



Consumer Services Committee Meeting

Wednesday, June 1, 2022, 4:45 PM

VMRC Stockton Office, Cohen Board (702 N. Aurora Street, Stockton, CA 95202) Room and Via
Zoom Video

<https://us06web.zoom.us/j/82820443372?pwd=RkZLR00xNmJrYUEyOFo1dnBKSkm5Zz09>

Meeting ID: 828 2044 3372 Passcode: 581555 One tap mobile +16699006833

For accommodations, please contact Doug Bonnet at 209-955-3656, or by email at DBonnet@vmrc.net. Spanish translation is included and is available without requesting.



Meeting Book - Consumer Services Committee Meeting

Consumer Services Committee

A. Call to Order, Welcome, Roll Call
Suzanne Devitt

B. Review and Approval of the Meeting Agenda
Suzanne Devitt

Action Item

C. Review and Approval of the Consumer Services Committee Meeting
Minutes of 05/04/22
Suzanne Devitt, Chair

Action Item

D. Presentation

E. Public Comment
Suzanne Devitt
Each member of the public will have 3 minutes for comment. If an interpreter is needed, 6 minutes will be given.

F. Intake, Early Start, and Case Management Update
Tara Sisemore-Hester and Christine Couch

G. Sac6 Update
Crystal Enyeart

H. Resource Development Update
Brian Bennett and Robert Fernandez

I. Quality Assurance Update
Brian Bennett and Katina Richison

J. Transportation Update
R&D Transportation

K. Fair Hearing Update
Jason Toepel

L. Coalition of Local Area Service Providers (CLASP) Update
Daima Hoornaert

M. Clinical Update
Claire Lazaro

N. Next Meeting, Wednesday, June 1, 2022, 4:45 PM, Location Hybrid
(Stockton Cohen Board Room and via Zoom Video Conference)
Suzanne Devitt



Minutes for Consumer Services Committee Meeting

05/04/2022 | 04:45 PM - 06:30 PM

Hybrid - VMRC Stockton Office Cohen Board Room and via Zoom Video Conference

Committee Members Present: Suzanne Devitt (Chair), Margaret Heinz, Anthony Owens, Lisa Utsey, Daima Hoornaert, Crystal Enyeart, Jose Lara, Dora Contreras, Sarah Howard

Committee Members Not Present: Linda Collins, Erria Kaalund, Tina Vera

VMRC Staff Present: Tony Anderson, Doug Bonnet, Christine Couch, Brian Bennett, Robert Fernandez, Katina Richison, Jason Toepel, Tara Sisemore-Hester, Linda DeLaurenti, Claire Lazaro, Nicholas Bolger

Public Present: Dena Pfeifer, Kassandra Graham, Dena Hernandez, Ray Perez, Susana Magana, Anel Renteria, Katherine Roudebush, Jessica Quesada, Trina Castro, Irene Hernandez, Tevin Wiley

A. Call to Order, Welcome, Roll Call

Called to order at 4:47pm. Doug Bonnet took roll. A quorum was established.

B. Review and Approval of the Meeting Agenda

Crystal Enyeart made a motion to approve the meeting agenda. Jose Lara seconded the motion. The meeting agenda was approved unanimously.

C. Review and Approval of the Consumer Services Committee Meeting Minutes of 03/02/22

Lisa Utsey made a motion to review the meeting minutes of 03-02-2022. Sarah Howard seconded the motion. The meeting minutes were approved unanimously.

D. Presentation - California Mentor

Susana Magana, Director of California Mentor shared a presentation about services and supports provided by California Mentor. Please refer to the powerpoint presentation for more info. Questions were asked about capacity, how it differs from a licensed residential care home, what types of people typically live in a Mentor home – Susana answered the questions.

E. Public Comment

Dena Hernandez, SCDD North Valley Hills Office: thank you to VMRC and planning teams for the 2 transition fairs that have occurred. Chanel Murray from the office was part of those. Thanks for the collaborative effort. Many teachers and students shared that they enjoyed themselves. The Mountain County happens next week. The RFP for \$20,000 for housing advocacy is due May 15. It is posted on the SCDD website, cycle 45 grant. The Regional Advisory Committee meeting is on hold right now due to Bagley Keene Act rules that require people to meet in person. It is scheduled for May 21 at VMRC, if it occurs.

F. Intake, Early Start, and Case Management Update

1. Tara Sisemore-Hester presented the intake numbers that have been processed. The pending applications are not included in the numbers. We are behind on intake applications and are using consultants to help catch up the team. They are problem-solving to get caught up and stay caught up.
2. Christine Couch presented the SIR data for the previous two months.
3. Christine Couch presented the POS, purchase of service exceptions data. Daime Hoornaert asked about self-determination program POS exceptions.

G. SAC6 Update presented by Crystal Enyeart.

March 4th Gabby from VMRC presented at the Sac 6 Friday Zoom Chat on Purchase of Services (POS). Advocates got to learn how the money VMRC receives is spent on services.

March 11th The sac 6 Friday Zoom Chat topic was Tony, Executive Director of VMRC, on Honoring all people, and learning about BIAS.

March 18th sac 6 hosted a St. Patrick's Day Bingo. There were 3 winners who received gift cards.

March 19th- Sac 6 had their quarterly Board meeting via zoom.

March 24th Robert B. attended the VMRC Legislative Committee.

March 29th Several Sac 6 members attended the SCDD RAC (Reginal Advisory Committee via zoom.

April 1st All sac 6 members register for CHOICES Conference.

April 4th Catrina C. attended the Grassroots Day via zoom.

April 5th Sac 6 members provided their comments about the 637 Proposal as feedback to Linda DeLaurenti @ VMRC. Dena #2 assisted Sac 6 with ensuring the feedback was received.

April 9th Sac 6 Treasurer Tim C. and sac 6 member Kourtney attended the Partners n Planning Committee meeting via zoom.

April 13th Sac 6 member Cameron R. attended the VMRC By-Laws Committee.

April 14th Sac 6 member Catrina attended the DDS CAC meeting via zoom also later that day Catrina attended the VMRC Nominating Committee meeting. Also, Sac 6 Chairperson Dena #1 along with Sac 6 consultant Jessica Q attended the Transportation & Updates Meeting.

April 22nd Sac 6 Zoom topic was on Scams and how to protect yourself, Sac 6 members were the precentors.

Upcoming events:

Sac 6 will be having their Area meeting via zoom on May 6th the topic will be on Special Olympics.

CHOICES Conference is May 20, 2022, via zoom.

Mountain County Transition Fair on May 12th Sac 6 member Crystal E. will be working the sac 6 table.

H. Resource Development Update

Robert Fernandez introduced the newest member of the Community Services, Nicholas "Nick" Bolger. He serves as the Deaf and Hard of Hearing Specialist. Nick shared that he is excited to be here on the team. He is willing to work with any of us and provide resources as they are needed. Dora Contreras asked how to access services thru Nick. Robert shared that his services would be provided through the IPP/IDT process, as we determine his role and how he will support the community and agency. Brian shared that Nick is training staff and teaching us what we need to learn about language and culture.

Brian shared the follow up proposal to DDS on FHA. He has to come back to this committee and show due diligence on following up. Linda DeLaurenti shared the powerpoint slide regarding Input from Consumers Services and SCDD, SAC6, VMRC responses. This is follow up from the March Consumer Services Meeting. This slide has been inserted into the proposal

I. Quality Assurance Update

Katina Richison shared information about incoming and closed alerts, see pages 25-28

Brian Bennett shared P&I training for SC's on May 20. The monthly call with providers is this Friday. June 13 and 16 are the SIR trainings for vendors which will be held viz Zoom.

J. Transportation Update

Anel Renteria from R&D transportation shared updates: 1. PPE online request form is no longer available. However, if consumers and families need PPE, please contact your service coordinator. 2. They are actively working on vendor development for unmet service needs. They have started service with 2 new transportation providers this month. 3. They are seeing more residential service providers offering to provide transportation support.

Please contact R&D Customer Service if you have questions about transportation.

Daime asked about R&D creating a standard process for payment for transportation. Some vendors have submitted their e-billing since September and have not yet been paid. Anel will follow-up, as there is a current process that has been working for the transportation vendors.

K. Fair Hearing Update

Jason Toepel gave the fair hearing update. There have been 5 cases since the last Consumer Services meeting and all have been resolved.

