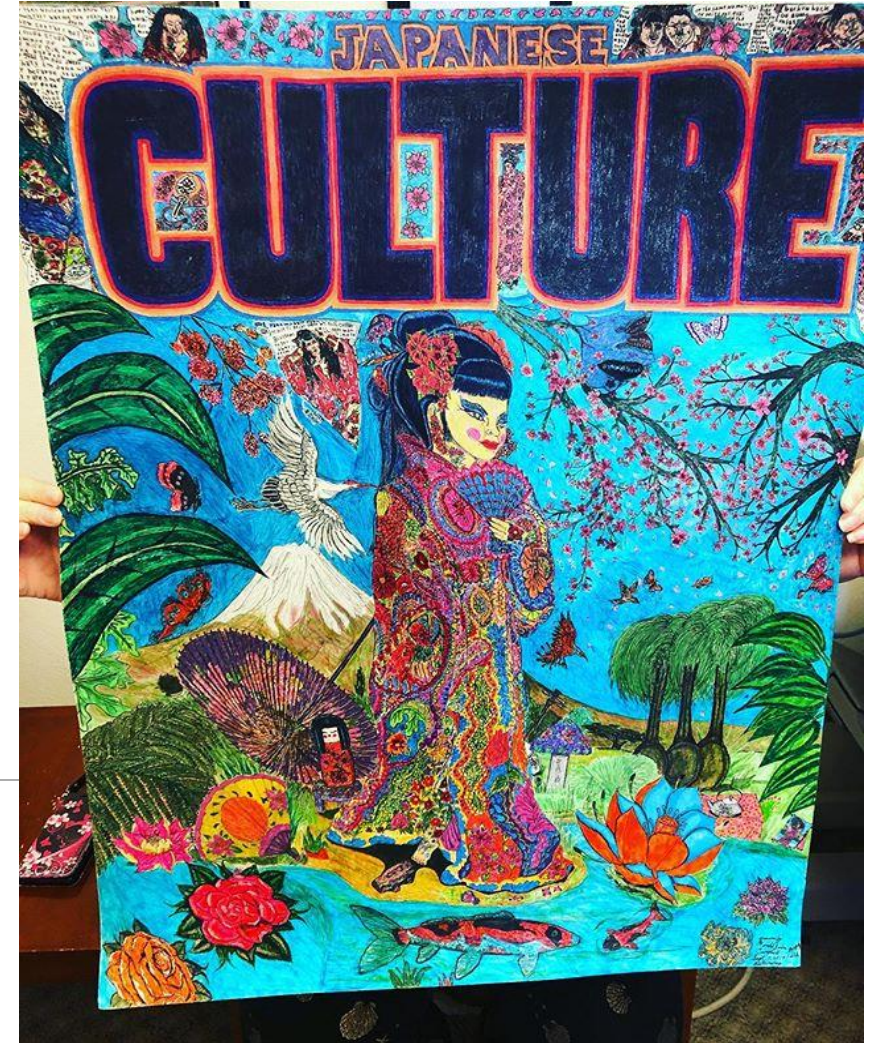


Let's Talk...

How does VMRC serve its community equally?

---Fiscal year 2018-2019---



Why Are We Presenting This Information?

- **The Lanterman Act Requires: Sec. 4519.5 & 4511.6 of the W&I Code**
- **All Regional Centers to report data on Purchase of Service (POS) authorizations, utilization, and expenditures**
- **Data categorized by age, race, language, diagnosis and residence type**
- **Regional Centers to hold at least 1 public meeting**

DDS Equity Initiative

To improve access to services for consumers and families, leadership and policy development must be culturally and linguistically responsive to the beliefs, values and choices of the diverse people of California.

California RC Consumer Data

Total Consumer Population—
353,922

- Female—121,081 or 34%
- Male—232,840 or 66%

Consumer Ethnicity Statewide—

- Asian—9%
- Black or African American—9%
- Hispanic—40%
- Other—12%
- White—30%





Where do we fit into the picture?

- ❑ Valley Mountain Regional Center (VMRC) is one of 21 regional centers in the state
- ❑ VMRC serves about 4.5% of the regional center population in California in a 5-county catchment area
- ❑ We are a non-profit agency operating with state and federal funds



How the Money Flows

State of California and Federal Government



Gives money to the budget of Health and Human Services



21 regional centers...



covers our area!

