vodden and team. It was fun to share the information with her class. The class loved the experience and all of the information. There were over 200 people in attendance.

Margaret reported that the ARCA Meeting went well. DDS is tracking over 50 initiatives and many regional center board members asked about the necessary resources to implement and provide for those initiatives. They discussed self-determination, client electronic records, bias training and many other things, including aging families. Nancy Bargmann addressed the concerns about too many initiatives and not enough regional center staff resources and Nancy replied that they continue to have open dialogues with Regional Center Executive Directors and many RCs are currently hiring new staff anticipated for the new fiscal year budget. Mark Wolfe will be the new ARCA Board President next year and they will continue to advocate for core staffing, increased provider rates and decreased family fees.

L. Next Meeting - Wednesday, June 22, 2022, 6:00 PM, Cohen Board Room and Via Zoom Video (Hybrid)

M. Adjournment at 742pm



2022 Report, Feedback, and Plan of Correction for Non-Compliance of the Required Caseload Ratios

Public Presentation of the Valley Mountain
Regional Center Caseload Ratios

By Tony Anderson, Executive Director

DDS Letter. . .

- ▶ as of February 1, 2022, Valley Mountain Regional Center (VMRC) **did not meet all the required caseload ratios** mandated by Welfare & Institutions (W&I) Code §4640.6(c) and Article IX, Section 2 of the Fiscal Year 2021-2022 Regional Center Contract.
- ▶ VMRC is required to **submit a plan of correction** when caseload ratios are not met for two consecutive reporting periods.
- ▶ The plan of correction must be developed with input from the State Council on Developmental Disabilities, local organizations representing the individuals you serve, their family members, regional center employees, including recognized labor organizations, service providers, and other interested parties.
- ▶ With the plan of correction, please **describe how input** was incorporated from interested parties.

DDS Letter. . .

In accordance with W&I Code §4640.6(g)(1), VMRC is required to **hold at least one public meeting to receive stakeholder input to help inform the way the regional center allocates new positions** funded through the allocation.

The public meeting fulfills VMRC's requirement under W&I Code §4640.6(f) to **gather input regarding its plan of correction**, if the plan of correction is discussed during the meeting.

DDS Letter. . .

DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 8-30
Sacramento, CA 95814
TTY: 711
(833) 421-0061



March 21, 2022

Tony Anderson, Executive Director
Valley Mountain Regional Center
P.O. Box 692290
Stockton, CA 95269-2290

Dear Tony Anderson:

Thank you for your service coordinator caseload ratio survey submitted to the Department of Developmental Services (Department) on February 10, 2022. The data you provided indicates that, as of February 1, 2022, Valley Mountain Regional Center (VMRC) did not meet all the required caseload ratios mandated by Welfare & Institutions (W&I) Code §4640.6(c) and Article IX, Section 2 of the Fiscal Year 2021-2022 Regional Center Contract. Specifically, VMRC did not meet the required caseload ratios for the highlighted categories noted in the table below:

Regional Center	On Waiver	Under 3 Years	Movers Over 24 Months	Movers Between 12 and 24 Months	Movers Within Last 12 Months	Over 3 Years, Non-Waiver, Non-Mover	Complex Needs	Low or No POS
W&I Code Required Ratios	1:62	1:62	1:62	1:45	1:45	1:66	1:25	1:40
VMRC Number of Individuals Served	5,529	2,338	1	8	1	9,073	175	0
VMRC Ratios	1:75	1:57	1:27	1:41	1:19	1:69	1:32	N/A
CA Average	1:79	1:65	1:60	1:52	1:32	1:82	1:23	1:38

This letter is to notify you that, as specified by W&I Code §4640.6(f), VMRC is required to submit a plan of correction when caseload ratios are not met for two consecutive reporting periods. The plan of correction must be developed with input from the State Council on Developmental Disabilities, local organizations representing the individuals you serve, their family members, regional center employees, including recognized labor organizations, service providers, and other interested parties. Please include in your plan of correction how you incorporated feedback from all required stakeholders.

“Building Partnerships, Supporting Choices”

Tony Anderson, Executive Director
March 21, 2022
Page two

Additionally, the Governor’s Budget includes funds in fiscal year 2022/2023 for regional centers with the stated purpose of reducing caseload ratios. In accordance with W&I Code §4640.6(g)(1), VMRC is required to hold at least one public meeting to receive stakeholder input to help inform the way the regional center allocates new positions funded through the allocation. The public meeting fulfills VMRC’s requirement under W&I Code §4640.6(f) to gather input regarding its plan of correction, if the plan of correction is discussed during the meeting.

We encourage you to review your process for determining service coordinator caseload assignments to assist in meeting the required caseload ratios and in developing your plan of correction. The Department is available to provide technical assistance with the development of your plan of correction.

Please email your plan of correction within 60 days from the date of this letter to:

Email: OCO@dds.ca.gov

If you have questions regarding this letter, please contact Danielle Hurley, Research Data Specialist, Research, Evaluation, and Audit Branch, at (916) 654-3228, or by email, at danielle.hurley@dds.ca.gov.

Sincerely,

Original signed by:

ERNIE CRUZ
Deputy Director
Community Services Division

cc: Margaret Heinz, Valley Mountain Regional Center
Amy Westling, Association of Regional Center Agencies
Brian Winfield, Department of Developmental Services
Rapone Anderson, Department of Developmental Services
Erin Paulsen Brady, Department of Developmental Services
Vicky Lovell, Department of Developmental Services
Charles Liao, Department of Developmental Services
Danielle Hurley, Department of Developmental Services
James Ford, Department of Developmental Services

VMRC Met and Unmet Compliance for Caseload Ratios

Out of compliance for consumers enrolled on the Home and Community-Based Services Waiver over ratio by 13 consumers. This is two more than last year and the state average is now 1 to 79 6 more than last year.

Met compliance for consumers under the age of three in the early Start program, however while we have hired the service coordinators needed, the uncovered caseloads creates a reality of large caseloads for the teams. VMRC remain lower than statewide average by 5.

Met compliance for consumers who moved from developmental centers in all three categories.

Out of compliance for consumers not enrolled on the Home and Community-Based Services Waiver by 3 consumers (The state average is 13 above VMRC);

Out of compliance for consumers with complex behavioral and forensic needs VMRC is reportedly one staff member short of compliance - we are 7 consumers above the requirement.

Systemic in Nature

- ▶ As reported in previous years the problem is systemic as the Valley Mountain Regional Center, and our sister regional centers, have inadequate funding to offer a competitive wage to recruit and retain sufficient numbers of Service Coordinators to comply with case load average ratios.
- ▶ Since 2017 we have increased the wages for our service coordinators by over 19% to try and maintain competitive with local similar positions.
- ▶ We now start our service coordinators at \$47,283 to \$52,105 depending on experience and their top salary is at \$66,529.
- ▶ Our starting salaries are still significantly less than San Joaquin County, our largest county, and we are between \$19,200 to \$14,400 less than the county.

- Past Recruitment Campaigns

- ▶ In 2017 VMRC employed 319 people and as of today we employ 375 and we had hoped to hire 17 more but we ran out of money. We now have just enough funds to cover our employees we currently have for the year.
- ▶ In 2018 we completed our two-year expansion hiring campaign culminating in the hiring of 25 more case managers.
- ▶ In 2019 we added five case managers and 1200 new consumers
- ▶ In 2020 VMRC hired 20 more case managers and backfilled 17 case managers and added a new team.
- ▶ In 2021-22 VMRC has grown to over 408 people, adding and promoting/transferring a total of 87.
- ▶ Recruiting updates are provided at the VMRC Board meetings and reported at several community meetings with parents, vendors and advocates.

Our Hiring Outcomes

- ▶ This year the DDS budget included a significant effort to increase staff that will begin to provide some relief as well as to address various specialized needs such as:
 - ▶ 6 staff for Self-Determination workload,
 - ▶ 6 staff and one manager for Enhanced smaller caseloads for monolingual consumers and families,
 - ▶ 3 additional staff to provide case management to children who are now "provisionally" eligible for VMRC,
 - ▶ (4) other special projects that help consumers and provide more tools for service coordinators.
 - ▶ An Emergency Services Coordinator and Supervision of the program
 - ▶ 3 Specialist to manage the provider rate increases.
 - ▶ Project Manager for State Performance Incentive Measures
- ▶ The DDS Budget also includes language promising a major funding commitment to hiring service coordinators and supervisors for more teams taking caseloads down to 1:62 or 1:65 or 1:40 for children 0-5 years old.
- ▶ If the promise is realized VMRC estimates at least 50 new service coordinators this year.

Our Hiring Outcomes

- ▶ Our plan is to continue our recruiting efforts to fill backfill vacancies as fast as possible to reduce the burden on case managers who must cover for uncovered caseloads.
- ▶ We are interviewing recruiting firms to assist with the extraordinary hiring need.
- ▶ Continue to identify time saving tools for Service Coordinators to meet increasing expectations (tools, technology and other resources for telecommuting to reduce travel and other non-direct activities).

Our Hiring Outcomes

- ▶ Greatly increased our onboarding process, incorporating a stronger training program. Ensure that all tools needed are provided immediately and they have everything to be successful.
- ▶ Provide supports to minimize the non-case management core functions (quality assurance, provider development, communications to inform their consumers of resources and events, and remove as many administrative functions as we can).
- ▶ Maintaining and developing software solutions that can assist Service Coordinators in doing their work. Examples includes electronics forms and ATTICUS.
- ▶ We have updates and strengthened our recruiting process including a referral bonus program, and much improved interviewing process.
- ▶ The success of our plan will depend, in large part, on receiving sufficient funding from DDS to hire and keep our salaries and benefits competitive with other social services agencies in our area. This will be greatly needed to reduce case loads and decrease staff stress levels.

Other Factors Impacting the Ratios and Turnover

- ▶ It has been a constant struggle to not only recruit more Service Coordinators, but also to retain them. Our average tenure is down to 8.3 years (down from 9.2) and our turnover rate for the past year has decreased to 13% (half percent drop since last year and well below the average turnover rate of social workers nationally of 30%-60%).
- ▶ Recently DDS expanded non-case management staffing resulting in oversight for Enhanced Behavioral Support Homes (BCBA), compliance and disclosures, forensics, family home agency, Rate specialist, Emergency Coordinator, oversight and development, foster care coordination, etc. but no new targeted funds for Case management.
- ▶ In addition to the internal promotions, we have had some staff leaving for a variety of other reasons including:
 - ▶ Personal reasons seems to be number 1 which can mean anything.
 - ▶ Too much stress, over worked and behind in case loads with a feeling they can't get caught up
 - ▶ Education
 - ▶ New opportunities,
 - ▶ Retirement,
 - ▶ The need for better paying jobs and the need to find a job with less pressure and rigid documentation timelines.
 - ▶ Overwhelming workload
 - ▶ Pay (other opportunities are paying more)
 - ▶ Upper management not understanding workloads



Public Input . . .

*Please let us know
your experience with
case management and
how you are impacted
by the larger
caseloads.*

- ▶ I've been an SC for over 10 years. There is no time in a workday to serve consumers appropriately nor timely due to the ludicrous amount of cases. SC's are not "fatigued" we're drowning. We have SCs taking LOA to deal with their deteriorated mental health due to the unmanageable workload. We also have seasoned, exceptional and strong SCs leaving the agency because they are just feed up with the agency not really caring about SCs. Also, the pay is not enough for the extremely large amount of tasks we are asked to complete.
- ▶ Larger case loads equal less services available to everyone, or so it seems?
- ▶ When SC's are spread too thin, we cannot work as effectively/collaboratively and deepen relationships with them. We see they're more stressed. And we've had some amazing SC's!
- ▶ ALWAYS HIGH IN THE 90'S . Overwhelm difficult to get all the work on time.
- ▶ Overwhelmed and not able to give as much person-centered attention

Public Input . . .

Any recommendations?

- ▶ Hire more SCs and office support staff.
- ▶ less caseloads
- ▶ Reduce caseloads!! Keep them in a single geographic area so they better know the culture , resources, stakeholders, etc. Honor them in meaningful ways (ask them to define this!). Reduce paperwork (within regulatory requirements etc.).
- ▶ Not sure, but for the past 20 plus years i have heard "we are hiring more SC to lower the case loads" still have not seen results. Change some work duties for the SC's. Why do SC's have to do unannounced visits, that's the job of the community liaisons. SC's do lots of duties that are not in the job description when hired.
- ▶ Contract employees to assist with IPP typing

Our Plan for Correction . . .

- ▶ Our plan is to continue our recruiting efforts to fill backfill vacancies as fast as possible to reduce the burden on case managers who have to cover for uncovered caseloads.
- ▶ Continue to identify time saving tools for Service Coordinators to meet increasing expectations (resource for telecommuting to reduce travel and other non-direct activities).
- ▶ Provide training and consistent policy oversight to assure they have the tools and inspiration necessary to be productive, happy, and efficient in their case management duties.
- ▶ Continue to provide supports to minimize the non-case management core functions (quality assurance, provider development, communications to inform their consumers of resources and events, and remove as many administrative functions as we can).
- ▶ The VMRC IT Department is looking at several software programs that can assist Service Coordinators in doing their work.
- ▶ We will also continue to solicit ideas from the community to improve our recruitment and employee retention efforts.
- ▶ The success of our plan will depend, in large part, on receiving sufficient funding from the DDS to keep our salaries and benefits competitive with other social services agencies in our area.

Public Input . . .



What Do Think?



Any other ideas besides increasing funding?



What's your experience with high caseloads.

Contract Performance Public Hearing 2021 and 2020 Reports

Tony Anderson,

Executive Director

Valley Mountain Regional
Center

Board Report to the Public

June 6, 2022



The process

- VMRC submits our performance contract in December – this includes our activities to achieve the targeted goal areas.
- If there are locally developed addition goals VMRC will submit that in January.
- DDS gives VMRC the performance contract year-end reports that shows baseline and year-end data.
- DDS sends draft performance contract year-end reports for input prior to finalizing.
- VMRC must review draft data and insert applicable regional center information on the draft performance contract year-end reports and return to DDS for approval.
- After approval VMRC posts the new report on our website: <https://www.vmmc.net/performance-contract-2/>
- VMRC holds a public meeting highlighting the report posted on our website showing the contract performance objectives and outcomes.

Why *this* public forum?