L. Coalition of Local Area Service Providers (CLASP) Update

Daime Hoornaert shared that they have received presentation in their last few meetings. One of the topics was employment laws and another topic was DSP, direct support professionals, training and the need for instructors in our county. They continue to discuss unmet needs and transportation unmet needs. Transportation continues to create extended wait periods for consumer who want to return to in-person day program services. Dr. Barnett is retiring and his psychiatric consultation services are used in some of the residential care homes. VMRC Resource Development said they would provide workshops. Vendors are happy about the rate increases for traditional services. if you provide alternative services, you aren't qualified for traditional services and the rate increase, which will support raises for the direct workers. Vendors are inquiring about continued alternative services. This is a big concern right now for vendors. The presented the slate of new officers and at the next CLASP meeting the members will vote on representation for the next year. They appreciate VMRC and their continued collaboration. May 23 at 10am via Zoom is the next meeting.

M. Clinical Update

Claire Lazaro shared that a potential provider who is getting vendorized to provide the virtual dental home services. We hope this will be up and running soon. We have hired a second BCBA. Both are in the process of learning about VMRC and services and supports. Claire provided a training on eligibility and will share a link to access the information. Another event to look forward to with the clinical team, is a collaboration with UOP for a health faire. We are working on that and it will be held on October 29, a Saturday. It will be indoors at the Stockton office.

N. Next Meeting, Wednesday, June 1, 2022, 4:45 PM, Location Hybrid (Stockton Cohen Board Room and via Zoom Video Conference). This is the last meeting of the 2021-2022 fiscal year.

Meeting adjourned at 6:05pm

California **MENTOR**

Family Home Agency (FHA)

Stockton

Building Relationships

Enhancing lives

Core Values:

We do the right thing even when no one is watching.
We build credibility by mirroring our words with actions. We earn each other's trust.

INTEGRITY

We approach our work with humility, recognizing the value each person brings. We listen, and we follow through. We build caring relationships with the individuals we serve and within our teams and communities.

RESPECT

We embrace, celebrate and value diversity. We create a safe and welcoming space for all people. We act as passionate champions for each other and the people we serve.

INCLUSION

We learn from our mistakes and strive to be better every day. We proactively share ideas and support each other to grow and develop. We work to expand our reach and improve more people's lives.

GROWTH

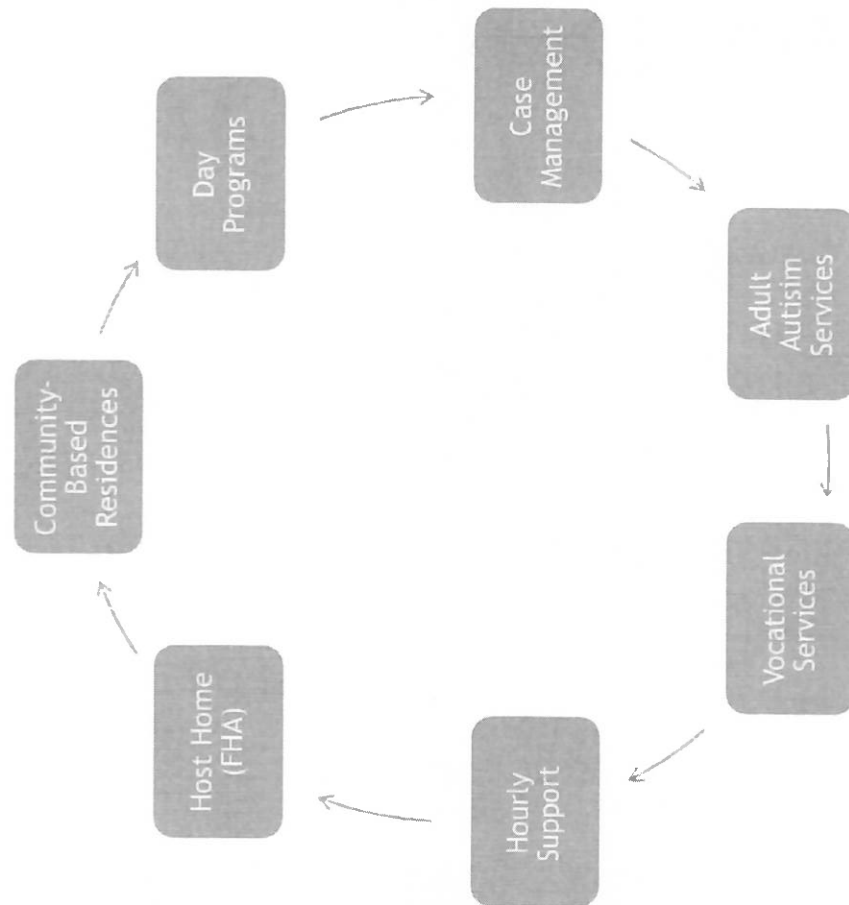
Who are we?

The Stockton Family Home Agency serves individuals referred to our program from the local Regional Center. The program matches individuals with intellectual and developmental disabilities who want to live life with adult foster families, called Mentors. The program allows individuals to live in private, family homes where they can participate in everyday activities of family and community life. Individuals who live in our FHA program feel safe, supported and surrounded by people and places they love.

Who are we?

California Mentor is part of The Mentor Network, a premier provider of home and community base health care, inspired by our core values of respect, integrity, inclusion and growth. In 1997, California MENTOR was amongst one of the first organizations to be approved by the state of California as a Family Home Agency. Today, we proudly serve hundreds of adults throughout the state. We continue to focus on creating a future where all individuals with special needs have the opportunity to live in a family home and receive services and support from their community.

Our Continuum:



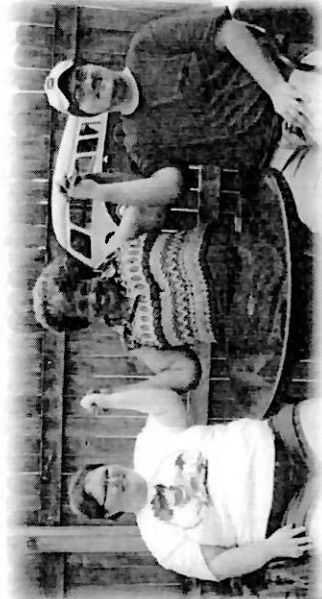
The Network's continuum of personalized services emphasizes community integration and choice. Our community-based residential programs are tailored to fit the needs of each person who calls them home—from those requiring 24/7 care or medical assistance to individuals who are more independent. And our non-residential programs—including day and vocational services—offer countless opportunities for growth and increased independence.

Mentors:

Mentors are host home providers who open their homes to individuals with intellectual and developmental disabilities and become so much more than just care providers. They become advocates, teachers, friends and even family.

Perspective mentors under go an intensive background check from DOJ, FBI and clearance from DDS. Once clearance is issued, our recruiter completes a detail home inspection to ensure that the home is appropriated for placement. Mentors then go through different trainings including First Aid and CPR, CPI, medication administration, skills D, etc.

Mentors have a team of support they can contact including our leadership team, Program Service Coordinators, Behavior Consultants, Register Nurses, LVN's, MFT's, nutritionist etc.



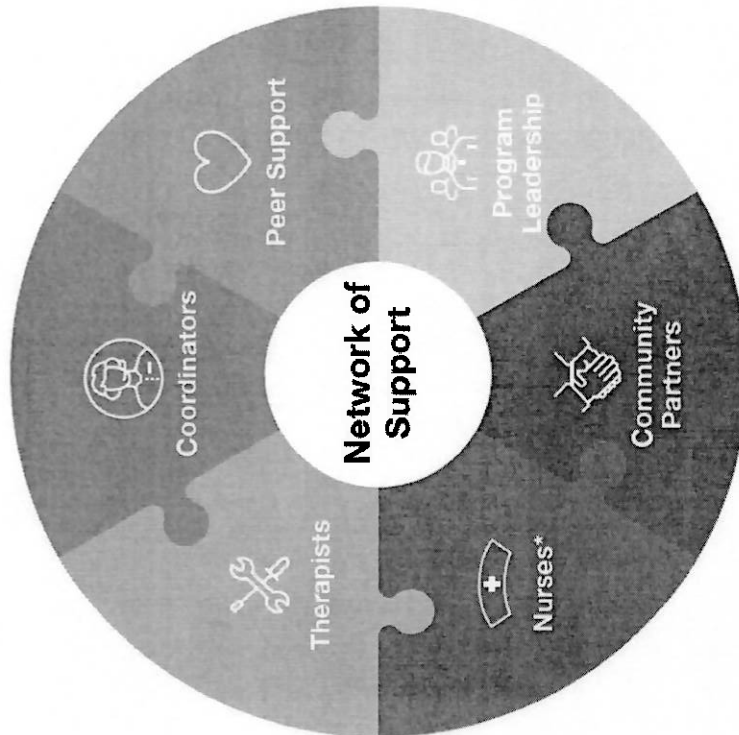
Other Services and Support:

California Mentor provides other essential services to support our individuals such as:

- ▶ Direct Support Professionals:
 - ▶ Provide community integration services out of the home and help develop specific skills and focus on achieving ISP goals.
- ▶ Program Service Coordinator:
 - ▶ Provide intensive case management and support to our individuals and mentors 24/7. Our PSC are trained to deescalate situations, and provide essential documentation for VMRC's SC such as SIRS, Quarterly, IPPs etc.
- ▶ Behavior Consultants:
 - ▶ Depending on the tier level, individual can receive ABA services including anger management, life skills, development of behavior plans, etc.
- ▶ MFT's:
 - ▶ Provide counseling services
- ▶ RN:
 - ▶ Provides nursing care and recommendations including health care plans
- ▶ Nutritionist:
 - ▶ Provide dietary consult to individuals who need modified diets for health benefits.
- ▶ California Mentor is open to hire independent contractors to meet individual's needs.