Who Are We?

VMRC serves approximately **16,000** individuals with developmental disabilities in San Joaquin, Stanislaus, Amador, Calaveras and Tuolumne Counties

Largest cities are Stockton and Modesto

Our Purchase of Service (POS) allocation (money) in fiscal year

2018-19 was \$181,458,838

VMRC Age Trends

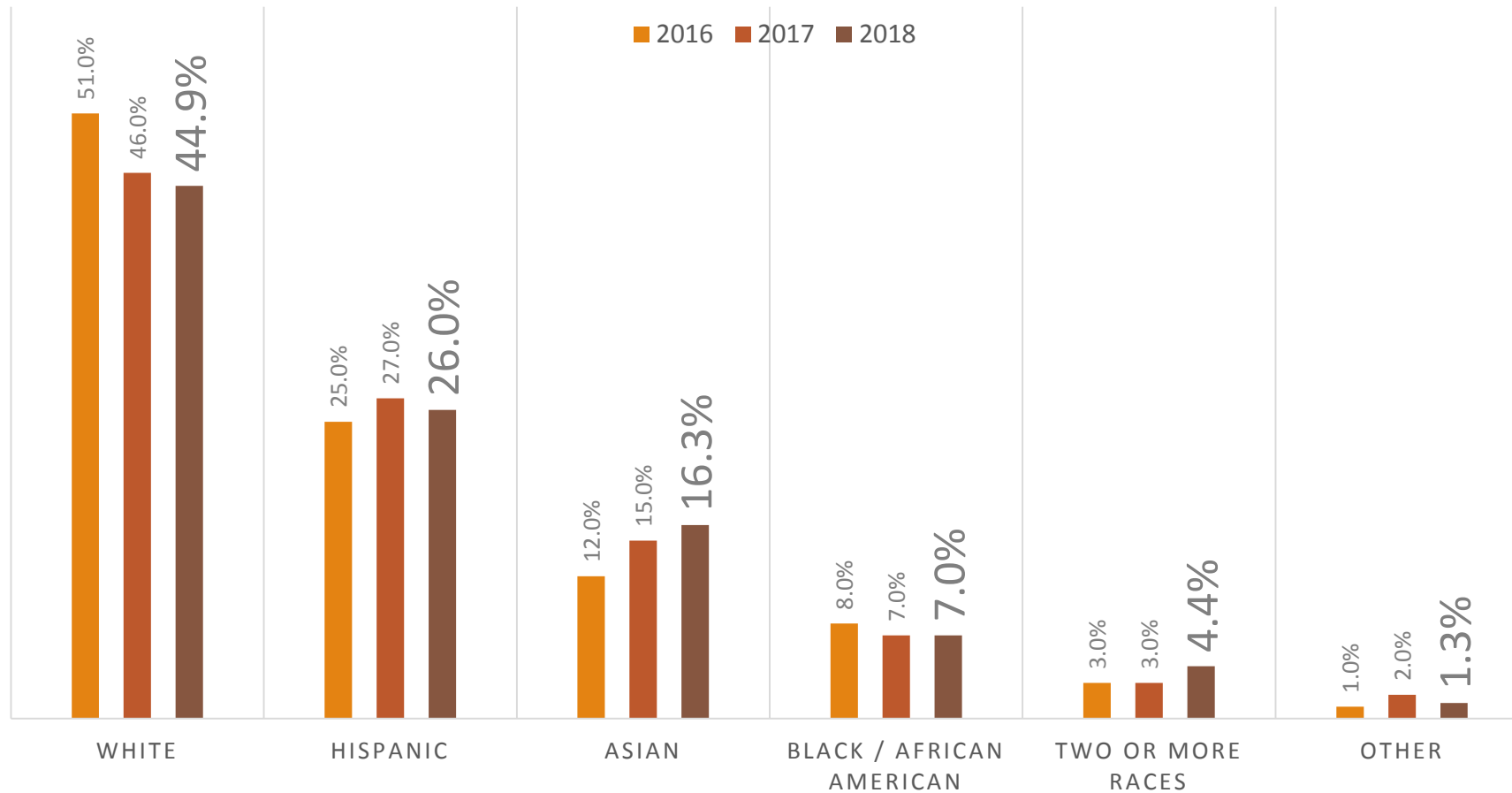
Ethnic Group	Age 0-2	Age 15-22	Age 23-39	Age 3-14	Age 40+	Totals
AFRICAN-AMERICAN	118	185	331	428	244	1,306
ASIAN	93	155	238	402	133	1,021
ASIAN INDIAN	78	43	36	185	14	356
HISPANIC	955	934	944	2,429	474	5,736
NATIVE AMERICAN	4	5	6	12	17	44
OTHER	288	185	241	650	101	1,465
POLYNESIAN	5	4	8	15	2	34
UNKNOWN	170	11	5	92	4	282
WHITE	446	697	1,246	1,304	1,529	5,222
Totals	2,157	2,219	3,055	5,517	2,518	15,466