Beginning May 1, 2020, and annually thereafter, each regional center's governing board must hold one or more public meetings regarding its prior year's contract performance objectives and outcomes.

Senate Bill 81

Community Living and Family Supports

People living in
institutional
settings

Number and percent
of minors residing
with families

Number
and percent of
adults residing in
independent living

Number and percent
of adults residing in
supported living

Number and percent
of adults residing in
Adult Family
Home Agency homes

Number and percent
of adults residing in
family homes (home
of parent or
guardian)

Number and percent
of minors living in
facilities serving > 6

Number and
percent of adults
living in facilities
serving > 6

Reducing Disparities

Reducing Disparities and
Improving Equity in Purchase of
Services Expenditures

Number and percent of individuals
receiving only case management
services by age and ethnicity

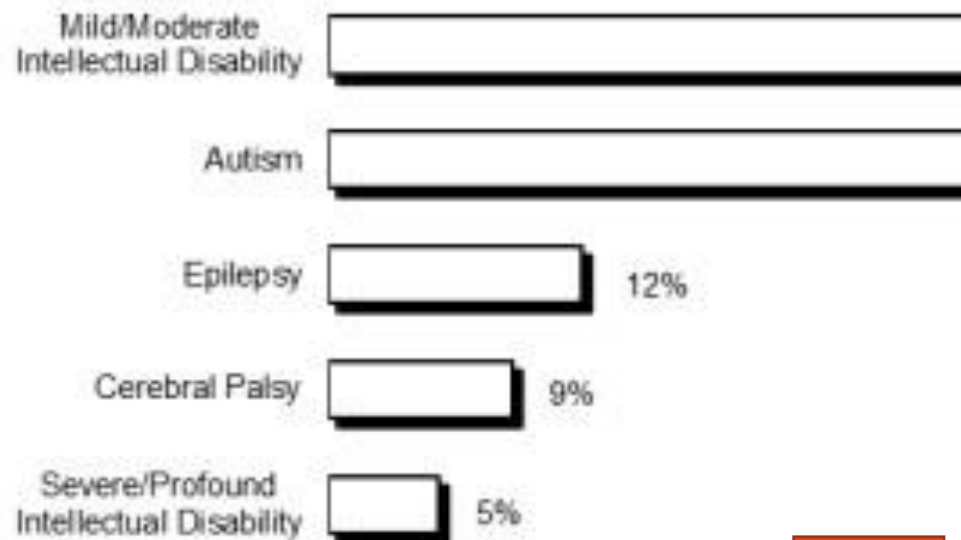
Public Policy Performance Measures Related to Employment

1. Number and percentage of working aged consumers, with earned income, their average annual wages, annual earnings,
2. Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
3. Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
4. Average hourly or salaried wages and hours worked per week for adults in a Paid Internship Program.
5. Average wages and hours in competitive, integrated employment when Incentive payments have been made.
6. Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year.
7. Percentage of adults who reported having Competitive Integrated Employment as a goal in his/her IPP.

The results: graphs and tables

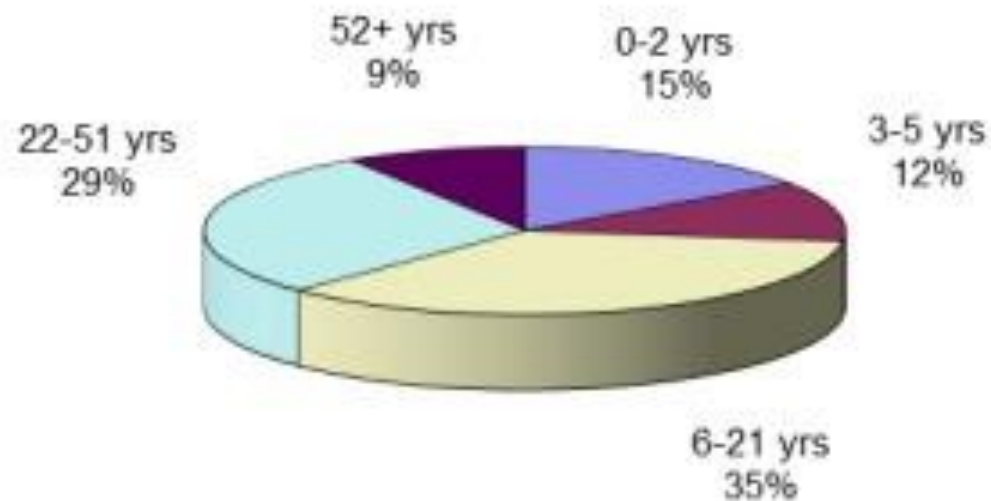


DIAGNOSIS OF VMRC CONSUMERS

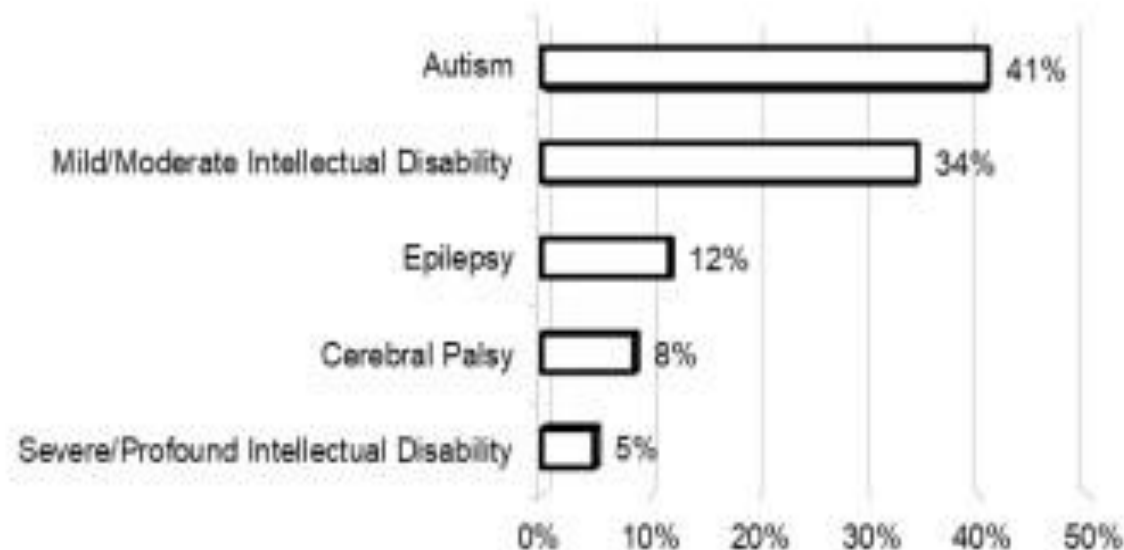


2020

AGE OF VMRC CONSUMERS

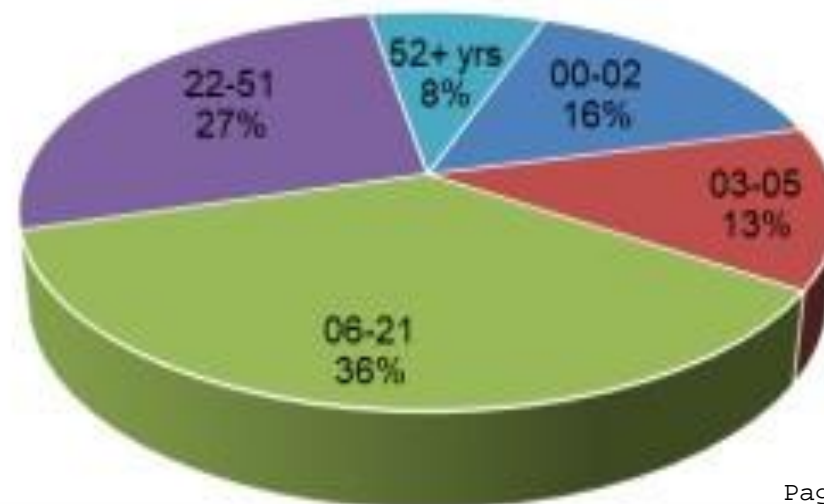


DIAGNOSIS OF VMRC CONSUMERS



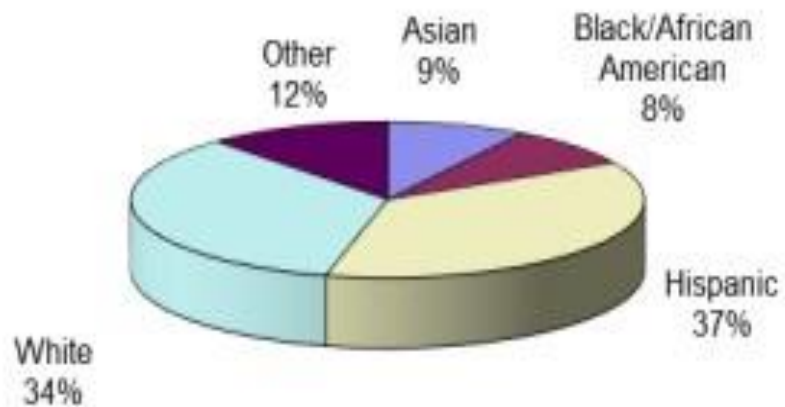
2021

AGE OF VMRC CONSUMERS



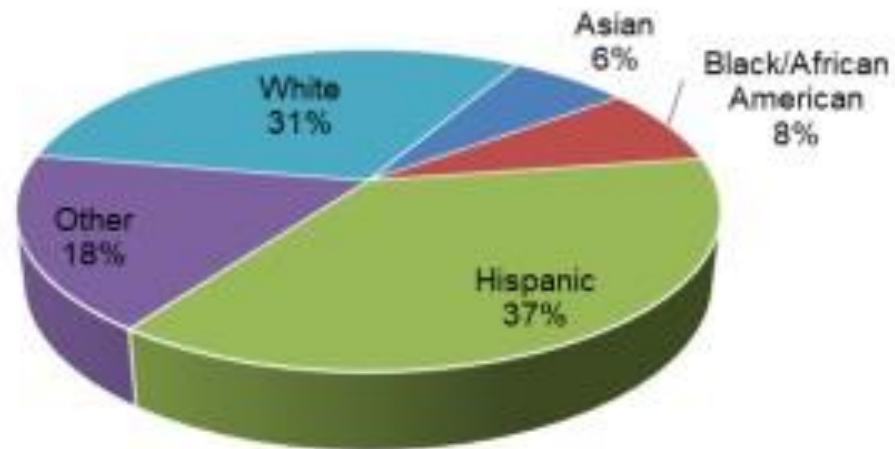
Ethnicity and Living Situation

ETHNICITY OF VMRC CONSUMERS

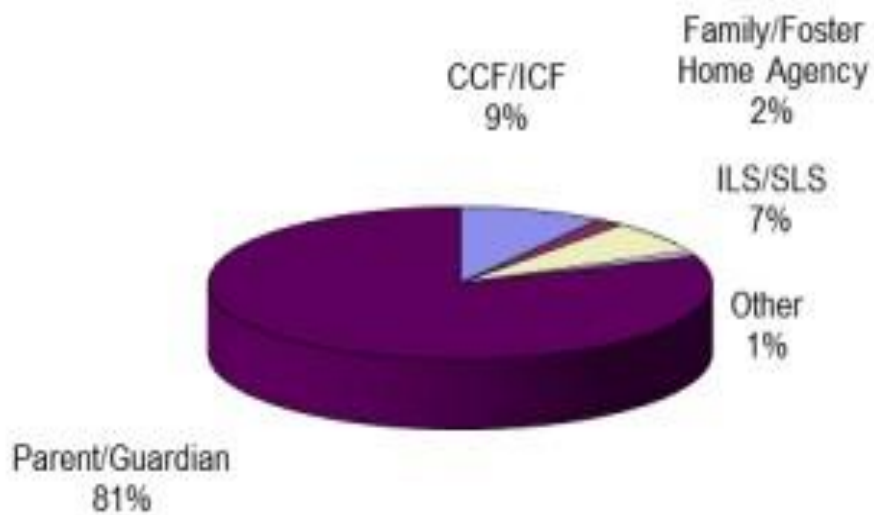


2020

ETHNICITY OF VMRC CONSUMERS

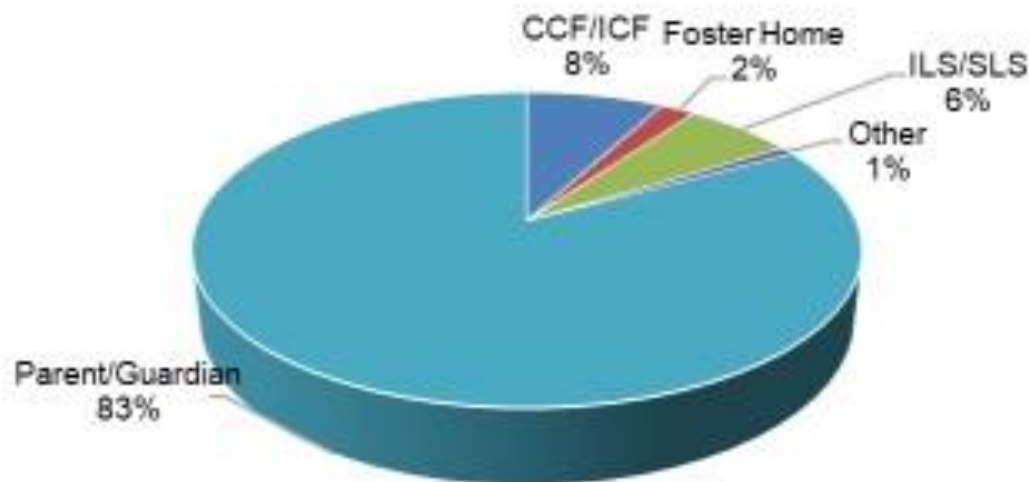


WHERE VMRC CONSUMERS LIVE



2021

WHERE VMRC CONSUMERS LIVE



Regional Center Goals (based on Lanterman Act)	2020	December 2018		December 2019	
		State Average	VMRC	State Average	VMRC
Fewer consumers live in developmental centers		0.12%	0.12%	0.08%	0.11%
More children live with families		99.38%	99.16%	99.44%	99.19%
More adults live in home settings*		80.20%	76.99%	80.84%	77.47%
Fewer children live in large facilities (more than 6 people)		0.04%	0.04%	0.04%	0.04%
Fewer adults live in large facilities (more than 6 people)		2.31%	3.91%	2.15%	3.60%
Regional Center Goals (based on Lanterman Act)	2021	December 2020		December 2021	
		State Average	VMRC	State Average	VMRC
Fewer consumers live in developmental centers		0.07%	0.04%	0.06%	0.08%
More children live with families		99.51%	99.35%	99.58%	99.52%
More adults live in home settings*		81.71%	78.44%	82.50%	79.62%
Fewer children live in large facilities (more than 6 people)		0.04%	0.02%	0.03%	0.02%
Fewer adults live in large facilities (more than 6 people)		1.92%	3.20%	1.78%	2.99%

How well is VMRC doing at getting consumers working?