Benefits:

- ▶ 24 hour home base support
- ▶ Whole life planning
- ▶ Life skills development
- ▶ Activities of daily living management
- ▶ Case management
- ▶ Family support
- ▶ Transportation
- ▶ Medication management oversight
- ▶ Diagnostic assessment of functional abilities
- ▶ Individual service planning
- ▶ Structured activities
- ▶ Community integration
- ▶ Program evaluation and continuous quality improvement
- ▶ Advocacy services



*These services are available as needed.

We Are With You Every Step of the Way

Every home is assigned a Program Services Coordinator (PSC) who provides ongoing case management resources and are available to support the Mentor and the individual. The PSC and the Mentor partner to ensure each individual's needs are met and their personal care plan is being followed.

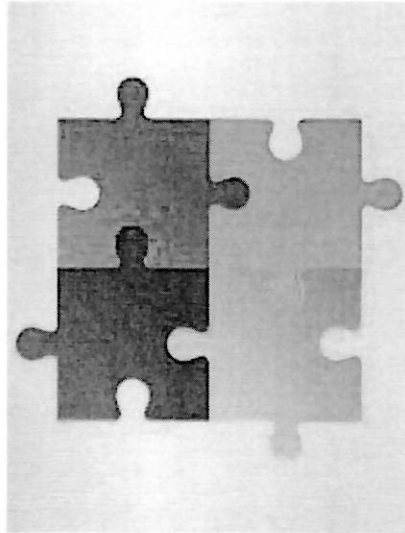
We Are Changing Lives

Our FHA programs change the lives of the people we serve through personalized supports, including:

- Life skills development
- Assistance with daily activities
- Advocacy services
- Behavioral supports
- Family involvement and support
- Community integration
- Program evaluation and quality assurance

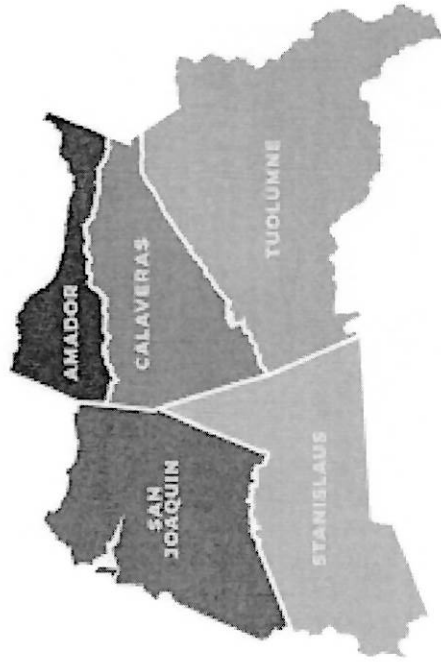
Individualized Services and Personal Choice:

Our intake process begins with personalized matching that focuses on personal choice. Our staff focuses on getting to know each individual, so we can meet their needs and interest. During the intake process, we match mutual interest, skills, personalities of individuals and Mentors in order to create a perfect long lasting match.



Service Area:

- ▲ Amador
- ▲ Calaveras
- ▲ San Joaquin
- ▲ Stanislaus
- ▲ Tuolumne



Referrals:

California MENTOR expectations once we receive referral from Regional Center:

- ▶ Reach out to Individual or Service Coordinator within 48 hours after receiving referral information to schedule Intake
- ▶ Intake Interview within 4 days after receiving referral
- ▶ Set up tours with potential matches within 7 days after receiving referral

What to include when submitting a referral for California MENTOR Family Home Agency:

- ▶ Mentor FHA Screening Form
- ▶ File note from SC stating reason for referral to MENTOR identifying tier, recommend consultants
- ▶ Current CDER
- ▶ Current IPP
- ▶ Current IEP
- ▶ Psychological
- ▶ General medical information
- ▶ General behavioral information, include behavior plans if applicable
- ▶ Pre-placement Appraisal form

Please submit appropriate contact information for scheduling intake

California MENTOR

Bringing Caring Closer

Meet Sara Curiel



Certified:
11.1.2016

301 Los Verdes Court, Modesto, CA 95354

Sara lives in a charming home located near a beautiful riverside park and creekside golf course in Modesto.

Sara has been a secondary mentor for Giovanna for several years, and the clients absolutely adore her. She has an extensive background in foster care and will make an excellent mentor in improving quality of life for an individual. She prefers someone who attends a day program, or can have unsupervised time during the day while she is at work.

Sara works mostly from home as a realtor and enjoys traveling in her free time. She looks forward to sharing her loving and nurturing home with a new individual, while exploring the world with them via travel and adventures.

Sara has one bedroom downstairs awaiting referral. For more information call (209) 957-4310.



California MENTOR

Bringing Caring Closer

Meet
David & Michele Bridges



Certified:
6.11.2015

David and Michele Bridges live in a clean and spacious two-story home in Ceres, California. Their two adult sons live in the home with their friendly dog. The boys like sports, movies and video games.

David and Michele both work full time. Michele works during the day as an executive assistant. David is a photographer for a company that takes school pictures. His schedule is somewhat flexible. David likes to fish while Michele likes to garden, go for walks, volunteer and spend time with their grandchild.

As amazing current Mentors, the couple is open to a male individual who does not require assistance with personal care, attends day program and is non-aggressive. Preferably someone with a small amount of alone time.

The Bridges have one bedroom upstairs awaiting referral. For more information call (209) 957-4310.



California
MENTOR
Bringing Caring Closer

Meet Donnia Crocker



Certified:
5.4.16

1923 Aster Lane, Manteca, CA 95640

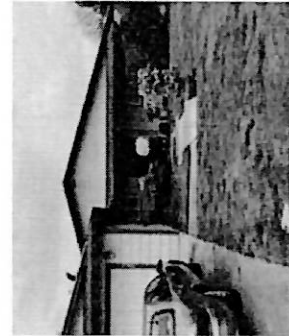
Donnia is an amazing, caring and nurturing caregiver. She lives in a gorgeous home in Manteca, California. Before she retired she enjoyed working with patients in convalescent homes and with children in day care.

As a Mentor of several years, Donnia takes pride in serving individuals with disabilities and advocating for them to have rewarding and fulfilling lives.

Donnia is elated about having an individual join her family. She is looking forward to helping them learn new things like cooking, gardening and money management. In her spare time she loves spending time with her grandchildren.

As a retired caregiver and with a heart for humanity, Donnia will make an excellent Mentor.

Donnia has one bedroom downstairs awaiting referral. For more information call (209) 957-4310.



California
MENTOR
Bringing Caring Closer

Meet John Tran



**Certified:
12/28/2018**

3136 McCartney Lane, Stockton, CA 95212

John lives in a gorgeous home in Stockton. John is a Registered Nurse. His hobbies include, music, playing instruments, karaoke and going to the gym.

As a current Mentor John finds great joy in getting to know individuals with disabilities and helping them to live purpose-filled lives.

John is excited about the opportunity to gain a new family member especially since he was recently laid off from his job.

As a previous Psychiatric Technician and a Registered Nurse, he is eagerly looking forward to continuing to serve his community and provide quality of life for those in need.

John has one bedroom downstairs awaiting referral. For more information call (209) 957-4310.





