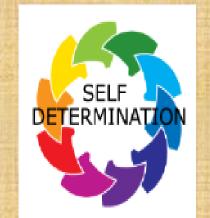


Self Determination Informational
Gathering Series
Part 1



Getting to Know Local Independent Facilitators, Person Centered Planners and Financial Management Agencies



Brought to you by The Valley Mountain Self Determination Team and the VMRC Self Determination Advisory Committee

# Schedule for the Day

- Introductions
- Presentation by Local Independent Facilitators and Person Centered Planners
- Presentation by Local Financial Management Service Agencies
- Questions

Traducción en español es disponible llamando al 1-866-299-7945 e ingresar el Código del Participante 7793177#

# Local Independent Facilitors and Person Centered Planners

# Milestone Facilitation Services, LLC

Independent Facilitators: Carlos and Stella Hernandez

# Who We Are.....





- Multicultural Family of 4
- Owner/Operators of a Step Down Behavioral Home for Adults
- Active Community/Board Members working with various interdisciplinary teams in various counties
- Over 16 years of combined experience working with DD population
- Experience working in Residential Homes children-adults
- Experience working for Valley Mountain Regional Center- Roles included Service Coordinators both children/adults; Special Projects; and Cultural Specialist
- Active Mental Health Board President
- Active Community Advocates
- Interpreters
- Familiar with all 5 Counties San Joaquin, Stanislaus, tuolumne, Calaveras, Amador

## Education

- BA in Liberal Studies with Child Development Concentration
- ☐ BS in Business Management
- Adult Administrator Credentials
- ☐ CPI Trainers
- CPR/First Aid Trainers
- ☐ Independent Facilitator Certifications
- Mental Health Board President, Stanislaus County
- Board Members Christian Berets

# How Can We Serve You?

- Person Centered plan
- Independent Facilitator

# Person Centered Planning

Our approach to planning centers on the needs and wishes of the person who is central to the action plan.

- Sources of family & community support
- Appropriate services and supports
- Short & long term goals
- Measurable outcomes and timelines
- Useful "About Me" and "My Goals" summaries

# Independent Facilitation

You want to maximize you services? ... You already have a Service Coordinator?

Milestone facilitators begin by putting your dreams, needs, and goals at the forefront.

- Develop your comprehensive Person-Centered Plan
- Assist you in making informed decisions regarding your program budget and IEP meetings
- Identify natural supports & coordinate services
- Lead, support and/or advocate on your behalf in the IPP and/or IEP process
- Assure that you receive the services and supports you need





#### Milestone Facilitation Services, LLC

#### **Independent Facilitator for Self Determination**

Our purpose is to ensure that participants and their families understand the Self Determination Program and to support the development of a *Person Centered* approach to a well thought out comprehensive plan ready to implement!

#### **Meet Your Team**



As your Independent Facilitators (IF) in the Self Determination Program (SDP)

- We bring our years of experience both working for Valley Mountain Regional Center and working in various capabilities serving individuals with developmental disabilities, both children and adult.
- We are active in our community serving on various boards
- We currently are owner/operators of an Adult Behavioral Step Down Facility in Stanislaus County.
- We serve Amador, Calaveras, San Joaquin, Stanislaus & Tuolumne Counties.
- We re culturally diverse, bilingual in Spanish and Assyrian.

#### **Facilitator Roles**

- Assist budget making decisions
   Coordinate services in the
- Coordinate services in the IPP
- . Educate on the IPP
- · Facilitate IEP planning
- Provide Person Centered Planning assistance Plan

#### Carlos & Stella Hernandez

209-502-0231

Facilitator.ch@gmail.com

#### CONTACT US For A FREE INTAKE

# Ready to get started?



# Self-Determination Informational Gathering Series

### THE SELF-DETERMINATION EXPERIENCE

Presented By

Flizaboth Barrios Gomoz



# The Self-Determination Experience

- It is beyond creating a plan
- It is implementing the plan and making sure it is working
- It is revising the plan and making appropriate adjustments
- It is centered on the person and assuring all elements are working
- It is making sure it captures the essence of the individual and the needs
- It is about having a circle of support

# Support: Parents Helping Parents

- The Integrated Community Collaborative was launched due to the need of engaging the voice and unique perspective of the Family, especially the Individual served by the system.
- ❖ We meet Families where they are at and help walk them through the process step by step.
- ❖ As Family members we understand the needs and challenges from a unique perspective.
- Our help and support is diverse and continuous.
- We do not charge Families for our services.