The chart below shows how well VMRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured		Time Period			
		CA	VMRC	CA	VMRC
Consumer Earned Income (Ages 16 to 64): Data Source: Employment Development Department		Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income		25,236	789	27,182	806
Percentage of consumers with earned income		16%	13%	17%	13%
Average annual wages		\$8,327	\$5,863	\$9,033	\$6,457
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report		2017		2018	
		\$47,500		Data not Available*	
National Core Indicator Adult Consumer Survey		July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP		27%	25%	29%	33%
Paid Internship Program Data Source: Paid Internship Program Survey		2017-18		2018-19	
		CA Average	VMRC	CA Average	VMRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		6	1	9	3
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		18%	20%	13%	43%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$11.64	\$11.40	\$12.45	\$12.14
Average hours worked per week for adults who participated in a Paid Internship Program		18	9	17	13
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$11.93	\$11.45	\$12.76	\$12.19
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		22	21	22	19
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	12	27	23
	\$1,250	21	17	39	31
	\$1,000	29	30	43	29

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

How well is VMRC doing at getting consumers working?

The chart below shows how well VMRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	VMRC	CA	VMRC
Consumer Earned Income (Age 16 to 64 years)*: Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020	
Quarterly number of consumers with earned income	25,710	720	22,772	666
Percentage of consumers with earned income	17.17%	12.29%	18.86%	15.24%
Average annual wages	\$8,772	\$6,423	\$9,733	\$8,197
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2019		2020	
	\$25,990		\$26,794	
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	33%	35%	N/A**
Paid Internship Program Data Source: Paid Internship Program Survey	2019-20		2020-21	
	CA Average	VMRC	CA Average	VMRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	0	6	1
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	0%	14%	50%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$12.50	\$14.25	\$14.50
Average hours worked per week for adults who participated in a Paid Internship Program	16	20	17	9
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$12.79	\$14.81	\$14.01
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	19	23	23
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	15	17
	\$1,250	28	17	19
	\$1,000	34	29	33

*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. **Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

Ethnicity with No POS 2020

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	17-18	1	7	1	17%	39%	4%
	18-19	0	8	0	0%	36%	0%
Asian	17-18	5	200	60	2%	30%	15%
	18-19	14	237	65	4%	33%	16%
Black/African American	17-18	12	158	41	6%	29%	7%
	18-19	6	167	53	3%	28%	9%
Hispanic	17-18	76	749	123	5%	25%	9%
	18-19	59	795	148	3%	25%	10%
Native Hawaiian or Other Pacific Islander	17-18	1	3	3	13%	14%	18%
	18-19	1	7	3	14%	33%	21%
White	17-18	12	726	225	1%	36%	8%
	18-19	23	757	232	3%	37%	8%
Other Ethnicity or Race	17-18	22	249	31	3%	29%	10%
	18-19	19	251	37	2%	26%	11%
Total	17-18	129	2,092	484	3%	29%	9%
	18-19	122	2,222	538	3%	29%	9%

Ethnicity with No POS 2021

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	0	8	0	0%	36%	0%
	20-21	1	6	1	9%	32%	4%
Asian	19-20	10	239	59	3%	30%	14%
	20-21	15	285	67	5%	34%	14%
Black/African American	19-20	14	165	70	7%	26%	12%
	20-21	10	200	74	5%	31%	12%
Hispanic	19-20	78	743	145	4%	21%	10%
	20-21	89	906	195	5%	24%	12%
Native Hawaiian or Other Pacific Islander	19-20	1	2	3	11%	10%	23%
	20-21	1	6	3	7%	27%	27%
White	19-20	17	673	248	2%	32%	9%
	20-21	22	790	323	3%	37%	11%
Other Ethnicity or Race	19-20	25	256	39	2%	24%	11%
	20-21	56	364	51	6%	31%	13%
Total	19-20	145	2,086	564	4%	25%	10%
	20-21	194	2,557	714	5%	30%	12%

Questions?

Comments...



Minutes for Finance Committee Meeting

05/11/2022 | 05:30 PM

Hybrid - VMRC Stockton Office Cohen Board Room and via Zoom Video Conference

Committee Members Present: Margaret Heinz, Alicia Schott, Jose Lara, Lisa Utsey, Linda Collins, Connie Uychutin

Committee Members Not Present: None

VMRC Staff Present: Doug Bonnet, Christine Couch, Tony Anderson, Brian Bennett, Melissa Stiles

Others Present: Irene Hernandez (Interpreter), Rachelle Munoz (Facilitator)

A. Review and Approval of Meeting Agenda

Alicia Schott reviewed the agenda. Linda Utsey made a motion to approve the agenda. Margaret Heinz seconded the motion. The motion passes with unanimous consent.

B. Review and Approval of Finance Committee Meeting Minutes of 04/13/22

Alicia Schott reviewed the minutes. Margaret Heinz made a motion to approve the minutes of 03-09-2022. Jose Lara seconded the motion. The motion passes with unanimous consent.

C. Fiscal Department Update

1. Contract Status Report (CSR) Action Item
Melissa Stiles reviewed the CSR as of March 31, 2022. Lisa Utsey made a motion to approve the CSR as presented. Linda Collins seconded the motion. The motion passed unanimously.
2. Purchase of Service (POS) Expenditures Melissa Stiles, CFO
Melissa Stiles reviewed the POS Expenditures as of March 31, 2022. Melissa reviewed the higher cost categories. Non-Medical Services Professional

includes FMS, Non-Medical Services Programs includes licensed nurses, nurse assistants and homemaker; prevention services increased the age from 3 to 5 years old, as well as more people in intake; other authorized services includes vehicle modifications and soc/rec services.

3. Operations (OPS) Expenditures Melissa Stiles, CFO

 Melissa Stiles reviewed the OPS Expenditures as of April 19, 2022.

 Melissa reviewed the high cost in general office expense which includes the Self Determination Advisory Committee and disparity grants.

D. Approval of Contracts over \$250,000

Brian Bennett presented the approval of contracts expiring 7/31/2022 and 8/31/2022 over \$250,000; and two 5 year contracts. Linda Collins made a motion to approve the CSR, with the exception of All 4 U SLS. Jose Lara seconded the motion. Connie Uychutin abstained. The motion passed.

E. Next Meeting - Wednesday, June 8, 2022, VMRC Stockton Office Cohen Board Room and Via Zoom Video Conference (Hybrid)



Minutes for Finance Committee Meeting

06/08/2022 | 05:30 PM - 06:30 PM

VMRC Stockton Office, Cohen Board (702 N. Aurora Street, Stockton, CA 95202) Room and Via Zoom Video

Committee Members Present: Alicia Schott, Lisa Utsey, Jose Lara, Connie Uychutin

Committee Members Not Present: Margaret Heinz, Linda Collins

VMRC Staff Present: Melissa Stiles, Doug Bonnet, Tony Anderson, Christine Couch

Others Present: Rachelle Munoz, Molly Curtis, Lynda Mendoza, Irene Hernandez (Interpreter)

A. Review and Approval of Meeting Agenda

Alicia Schott reviewed the agenda. Lisa Utsey made a motion to approve the agenda. Connie Uychutin seconded the motion. The motion passes with unanimous consent.

B. Review and Approval of Finance Committee Meeting Minutes of 05/11/22

Alicia Schott reviewed the minutes. Jose Lara made a motion to approve the minutes of 05-11-2022. Lisa Utsey seconded the motion. The motion passes with unanimous consent.

C. Approval of Contracts over \$250,000

Doug Bonnet presented the approval of Options Forward contract expiring 8/31/2022 over \$250,000. The committee asked about the increase in this contract. Brian emailed that the increase was due to minimum wage increases as well as usage increase. Lisa Utsey made a motion to approve the

contract for Options Forward. Jose Lara seconded the motion. Connie Uychutin abstained. The motion passed.

D. Fiscal Department Update

1. Contract Status Report (CSR)	Action Item
---------------------------------	-------------

Melissa Stiles reviewed the CSR as of April 30, 2022. Connie Uychutin made a motion to approve the CSR as presented. Lisa Utsey seconded the motion. The motion passed unanimously.

2. Purchase of Service (POS) Expenditures Melissa Stiles, CFO

Melissa Stiles reviewed the POS Expenditures as of April 30, 2022. Melissa reviewed the higher cost categories: Day training has increased due to increased use; Non-Medical Services Professional includes Self Determination Program; Non-Medical Services Programs due to an increased number of consumers using psychiatry; Other Authorized Services includes vehicle modification and personal assistance services, which have increased in use.

3. Operations (OPS) Expenditures

Melissa Stiles reviewed the OPS Expenditures as of May 18, 2022.

4. Consumer Growth Report Melissa Stiles, CFO

Melissa Stiles reviewed the increased growth in Intake and Early Start. She compared active to total consumers (includes Intake and Early Start), 681 active consumers more than last year, 1285 more total consumers than last year.

5. Cash Balance Report Melissa Stiles, CFO

Melissa reviewed the cash balance and doesn't foresee a need to borrow cash to complete the fiscal year, including all check runs for the month of June and July, 2022.

E. Next Meeting - Wednesday, July 13, 2022, VMRC Stockton Office Cohen Board Room and Via Zoom Video Conference (Hybrid)



Minutes for Executive Committee Meeting

05/11/2022 | 06:30 PM

Hybrid - VMRC Stockton Office Cohen Board Room and via Zoom Video Conference

Committee Members Present: Linda Collins, Margaret Heinz, Alicia Schott, Lynda Mendoza, Suzanne Devitt

Committee Members Not Present: None

VMRC Staff Present: Doug Bonnet, Christine Couch, Tony Anderson, Bud Mullanix

Public Present: None.

A. Review and Approval of Meeting Agenda

Margaret Heinz reviewed the agenda. Lynda Mendoza made a motion to approve the agenda, as amended with President's Report.
Alicia Schott seconded the motion. The motion passes with unanimous consent.

B. Review and Approval of Executive Committee Meeting Minutes of 04/13/22

Margaret Heinz reviewed the minutes. Lynda Mendoza made a motion to approve the minutes of 04-13-2022. Linda Collins seconded the motion. The motion passes with unanimous consent.

C. Public Comment – n/a

D. Items for Approval – n/a

E. Items for Discussion

Executive Director's Report

I have had meetings with case management and intake recently and both are feeling overwhelmed due to high workload. There is a sense that we have created too many initiatives without first being

able to perform our core functions. Here's an update of all the new initiatives from the state that the staff are feeling overwhelmed with:

1. Electronic Visit Verification
2. Emergency Response Preparedness Resources
3. Employment grants
4. Enhanced Integration for Children and Adolescents (Family Wellness)
5. Enhanced Service Coordination (Low to No POS)
6. Enhanced Service Coordination ratios
7. Foster Youth Trauma Informed Services (AB2083)
8. Group Homes for Children with Special healthcare Needs - not in our region
9. Implicit Bias Training for Regional Centers - working with UOP
10. Language Access and Cultural Competency Orientations and Translations - Proposals due early June
11. Paid Internship Program and Competitive Integrated Employment
12. Providers Supplemental Rate Increases
13. Rate Adjustment and Quality Incentive Program
14. Repeal the Uniform Holiday Schedule
15. Services for the Deaf Community
16. Self-Determination and Participant Directed Services
17. Social Recreation Camp and Non-medical Services, Educational Services
18. Systemic Therapeutic Assessment Resources and Treatment (START) Teams
19. Provisional Eligibility

In addition, here are the initiatives that the state is still working on and plans to have in place very soon including a little into the new fiscal year:

1. Educational Services Specialist on Transitions from Part C to Part B
2. Coordinated Family Support Services - Family Wellness Project
3. Modernize IT System - Fiscal
4. Forensic Diversion Program
5. Early Start Outreach to Tribal Communities
6. Community Navigator
7. DSP Bilingual Differential
8. DSP Workforce Training and Development
9. Regional Center Performance Measures
10. Quality Improvement Pilot

Plus, the new fiscal year is looking at massive hiring and continued changes to caseload ratios. We are estimating between 50-60+ new hires for 2022-2023.

1. 1:62/68 case loads all Lanterman Act Consumers
2. 1:40 caseloads for all 0-5 year olds
3. Other initiatives that could impact referrals and intake even further.

Public Engagements:

- Caseload Ratios Report
- Contract performance 2021 and 2020
- DEBI Committee Application for the community

Notable Consumer Incidents/Complaints

A previous staff who engaged in potentially unlawful conduct, which APS and law enforcement are involved in, will have another court date this month.

Jimmy continues to be in a SNF in the Chico area, with his wife and daughter visiting weekly. His IDT continues to look for an appropriate placement closer to home in the Modesto area.

Vendor Issues

Vendors are starting to get their rate increases established in the budget, retro to April 1, 2022. R&D transportation continues to work with us on the transportation issues; we are adding to our transportation resources. Providers continue to have challenges with hiring enough staff as more and more consumers return to the programs. Alternative services for day programs continue currently. Providers report that 15-20% of consumers/families are not ready to return to in-person services.

Union and Other Staff Issues

Bud Mullanix reported that we have 397 employees. We have hired 73 employees with 47 terminations; this is about a 7% growth rate. Our turnover rate is 12% - higher than we've been in the past. The regional HR Directors meeting was held approximately 2 weeks ago and our employee vacancies were lower than the others. We had 10 new starts in April, 11 starting in May. Interviews on Friday for IT Rate Specialist position. We have 6 staff out with covid this week. The Union relationship remains strong, no grievances, monthly meetings that Bud and Tony attend.