**Certified:
4.4.2016**



Meet Susan Cacanog

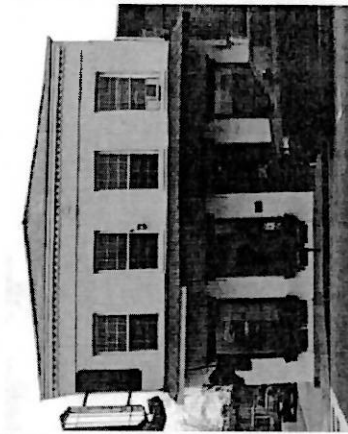
19 S Church Street, Apt A, Ione, CA 95640

Susan lives in a second story apartment building with a gorgeous floor plan in beautiful downtown Ione. Susan has a cheerful countenance. She is an excellent caregiver, and has a passion for helping people. She always makes every effort to make individuals feel welcome.

She is open to almost every type of caregiving or mentorship. She is nurturing and will be able to provide any kind of personal assistance required.

She looks forward to sharing her passion for gardening, word search and reading with an individual. Susan's loving environment is a place where any individual will be able to learn, grow and thrive.

Susan has one bedroom in her upstairs apartment awaiting referral. For more information call (209) 957-4310.



Contact us:

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Ray Perez

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ray.perez@thementornetwork.com



Maria Simmons “Mikki”

Case Management Supervisor

Office: 209-957-4310 ext. 224

Maria.Simmons@TheMentorNetwork.com

AB 637 Proposal

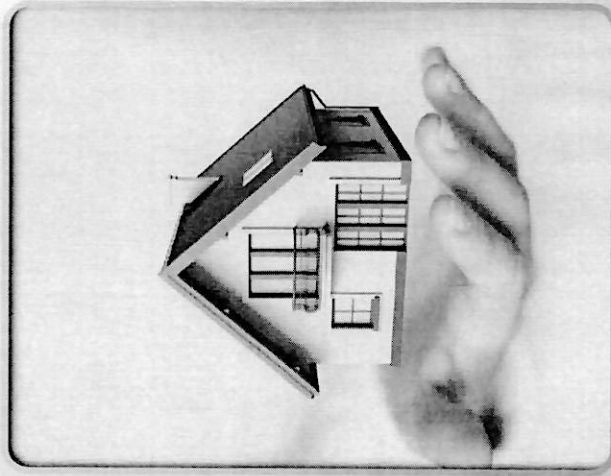
Presenter:

**Linda DeLaurenti
VMRC FHA Coordinator**

637 Waiver Overview

AB 637 was enacted into law in 1993. It added new Regional Center Alternatives for Service Delivery. The regulation has been amended several times and allows regional centers to develop “innovative means of providing needed services.”. The term innovative refers to strategies that are prohibited or impeded by existing laws and/or regulations.

Summary of Proposal



This proposal will provide the Regional Center the authority and flexibility to provide the services in this FHA certified family home as an option for an individual served, while allowing for flexibility in the service model by permitting one additional non VMRC individual to rent a room in this family home. This individual would be DOJ cleared before moving into the FHA home. The individual will at no time provide services or care for the two individuals living in the home.

Regulations that will be waived under the Proposal

- VMRC is utilizing the 637 Waiver process requesting an exception to the California Code of Regulations, Title 17 §56088(b)(7) Certificate of Approval, which specifies the Certificate of Approval shall include, but not be limited to:
- A statement that the family home shall be used exclusively as a residence by the FHA which issued the Certificate of Approval.



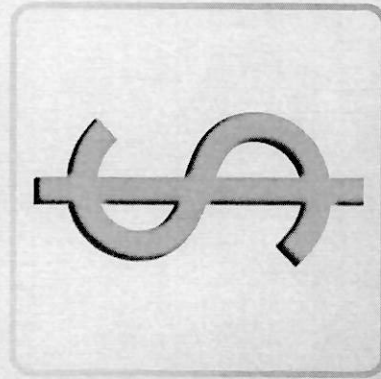
Impact on VMRC services and on the individuals served

The proposed use of the waiver to allow one non VMRC individuals (renter) in the FHA family home will have no negative impact on the Regional Center services for the individuals that currently reside in the FHA home. The individuals served each have their own private rooms downstairs. The non VMRC individual will rent a room in the upstairs area of the home.

Impact on the individual's right to freedom of choice in services, supports and care provider

The proposed use of the waiver will not impose an impact on the individuals right to choice. Prior to implementation of the waiver, the VMRC FHA Coordinator will conduct interviews with the two individuals served to ensure satisfaction with their current placement. An IDT meeting will be held with the individuals, their Service Coordinators, HAL Administrator, and HAL provider to discuss any non VMRC individual that would rent the room in the home.

Effect upon the Regional Center services & budget, & the state budget



There will be no impact on the current budget allocation for the FHA home and the services have already been factored into the budget of VMRC. The proposed use of the waiver will have no affect on the state budget.

637 Proposal Presentation to Stakeholders

Coalition of Local
Area Service
Providers (CLASP)

VMRC Consumer
Services Committee
(Individuals served,
VMRC staff & Board
Members)

State Council on
Developmental
Disabilities

VMRC Board of
Directors & Public
Meeting

Input from Consumers Services and SCDD, SAC 6

VMRC Responses

Consumers are the priority in the home and have the right to participate in choosing the renter, prior to moving in, to ensure compatibility and that the person is the right fit for the home. If a compatibility issue arose between the renter and the consumers in the home, an IDT meeting, including HAL Administrator, Consumers, Renter, Provider, SCs and FHA Coordinator, would be scheduled to discuss any problematic issues and to discuss a resolution and solution.

Illegal drug use in the home would be addressed in the rental agreement with the renter. When choosing a renter, consideration would be made on who would be a good fit with the current consumers and their lifestyles and schedules, etc. The rental agreement can include respect and dignity for all members of the household.

Confidentiality of the Consumers' information and files would be ensured by securing documents (locked file cabinet or locked room where files are kept). The Provider is required to complete confidentiality training from HAL FHA.

Use of the waiver can be revisited if the renter moves out to determine if renting a room is still appropriate for the current Consumers living in the home. This is a third bedroom in the home, and regulations state that there can only be two consumers placed in an FHA home (each with their own bedroom).



Input, Questions or Concerns

Please take this opportunity to ask any questions
or express your concerns.

Thank you!

Office	# ES cases processed ALL	# ES cases processed	# made eligible	% eligible
Stockton	126	105	94	90%
Modesto	143	115	100	87%
San Andreas	18	12	12	100%
Total	287	232	206	89%

Office	# 3+ cases processed ALL	# 3+ cases processed	# made eligible	% eligible	U
Stockton	39	32	25	78%	2
Modesto	24	21	13	62%	
San Andreas	9	6	5	83%	
Total	72	59	43	73%	

of ES Cases Processed All: all cases including Status 9 and D
of ES Cases Processed: all cases excluding Status 9 and D
of made eligible: Column D divided by Column C for ES

of over 3 Cases Processed All: all cases including Status 9 and D
of over 3 Cases Processed: all cases excluding Status 9 and D
of made eligible: Column C divided by Column D for ES

Consumer File Transfer Status - To and From VMRC

Through 5/23/2022

2017			
Files Received		Files sent out	
January	23	January	31
February	41	February	19
March	38	March	25
April	33	April	14
May	53	May	31
June	21	June	21
July	41	July	12
August	41	August	28
September	40	September	29
October	53	October	30
November	52	November	57
December	41	December	19
total for 2017	477	Total for 2017	316

2018			
Files Received		Files sent out	
January	53	January	37
February	33	February	20
March	28	March	24
April	36	April	31
May	32	May	32
June	39	June	28
July	39	July	23
August	51	August	35
September	41	September	22
October	43	October	23
November	37	November	30
December	33	December	18
total for 2018	465	Total for 2018	323

2019			
Files Received		Files sent out	
January	33	January	32
February	31	February	37
March	36	March	33
April	49	April	21
May	33	May	26
June	25	June	26
July	33	July	38
August	42	August	25
September	39	September	38
October	41	October	32
November	28	November	15
December	26	December	23
total for 2019	416	Total for 2019	346