# Resources: Partnerships Matter

- The ICC has received for the 3<sup>rd</sup> year in a row, a grant from the Department of Developmental Services (DDS) for community outreach and engaging families impacted by disparities within the regional center system
- The ICC collaborates and works in Partnership with key organizations to assure the needs of Families are kept up to date and informed.
- We are connected to keep you connected













# Momentum: Integradoras help move into SDP with the following services: which program (traditional traditional services) to make an educated decision about which program (traditional traditional services).

Train families in their preferred language (English or Spanish)

system or the Self-Determination Program) to use;

- Pre-plan for Self-Determination Program;
- Identify unmet needs, changes in circumstance and improve the lives of participants through collaboration;
- Draft a spending plan;
- Zoom video-conference to support families: person-centered planning session with the participant and his/her circle of support;
- Create job descriptions to find the most appropriate providers to serve the participant's needs; and
- Continue the participant and their family's circle of support with the integradora.

# Steps to Success:

- Get to know the participant and their circle of support
- Train families and participant about supports and rights
- Help families meet their needs by collaborating with the RC
- Hold information sessions about traditional system and the Self-Determination Program
- Support families with Person-centered Planning for either system to reduce disparity
- Include ICC as part of the participant's circle of support until the participants choose to remove us.



Informed

 Join us every Thursday at 6:00 PM for a ZOOM Cyber Café and discuss everything you want to know about the Self-Determination Program in a relaxed and informal setting.





### Making self-determination a way of life

#### Services provided by ICC

- Pre-planning to understand and move into the Self Determination Program
- Identifying unmet needs and improving the initial SDP budget
- Drafting a spending plan
- Zoom video-conferencing: person-centered planning
- session with the client and his/her circle of support
  Creating job descriptions to find the most
- appropriate providers to serve the client's needs
- On-going communication with client and family.

#### Servicios proveídos por el ICC

- Formar el pre-plan y enseñarle al cliente y a su familia lo que es el Programa de Autodeterminación
- Identificar las necesidades insatisfechas para informar y aumentar el presupuesto del cliente
- · Escribir un plan de gastos para y con el cliente
- Hacer una conferencia: sesión de hacer el plan centrado en la persona con el cliente con su circulo de apoyo.
- Escribir descripciones de los trabajos en el plan de gastos para localizer proveedores adecuados para las necesidades del cliente.
- · Comunicaión continua con el cliente y la familia

# Pre-planning session



agregue más copias de este papel si los necesito



### What Will You Receive

- ❖ A comprehensive and culturally relevant Person-Centered-Plan
- Attend with you regional center and relevant meetings.
- Ongoing support to implement the plan
- Adjustments and revisions to the plan as needed prior to submitting it.
- Help in managing and understanding the plan and your options.
- Staying informed and connected to information, resources and changes as needed.





# Muchas Gracias

- WWW.INTEGRATEDCOMMUNITYCOLLABORATIVE.ORG
  - Elizabeth Barrios Gomez 310.871.5080
  - <u>elizabeth@integratedcommunitycollaborative.org</u>





Will Sanford

# Person-Centered Planner

- Person-Centered Planning is supporting individuals in taking control of the life they want to live.
- My Background:
  - Over 40 years of experience supporting individuals to live full and included lives in their community.
  - O Deep understanding of the "Traditional Service" system
  - Active supporter and Advocate on the Department of Developmental Services internal Self-Determination Workgroup, which helped moved Self-Determination from theory to practice in California
  - Believer that Self-Determination can make a difference in people's lives.
  - Vendored by VMRC (PV1916) so no cost to participants.

# Services Provided

- Development of individual Person-Centered Plans
- Support thru the "Traditional Service" Budget Certification process.
- Support thru the development of the Self-Determination Spending Plan, so that Self-Determination can be implemented.
- Ability to provide support in English and Spanish.
- Goal to ensure that Self-Determination is clearly understood by all.
- Currently, have 14 completed California PCPs with 6 additional in process.



# **Contact information**

Will Sanford

Will.Sanford.SCCS@gmail.com

(925)963-4950

# Local Financial Management Agencies

# Aveanna Healthcare Services

Tran Tran



# Financial Management Services (FMS) Self Determination Program

Presented by Yvette Torres

### What is Financial Management Services (FMS)?

FMS is the only **required** Regional Center vendor and is responsible for:

- Managing the SDP participant's budget
- Processing payroll for employees and paying service providers
- Ensuring the participant doesn't go over budget and has enough funds to pay for services listed in their IPP
- Preparing and distributing a monthly statement of participant's individual budget (similar to a bank statement)
- Withholding employee taxes
- Tax Return Forms: W2's and 1099's

### FMS Models Acumen Offers

Bill Payer

Sole Employer

\*Acumen has been providing Financial Management Services to self-directed participants/employers across the country since 1995

# **Bill Payer**

**Bill Payer:** The participant will <u>not</u> be hiring direct employees. In this case, the FMS will only pay bills/process checks for goods and services included in the participant's IPP.