Self-Determination Updates

- The Bagley Keene issue still impacting the advisory committee
- I just agreed to co-chair the new state committee (if asked)

F. President's Report – Margaret Heinz shared that the application for the Diversity, Equity, Belonging and Inclusion application has been sent out and it is very good. She is thankful for this new committee.

There is an ARCA webinar on Self-Determination that was held last night and repeated tonight. May is Inclusion Month, please celebrate!

The May revise of the state budget is due out on Friday, May 13.

Today is day of the Teacher and Nurse – please thank a teacher and nurse for all they do for us. Thank you for the Friday Health Advisory which is informative and helpful!

The deadline to apply for the Partners in Policymaking training is May 16. Please check it out!

A big shoutout to Katie and Alice Alcantara for supporting students at the SJCOE Farmers Market.

A big shoutout to Courtney Alvarado – a parent called Margaret to share how amazing she is!! She is a great listener and did a fabulous job at their meeting.

Jose Lara gave a big shoutout to Erendeni Lopez – she knows the family and does an amazing job. She has a great relationship with Mrs. Lara and they communicate so well.

G. Next Meeting - Wednesday, June 8, 2021, 6:30 PM, Hybrid (VMRC Stockton Office Cohen Board Room and Zoom Video Conference)



Minutes for Executive Committee Meeting

06/08/2022 | 06:30 PM - 07:30 PM

VMRC Stockton Office, Cohen Board (702 N. Aurora Street, Stockton, CA 95202) Room and Via Zoom Video

Committee Members Present: Lynda Mendoza, Alicia Schott, Suzanne Devitt

Committee Members Not Present: Margaret Heinz, Linda Collins

VMRC Staff Present: Tony Anderson, Doug Bonnet, Christine Couch

Others Present: Jose Lara, Irene Hernandez (Interpreter)

A. Review and Approval of Meeting Agenda

Lynda Mendoza reviewed the agenda. Suzanne Devitt made a motion to approve the agenda, as amended with President's Report.

Alicia Schott seconded the motion. The motion passes with unanimous consent.

B. Review and Approval of Executive Committee Meeting Minutes of 05/11/22

Lynda Mendoza reviewed the minutes. Alicia Schott made a motion to approve the minutes of 05-11-2022. Suzanne Devitt seconded the motion. The motion passes with unanimous consent.

C. Public Comment

n/a

D. Items for Approval

1. Communitas Award – deferred to next week for more time to review the applications

2. Board Member Appointment Recommendations – deferred to the nominating committee for discussion
3. Board of Directors Meeting Schedule 2022-2023 – The committee reviewed the drafted meeting schedule for the 2022-2023 fiscal year. The proposal is to continue to meet the 4th Wednesday of every other month, hybrid participation. The July meeting will be moved to the 3rd Wednesday as the only exception to the calendar. Alicia Schott made a motion to approve the schedule as presented. Suzanne Devitt seconded the motion. The motion passes with unanimous consent.

E. Items for Discussion

Executive Director's Report

1. Performance Contract Forums and Caseload Ratio Public Forums completed, and we met the mandated requirements of DDS. Reports will be written and submitted to DDS.
2. Disparity hearings report sent in this week.
3. The Language Access & Cultural Competence Plan has been drafted and will be submitted next week, by June 15. At this phase in the initiative our focus is on assessing the needs and creating the positions that will help us increase access of all information we provide to the community and our consumers and families and improve our cultural competency as a regional center.
4. Budget Status
 - Core Staffing Formula – an accurate current reflection of the cost of regional center operations and positions. (The budget still includes almost \$1 billion to meet caseload ratio requirements in all the regional centers.)
 - Permanent End to the Family Fees: Provides roughly \$5 million ongoing to eliminate Annual Family Program Fee (AFPF) and the Family Cost Participation Program (FCPP) fees for regional center services., and
 - An acceleration of the service provider rate increase: We are asking policymakers to give the providers more of the promised rate increase now because of the exceedingly competitive job market and high cost of living.
5. Stakeholder Membership:
 - First 5 San Joaquin Commissioner - Appointed by the San Joaquin Board of Supervisors
 - CA HCBS Advisory Committee Member - Appointed by the Director of the Department of Developmental Services
 - Elder and Disability Justice Coordinating Council (EDJCC) member - Appointed by the Director of the Department of Aging
 - The California Interagency Coordinating Council (ICC) Early Start - Appointed Member by the Chair of the ICC
 - Self-Determination Advisory Committee to the Director Co-Chair - Appointed by the Director of the Department of Developmental Services.
 - Risk Management Statewide Conference Organizing Committee - Appointed by Mission Analytics
 - Editorial Board of Frontline Supervision - the national magazine for direct support professionals.
 - Direct Service Workforce Training & Development Workgroup - Appointed by the Director of the Department of Developmental Services.

- Stanislaus County CARE team meetings of departmental directors in public safety and health and human services
- Calaveras County, Tuolumne County children's system of care leadership teams.

Notable Consumer Incidents/Complaints

Jimmy continues to remain in the Chico area in a SNF for care. The team supports his daughter and wife with weekly visits while a search for a closer placement continues.

T.J. further arraignment hearing was postponed to June 28, 2022.

Mikey continues to live in our area and we work with ACRC to find a placement in their catchment area, per Mom's request. Mikey is conserved by DDS and the team is working closely with DDS and ACRC.

Vendor Issues

1. Transportation and provider capacity continue to be the biggest barriers to the full return to services. Next transportation updates meeting is tomorrow at 10 am.
2. CLASP has held its elections and there will be a new board representative Liz Knapp and a new Vice President, Kirsten Shadman.

Self-Determination Updates

It was recently determined that the Local Advisory Committee members could now request an ADA accommodation waiver for individuals wanting to attend the meeting from their home on Zoom. So far no one has requested the accommodation and there has been no guidance for what the regional center would use to grant the request for an accommodation.

Other Matters

It will be out of state next week from Sunday through Wednesday attending the American Association on Intellectual and Developmental Disabilities annual conference and meeting of the membership. I will be attending ARCA meetings in Sacramento from Wednesday evening through Friday and ending the week with meeting with our President, Margaret Heinz.

Union and Other Staff Issues

Final openings at this point in time that we are working to fill:

Opening	Manager	#
SA SC Craig	Josie	1

STK Diaz	PCP SC Liz		1	
STK Wells	0-5 SC	Danielle	5	
Mod Coronel	SC	Jessica	1	
STK Jensen	SC	Karen	1	
Mod Groves	SC	Jacinta	2	coming on Aug

F. President's Report – no report tonight as the President was not available.

G. Next Meeting, Wednesday, July 13, 2022, 6:30 PM Hybrid (VMRC Stockton Office Cohen Board Room and Zoom Video Conference)



Minutes for Consumer Services Committee Meeting

05/04/2022 | 04:45 PM - 06:30 PM

Hybrid - VMRC Stockton Office Cohen Board Room and via Zoom Video Conference

Committee Members Present: Suzanne Devitt (Chair), Margaret Heinz, Anthony Owens, Lisa Utsey, Daima Hoornaert, Crystal Enyeart, Jose Lara, Dora Contreras, Sarah Howard

Committee Members Not Present: Linda Collins, Erria Kaalund, Tina Vera

VMRC Staff Present: Tony Anderson, Doug Bonnet, Christine Couch, Brian Bennett, Robert Fernandez, Katina Richison, Jason Toepel, Tara Sisemore-Hester, Linda DeLaurenti, Claire Lazaro, Nicholas Bolger

Public Present: Dena Pfeifer, Kassandra Graham, Dena Hernandez, Ray Perez, Susana Magana, Anel Renteria, Katherine Roudebush, Jessica Quesada, Trina Castro, Irene Hernandez, Tevin Wiley

A. Call to Order, Welcome, Roll Call

Called to order at 4:47pm. Doug Bonnet took roll. A quorum was established.

B. Review and Approval of the Meeting Agenda

Crystal Enyeart made a motion to approve the meeting agenda. Jose Lara seconded the motion. The meeting agenda was approved unanimously.

C. Review and Approval of the Consumer Services Committee Meeting Minutes of 03/02/22

Lisa Utsey made a motion to review the meeting minutes of 03-02-2022. Sarah Howard seconded the motion. The meeting minutes were approved unanimously.

D. Presentation - California Mentor

Susana Magana, Director of California Mentor shared a presentation about services and supports provided by California Mentor. Please refer to the powerpoint presentation for more info. Questions were asked about capacity, how it differs from a licensed residential care home, what types of people typically live in a Mentor home – Susana answered the questions.

E. Public Comment

Dena Hernandez, SCDD North Valley Hills Office: thank you to VMRC and planning teams for the 2 transition fairs that have occurred. Chanel Murray from the office was part of those. Thanks for the collaborative effort. Many teachers and students shared that they enjoyed themselves. The Mountain County happens next week. The RFP for \$20,000 for housing advocacy is due May 15. It is posted on the SCDD website, cycle 45 grant. The Regional Advisory Committee meeting is on hold right now due to Bagley Keene Act rules that require people to meet in person. It is scheduled for May 21 at VMRC, if it occurs.

F. Intake, Early Start, and Case Management Update

1. Tara Sisemore-Hester presented the intake numbers that have been processed. The pending applications are not included in the numbers. We are behind on intake applications and are using consultants to help catch up the team. They are problem-solving to get caught up and stay caught up.
2. Christine Couch presented the SIR data for the previous two months.
3. Christine Couch presented the POS, purchase of service exceptions data. Daime Hoornaert asked about self-determination program POS exceptions.

G. SAC6 Update presented by Crystal Enyeart.

March 4th Gabby from VMRC presented at the Sac 6 Friday Zoom Chat on Purchase of Services (POS). Advocates got to learn how the money VMRC receives is spent on services.

March 11th The sac 6 Friday Zoom Chat topic was Tony, Executive Director of VMRC, on Honoring all people, and learning about BIAS.

March 18th sac 6 hosted a St. Patrick's Day Bingo. There were 3 winners who received gift cards.

March 19th- Sac 6 had their quarterly Board meeting via zoom.

March 24th Robert B. attended the VMRC Legislative Committee.

March 29th Several Sac 6 members attended the SCDD RAC (Reginal Advisory Committee via zoom.

April 1st All sac 6 members register for CHOICES Conference.

April 4th Catrina C. attended the Grassroots Day via zoom.

April 5th Sac 6 members provided their comments about the 637 Proposal as feedback to Linda DeLaurenti @ VMRC. Dena #2 assisted Sac 6 with ensuring the feedback was received.

April 9th Sac 6 Treasurer Tim C. and sac 6 member Kourtney attended the Partners n Planning Committee meeting via zoom.

April 13th Sac 6 member Cameron R. attended the VMRC By-Laws Committee.

April 14th Sac 6 member Catrina attended the DDS CAC meeting via zoom also later that day Catrina attended the VMRC Nominating Committee meeting. Also, Sac 6 Chairperson Dena #1 along with Sac 6 consultant Jessica Q attended the Transportation & Updates Meeting.

April 22nd Sac 6 Zoom topic was on Scams and how to protect yourself, Sac 6 members were the precentors.

Upcoming events:

Sac 6 will be having their Area meeting via zoom on May 6th the topic will be on Special Olympics.

CHOICES Conference is May 20, 2022, via zoom.

Mountain County Transition Fair on May 12th Sac 6 member Crystal E. will be working the sac 6 table.

H. Resource Development Update

Robert Fernandez introduced the newest member of the Community Services, Nicholas "Nick" Bolger. He serves as the Deaf and Hard of Hearing Specialist. Nick shared that he is excited to be here on the team. He is willing to work with any of us and provide resources as they are needed. Dora Contreras asked how to access services thru Nick. Robert shared that his services would be provided through the IPP/IDT process, as we determine his role and how he will support the community and agency. Brian shared that Nick is training staff and teaching us what we need to learn about language and culture.

Brian shared the follow up proposal to DDS on FHA. He has to come back to this committee and show due diligence on following up. Linda DeLaurenti shared the powerpoint slide regarding Input from Consumers Services and SCDD, SAC6, VMRC responses. This is follow up from the March Consumer Services Meeting. This slide has been inserted into the proposal

I. Quality Assurance Update

Katina Richison shared information about incoming and closed alerts, see pages 25-28

Brian Bennett shared P&I training for SC's on May 20. The monthly call with providers is this Friday. June 13 and 16 are the SIR trainings for vendors which will be held viz Zoom.

J. Transportation Update

Anel Renteria from R&D transportation shared updates: 1. PPE online request form is no longer available. However, if consumers and families need PPE, please contact your service coordinator. 2. They are actively working on vendor development for unmet service needs. They have started service with 2 new transportation providers this month. 3. They are seeing more residential service providers offering to provide transportation support.

Please contact R&D Customer Service if you have questions about transportation.

Daime asked about R&D creating a standard process for payment for transportation. Some vendors have submitted their e-billing since September and have not yet been paid. Anel will follow-up, as there is a current process that has been working for the transportation vendors.

K. Fair Hearing Update

Jason Toepel gave the fair hearing update. There have been 5 cases since the last Consumer Services meeting and all have been resolved.