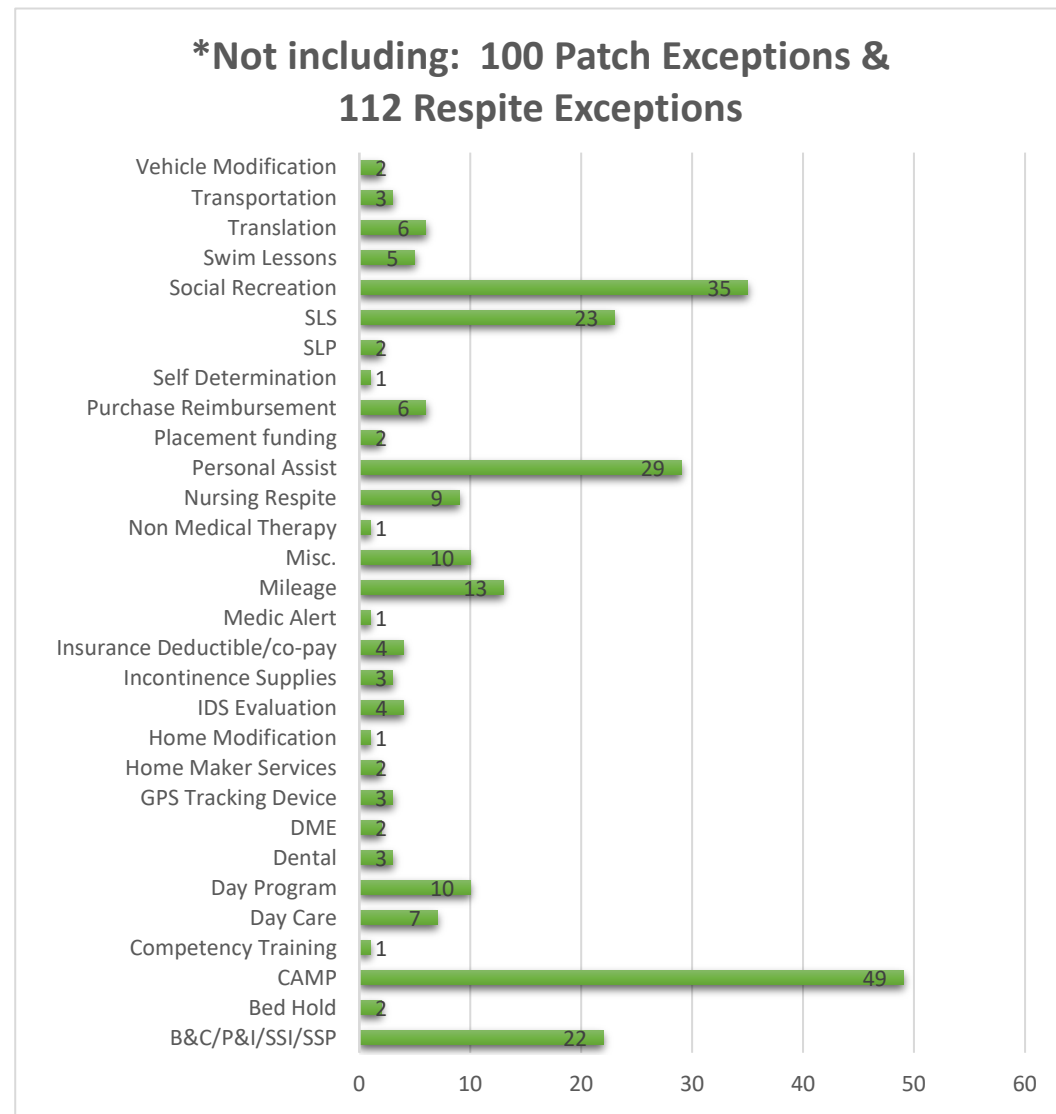
2020			
Files Received		Files sent out	
January	36	January	28
February	43	February	29
March	32	March	25
April	30	April	23
May	15	May	14
June	42	June	21
July	32	July	23
August	33	August	22
September	26	September	34
October	32	October	30
November	28	November	21
December	25	December	34
total for 2020	374	Total for 2020	304

2021			
Files Received		Files sent out	
January	27	January	29
February	30	February	25
March	39	March	32
April	41	April	37
May	22	May	15
June	21	June	33
July	37	July	34
August	35	August	40
September	42	September	31
October	54	October	39
November	42	November	26
December	34	December	16
total for 2021	424	Total for 2021	357

2022			
Files Received		Files sent out	
January	40	January	43
February	28	February	40
March	41	March	24
April	47	April	48
May	21	May	27
June		June	
July		July	
August		August	
September		September	
October		October	
November		November	
December		December	
total for 2022	177	Total for 2022	182

POS Exceptions - APRIL 2022

2021/2022	April
B&C/P&I/SSI/SSP	22
Bed Hold	2
CAMP	49
Competency Training	1
Day Care	7
Day Program	10
Dental	3
DME	2
GPS Tracking Device	3
Home Maker Services	2
Home Modification	1
IDS Evaluation	4
Incontinence Supplies	3
Insurance Deductible/co-pay	4
Medic Alert	1
Mileage	13
Misc.	10
Non Medical Therapy	1
Nursing Respite	9
Personal Assist	29
Placement funding	2
Purchase Reimbursement	6
Self Determination	1
SLP	2
SLS	23
Social Recreation	35
Swim Lessons	5
Translation	6
Transportation	3
Vehicle Modification	2
TOTAL POS*	473
Approved	470
Deferred	0
Denied	3



Social Recreation
April 2022

Date	Request	Outcome	Service	
4/1/2022	Parent is requesting reimbursement for Charles Gracie Jiu Jitsu Academy. \$185 for the month of April for parent's initial payment for the class. Then \$3240.00 for May 2022-April 2023, 2 sessions per week for 1 year.	Approved	Social Recreation	Jiu Jitsu
4/1/2022	reimbursement in the amount of \$45 for Dacian's youth bowling league for 1/25/22- 5/3/22 AND upcoming 16 week session @ \$3/session (\$48) Total for both: \$93	Approved	Social Recreation	Bowling
4/1/2022	Funding for 36 Art Classes - Self Determination	Approved	Social Recreation	art classes
4/4/2022	Parent is requesting that VMRC funds for Easton's social recreation of 5 Swimming lesson sessions (Swim lessons with Swim Barb located at 7101 Oakmont Dr. Modesto, CA. 95356) at 10:30am. Session 1: April 4-14 \$160. Session 2: April 18-28 \$160. Session 3: May 16-26 \$160. Session 4: June 13-23 \$160. Session 5: July 18-28 \$160. For a total of \$800.00.	Approved	Social Recreation	Swimming Lessons
4/4/2022	funding Gymnastics lesson for Recreational services from GymStars : Gymnastics and Tumbling lessons for \$2,008.80 for the year for two sessions a week	Approved	Social Recreation	Gymnastics
4/5/2022	funding Manteca Area Soccer League lesson for Recreational services: Manteca Area Soccer League lessons for \$85 total for the season	Approved	Social Recreation	Soccer
4/6/2022	Parent request for horseback riding lesson. It's \$40 a lesson, so \$160 a month & the request is for June & July for a total of \$320.00.	Approved	Social Recreation	Horseback Riding

Social Recreation
April 2022

4/6/2022	Funding for Jui Jitsu for 3 mo, denied uniform purchase	Approved	Social Recreation	Jiu Jitsu
4/7/2022	Social Rec reimb. Horseback Riding	Approved	Social Recreation	Horseback Riding
4/11/2022	Ballet classes and Hip Hop classes	Approved	Social Recreation	Dance Classes
4/13/2022	Reimb. For Social Rec kicks self defense	Approved	Social Recreation	Self Defense
4/14/2022	Funding for Music Class for Social Rec	Approved	Social Recreation	Music Class
4/14/2022	horseback lessons	Approved	Social Recreation	Horseback Riding
4/14/2022	4-5 Fishing trips/excursions each year	Approved	Social Recreation	Fishing
4/15/2022	Reimbursement for Epic subscription up \$9.99 mo plus tax for a year.	Approved	Social Recreation	Epic subscription (books/audio boosk)
4/15/2022	Camp in Missouri	Denied	Social Recreation	Camp/Denied out of state
4/15/2022	\$10 per mo for Gym Membership	Approved	Social Recreation	Gym Membership
4/16/2022	Mother is requesting for Tyce to participate of martial arts "Karate lessons "with West Coast Martial Arts in Modesto the cost They have a starter class that cost \$19.99 that includes a free uniform this beginner class is two weeks. After that it's \$149 a month for 3 classes a week. Mother would like to start with the beginner class then do a three month of classes session.	Approved	Social Recreation	Karate
4/21/2022	\$55 per mo, \$99 enrollment fee for gym	Approved	Social Recreation	Gym Membership
4/21/2022	<u>Social Recreation- California Fitness gym membership for 1 year. Monthly fee nte \$76.00 per month from 03/01/2022 to 02/28/2023</u>	Approved	Social Recreation	Gym Membership
4/21/2022	one year membership at Valor Training	Approved	Social Recreation	Gym Membership
4/21/2022	Purch reimb Social Rec \$55	Approved	Social Recreation	Jazz Class
4/22/2022	To retro the effective date of the parent reimbursement for a soc/rec activity: the \$50 registration fee for the CA District 8-Western Little League/Challenger Division.	Approved	Social Recreation	Little League

