



## **Minutes for Consumer Services Committee Meeting**

06/01/2022 | 04:45 PM - 06:15 PM

VMRC Stockton Office, Cohen Board (702 N. Aurora Street, Stockton, CA 95202) Room and Via Zoom Video

**Committee Members Present:** Suzanne Devitt (Chair), Margaret Heinz, Erria Kaalund, Tina Vera, Jose Lara, Dora Contreras, Sarah Howard, Anthony Owens, Crystal Enyeart, Lisa Utsey

**Committee Members Not Present:** Daime Hoornaert, Linda Collins

**VMRC Staff Present:** Tony Anderson, Doug Bonnet, Christine Couch, Tara Sisemore-Hester, Katina Richison, Michelle Poaster, Robert Fernandez

**Public Present:** Dena Hernandez (SCDD), Anel Renteria (R&D Transportation), Isela Bingham (Interpreter), Irene Hernandez (Interpreter), Rachelle Munoz (Facilitator), Rebekah Feigel (ASL Interpreter), Jen Weiler (ASL Interpreter)

### **A. Call to Order, Welcome, Roll Call**

Called to order at 4:48pm. Doug Bonnet took roll. A quorum was established.

### **B. Review and Approval of the Meeting Agenda**

Erria Kaalund made a motion to approve the meeting agenda. Lisa Utsey seconded the motion. The meeting agenda was approved unanimously.

### **C. Review and Approval of the Consumer Services Committee Meeting Minutes of 05/04/22**

Margaret Heinz made a motion to review the meeting minutes of 05-04-2022. Crystal Enyeart seconded the motion. The meeting minutes were approved unanimously.

#### **D. Presentation – n/a**

#### **E. Public Comment**

Dena Hernandez, SCDD North Valley Hills Office thanked Doug Bonnet, Christine Couch and Tony Anderson for their support of the CHOICES conference. Applauds the SAC6 for their 100<sup>th</sup> chat next week. Thank you for the hard work and dedication to maintain connection for all of us together, 100 times! Thank you to VMRC for their weekly Health Advisory, over 100 times, and the SCDD is thankful for the stakeholder collaboration.

#### **F. Intake, Early Start, and Case Management Update**

1. Tara Sisemore-Hester presented the intake numbers that have been processed. There are many families coming to the regional center based on the great outreach work done by the team. The numbers are up in all of the offices. Most of the people coming through Intake are becoming eligible. We continue to receive referrals through phone calls, fax and online. Early Start is finishing the audit and more information will be shared at the next meeting. We do have concerns about vendor availability for the number of children coming into the regional center. This is a statewide concern and our resource development team is working on recruiting vendors so we can meet our 45 day timeline to start services. We continue to restructure the teams to serve 0-6 and 6-16. We currently have 89 consumers who are provisionally eligible for services.
2. Christine Couch presented the SIR data for the previous two months.
3. Christine Couch presented the POS, purchase of service exceptions data.

#### **G. Sac6 Update**

Sac 6 report to Consumer Services, June 2022

May 6th Friday Sac 6 Zoom chat- topic was Special Olympics and was presented by Claire Ramaley from Special Olympics of Northern California.

May 11th Sac 6 Consultant Lisa U. attended the VMRC Finance meeting.

May 12th Sac 6 member Catrina attended the VMRC Nominating Committee. Also, Sac 6 Chairperson Dena#1 and I attended the Mountain County Transition Fair in Sutter Creek.

May 13th Friday Zoom chat was presented by Steve Ruder from UC Davis Mind Institute about Supported Decision Making.

May 17th Sac 6 member Catrina attended the VMRC Nominating Committee.

May 18th Sac 6 Finance Committee members met via zoom.

May 19th Sac 6 member Catrina attended the DDS- CAC (Department of Developmental Services Consumer Advisory Committee).

May 20th Sac 6 members attended the CHOICES Conference via zoom.

May 26th Sac 6 Leadership meet for the monthly meeting with VMRC Executive Director and VMRC Liaison to Sac 6. Sac 6 member Robert B. also attended the VMRC Legislative Committee Meeting earlier that day.

May 27th Friday Zoom Chat topic was community safety presented by Sac 6 members.

Upcoming events:

June 11th Sac 6 is having their Board meeting

June Friday Zoom topics will be on: Fire Safety, transportation Update, Juneteenth, and Cyber Bullying. Zoom links will be posted on the sac 6 Facebook page and also the VMRC website.

Sincerely,

Crystal Enyeart

SAC6 representative to the VMRC Board and Consumer Services.

## **H. Resource Development Update**

Robert Fernandez gave the update on residential projects. The EBSH (Enhanced Behavioral Supports Home for Adults) Delaware Project open house on May 26 and they received their license on May 30. The Children's Crisis Home (CCH), Davis open house on May 24. We had RFP's close on May 31, request for proposal, for 3 projects for the 2022-2023 fiscal year, Children's EBSH for Stanislaus County, and a Children's EBSH home in Calaveras and Tuolumne Counties, and an RCFE, residential care facility for the elderly, in Calaveras and Tuolumne Counties.

Nick Bolger will provide Deaf Cultural Awareness staff training on June 3 and June 10. The intent is to make sure that VMRC staff are aware of deaf culture.

HCBS, Health and Community Based Services, Anna Simms, received information on remediation and validation from DDS. This is important because all of the providers were asked to do a self-survey. DDS is now asking for those who did submit a self-assessment that we do some kind of review to assist providers to be in compliance. The providers who didn't do a self-assessment, we will have to address those always.

Rates-rates was put into effect April 1, 2022 and VMRC is making sure that all rates are appropriately entered in the system and validating information received from vendors.

## **I. Quality Assurance Update**

Katina Richison gave the update on Quality Assurance. She shared the QA Incoming Alert Report, in your packet. She shared the closed alert report, in your packet.

Vendor SIR training on June 13, 9-1130 and June 16, 1-330 for vendor ceu's. The email blast went out and it's in the health advisory.

## **J. Transportation Update**

Anel Renteria, R&D, shared the update. They have started service with 2 new service providers in Stockton. PPE is available and can be requested through your Service Coordinator.

## **K. Fair Hearing Update**

Tony Anderson gave the fair hearing update for Jason Toepel. Based on the information in the packet we have 3 cases pending since our last Consumer Services meeting.

## **L. Coalition of Local Area Service Providers (CLASP) Update – n/a**

## **M. Clinical Update**

Tony Anderson gave the Clinical Update for Claire Lazaro. The dental coordinator, Karissa and our consultant, Dr. Glassman are working with resource development and community organizations to develop the virtual dental home. There has been an increase in consumer cases with covid-19. The clinical staff are following up with these consumers and their families, after a positive diagnosis. The non-medical therapy services have had some approvals. The UOP health faire will be held within the cultural faire in October. Claire is working with UOP on this exciting event. We are planning on vaccinations in the fall. Claire is working on a new project, Family Wellness. DDS approached us and FNRC to provide mental health/counseling services for parents and family members who learn of their children's new diagnosis of developmental disability, outside of generic resources. This will be within our clinical department and DDS really likes what we put together and asked us to add more to the proposal.

Margaret Heinz made the motion to adjourn the meeting. Jose Lara seconded the motion. It was unanimously approved, and the meeting adjourned at 5:36pm.

## **N. Next Meeting, Wednesday, September 7, 2022, 5:15PM, Location Hybrid (Stockton Cohen Board Room and via Zoom Video Conference)**

The 2022-2023 dates are in the packet.