L. Coalition of Local Area Service Providers (CLASP) Update

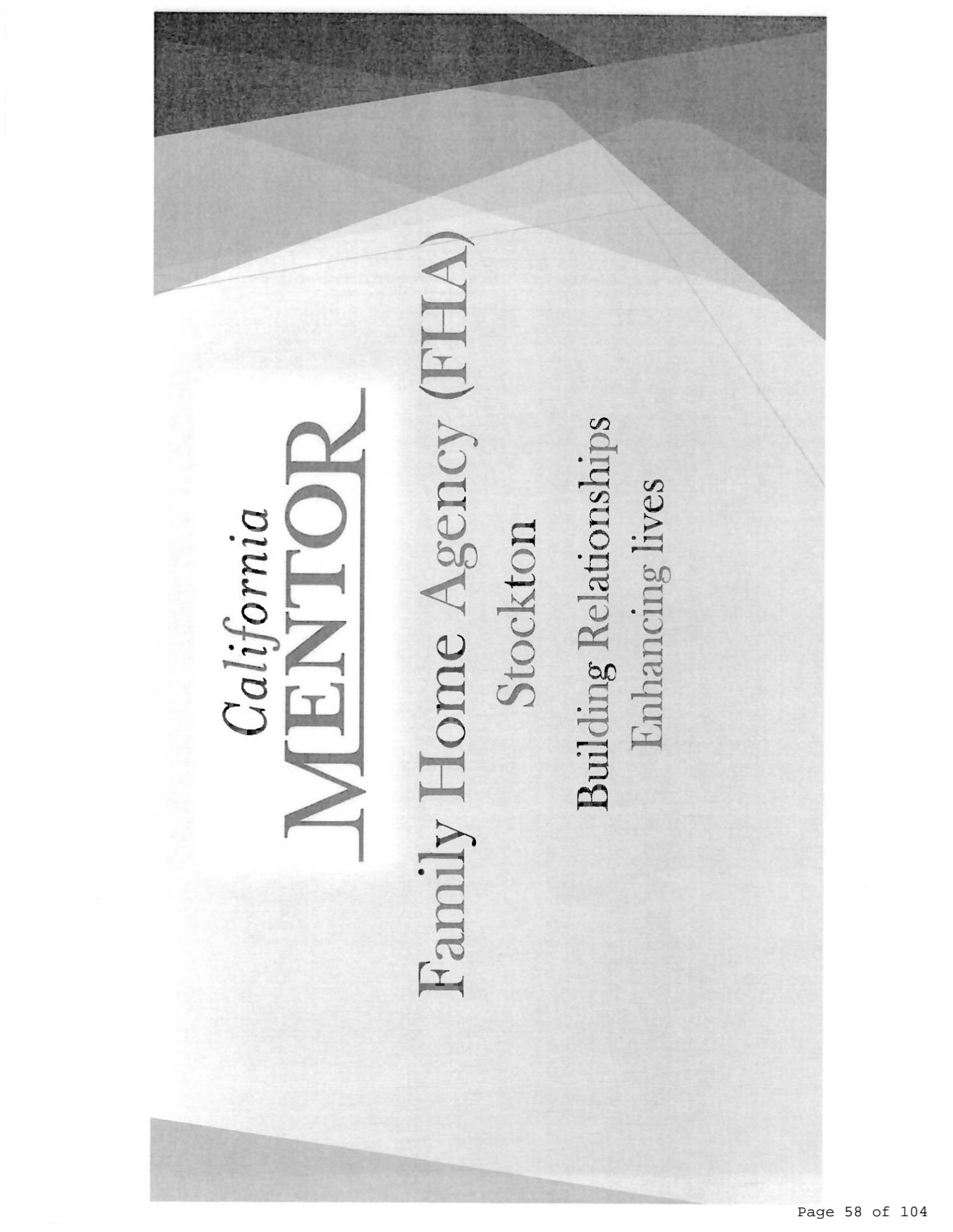
Daime Hoornaert shared that they have received presentation in their last few meetings. One of the topics was employment laws and another topic was DSP, direct support professionals, training and the need for instructors in our county. They continue to discuss unmet needs and transportation unmet needs. Transportation continues to create extended wait periods for consumer who want to return to in-person day program services. Dr. Barnett is retiring and his psychiatric consultation services are used in some of the residential care homes. VMRC Resource Development said they would provide workshops. Vendors are happy about the rate increases for traditional services. if you provide alternative services, you aren't qualified for traditional services and the rate increase, which will support raises for the direct workers. Vendors are inquiring about continued alternative services. This is a big concern right now for vendors. The presented the slate of new officers and at the next CLASP meeting the members will vote on representation for the next year. They appreciate VMRC and their continued collaboration. May 23 at 10am via Zoom is the next meeting.

M. Clinical Update

Claire Lazaro shared that a potential provider who is getting vendorized to provide the virtual dental home services. We hope this will be up and running soon. We have hired a second BCBA. Both are in the process of learning about VMRC and services and supports. Claire provided a training on eligibility and will share a link to access the information. Another event to look forward to with the clinical team, is a collaboration with UOP for a health faire. We are working on that and it will be held on October 29, a Saturday. It will be indoors at the Stockton office.

N. Next Meeting, Wednesday, June 1, 2022, 4:45 PM, Location Hybrid (Stockton Cohen Board Room and via Zoom Video Conference). This is the last meeting of the 2021-2022 fiscal year.

Meeting adjourned at 6:05pm



California
MENTOR

Family Home Agency (FHA)

Stockton

Building Relationships

Enhancing lives

Core Values:

We do the right thing even when no one is watching.
We build credibility by mirroring our words with actions. We earn each other's trust.

INTEGRITY

We approach our work with humility, recognizing the value each person brings. We listen, and we follow through. We build caring relationships with the individuals we serve and within our teams and communities.

RESPECT

We embrace, celebrate and value diversity. We create a safe and welcoming space for all people. We act as passionate champions for each other and the people we serve.

INCLUSION

We learn from our mistakes and strive to be better every day. We proactively share ideas and support each other to grow and develop. We work to expand our reach and improve more people's lives.

GROWTH

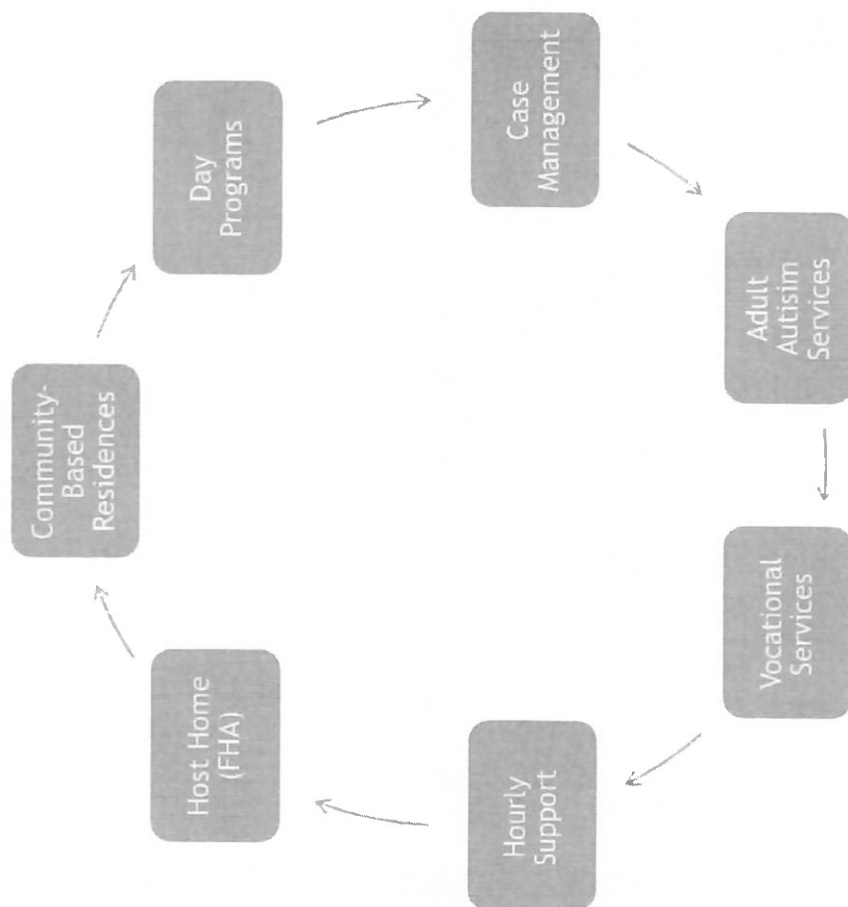
Who are we?

The Stockton Family Home Agency serves individuals referred to our program from the local Regional Center. The program matches individuals with intellectual and developmental disabilities who want to live life with adult foster families, called Mentors. The program allows individuals to live in private, family homes where they can participate in everyday activities of family and community life. Individuals who live in our FHA program feel safe, supported and surrounded by people and places they love.

Who are we?

California Mentor is part of The Mentor Network, a premier provider of home and community base health care, inspired by our core values of respect, integrity, inclusion and growth. In 1997, California MENTOR was amongst one of the first organizations to be approved by the state of California as a Family Home Agency. Today, we proudly serve hundreds of adults throughout the state. We continue to focus on creating a future where all individuals with special needs have the opportunity to live in a family home and receive services and support from their community.

Our Continuum:



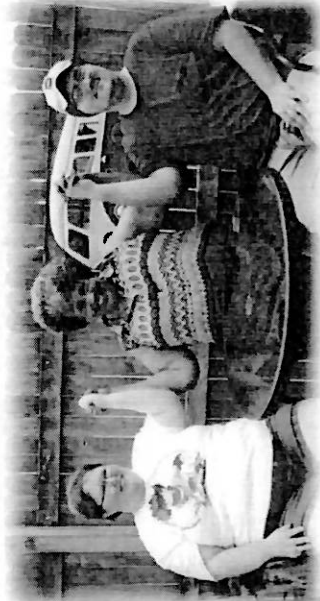
The Network's continuum of personalized services emphasizes community integration and choice. Our community-based residential programs are tailored to fit the needs of each person who calls them home—from those requiring 24/7 care or medical assistance to individuals who are more independent. And our non-residential programs—including day and vocational services—offer countless opportunities for growth and increased independence.

Mentors:

Mentors are host home providers who open their homes to individuals with intellectual and developmental disabilities and become so much more than just care providers. They become advocates, teachers, friends and even family.

Perspective mentors under go an intensive background check from DOJ, FBI and clearance from DDS. Once clearance is issued, our recruiter completes a detail home inspection to ensure that the home is appropriated for placement. Mentors then go through different trainings including First Aid and CPR, CPI, medication administration, skills D, etc.

Mentors have a team of support they can contact including our leadership team, Program Service Coordinators, Behavior Consultants, Register Nurses, LVN's, MFT's, nutritionist etc.



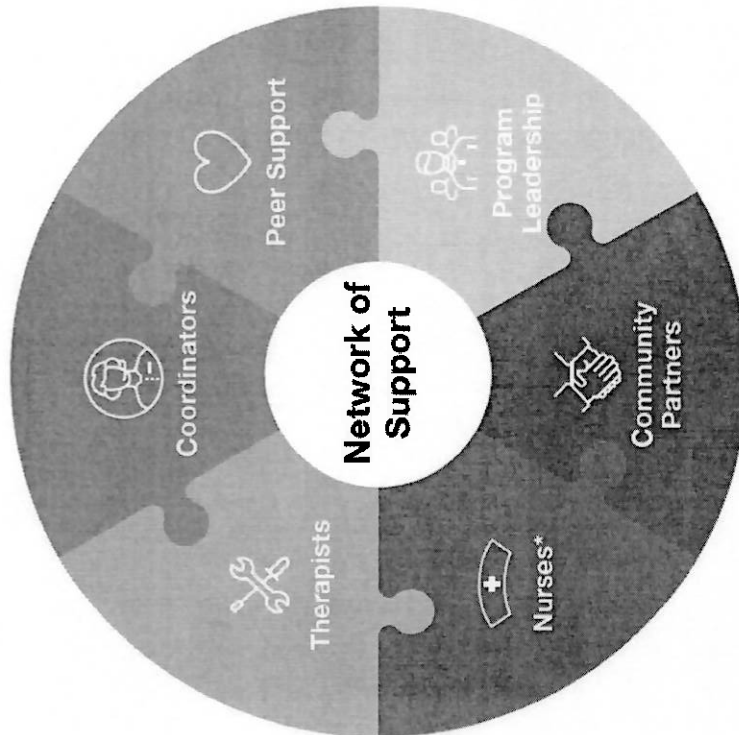
Other Services and Support:

California Mentor provides other essential services to support our individuals such as:

- ▶ Direct Support Professionals:
 - ▶ Provide community integration services out of the home and help develop specific skills and focus on achieving ISP goals.
- ▶ Program Service Coordinator:
 - ▶ Provide intensive case management and support to our individuals and mentors 24/7. Our PSC are trained to deescalate situations, and provide essential documentation for VMRC's SC such as SIRS, Quarterly, IPPs etc.
- ▶ Behavior Consultants:
 - ▶ Depending on the tier level, individual can receive ABA services including anger management, life skills, development of behavior plans, etc.
- ▶ MFT's:
 - ▶ Provide counseling services
- ▶ RN:
 - ▶ Provides nursing care and recommendations including health care plans
- ▶ Nutritionist:
 - ▶ Provide dietary consult to individuals who need modified diets for health benefits.
- ▶ California Mentor is open to hire independent contractors to meet individual's needs.

Benefits:

- ▶ 24 hour home base support
- ▶ Whole life planning
- ▶ Life skills development
- ▶ Activities of daily living management
- ▶ Case management
- ▶ Family support
- ▶ Transportation
- ▶ Medication management oversight
- ▶ Diagnostic assessment of functional abilities
- ▶ Individual service planning
- ▶ Structured activities
- ▶ Community integration
- ▶ Program evaluation and continuous quality improvement
- ▶ Advocacy services



*These services are available as needed.

We Are With You Every Step of the Way

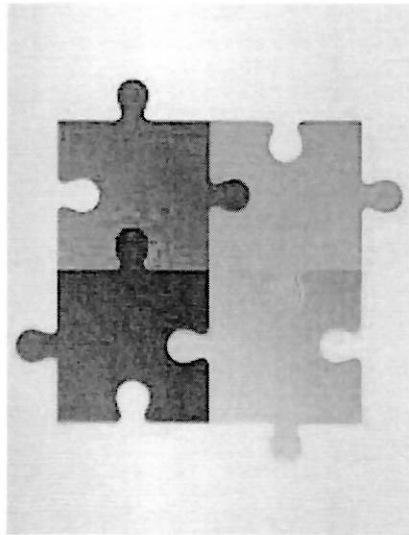
Every home is assigned a Program Services Coordinator (PSC) who provides ongoing case management resources and are available to support the Mentor and the individual. The PSC and the Mentor partner to ensure each individual's needs are met and their personal care plan is being followed.