Service Statistics in FY19

Ethnic Group	# Consumers during FY19	% Consumers during FY19	# Consumers with an FY19 Auth	% Consumers with an FY19 Auth	# Consumers with no FY19 Auths	% Consumers with no FY19 Auths
African-American	1,511	7.9%	1,223	8.2%	288	7.1%
Asian	1,134	6.0%	851	5.7%	283	7.0%
Asian Indian	412	2.2%	324	2.2%	88	2.2%
Hispanic	6,889	36.2%	5,594	37.4%	1,295	31.9%
Native American	57	0.3%	46	0.3%	11	0.3%
Other	1,733	9.1%	1,351	9.0%	382	9.4%
Polynesian	47	0.2%	32	0.2%	15	0.4%
Unknown	1,044	5.5%	565	3.8%	479	11.8%
White	6,211	32.6%	4,989	33.3%	1,222	30.1%
Grand Total	19,038		14,975		4,063	

VMRC Staff Ethnicity by Percent

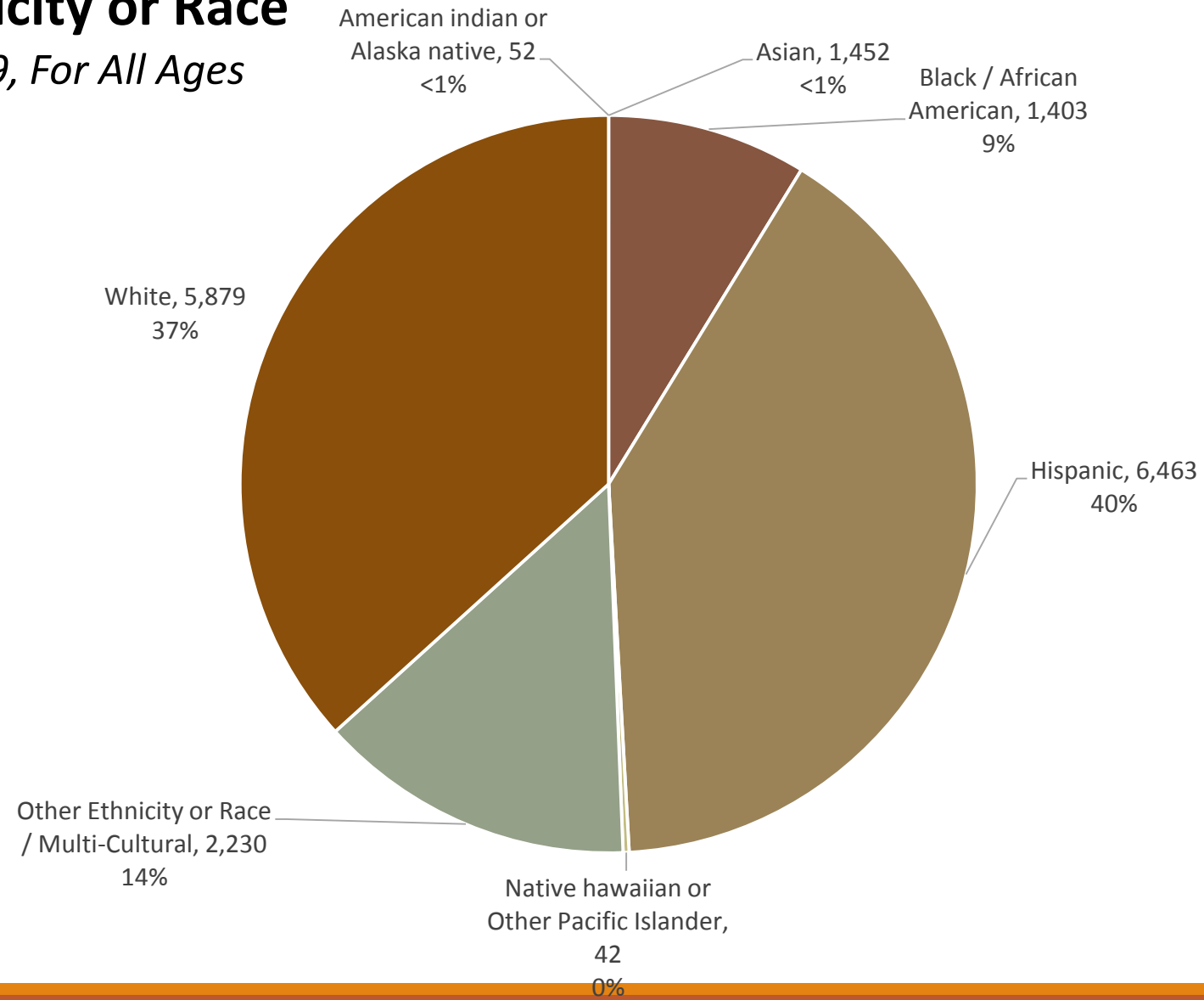
FY2017-18



Total Individuals Served