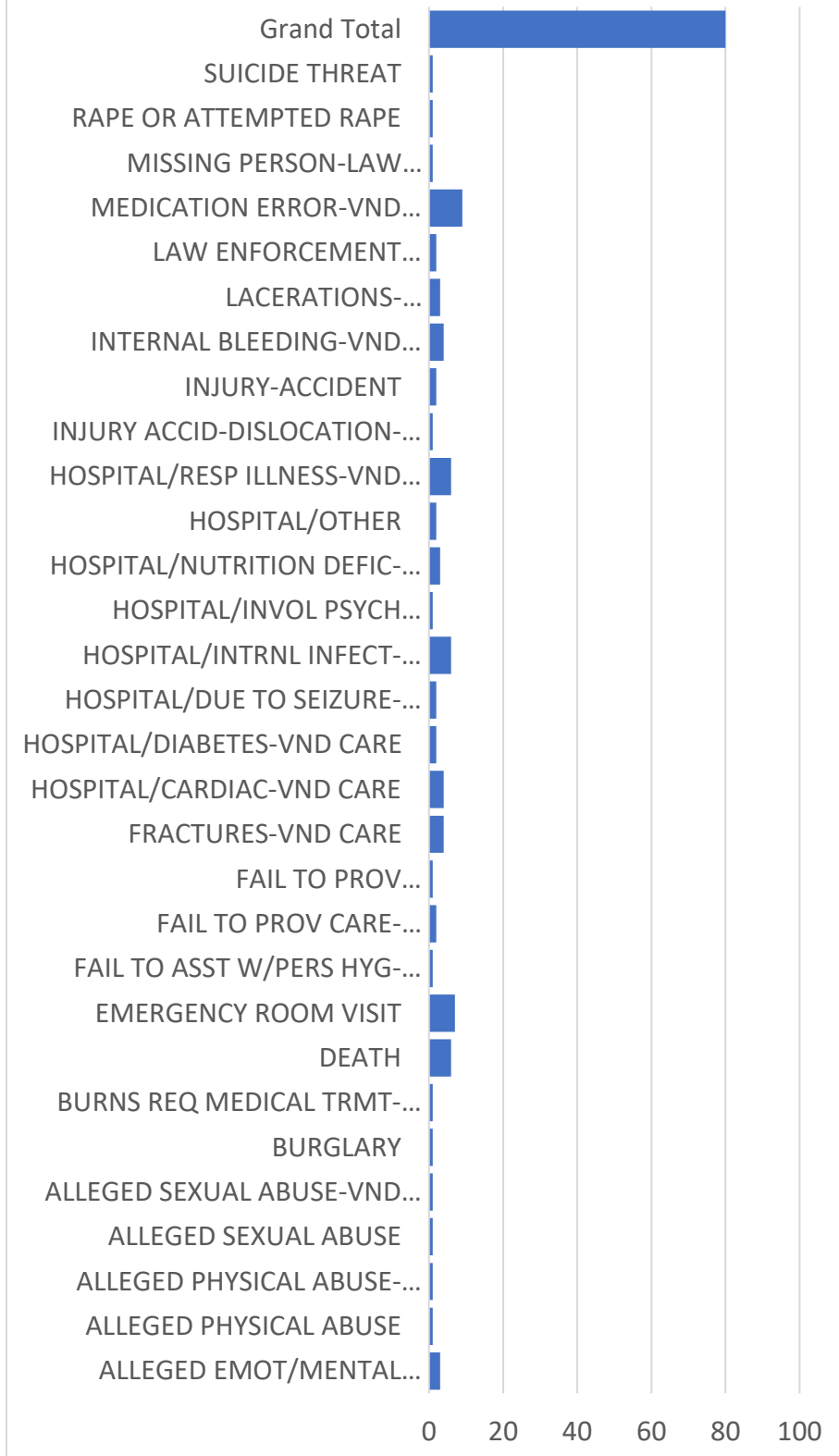
Social Recreation
April 2022

4/22/2022	Funding reimbursement for Social/Recreational Activity: City of Manteca various camps	Approved	Social Recreation	City of Manteca camps
4/22/2022	Funding reimbursement for Social/Recreational Activity \$100 start fee/ \$350 for seasonal track at Factory Elite Speed Academy	Approved	Social Recreation	Track
4/25/2022	Parent is requesting reimbursement for GymStars Gymnastics. The cost is \$93 per month.	Approved	Social Recreation	Gymnastics
4/25/2022	Family is requesting funding for monthly membership fee for Gymnastics Unlimited "Ninja White & Yellow" social program-5351 Pirrone Rd. Salida, CA. 95368, (209) 545-2341.	Approved	Social Recreation	Gymnastics
4/26/2022	Parent reimbursement for Star Bound Special Needs Class at Gymstars Gymnastics. 1 session per week for 40 minutes per session; NTE \$78.00/month	Approved	Social Recreation	Gymnastics
4/27/2022	Requesting \$75.00 in monthly membership fees plus a one-time \$50.00 annual club fee effective 5/1/2022 through 6/30/2023 for a total of \$1,025.00	Approved	Social Recreation	Gym
4/27/2022	Social Rec Gym membership	Approved	Social Recreation	Gym Membership
4/27/2022	Soc Rec funding for Martial Arts	Approved	Social Recreation	Martial Arts
4/27/2022	Soc Rec funding for Martial Arts	Approved	Social Recreation	Martial Arts
4/27/2022	Funding for Gymnastics	Approved	Social Recreation	Gymnastics
4/27/2022	Social rec for Gymnastics	Approved	Social Recreation	Gymnastics
4/28/2022	Gym Membership Reimb	Approved	Social Recreation	Gym Membership

Row Labels	Count of SRFNAM
ALLEGED EMOT/MENTAL ABUSE-VND CARE	3
ALLEGED PHYSICAL ABUSE	1
ALLEGED PHYSICAL ABUSE-VND CARE	1
ALLEGED SEXUAL ABUSE	1
ALLEGED SEXUAL ABUSE-VND CARE	1
BURGLARY	1
BURNS REQ MEDICAL TRMT-VND CARE	1
DEATH	6
EMERGENCY ROOM VISIT	7
FAIL TO ASST W/PERS HYG-VND CARE	1
FAIL TO PROV CARE-ELDER/ADULT-VND	2
FAIL TO PROV FOOD/CLOTH/SHLT-VND C	1
FRACTURES-VND CARE	4
HOSPITAL/CARDIAC-VND CARE	4
HOSPITAL/DIABETES-VND CARE	2
HOSPITAL/DUE TO SEIZURE-VND CARE	2
HOSPITAL/INTRNL INFECT-VND CARE	6
HOSPITAL/INVOL PSYCH ADM-VND CARE	1
HOSPITAL/NUTRITION DEFIC-VND CARE	3
HOSPITAL/OTHER	2
HOSPITAL/RESP ILLNESS-VND CARE	6
INJURY ACCID-DISLOCATION-VND CARE	1
INJURY-ACCIDENT	2
INTERNAL BLEEDING-VND CARE	4
LACERATIONS-SUTURES/STAPLES-VND CR	3
LAW ENFORCEMENT INVOLVEMENT	2
MEDICATION ERROR-VND CARE	9
MISSING PERSON-LAW NOTIF-VND CARE	1
RAPE OR ATTEMPTED RAPE	1
SUICIDE THREAT	1
Grand Total	80