We Are Changing Lives

Our FHA programs change the lives of the people we serve through personalized supports, including:

- Life skills development
- Assistance with daily activities
- Advocacy services
- Behavioral supports
- Family involvement and support
- Community integration
- Program evaluation and quality assurance

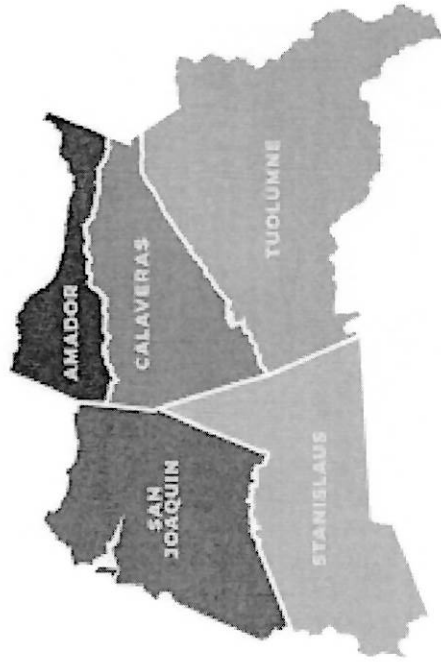
Individualized Services and Personal Choice:



Our intake process begins with personalized matching that focuses on personal choice. Our staff focuses on getting to know each individual, so we can meet their needs and interest. During the intake process, we match mutual interest, skills, personalities of individuals and Mentors in order to create a perfect long lasting match.

Service Area:

- ▲ Amador
- ▲ Calaveras
- ▲ San Joaquin
- ▲ Stanislaus
- ▲ Tuolumne



Referrals:

California MENTOR expectations once we receive referral from Regional Center:

- ▶ Reach out to Individual or Service Coordinator within 48 hours after receiving referral information to schedule Intake
- ▶ Intake Interview within 4 days after receiving referral
- ▶ Set up tours with potential matches within 7 days after receiving referral

What to include when submitting a referral for California MENTOR Family Home Agency:

- ▶ Mentor FHA Screening Form
- ▶ File note from SC stating reason for referral to MENTOR identifying tier, recommend consultants
- ▶ Current CDER
- ▶ Current IPP
- ▶ Current IEP
- ▶ Psychological
- ▶ General medical information
- ▶ General behavioral information, include behavior plans if applicable
- ▶ Pre-placement Appraisal form

Please submit appropriate contact information for scheduling intake

California MENTOR

Bringing Caring Closer

Meet Sara Curiel



Certified:
11.1.2016

301 Los Verdes Court, Modesto, CA 95354

Sara lives in a charming home located near a beautiful riverside park and creekside golf course in Modesto.

Sara has been a secondary mentor for Giovanna for several years, and the clients absolutely adore her. She has an extensive background in foster care and will make an excellent mentor in improving quality of life for an individual. She prefers someone who attends a day program, or can have unsupervised time during the day while she is at work.

Sara works mostly from home as a realtor and enjoys traveling in her free time. She looks forward to sharing her loving and nurturing home with a new individual, while exploring the world with them via travel and adventures.

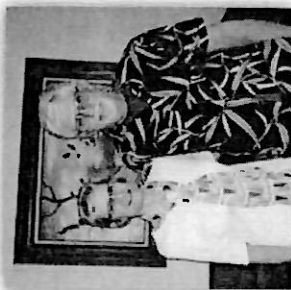
Sara has one bedroom downstairs awaiting referral. For more information call (209) 957-4310.



California MENTOR

Bringing Caring Closer

Meet
David & Michele Bridges



Certified:
6.11.2015

David and Michele Bridges live in a clean and spacious two-story home in Ceres, California. Their two adult sons live in the home with their friendly dog. The boys like sports, movies and video games.

David and Michele both work full time. Michele works during the day as an executive assistant. David is a photographer for a company that takes school pictures. His schedule is somewhat flexible. David likes to fish while Michele likes to garden, go for walks, volunteer and spend time with their grandchild.

As amazing current Mentors, the couple is open to a male individual who does not require assistance with personal care, attends day program and is non-aggressive. Preferably someone with a small amount of alone time.

The Bridges have one bedroom upstairs awaiting referral. For more information call (209) 957-4310.



California
MENTOR
Bringing Caring Closer

Meet Donnia Crocker



Certified:
5.4.16

1923 Aster Lane, Manteca, CA 95640

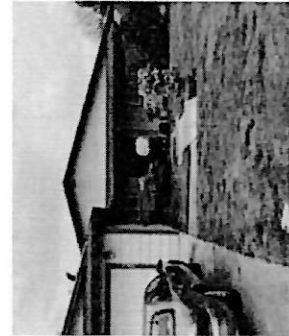
Donnia is an amazing, caring and nurturing caregiver. She lives in a gorgeous home in Manteca, California. Before she retired she enjoyed working with patients in convalescent homes and with children in day care.

As a Mentor of several years, Donnia takes pride in serving individuals with disabilities and advocating for them to have rewarding and fulfilling lives.

Donnia is elated about having an individual join her family. She is looking forward to helping them learn new things like cooking, gardening and money management. In her spare time she loves spending time with her grandchildren.

As a retired caregiver and with a heart for humanity, Donnia will make an excellent Mentor.

Donnia has one bedroom downstairs awaiting referral. For more information call (209) 957-4310.



California
MENTOR
Bringing Caring Closer

Meet John Tran

**Certified:
12/28/2018**



3136 McCartney Lane, Stockton, CA 95212

John lives in a gorgeous home in Stockton. John is a Registered Nurse. His hobbies include, music, playing instruments, karaoke and going to the gym.

As a current Mentor John finds great joy in getting to know individuals with disabilities and helping them to live purpose-filled lives.

John is excited about the opportunity to gain a new family member especially since he was recently laid off from his job.

As a previous Psychiatric Technician and a Registered Nurse, he is eagerly looking forward to continuing to serve his community and provide quality of life for those in need.

John has one bedroom downstairs awaiting referral. For more information call (209) 957-4310.



California
MENTOR
Bringing Caring Closer



**Certified:
4.4.2016**

Meet Susan Cacanog

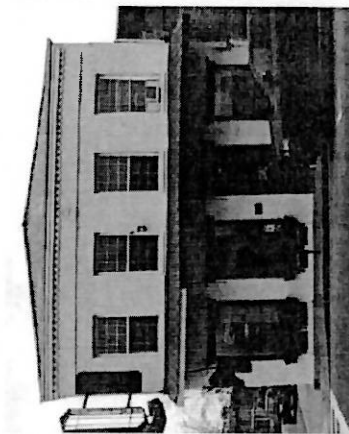
19 S Church Street, Apt A, Ione, CA 95640

Susan lives in a second story apartment building with a gorgeous floor plan in beautiful downtown Ione. Susan has a cheerful countenance. She is an excellent caregiver, and has a passion for helping people. She always makes every effort to make individuals feel welcome.

She is open to almost every type of caregiving or mentorship. She is nurturing and will be able to provide any kind of personal assistance required.

She looks forward to sharing her passion for gardening, word search and reading with an individual. Susan's loving environment is a place where any individual will be able to learn, grow and thrive.

Susan has one bedroom in her upstairs apartment awaiting referral. For more information call (209) 957-4310.



Contact us:

2291 W. March Lane, Bldg. E, Suite 102,
Stockton, CA 95207
Phone: 209-957-4310
fax 209-957-4599

Ray Perez

Program Director

Office: 209-957-4310 ext. 214

Cell 209-233-5935

ray.perez@thementornetwork.com



Maria Simmons “Mikki”

Case Management Supervisor

Office: 209-957-4310 ext. 224

Maria.Simmons@TheMentorNetwork.com

AB 637 Proposal

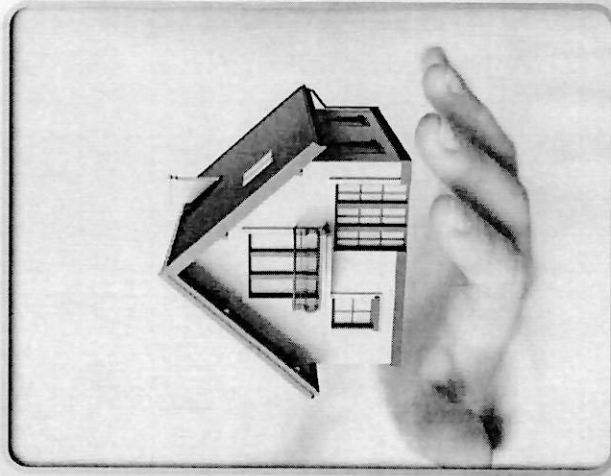
Presenter:

**Linda DeLaurenti
VMRC FHA Coordinator**

637 Waiver Overview

AB 637 was enacted into law in 1993. It added new Regional Center Alternatives for Service Delivery. The regulation has been amended several times and allows regional centers to develop “innovative means of providing needed services.”. The term innovative refers to strategies that are prohibited or impeded by existing laws and/or regulations.

Summary of Proposal



This proposal will provide the Regional Center the authority and flexibility to provide the services in this FHA certified family home as an option for an individual served, while allowing for flexibility in the service model by permitting one additional non VMRC individual to rent a room in this family home. This individual would be DOJ cleared before moving into the FHA home. The individual will at no time provide services or care for the two individuals living in the home.

Regulations that will be waived under the Proposal

- VMRC is utilizing the 637 Waiver process requesting an exception to the California Code of Regulations, Title 17 §56088(b)(7) Certificate of Approval, which specifies the Certificate of Approval shall include, but not be limited to:
- A statement that the family home shall be used exclusively as a residence by the FHA which issued the Certificate of Approval.



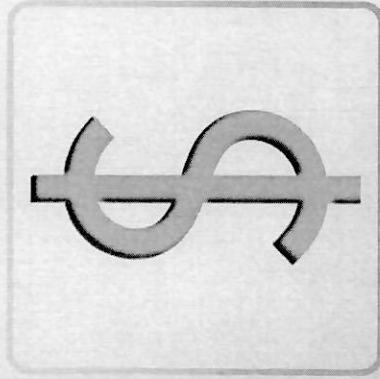
Impact on VMRC services and on the individuals served

The proposed use of the waiver to allow one non VMRC individuals (renter) in the FHA family home will have no negative impact on the Regional Center services for the individuals that currently reside in the FHA home. The individuals served each have their own private rooms downstairs. The non VMRC individual will rent a room in the upstairs area of the home.

Impact on the individual's right to freedom of choice in services, supports and care provider

The proposed use of the waiver will not impose an impact on the individuals right to choice. Prior to implementation of the waiver, the VMRC FHA Coordinator will conduct interviews with the two individuals served to ensure satisfaction with their current placement. An IDT meeting will be held with the individuals, their Service Coordinators, HAL Administrator, and HAL provider to discuss any non VMRC individual that would rent the room in the home.

Effect upon the Regional Center services & budget, & the state budget



There will be no impact on the current budget allocation for the FHA home and the services have already been factored into the budget of VMRC. The proposed use of the waiver will have no affect on the state budget.

637 Proposal Presentation to Stakeholders

Coalition of Local
Area Service
Providers (CLASP)

VMRC Consumer
Services Committee
(Individuals served,
VMRC staff & Board
Members)

State Council on
Developmental
Disabilities

VMRC Board of
Directors & Public
Meeting

Input from Consumers Services and SCDD, SAC 6

VMRC Responses

Consumers are the priority in the home and have the right to participate in choosing the renter, prior to moving in, to ensure compatibility and that the person is the right fit for the home. If a compatibility issue arose between the renter and the consumers in the home, an IDT meeting, including HAL Administrator, Consumers, Renter, Provider, SCs and FHA Coordinator, would be scheduled to discuss any problematic issues and to discuss a resolution and solution.

Illegal drug use in the home would be addressed in the rental agreement with the renter. When choosing a renter, consideration would be made on who would be a good fit with the current consumers and their lifestyles and schedules, etc. The rental agreement can include respect and dignity for all members of the household.

Confidentiality of the Consumers' information and files would be ensured by securing documents (locked file cabinet or locked room where files are kept). The Provider is required to complete confidentiality training from HAL FHA.

Use of the waiver can be revisited if the renter moves out to determine if renting a room is still appropriate for the current Consumers living in the home. This is a third bedroom in the home, and regulations state that there can only be two consumers placed in an FHA home (each with their own bedroom).



Input, Questions or Concerns

Please take this opportunity to ask any questions
or express your concerns.

Thank you!



Minutes for Consumer Services Committee Meeting

06/01/2022 | 04:45 PM - 06:15 PM

VMRC Stockton Office, Cohen Board (702 N. Aurora Street, Stockton, CA 95202) Room and Via Zoom Video

Committee Members Present: Suzanne Devitt (Chair), Margaret Heinz, Erria Kaalund, Tina Vera, Jose Lara, Dora Contreras, Sarah Howard, Anthony Owens, Crystal Enyeart, Lisa Utsey

Committee Members Not Present: Daime Hoornaert, Linda Collins

VMRC Staff Present: Tony Anderson, Doug Bonnet, Christine Couch, Tara Sisemore-Hester, Katina Richison, Michelle Poaster, Robert Fernandez

Public Present: Dena Hernandez (SCDD), Anel Renteria (R&D Transportation), Isela Bingham (Interpreter), Irene Hernadez (Interpreter), Rachelle Munoz (Facilitator), Rebekah Feigel (ASL Interpreter), Jen Weiler (ASL Interpreter)

A. Call to Order, Welcome, Roll Call

Called to order at 4:48pm. Doug Bonnet took roll. A quorum was established.

B. Review and Approval of the Meeting Agenda

Erria Kaalund made a motion to approve the meeting agenda. Lisa Utsey seconded the motion. The meeting agenda was approved unanimously.

C. Review and Approval of the Consumer Services Committee Meeting Minutes of 05/04/22

Margaret Heinz made a motion to review the meeting minutes of 05-04-2022. Crystal Enyeart seconded the motion. The meeting minutes were approved unanimously.

D. Presentation – n/a

E. Public Comment

Dena Hernandez, SCDD North Valley Hills Office thanked Doug Bonnet, Christine Couch and Tony Anderson for their support of the CHOICES conference. Applauds the SAC6 for their 100th chat next week. Thank you for the hard work and dedication to maintain connection for all of us together, 100 times! Thank you to VMRC for their weekly Health Advisory, over 100 times, and the SCDD is thankful for the stakeholder collaboration.

F. Intake, Early Start, and Case Management Update

1. Tara Sisemore-Hester presented the intake numbers that have been processed. There are many families coming to the regional center based on the great outreach work done by the team. The numbers are up in all of the offices. Most of the people coming through Intake are becoming eligible. We continue to receive referrals through phone calls, fax and online. Early Start is finishing the audit and more information will be shared at the next meeting. We do have concerns about vendor availability for the number of children coming into the regional center. This is a statewide concern and our resource development team is working on recruiting vendors so we can meet our 45 day timeline to start services. We continue to restructure the teams to serve 0-6 and 6-16. We currently have 89 consumers who are provisionally eligible for services.
2. Christine Couch presented the SIR data for the previous two months.
3. Christine Couch presented the POS, purchase of service exceptions data.

