



**Consumer Services Committee**  
**Wednesday March 2, 2022**  
**4:45 pm**  
[Zoom Link](#)

**Committee Members:**

Chair: Suzanne Devitt, EdD., Margaret Heinz, President, Linda Collins, Secretary, Erria Kaalund, Tina Vera, Anthony Owens, Lisa Utsey, Michael Owens, Daime Hoornaert (CLASP), Crystal Enyeart (SAC6), Jose Lara, Dora Contreras, Sara Howard (SCDD), Tina Vera.

	Agenda item	Action	Speaker
<b>A.</b>	<b>Call to Order</b>	<b>Action Item</b>	Suzanne Devitt, EdD. (Chair)
<b>B.</b>	<b>Review and Approval of the Meeting Agenda</b>	<b>Action Item</b>	Suzanne Devitt, EdD. (Chair)
<b>C.</b>	<b>Review and Approval of the Meeting Minutes of January 5, 2022</b>	<b>Postponed Action</b>	Suzanne Devitt, EdD. (Chair)
<b>D.</b>	<a href="#">Non-Medical Therapies Service Standard</a>	<b>Action Item</b>	Claire Lazaro, Clinical Director
	<a href="#">Non-Medical Therapies Outreach Plan</a>	<b>Action Item</b>	Claire Lazaro, Clinical Director
	<a href="#">AB 637 Waiver</a> ( <a href="#">PowerPoint Presentation</a> )	<b>Action Item</b>	Brian Bennett, Director of Consumer Services and Linda DeLaurenti, Family Home Agency Coordinator
	<a href="#">Educational Services Service Standard</a>	<b>Action Item</b>	Directors of Consumer Services Tara Sisemore-Hester, Children and Christine Couch, Adults
<b>E.</b>	<b>Public Comments</b>		
	Each member of the public will have 3 minutes for comment. If an interpreter is needed, 6 minutes will be given.	Information	Suzanne Devitt, EdD. (Chair)

<b>F.</b>	<b>Intake, Early Start, and Case Management Update</b> 1. November 2021: <a href="#">POS Exception</a> , <a href="#">Social/Rec POS Exception</a> 2. December 2021: <a href="#">POS Exception</a> , <a href="#">Social/Rec POS Exception</a> 3. January 2022: <a href="#">POS Exception</a> , <a href="#">Social/Rec POS Exception</a> 4. <a href="#">Transfer Status</a> 5. <a href="#">Intake Statistics</a> 6. <a href="#">Caseload Reports</a>	Information	Tara Sisemore-Hester and Christine Couch
<b>G.</b>	<b>SAC6 Update</b>	Information	Crystal Enyeart
<b>H.</b>	<b>Resource Development Update</b>	Information	Brian Bennett and Robert Fernandez, Division Manager
<b>I.</b>	<b>Quality Assurance Update</b> <a href="#">Special Incidents Reports</a> <a href="#">SIR Data</a>	Information	Brian Bennett and Katina Richison, Division Manager
<b>J.</b>	<b>Transportation Update</b>	Information	R&D Transportation
<b>K.</b>	<b>Fair Hearing Update – <a href="#">Summary Report</a></b>	Information	Jason Toepel, Compliance Manager
<b>L.</b>	<b>Coalition of Local Area Service Providers (CLASP) Update</b>	Information	Daime Hoornaert
<b>M.</b>	<b>Clinical Update</b>	Information	Claire Lazaro
<b>N.</b>	<b>Next Meeting:</b> Wednesday May 4, 2022, 4:45 PM Locations: Hybrid (Stockton Cohen Board Room and via Zoom Video Conference)		Suzanne Devitt, EdD. (Chair)
<b>O.</b>	<b>Adjournment</b>	<b>Action Item</b>	Suzanne Devitt, EdD. (Chair)