**Example:** The participant will be going to summer camp; the camp submits an invoice (signed by the participant/representative) to the FMS requesting payment. FMS processes a check and pays for this service.





# Sole Employer

Participant (or Representative) *IS* the employer.

**Example:** Participant would like to hire a community coach; candidate goes through SDP hiring protocols (background checks, livescan, etc). In this case FMS ensures candidate is eligible to work based on these protocols (ensures background checks are cleared by DDS &

hires applicant on participant's behalf).

FMS processes payroll & makes purchases.

**PARTICIPANT OR AUTH. REP. IS EMPLOYER FMS HIRES & PAYS PAYS SERVICE PAYS BILLS EMPLOYEES PROVIDERS** /MAKES PURCHASES

#### Other services in which we will assist our clients under our **Sole Employer** model:

#### 1. Worker's compensation:

By providing Workers Compensation by charging separately at a very low rate (included in the employer-related-costs).

#### 2. FEIN:

• As a **Sole Employer** you are required to obtain a Federal Employer Identification Number which we will help you obtain by submitting all required paperwork to the IRS on your behalf.

#### 3. Tax Return Forms:

We provide W2 forms to your employees at the end of the year as well as 1099s to vendors who provide services to you/participant.

### 4. A complimentary application (for employees to clock in/out) which is compatible with most smartphones, tablet or desktop: https://www.dcisoftware.com/

- EVV (Electronic Visit Verification) compliant
- Your employees will have access to this application and can clock in/out in real time and (you/employer) can approve hours worked!
- View your budget without having to wait for the monthly statement

#### 5. Monthly Budget Statements

• We provide monthly budget statements (which will include information on what was paid and budget balance)

## Benefits of being a Sole Employer:

- You're the boss
- More control on who you choose to hire
- Live-In Exemptions for employees who live with you
- Lower monthly FMS rates
- FMS works for YOU

### Self-Determination Program Maximum Financial Management Services (FMS) Rates

FMS Model	Number of Services	Max Rate Per Month
FMS as Bill Payer	1-3	\$50
	4-6	\$75
	7+	\$100
Participant as Sole Employer	1-2	\$110
	3-4	\$125
	5+	\$150
Participant & FMS as Co-Employers	1-2	\$125
	3-4	\$140
	5+	\$165

Note: If the FMS provides payments through more than one of the models above for a partipcant, then the maximum rate for that participant cannot exceed the highest cost model for the total number of services. For example, if a participant is using five services, and the FMS is a "bill payer" for two services and a "co-employer" for three services, the maximum rate charged to the partipant cannot exceed \$165 per month. In all cases, the participant and FMS can agree to rates lower than the maximum rates above.



**Yvette Torres** 

Email: yvettet@acumen2.net

Direct Line: 424-210-8810

www.acumenfiscalagent.com



# GT Independence

**Terrasel Jones** 

#### With GT Independence You Also Get....

- CARF Accredidation
- Person Centered Enrollment
- National FMS Provider

- Live Dedicated Customer Service Team
- Electronic Employee Payment Availability
- Online portal

#### Family Owned & Family Operated

GT Independence is a leader in providing financial management services to home and community based programs and has over 15 years of experience serving participants.

We have received the highest industry accreditation from CARF for exemplary service to our customers.



Choosing Your FMS Employer Model	GT Independence (Sole Employer)	Other FMS Providers (Co-Employer)
Full Control and transparency of budgeted dollars	✓	
Highest possible wages for employees	✓	
Participant Controls Training Requirements	✓	
Full Employer authority to Hire, Manage and Fire Employees	✓	
Participant selects benefit options to employees (PTO, Health Insurance, 401K)	✓	
Industry specific Continuing Education provided to Agencies Free of Charge	<b>✓</b>	
Scheduling your Employees	✓	?
Real time budget reporting access	<b>✓</b>	?
Electronic Time Submission	<b>✓</b>	
Purchase workers compensation Insurance	<b>✓</b>	<b>✓</b>
FMS is responsible for State and Federal Tax Filings	<b>✓</b>	
Employee Background Screenings	<b>→</b>	
Authority to Fire your employees	NO	YES

INTEGRITY - COMMUNITY - PROFESSIONALISM - RESPECT - EXCELLENCE - SELF-DETERMINATION

P: 1.213.200.3641 F: 1.888.972.3861 www.gtindependence.com



# Public Partnership, LLC

Mark Altieri



### Mission:

Transform more lives by making Self-Determination easier for all.