G. Sac6 Update

Sac 6 report to Consumer Services, June 2022

May 6th Friday Sac 6 Zoom chat- topic was Special Olympics and was presented by Claire Ramaley from Special Olympics of Northern California.

May 11th Sac 6 Consultant Lisa U. attended the VMRC Finance meeting.

May 12th Sac 6 member Catrina attended the VMRC Nominating Committee. Also, Sac 6 Chairperson Dena#1 and I attended the Mountain County Transition Fair in Sutter Creek.

May 13th Friday Zoom chat was presented by Steve Ruder from UC Davis Mind Institute about Supported Decision Making.

May 17th Sac 6 member Catrina attended the VMRC Nominating Committee.

May 18th Sac 6 Finance Committee members met via zoom.

May 19th Sac 6 member Catrina attended the DDS- CAC (Department of Developmental Services Consumer Advisory Committee).

May 20th Sac 6 members attended the CHOICES Conference via zoom.

May 26th Sac 6 Leadership meet for the monthly meeting with VMRC Executive Director and VMRC Liaison to Sac 6. Sac 6 member Robert B. also attended the VMRC Legislative Committee Meeting earlier that day.

May 27th Friday Zoom Chat topic was community safety presented by Sac 6 members.

Upcoming events:

June 11th Sac 6 is having their Board meeting

June Friday Zoom topics will be on: Fire Safety, transportation Update, Juneteenth, and Cyber Bullying. Zoom links will be posted on the sac 6 Facebook page and also the VMRC website.

Sincerely,

Crystal Enyeart

SAC6 representative to the VMRC Board and Consumer Services.

H. Resource Development Update

Robert Fernandez gave the update on residential projects. The EBSH (Enhanced Behavioral Supports Home for Adults) Delaware Project open house on May 26 and they received their license on May 30. The Children's Crisis Home (CCH), Davis open house on May 24. We had RFP's close on May 31, request for proposal, for 3 projects for the 2022-2023 fiscal year, Children's EBSH for Stanislaus County, and a Children's EBSH home in Calaveras and Tuolumne Counties, and an RCFE, residential care facility for the elderly, in Calaveras and Tuolumne Counties.

Nick Bolger will provide Deaf Cultural Awareness staff training on June 3 and June 10. The intent is to make sure that VMRC staff are aware of deaf culture.

HCBS, Health and Community Based Services, Anna Simms, received information on remediation and validation from DDS. This is important because all of the providers were asked to do a self-survey. DDS is now asking for those who did submit a self-assessment that we do some kind of review to assist providers to be in compliance. The providers who didn't do a self-assessment, we will have to address those always.

Rates-rates was put into effect April 1, 2022 and VMRC is making sure that all rates are appropriately entered in the system and validating information received from vendors.

I. Quality Assurance Update

Katina Richison gave the update on Quality Assurance. She shared the QA Incoming Alert Report, in your packet. She shared the closed alert report, in your packet.

Vendor SIR training on June 13, 9-1130 and June 16, 1-330 for vendor ceu's. The email blast went out and it's in the health advisory.

J. Transportation Update

Anel Renteria, R&D, shared the update. They have started service with 2 new service providers in Stockton. PPE is available and can be requested through your Service Coordinator.

K. Fair Hearing Update

Tony Anderson gave the fair hearing update for Jason Toepel. Based on the information in the packet we have 3 cases pending since our last Consumer Services meeting.

L. Coalition of Local Area Service Providers (CLASP) Update – n/a

M. Clinical Update

Tony Anderson gave the Clinical Update for Claire Lazaro. The dental coordinator, Karissa and our consultant, Dr. Glassman are working with resource development and community organizations to develop the virtual dental home. There has been an increase in consumer cases with covid-19. The clinical staff are following up with these consumers and their families, after a positive diagnosis. The non-medical therapy services have had some approvals. The UOP health faire will be held within the cultural faire in October. Claire is working with UOP on this exciting event. We are planning on vaccinations in the fall. Claire is working on a new project, Family Wellness. DDS approached us and FNRC to provide mental health/counseling services for parents and family members who learn of their children's new diagnosis of developmental disability, outside of generic resources. This will be within our clinical department and DDS really likes what we put together and asked us to add more to the proposal.

Margaret Heinz made the motion to adjourn the meeting. Jose Lara seconded the motion. It was unanimously approved, and the meeting adjourned at 5:36pm.

N. Next Meeting, Wednesday, September 7, 2022, 5:15PM, Location Hybrid (Stockton Cohen Board Room and via Zoom Video Conference)

The 2022-2023 dates are in the packet.

Meeting Minutes

Monday May 23, 2022, at 10am
Via Zoom

1. Welcome and Introductions.

- Meeting called to order at 10:05 am by Melanie Gonzalez

2. Announcements/ Action Items

- It's time to renew your CLASP membership, click here
<https://events.r20.constantcontact.com/register/eventReg?oeidk=a07ei5xkjjsa8eeda48&oseq=&c=&ch=>
- Voting for Officers for 2022-23
 - i. President- Melanie Gonzales
 - ii. Vice- President- Kirsten Shadman/ Diana Bonnett- Kirsten Shadman Won with 75% of votes
 - iii. Secretary- Chris Martin
 - iv. Treasurer- Tamra Hernandez
 - v. Membership- Karyn Gregorious
 - vi. VMRC Board Rep- Liz Knapp/ Candice Bright- Liz Knapp Won with 64% of votes

3. Approval of Meeting Minutes

- April minutes were approved 1st Karyn Gregorious by 2nd by Joseph Craven

4. Treasurer's Report

Tamra Hernandez reported that there is \$13,350.81 in the CLASP account.

5. Membership Report

- CLASP is currently up to 78 paid members for the year.

6. VMRC Reports & ED Report

- **HCBS Update:** Anna Sims
 - i. The HCBS compliance validation and remediation process has been announced by DDS. Emails will be going out to vendors to advise if they are starting with the validation process or going straight to remediation. 91 vendors will be doing both validation and remediation. 248 vendors will be skipping validation and going straight to remediation. Documents are available for review here:
<https://www.dds.ca.gov/initiatives/cms-hcbs-regulations/assessment-information/>
 - ii. VMRC will be assisting in the process.
 - iii. Grant contracts are being worked on and should go out soon.
 - iv. Survey is in Health Advisory on new grant opportunity.
- Robert Fernandez:
 - i. RFP updates for current projects are on website and in the Health Advisory.
 - ii. Incoming SIR reports are at 50, all being looked at.
 - iii. QA is offering 2 SIR training sessions via zoom on June 13 & 16, see website for info and look for the email coming out.
 - iv. Meeting coming up, see website and Health Advisory for information.
 - v. 6/6/22 at 10 am- Federal Labor Law Training.
 - vi. CCH home for children had their open house a week ago. Was well attended by community.
 - vii. Open house for EBSH is this Thursday 3:30-6.
- Debbie:
 - i. No Report.
- Enos:

- i. CIE's and incentive payments need to be submitted, almost end of the fiscal year.
- Christine:
 - i. Shout out to Carla and VMRC for supporting Special Olympics this weekend, CLASP should get more involved next year.
 - ii. Social Rec is out there and ready to be used!
- Tara:
 - i. No report
- Brian:
 - i. No report.
- Katina:
 - i. No report.
- Doug:
 - i. Accepting nominations for the Communitas Award for 2022, info in the Health Advisory.
 - ii. Visit website calendar page to see all events <https://www.vmrc.net/calendars/2021-10/>
 - iii. Sign up for the Health Advisory for latest information <https://www.vmrc.net/sign-up-page/>
- Claire:
 - i. No update.
- Tony:
 - i. Budget Update: May revise came out. Many new initiatives have come with it.
 - 1. Self Determination- fees for service may come out of the budget not individual's money.
 - 2. Early Start is looking to change eligibility.
 - 3. Should be getting intake people associated with the budget.
 - 4. Proposal to change in Half Day billing to be eliminated.
 - 5. Tailored Day services to be allowed in addition to other Day Services.
 - 6. Alternative Non-Residential services is set to end December 31, 2022.
 - 7. Many HCBS activities going on.
 - 8. Help in hiring and training of DSP's is in the budget.
 - 9. Money doubled for disparity grants.
 - 10. Emergency Services money to help regional centers.
 - 11. Family Program cost fee is staying but compromise of raising eligibility.
 - ii. No update on the advocacy for shortening the rate increase timeline.
 - iii. VMRC is working on the vendor hiring project with Alta regional center.

7. R&D Transportation Update: Myra Montejano

- i. Transportation forum is held the 2nd Thursday of the month for updates.
- ii. New commercial providers have started, more to come.
- iii. Masks are currently still required on busses. If there is an individual who cannot, plan needs to be put in place.
- iv. PPE drop offs stopped. To order contact Service Coordinator.
- v. If you are interested in providing transportation, please contact to get vendored for transportation at Amber Diaz, 888-695-8848 xt 242.
- vi. If you need an update on a specific consumer, contact R&D customer service. R&D Transportation, Myra Montejano - (209) 362-2199 x 208, myram@rdtsi.com R&D Customer Service Department - (209) 362-2199. R&D Contracts and Vendorization Department - (209) 362-2199 x 242 vendorcontracts@rdtsi.com
- vii. If a provider wants to provide transportation in the interim, contact Amber at R&D to become vendored. vendorcontracts@rdtsi.com or R&D 1(888)695-8848

8. CLASP Representative Reports

- **VMRC Board – Candice Bright**
 - i. Held meeting on April, minutes on the website.
- **Finance– Connie Uychutin**
 - i. Purchase of Service (POS) Expenditures- POS expense percentage of the total budget was 75%.
 - ii. Operations (OPS) Expenditures- OPS expense percentage of the total budget was 75%.
 - iii. Summary: Finances are on track.
 - iv. Contracts over \$250,000 – 26 contracts reviewed, 1 need further review 25 were approved.

- v. Popplewell Fund Balance – No report
 - vi. See website for full report.
- **Consumer Services - Daime Hoornaert**
 - i. See website for full report.
- **Legislation - Candice Bright**
 - i. Next meeting is May 26th at 12 pm.
- **Nominating- Daime Hoornaert**
 - i. Meeting May 17th.
- **By-Laws- Rita Redondo**
 - i. No updates
- **Social Media/Special Events – Kirsten Shadman**
 - i. CLASP has a public page in FB & IG, if you want to post something there, send to Kirsten via email: ksea9@aol.com
 - 1. Instagram: @CLASP.VMRC
 - 2. Facebook: <https://www.facebook.com/CLASP.VMRC> and
 - 3. Our private member group: "CLASP - VMRC (MEMBER GROUP)" - <https://www.facebook.com/groups/2310077552557091> When joining our private member group, please be sure to answer the membership questions to be approved into the group.
- **Choices – Ignacio Chavez**
 - i. CHOICES was held last week, was well attended and went great!
- **Provider Conference - Candice Bright**
 - i. We are looking for committee members, contact Candice.
- **Residential Home Workgroup- No representative**
 - i. Group meets the first Wednesday of the month, contact KC is a different day is needed.
- **Day Program Workgroup- Sonya Fox-Watson**
 - i. Met in May- discussed Infection Control Plans, traditional service rates, and transportation.
 - ii. Next meeting is June 22 at 8:15 am.

9. State Council on Developmental Disabilities/North Valley Hills Office Report- Dena Hernandez

- CHOICES Conference went really well! It was recorded and once the link is available -it will be shared. Thank you to Tony, Dr. Dave, our keynote speakers- Emily Grunder, Jessica Allen & Tim Cabral and our emcees- Chuck Struther & PJ Swan. Also, thanks to Doug for his technical support! The winning video were shared, and everyone enjoyed those along with the artwork. The Advocates entertained us to end the conference! Hoping our 2023 conference can be in person.
- SCDD Meeting is tomorrow on zoom from 10:30am-4pm
May 24, 2022 10:30am-4pm
ZOOM LINK: TELECONFERENCE:
<https://bit.ly/SCDDCouncilMay2022>
CALL IN NUMBER: (888)-475-4499
MEETING ID: 820 6611 9378 PASSCODE: 087805
- Mr. Eric Ybarra from our region has been appointed by the Governor as n At-Large member to the SCDD (Council) and is in need of a facilitator and IHSS support to participate at the 6 meetings a year (3 on zoom and 3 in person in Sacramento). I will send out info to see if anyone know anyone who might be interested in this support.
- Our May 31, 2022 Regional Advisory Committee has been cancelled due to Bagley Keene rules. We hope to meet in July in person. Details will be shared.
- SAC6 Friday Chat from 11 am to 12:15 pm. This Friday's topic is Community Safety.
Join Zoom Meeting
<https://us02web.zoom.us/j/89033407100?pwd=Qi9Fc2tBc0liWENiWHk5enVVSlhVdz09>

Meeting ID: 890 3340 7100

Passcode: 799292

- All CLASP members should have received an email regarding the SCDD Vaccine Project Manager with info on how to order free At-Home Covid Tests. There is a link for ease of ordering.

10. Items for discussion

- Quality Incentive Plan- Already discussed- Feedback is due by 6/1/22 at 5p for the Quality Incentive Program: <https://forms.office.com/pages/responsepage.aspx?id=h1T8fOjqWUW0CNTmdDLT0ooTxVltzt1Ht2Orvnx2uz5URFRNTTJRNI BLREQ5T1JNNIYzVkU4Q1FVMS4u>
 - i. Holding a workgroup, info will come via email.
- Infection Control Plans Due in June
 - i. infectioncontrolstraining.com - site for trainings.
- Need Conference Committee members- contact Candice for more info @ candice@brightfuturesres.com
- Updates on PIN's & DDS Directives

11. Unmet needs-

- Need psychiatry consultants, if you have any suggestions, please contact Candice.