Special Incident Types	Count	Percent
ALLEGED EMOT/MENTAL ABUSE-VND CARE	3	3.8%
ALLEGED PHYSICAL ABUSE	1	1.3%
ALLEGED PHYSICAL ABUSE-VND CARE	1	1.3%
ALLEGED SEXUAL ABUSE	1	1.3%
ALLEGED SEXUAL ABUSE-VND CARE	1	1.3%
BURGLARY	1	1.3%
BURNS REQ MEDICAL TRMT-VND CARE	1	1.3%
DEATH	6	7.5%
EMERGENCY ROOM VISIT	7	8.8%
FAIL TO ASST W/PERS HYG-VND CARE	1	1.3%
FAIL TO PROV CARE-ELDER/ADULT-VND	2	2.5%
FAIL TO PROV FOOD/CLOTH/SHLT-VND C	1	1.3%
FRACTURES-VND CARE	4	5.0%
HOSPITAL/CARDIAC-VND CARE	4	5.0%
HOSPITAL/DIABETES-VND CARE	2	2.5%
HOSPITAL/DUE TO SEIZURE-VND CARE	2	2.5%
HOSPITAL/INTRNL INFECT-VND CARE	6	7.5%
HOSPITAL/INVOL PSYCH ADM-VND CARE	1	1.3%
HOSPITAL/NUTRITION DEFIC-VND CARE	3	3.8%
HOSPITAL/OTHER	2	2.5%
HOSPITAL/RESP ILLNESS-VND CARE	6	7.5%
INJURY ACCID-DISLOCATION-VND CARE	1	1.3%
INJURY-ACCIDENT	2	2.5%
INTERNAL BLEEDING-VND CARE	4	5.0%
LACERATIONS-SUTURES/STAPLES-VND CR	3	3.8%
LAW ENFORCEMENT INVOLVEMENT	2	2.5%
MEDICATION ERROR-VND CARE	9	11.3%
MISSING PERSON-LAW NOTIF-VND CARE	1	1.3%
RAPE OR ATTEMPTED RAPE	1	1.3%
SUICIDE THREAT	1	1.3%
Grand Total	80	100.0%

Special Incident Types 16 Apr 2021 to 15 May 2022





QA Incoming Alert Report

03/16/22 – 05/15/22

Alerts					
Control#	Presenting Issue	Alert Date	Status	Finding	Action
2022-03-07.0	Environment	3/16/2022	Closed	Substantiated	Deferred
2022-03-07.1	Environment	3/16/2022	Closed	Substantiated	Technical Assistance
2022-03-07.2	Environment	3/16/2022	Closed	Substantiated	Deferred
2022-03-08.0	Delivery of Care	3/16/2022	Open		
2022-03-08.1	Delivery of Care	3/16/2022	Open		
2022-03-09.0	Recordkeeping	3/17/2022	Open		
2022-03-10.0	Environment	3/17/2022	Open		
2022-03-11.0	Recordkeeping	3/17/2022	Open		
2022-03-12.0	Untimely SIR	3/18/2022	Open		
2022-03-13.0	Recordkeeping	3/18/2022	Closed	Substantiated	Non-Compliance CAP
2022-03-14.0	Violation of Rights	3/22/2022	Open		
2022-03-15.0	Untimely SIR	3/22/2022	Closed	Substantiated	Technical Assistance
2022-03-16.0	Delivery of Care	3/24/2022	Closed	Unfounded	None
2022-03-17.0	Untimely SIR	3/24/2022	Closed	Unfounded	None
2022-03-18.0	Environment	3/25/2022	Open		
2022-03-19.0	Recordkeeping	3/28/2022	Open		
2022-03-20.0	Delivery of Care	3/28/2022	Open		
2022-03-21.0	Untimely SIR	3/28/2022	Open		
2022-03-22.0	Recordkeeping	3/28/2022	Open		
2022-03-23.0	Staffing / Supervision	3/30/2022	Closed	Unsubstantiated	Technical Assistance
2022-03-24.0	Delivery of Care	3/30/2022	Open		
2022-03-25.0	Recordkeeping	3/30/2022	Closed	Substantiated	Technical Assistance

Alerts					
Control#	Presenting Issue	Alert Date	Status	Finding	Action
2022-03-25.1	IPP Implementation	3/30/2022	Closed	Substantiated	Technical Assistance
2022-04-01.0	Delivery of Care	4/1/2022	Open		
2022-04-02.0	Health-Related Concerns	4/1/2022	Open		
2022-04-03.0	Recordkeeping	4/4/2022	Open		
2022-04-04.0	Untimely SIR	4/4/2022	Closed	Substantiated	Substantial Inadequacy
2022-04-05.0	Untimely SIR	4/6/2022	Open		
2022-04-06.0	Untimely SIR	4/6/2022	Open		
2022-04-07.0	Health-Related Concerns	4/7/2022	Closed	Unsubstantiated	None
2022-04-08.0	Delivery of Care	4/8/2022	Open		
2022-04-09.0	Delivery of Care	4/12/2022	Closed	Substantiated	None
2022-04-10.0	Untimely SIR	4/12/2022	Open		
2022-04-11.0	Environment	4/18/2022	Closed	Substantiated	Technical Assistance
2022-04-12.0	Delivery of Care	4/13/2022	Closed	Unfounded	Technical Assistance
2022-04-13.0	Staffing / Supervision	4/18/2022	Open		
2022-04-14.0	Delivery of Care	4/18/2022	Open		
2022-04-15.0	Recordkeeping	4/18/2022	Open		
2022-04-16.0	Health-Related Concerns	4/19/2022	Open		
2022-04-17.0	Violation of Rights	4/19/2022	Closed	Unfounded	None
2022-04-18.0	Delivery of Care	4/19/2022	Open		
2022-04-19.0	Other	4/20/2022	Closed	Substantiated	Technical Assistance
2022-04-20.0	Recordkeeping	4/22/2022	Open		
2022-04-21.0	Untimely SIR	4/22/2022	Closed	Unsubstantiated	Technical Assistance
2022-04-22.0	Delivery of Care	4/25/2022	Open		
2022-04-23.0	Violation of Rights	4/25/2022	Open		
2022-04-23.1	Recordkeeping	4/25/2022	Open		

Alerts					
Control#	Presenting Issue	Alert Date	Status	Finding	Action
2022-04-24.0	Other	4/29/2022	Closed	N/A	Deferred
2022-05-01.0	Recordkeeping	5/4/2022	Open		
2022-05-02.0	Untimely SIR	5/4/2022	Closed	Substantiated	Technical Assistance
2022-05-03.0	Delivery of Care	5/4/2022	Open		
2022-05-04.0	Delivery of Care	5/5/2022	Closed	Substantiated	Technical Assistance
2022-05-05.0	Violation of Rights	5/9/2022	Open		
2022-05-06.0	Untimely SIR	5/9/2022	Open		
2022-05-07.0	Recordkeeping	5/11/2022	Open		
2022-05-08.0	Delivery of Care	5/12/2022	Closed	Substantiated	Technical Assistance
2022-05-09.0	Recordkeeping	5/12/2022	Open		
2022-05-10.0	Delivery of Care	5/12/2022	Closed	Substantiated	Technical Assistance
2022-05-11.0	Violation of Rights	5/13/2022	Open		

Presenting Issue Breakdown

Delivery of Care	16
Environment	6
Health-Related Concerns	3
IPP Implementation	1
Other	2
Recordkeeping	13
Staffing/Supervision	2
Untimely SIR	11
Violation of Rights	5

Grand Total: 59

QA Closed Alert Report

01/01/22 – 04/30/22

Alerts						
Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2022-01-01.0	Violation of Rights	1/5/2022	Closed	1/6/2022	N/A	Deferred
2022-01-10.0	Health-Related Concerns	1/13/2022	Closed	1/13/2022	N/A	Deferred
2022-01-16.0	Untimely SIR	1/24/2022	Closed	4/8/2022	Substantiated	Technical Assistance
2022-01-24.0	Untimely SIR	1/27/2022	Closed	5/12/2022	Unfounded	None
2022-02-01.0	Untimely SIR	2/2/2022	Closed	5/3/2022	Substantiated	Technical Assistance
2022-02-04.0	Untimely SIR	2/8/2022	Closed	5/24/2022	Substantiated	Substantial Inadequacy
2022-02-09.0	Delivery of Care	2/14/2022	Closed	3/9/2022	Unsubstantiated	None
2022-02-11.0	Untimely SIR	2/16/2022	Closed	3/11/2022	Unfounded	Technical Assistance
2022-02-14.0	Untimely SIR	2/22/2022	Closed	5/24/2022	Substantiated	Technical Assistance
2022-02-17.0	Violation of Rights	2/24/2022	Closed	4/22/2022	Substantiated	Substantial Inadequacy
2022-02-17.1	Recordkeeping	2/24/2022	Closed	4/22/2022	Substantiated	Substantial Inadequacy
2022-02-19.0	Untimely SIR	2/28/2022	Closed	3/15/2022	Substantiated	Technical Assistance
2022-03-01.0	Untimely SIR	3/8/2022	Closed	4/8/2022	Substantiated	Technical Assistance
2022-03-02.0	Untimely SIR	3/2/2022	Closed	3/9/2022	Unfounded	None
2022-03-03.0	Untimely SIR	3/2/2022	Closed	3/11/2022	Unfounded	Technical Assistance
2022-03-04.0	Untimely SIR	3/9/2022	Closed	3/23/2022	Unsubstantiated	None
2022-03-05.0	Staffing / Supervision	3/10/2022	Closed	4/4/2022	Unsubstantiated	None
2022-03-06.0	Other	3/11/2022	Closed	5/2/2022	Unfounded	None
2022-03-06.1	Other	3/11/2022	Closed	5/2/2022	Unfounded	None
2022-03-06.2	Other	3/11/2022	Closed	5/2/2022	Unfounded	None
2022-03-07.0	Environment	3/16/2022	Closed	4/4/2022	Substantiated	Deferred
2022-03-07.1	Environment	3/16/2022	Closed	4/4/2022	Substantiated	Technical Assistance
2022-03-07.2	Environment	3/16/2022	Closed	4/4/2022	Substantiated	Deferred