### Self-Determination - A Growing Trend

# **Forbes**

DOES SELF-DIRECTED LONG-TERM HOME CARE MAKE SENSE FOR YOU? The idea of choosing your mode of long-term care is an evolving trend. There are now more than 1 million people in over 200 self-directed Medicaid and Veteran Directed programs across the county. Enrollment in these services has grown more than 40% since 2011.

- AUGUST 2018

# **VALUES**

SPEAK UP We are always listening and looking for ways to better serve Participants.

#### LOOK AFTER THE PENNIES

We want Participants to know where their budget stands at all times and have the tools to control the budget.



CARE

We understand who we serve and the importance of our role in the Circle of Support.

**OWN IT** 

Participants are owning their budget and services - we are owning our service delivery. If we are not A+ we want to know.

### **BILL PAYER**



#### **FMS RATES**

Number of Services	Rate Per Month
1-3	\$50
4-6	\$75
7+	\$100

#### What does the Participant Really Need to Know?

- 1. Bill Payer is for those that only want to self-direct Agency Provided services.
- 2. Bill Payer is NOT for those that want to hire their own worker for services like Community Living Supports.

### Sole-Employer



#### **FMS RATES**

Number of Services	Rate Per Month
1-3	\$110
4-6	\$125
7+	\$150

#### What does the Participant Really Need to Know?

- Sole Employer is for those that want the most control over services like Community Living Supports.
- 2. Participants will actually be the Employer of the worker.

# So...what exactly are you doing every month and...why do I need to pay your company...and why the different rates?

#### **BILL PAYER**

- 1. Enroll the Participant and collect Agency Provider documentation
- 2. Process Provider Invoices \*\*
- 3. Advance payments to the Provider (s) \*\*
- 4. Bill the Regional Center \*\*
- 5. Provide a Web Based system to manage the budget
- 6. Provide Customer Service for the Participant and their Providers
- 7. Interact with the Regional Center staff, Independent Facilitator, etc.

<sup>\*\*</sup> These activities are why the rates are different based on the number of services

#### **SOLE-EMPLOYER**

- 1. Enroll the Participant as an Employer of Record and complete hiring paperwork for their worker (s)
- 2. Process timesheets and possibly Invoices from their Provider (s)
- 3. Advance payments to the workers (s) and possibly their Provider (s)
- 4. Withhold, file and pay all Employer taxes and worker taxes
- 5 sue W-2s to workers, and
  - 1. Bill the Regional Center
  - 2. Provide a Web Based system to manage the budget
  - 3. Provide Customer Service for the Participant and their workers
  - 4. Interact with the Regional Center staff, Independent Facilitator, etc.

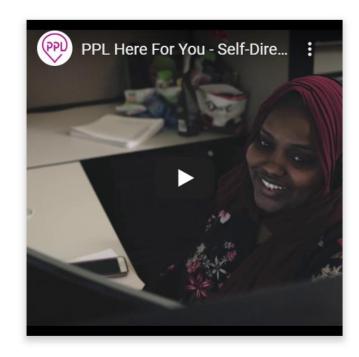
### Find us @ www.publicpartnerships.com



### Find us @ www.publicpartnerships.com



### Email me directly @ maltieri@pcgus.com



Based Services conference.

Call to learn about SDP, and if it's the right choice for you.



You can call us at <u>888-419-7469</u> or contact <u>Mark Altieri</u>, our SDP Manager!

Mark has been in the area of selfdetermination for 13 years, working across the country and has been a repeat presenter on Self-Determination at the National Home and Community





## VMRC Self Determination Advisory Committee

### Everyone is welcome

Meetings 3<sup>rd</sup> Thursday of the month watch the website VMRC.net for details

Next Meeting August 20, 2020 3:30 PM – 5 PM

#### Part 2: Monday August 24, 2020 1:00 PM- 3:00 PM

https://zoom.us/j/99840286318?pwd=T1A3ZzJSbTRHSzdLeVNVSmJtRVVEUT09 Password: 603333

Get to know some local Service Providers for Self Determination Participants

#### Part 3: Tuesday September 8, 2020 10:00 AM - 12:00 PM

https://zoom.us/j/91079898885?pwd=eHlQN2JqbU1Nd0RUUExRRTJ3R29hQT09 Password: 800817

Reviewing of the VMRC Self Determination Budget tool and its implementation in the Self Determination Program

#### Part 4: Wednesday October 14, 2020 10:00 AM – 12:00 PM

https://zoom.us/j/96127663909?pwd=ZVpGeWJ5eDRIbVJiN0xCWEhFMEFrdz09

Password: 380639

Meet some Self Determination Participants and their families for their perspective of how the program works for them

The Self Determination Advisory Committee and VMRC Self Determination Team Elizabeth Diaz, Tania Candelaria, David Narbona, Michele Poaster and Angelique Shear welcome you.