12. Old business-

- None

13. Closed Session- NO CLOSED SESSION today

Adjournment at 11:25 am- Next meeting: June 27th @ 10 am via Zoom

Valley Mountain Regional Center

Contract Status

AS OF: March 31, 2022

	POS including					FG/SC	
	OPS	Federal C	General Total	OPS CPP	POS CPP	CPP Total	Total
Current Fiscal Year 2022							
Contract Year C-2	40,037,203	283,738,876	323,776,079	486,684	1,022,115	1,508,799	484,702
Spent to Date	29,779,872	185,927,923	215,707,795	90,328	152,660	242,988	249,404
Unspent	10,257,331	97,810,953	108,068,284	396,356	869,455	1,265,811	235,298
Last Fiscal Year 2021							
Contract Year B-5	34,646,607	253,549,473	288,196,080	424,595	1,994,505	2,419,100	484,702
Spent to Date	33,203,946	246,502,448	279,706,395	424,595	1,914,313	2,338,909	464,462
Unspent	1,442,661	7,047,025	8,489,685	(0)	80,192	80,191	20,240
Second Prior Fiscal Year							
2020 Contract Year A-9	34,180,853	233,400,535	267,581,388	597,168	1,863,763	2,460,931	458,422
Spent to Date	34,180,853	230,240,871	264,421,724	597,168	1,602,817	2,199,985	398,099
Unspent	-	3,159,664	3,159,664	-	260,946	260,946	60,323

Valley Mountain Regional Center

Contract Status

AS OF: April 30, 2022

	OPS	POS including Federal C	General Total	OPS CPP	POS CPP	CPP Total	FG/SC Total
Current Fiscal Year 2022							
Contract Year C-2	40,037,203	283,738,876	323,776,079	486,684	1,022,115	1,508,799	484,702
Spent to Date	32,673,989	208,243,650	240,917,639	92,916	152,660	245,576	283,480
Unspent	7,363,214	75,495,226	82,858,440	393,768	869,455	1,263,223	201,222
Last Fiscal Year 2021							
Contract Year B-5	34,646,607	253,549,473	288,196,080	424,595	1,994,505	2,419,100	484,702
Spent to Date	33,464,136	246,661,567	280,125,703	424,595	1,964,194	2,388,790	464,462
Unspent	1,182,471	6,887,906	8,070,377	(0)	30,311	30,310	20,240
Second Prior Fiscal Year							
2020 Contract Year A-9	34,180,853	233,400,535	267,581,388	597,168	1,863,763	2,460,931	458,422
Spent to Date	34,180,853	230,462,173	264,643,026	597,168	1,742,097	2,339,265	398,099
Unspent	-	2,938,362	2,938,362	-	121,666	121,666	60,323

Contract Summary and Board Resolution

Valley Mountain Regional Center's Board of Directors reviewed the contracts below in June 2022 and passed the following resolution:

RESOLVED THAT in compliance with VMRC's BOD Contract Policy, the contracts listed below between VMRC and stated vendors were reviewed and approved by the VMRC BOD in June 2022 and Board hereby authorized any Officer of the corporation to execute the Agreement without material changes but otherwise on such terms deemed satisfactory to such Officer.

1 Beyond Words Speech PV0844 116	\$ 2,280,000
2 Central Valley Training Center S29378 515	\$ 3,100,000
3 Central Valley Training Center SV0023 017	\$ 1,500,000
4 Central Valley Training Center SV0009 515	\$ 3,120,000
5 Central Valley Training Center HV0503 515	\$ 3,100,000
6 Chance 4 Change SV0019 896	\$ 996,000
7 Choice Creekview Home HV0256 113	\$ 488,580
8 L.I.F.E. PV1662 048	\$ 1,380,000
9 Person Centered Services S29395 515	\$ 4,680,000
10 Person Centered Services SV0010 896	\$ 1,560,000
11 Person Centered Services HV0421 055	\$ 721,127
12 Person Centered Services HV0396 515	\$ 700,000
13 Turlock Area SLS SV0021 896	\$ 375,000
14 All-4-U SV0011 896	\$ 1,320,000
15 Behavior Matters, LLC PV1597 048	\$ 681,922
16 First Steps, LLC PV1515 116	\$ 525,000
17 McCray Psychological Services PV1893 785	\$ 600,000
18 Options Forward SV0018 896	\$ 2,400,000
19 People's Care Willora HV0447	\$ 886,916
20 Valley CAPS PV0118 110	\$ 289,112
21 Valley CAPS H07649 515	\$ 2,614,146
22 Valley CAPS HV0299 515	\$ 1,976,798
23 Valley CAPS HV0094 505	\$ 613,116
24 Watch Resources, Inc. S29382 510	\$ 1,631,727
25 Watch Resources, Inc. S29381 896	\$ 660,000
26 Watch Resources, Inc. H15557 880	\$ 377,232

VMRC Board of Directors hereby authorizes and designates any office of VMRC to finalize, execute and deliver the Contract on behalf of VMRC, in such form as VMRC's counsel may advise, and on such further terms and conditions as such Officer may approve. The final terms of the Contract shall be conclusively evidence by the execution of the Contract by such Officer. For purposes of this authorization, and "Officer" means VMRC's Executive Director, Chief Financial Officer and no one else.

Certification by Secretary: I certify that: (1) I am the Secretary of VMRC; (2) the foregoing Resolution is a complete and accurate copy of the Resolution duly adopted by VMRC's Board of Directors; (3) the Resolution is in full force and has not been revoked or changed in any way.

Lynda Mendoza, Board Secretary

Date

POS EXPENDITURES

March 31, 2022

75%

	Year to Date	Prior Year to Date	Budget	% of Total Budget
Community Care Facility	69,932,212	68,727,083	100,000,000	69.9%
ICF/SNF FACILITY	72,429	80,849	500,000	14.5%
Day Care	1,004,938	1,039,995	1,700,000	59.1%
Day Training	28,234,581	27,770,936	41,766,256	67.6%
Supported Employment	1,341,854	1,299,784	2,500,000	53.7%
Work Activity Program	334,151	369,181	560,000	59.7%
Non-Medical Services-Professional	1,284,833	700,454	2,000,000	64.2%
Non-Medical Services-Programs	18,603,474	16,726,346	28,000,000	66.4%
Home Care Services-Programs	1,063,583	718,679	1,700,000	62.6%
Transportation	1,079,129	843,513	2,800,000	38.5%
Transportation Contracts	4,644,196	5,007,001	14,293,620	32.5%
Prevention Services	11,481,428	10,435,566	17,000,000	67.5%
Other Authorized Services	21,466,975	17,850,159	32,000,000	67.1%
P&I Expense	43,024	31,223	75,000	57.4%
Hospital Care	342,500	342,500	700,000	48.9%
Medical Equipment	272,570	243,116	384,000	71.0%
Medical Care Professional Services	3,174,951	3,268,767	5,000,000	63.5%
Medical Care-Program Services	19,508	24,706	56,000	34.8%
Respite-in-Home	21,198,493	22,351,225	32,000,000	66.2%
Respite Out-of-Home	331,104	369,111	640,000	51.7%
Camps	1,990		64,000	3.1%
	185,927,923	178,200,194	283,738,876	65.5%
CPP	152,660	729,813	1,022,115	14.9%
Total Purchase of Service	186,080,583	178,930,007	284,760,991	65.3%

ICF SPA RECEIVABLES \$ 3,136,177

POS EXPENDITURES

April 30, 2022

	Year to Date	Prior Year to Date	Budget	83% % of Total Budget
Community Care Facility	78,475,725	76,540,297	100,000,000	78.5%
ICF/SNF FACILITY	94,536	88,289	500,000	18.9%
Day Care	1,075,228	1,159,949	1,700,000	63.2%
Day Training	31,240,939	30,856,528	41,766,256	74.8%
Supported Employment	1,503,618	1,450,651	2,500,000	60.1%
Work Activity Program	371,976	414,382	560,000	66.4%
Non-Medical Services-Professional	1,564,905	783,130	2,000,000	78.2%
Non-Medical Services-Programs	20,980,568	18,462,018	28,000,000	74.9%
Home Care Services-Programs	1,206,182	806,079	1,700,000	71.0%
Transportation	1,248,521	968,204	2,800,000	44.6%
Transportation Contracts	5,157,685	5,444,962	14,293,620	36.1%
Prevention Services	12,659,114	11,678,622	17,000,000	74.5%
Other Authorized Services	24,146,001	20,115,706	32,000,000	75.5%
P&I Expense	46,674	34,895	75,000	62.2%
Hospital Care	380,000	380,000	700,000	54.3%
Medical Equipment	296,842	263,514	384,000	77.3%
Medical Care Professional Services	3,519,895	3,649,682	5,000,000	70.4%
Medical Care-Program Services	20,014	38,089	56,000	35.7%
Respite-in-Home	23,897,768	25,359,131	32,000,000	74.7%
Respite Out-of-Home	355,469	414,416	640,000	55.5%
Camps	1,990		64,000	3.1%
	208,243,650	198,908,544	283,738,876	73.4%
CPP	152,660	729,813	1,022,115	14.9%
Total Purchase of Service	208,396,310	199,638,357	284,760,991	73.2%

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ICF SPA RECEIVABLES \$ 3,136,177

OPERATIONS EXPENDITURES

April 19, 2022

80%

	Year to Date	Prior Year to Date	Budget	% of Total Budget
Salaries and Wages	20,143,470	17,239,235	26,200,000	76.9%
Temporary Help	31,703	242	100,000	31.7%
Fringe Benefits	4,210,600	4,078,912	5,400,000	78.0%
Contracted Employees	99,839	59,884	135,000	74.0%
Salaries and Benefits Total	24,485,612	21,378,273	31,835,000	76.9%

	Year to Date	Prior Year to Date	Budget	% of Total Budget
Facilities Rent	1,653,438	1,568,347	2,100,000	78.7%
Facilities Maintenance	587,664	426,440	750,000	78.4%
Information Technology	1,774,899	1,330,730	2,342,203	75.8%
General Office Expense	292,780	162,520	350,000	83.7%
Operating Expenses	212,995	215,742	325,000	65.5%
Equipment	29,450	37,827	100,000	29.5%
Professional Expenses	367,675	376,861	700,000	52.5%
Office Expenses	70,206	41,078	100,000	70.2%
Travel and Training Expenses	138,149	125,394	300,000	46.0%
Foster Grandparent/Senior Companion Expenses	249,404	331,302	484,702	51.5%
CPP Expense	90,328	87,306	486,684	18.6%
START	167,004	-	1,135,000	14.7%
Total Operating Expenses	30,119,604	26,081,820	41,008,589	73.4%

Operating Expenses: Telephone, Utilities

Equipment: Equipment Purchases, Equipment Contract Leases

Professional Expenses: Accounting Fees, Advertising, ARCA Dues, Bank Fees, Consultants, Insurance, Interest, Legal Fees, Fees, Licenses and Miscellaneous

Office Expenses: Consumer Medical Record Fees, Postage and Shipping, Printing

Travel and Training Expenses: Board of Director Expense, Travel Admin, Travel Consumer Services

OPERATIONS EXPENDITURES

May 18, 2022

	Year to Date	Prior Year to Date	Budget	88% % of Total Budget
Salaries and Wages	22,185,842	18,991,704	26,200,000	84.7%
Temporary Help	31,703	242	100,000	31.7%
Fringe Benefits	4,604,776	4,564,630	5,400,000	85.3%
Contracted Employees	106,146	64,586	135,000	78.6%
Salaries and Benefits Total	26,928,467	23,621,162	31,835,000	84.6%

	Year to Date	Prior Year to Date	Budget	% of Total Budget
Facilities Rent	1,819,629	1,726,349	2,100,000	86.6%
Facilities Maintenance	667,808	467,010	750,000	89.0%
Information Technology	2,057,843	1,439,873	2,342,203	87.9%
General Office Expense	313,156	182,454	350,000	89.5%
Operating Expenses	237,201	245,862	325,000	73.0%
Equipment	36,099	42,895	100,000	36.1%
Professional Expenses	394,302	401,190	700,000	56.3%
Office Expenses	79,451	45,227	100,000	79.5%
Travel and Training Expenses	140,033	129,465	300,000	46.7%
Foster Grandparent/Senior Companion Expenses	283,480	379,569	484,702	58.5%
CPP Expense	92,916	87,306	486,684	19.1%
START	194,838	-	1,135,000	17.2%
Total Operating Expenses	33,245,223	28,768,362	41,008,589	81.1%

Operating Expenses: Telephone, Utilities

Equipment: Equipment Purchases, Equipment Contract Leases

Professional Expenses: Accounting Fees, Advertising, ARCA Dues, Bank Fees, Consultants, Insurance, Interest, Legal Fees, Fees, Licenses and Miscellaneous

Office Expenses: Consumer Medical Record Fees, Postage and Shipping, Printing

Travel and Training Expenses: Board of Director Expense, Travel Admin, Travel Consumer Services

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Draft

VMRC Board of Directors Meeting Schedule for 2022-2023 Fiscal Year

Board Meetings the 4th Wednesday of Every Other Month (except July which is the 3rd Wednesday) at the VMRC Stockton Office Cohen Board Room and via Zoom Video Conference

Date	Location
Wednesday, July 20, 2022 6:00 PM – 8:00 PM	Board of Directors Meeting In-Person and via Zoom
Annual Board Dinner and Awards Ceremony – Friday, 07/15/22, 6pm	Committee Chairs are appointed by the President
Wednesday, August 24, 2022 6:00 PM – 8:00 PM	Board of Directors Meeting In-Person and Via Zoom
September 2022	(No Meeting)
Wednesday, October 26, 2022 6:00 PM – 8:00 PM	Board of Directors Meeting In-Person and Via Zoom
November 2022	(No Meeting)
Wednesday, December 28, 2022 6:00 PM – 8:00 PM	Board of Directors Meeting In-Person and Via Zoom
January 2023	(No Meeting)
Wednesday, February 22, 2023 6:00 PM – 8:00 PM	Board of Directors Meeting In-Person and Via Zoom
March 2023	(No Meeting)
Wednesday, April 26, 2023 6:00 PM – 8:00 PM	Board of Directors Meeting In-Person and Via Zoom
May 2023	(No Meeting)
Wednesday, June 28, 2023 6:00 PM – 8:00 PM	Board of Directors Meeting In-Person and Via Zoom

The meetings will be held at 702 N. Aurora Street, Howard Cohen Board Room, Stockton, San Joaquin County, CA 95202. For board members unable to travel to the board meeting location, a zoom link or conference line will be available. The public will also have access to the published zoom link and/or conference line phone number and pass code which will be included after the address as part of the agenda heading.