Alerts						
Control#	Presenting Issue	Alert Date	Status	Closed Date	Finding	Action
2022-03-13.0	Recordkeeping	3/18/2022	Closed	4/6/2022	Substantiated	Non-Compliance CAP
2022-03-15.0	Untimely SIR	3/22/2022	Closed	4/8/2022	Substantiated	Technical Assistance
2022-03-16.0	Delivery of Care	3/24/2022	Closed	4/18/2022	Unfounded	None
2022-03-17.0	Untimely SIR	3/24/2022	Closed	4/14/2022	Unfounded	None
2022-03-23.0	Staffing / Supervision	3/30/2022	Closed	5/4/2022	Unsubstantiated	Technical Assistance
2022-03-25.0	Recordkeeping	3/30/2022	Closed	4/22/2022	Substantiated	Technical Assistance
2022-03-25.1	IPP Implementation	3/30/2022	Closed	4/22/2022	Substantiated	Technical Assistance
2022-04-04.0	Untimely SIR	4/4/2022	Closed	4/19/2022	Substantiated	Substantial Inadequacy
2022-04-07.0	Health-Related Concerns	4/7/2022	Closed	5/4/2022	Unsubstantiated	None
2022-04-09.0	Delivery of Care	4/12/2022	Closed	4/19/2022	Substantiated	None
2022-04-11.0	Environment	4/18/2022	Closed	4/22/2022	Substantiated	Technical Assistance
2022-04-12.0	Delivery of Care	4/13/2022	Closed	4/20/2022	Unfounded	Technical Assistance
2022-04-17.0	Violation of Rights	4/19/2022	Closed	4/26/2022	Unfounded	None
2022-04-19.0	Other	4/20/2022	Closed	4/27/2022	Substantiated	Technical Assistance
2022-04-21.0	Untimely SIR	4/22/2022	Closed	5/10/2022	Unsubstantiated	Technical Assistance
2022-04-24.0	Other	4/29/2022	Closed	5/9/2022	N/A	Deferred

Finding		Action	
N/A	3	Deferred	5
Substantiated	19	Non-Compliance CAP	1
Unfounded	11	None	13
Unsubstantiated	6	Substantial Inadequacy	4
		Technical Assistance	16

Grand Total: 39



QA Pending Completion Alert Report

03/16/22 – 05/15/22

Alerts			
Control#	Presenting Issue	Alert Date	Status
2022-03-08.0	Delivery of Care	3/16/2022	Open
2022-03-08.1	Delivery of Care	3/16/2022	Open
2022-03-09.0	Recordkeeping	3/17/2022	Open
2022-03-10.0	Environment	3/17/2022	Open
2022-03-11.0	Recordkeeping	3/17/2022	Open
2022-03-12.0	Untimely SIR	3/18/2022	Open
2022-03-14.0	Violation of Rights	3/22/2022	Open
2022-03-18.0	Environment	3/25/2022	Open
2022-03-19.0	Recordkeeping	3/28/2022	Open
2022-03-20.0	Delivery of Care	3/28/2022	Open
2022-03-21.0	Untimely SIR	3/28/2022	Open
2022-03-22.0	Recordkeeping	3/28/2022	Open
2022-03-24.0	Delivery of Care	3/30/2022	Open
2022-04-01.0	Delivery of Care	4/1/2022	Open
2022-04-02.0	Health-Related Concerns	4/1/2022	Open
2022-04-03.0	Recordkeeping	4/4/2022	Open
2022-04-05.0	Untimely SIR	4/6/2022	Open
2022-04-06.0	Untimely SIR	4/6/2022	Open
2022-04-08.0	Delivery of Care	4/8/2022	Open
2022-04-10.0	Untimely SIR	4/12/2022	Open
2022-04-13.0	Staffing / Supervision	4/18/2022	Open
2022-04-14.0	Delivery of Care	4/18/2022	Open
2022-04-15.0	Recordkeeping	4/18/2022	Open
2022-04-16.0	Health-Related Concerns	4/19/2022	Open

Alerts			
Control#	Presenting Issue	Alert Date	Status
2022-04-18.0	Delivery of Care	4/19/2022	Open
2022-04-20.0	Recordkeeping	4/22/2022	Open
2022-04-22.0	Delivery of Care	4/25/2022	Open
2022-04-23.0	Violation of Rights	4/25/2022	Open
2022-04-23.1	Recordkeeping	4/25/2022	Open
2022-05-01.0	Recordkeeping	5/4/2022	Open
2022-05-03.0	Delivery of Care	5/4/2022	Open
2022-05-05.0	Violation of Rights	5/9/2022	Open
2022-05-06.0	Untimely SIR	5/9/2022	Open
2022-05-07.0	Recordkeeping	5/11/2022	Open
2022-05-09.0	Recordkeeping	5/12/2022	Open
2022-05-11.0	Violation of Rights	5/13/2022	Open

Presenting Issue Breakdown

Delivery of Care	10
Environment	2
Health-Related Concerns	2
Recordkeeping	11
Staffing/Supervision	1
Untimely SIR	6
Violation of Rights	4

Grand Total: 36

2021-22 Fair Hearing Data

Date RC Received Fair Hearing Request	Fair Hearing Issue	Date of Resolution or Withdrawal	Outcome
5/25/2022	Insurance Co-pays	NA	Pending
5/09/2022	DME	NA	Pending
5/4/2022	Eligibility	NA	Pending
4/11/2022	Eligibility	NA	Reopened for eligibility determination.
4/07/2022	Social Recreation	5/19/2022	Agreement reached in mediation
3/21/2022	Insurance Co-pays	NA	Pending state level hearing outcome

Meeting Schedule for 2022-2023 Board Term for Consumer Services Committee

1st Wednesday of the Month Every Other Month

(Dates and Locations Subject to Change Upon Board Action)

Date	Location ¹
09/07/2022 Wednesday 4:45 PM – 6:45 PM	Consumer Services Committee Meeting VMRC Stockton Office Cohen Board Room and via Zoom Video (Hybrid)
10/2022	No Meeting
11/02/2022 Wednesday 4:45 PM – 6:45 PM	Consumer Services Committee Meeting VMRC Stockton Office Cohen Board Room and via Zoom Video (Hybrid)
12/2022	No Meeting
01/04/2023 Wednesday 4:45 PM – 6:45 PM	Consumer Services Committee Meeting VMRC Stockton Office Cohen Board Room and via Zoom Video (Hybrid)
02/01/2023	No Meeting
03/01/2023 Wednesday 4:45 PM – 6:45 PM	Consumer Services Committee Meeting VMRC Stockton Office Cohen Board Room and via Zoom Video (Hybrid)
04/2023	No Meeting
05/03/2023 Monday 4:45 PM – 6:45 PM	Consumer Services Committee Meeting VMRC Stockton Office Cohen Board Room and via Zoom Video (Hybrid)
06/07/2023 Monday 4:45 PM – 6:45 PM	Consumer Services Committee Meeting VMRC Stockton Office Cohen Board Room and via Zoom Video (Hybrid)
July/August 2023	NO CONSUMER SERVICES COMMITTEE MEETINGS

¹ For members unable to travel to the meeting location a Zoom link will be available. The public will also have access to the published Zoom link which will be included on the Agenda.