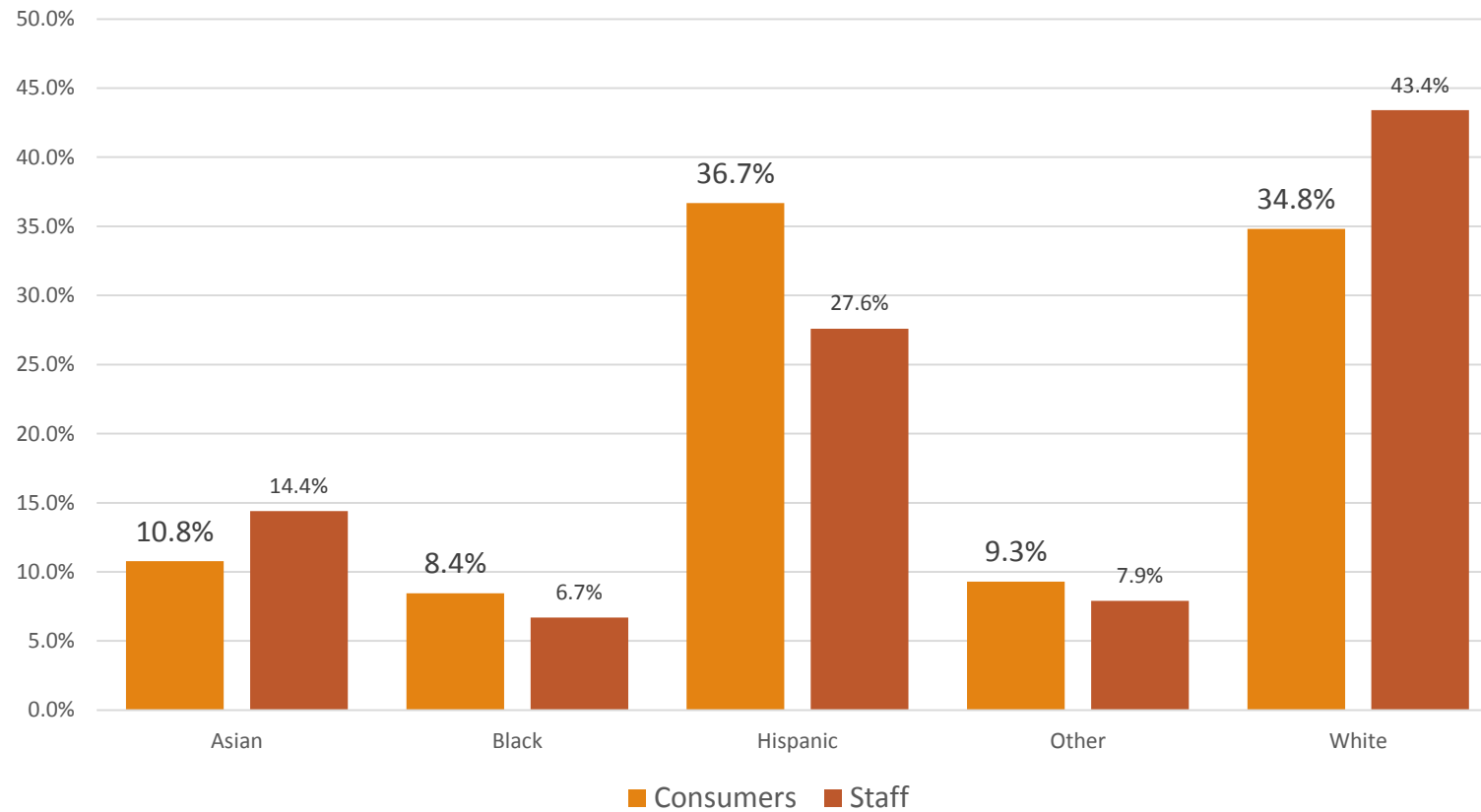
By Ethnicity or Race

FY 2018-19, For All Ages

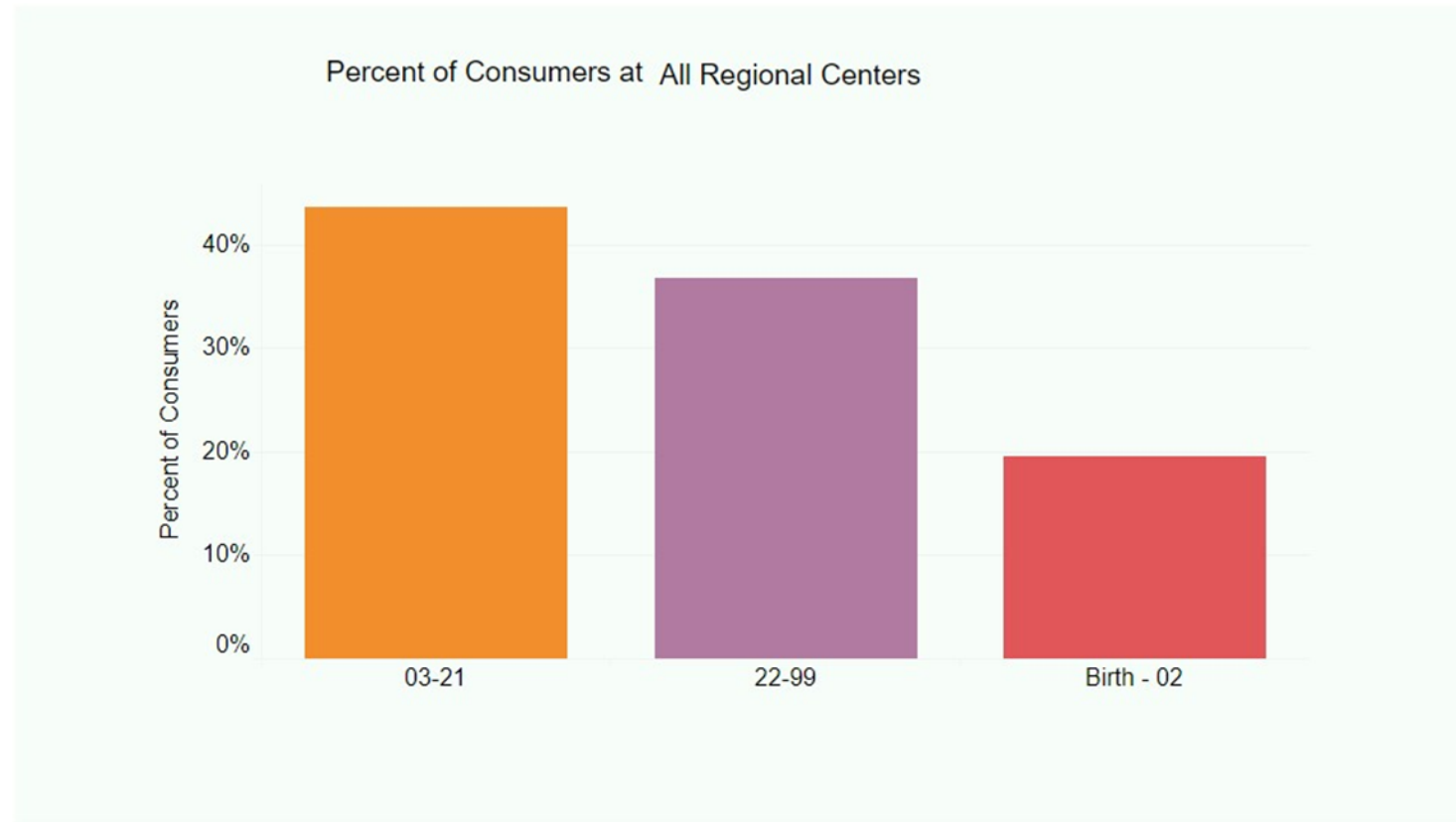


Consumer and VMRC Staff Ethnicity

FY 2018-19,

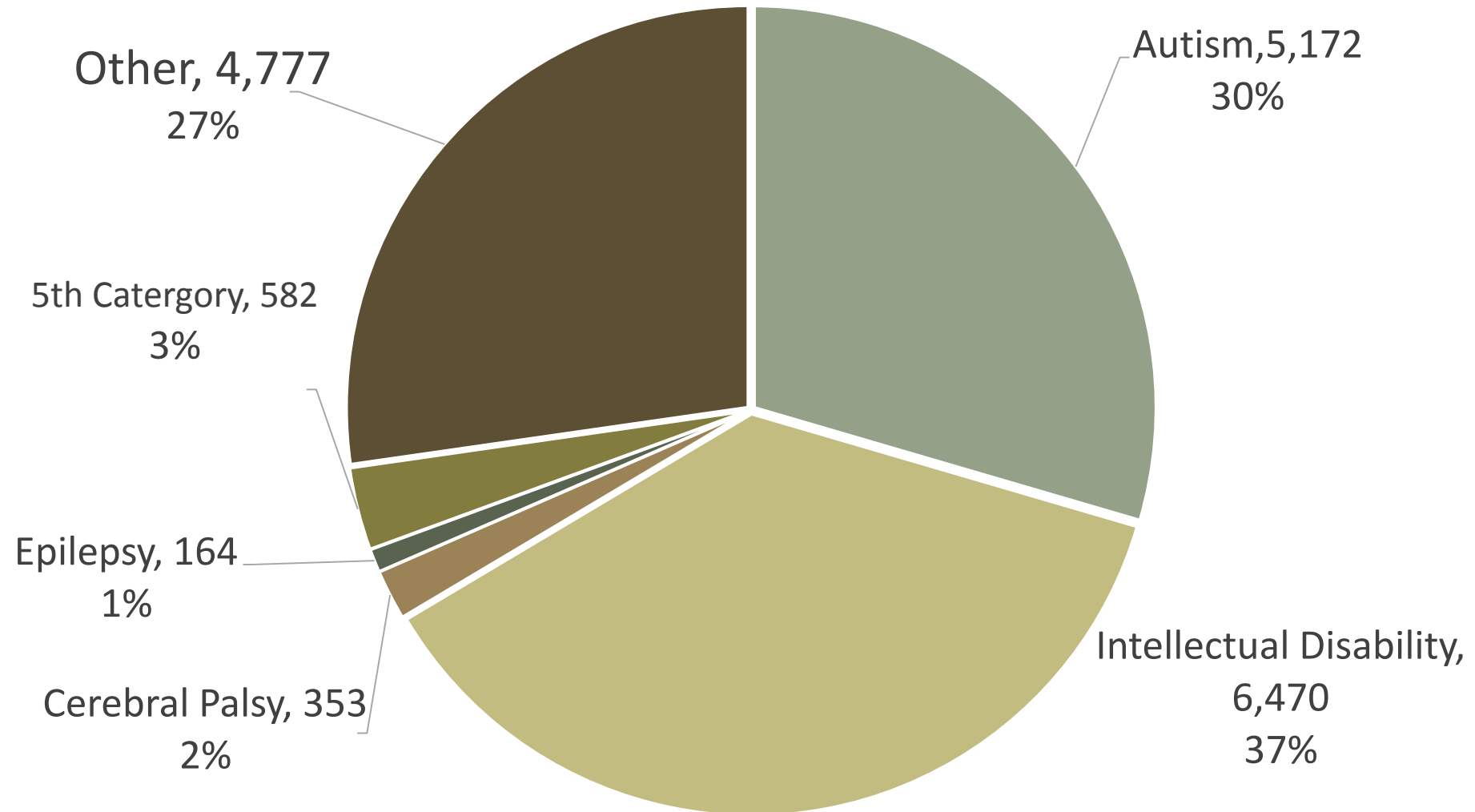


The Age Demographics



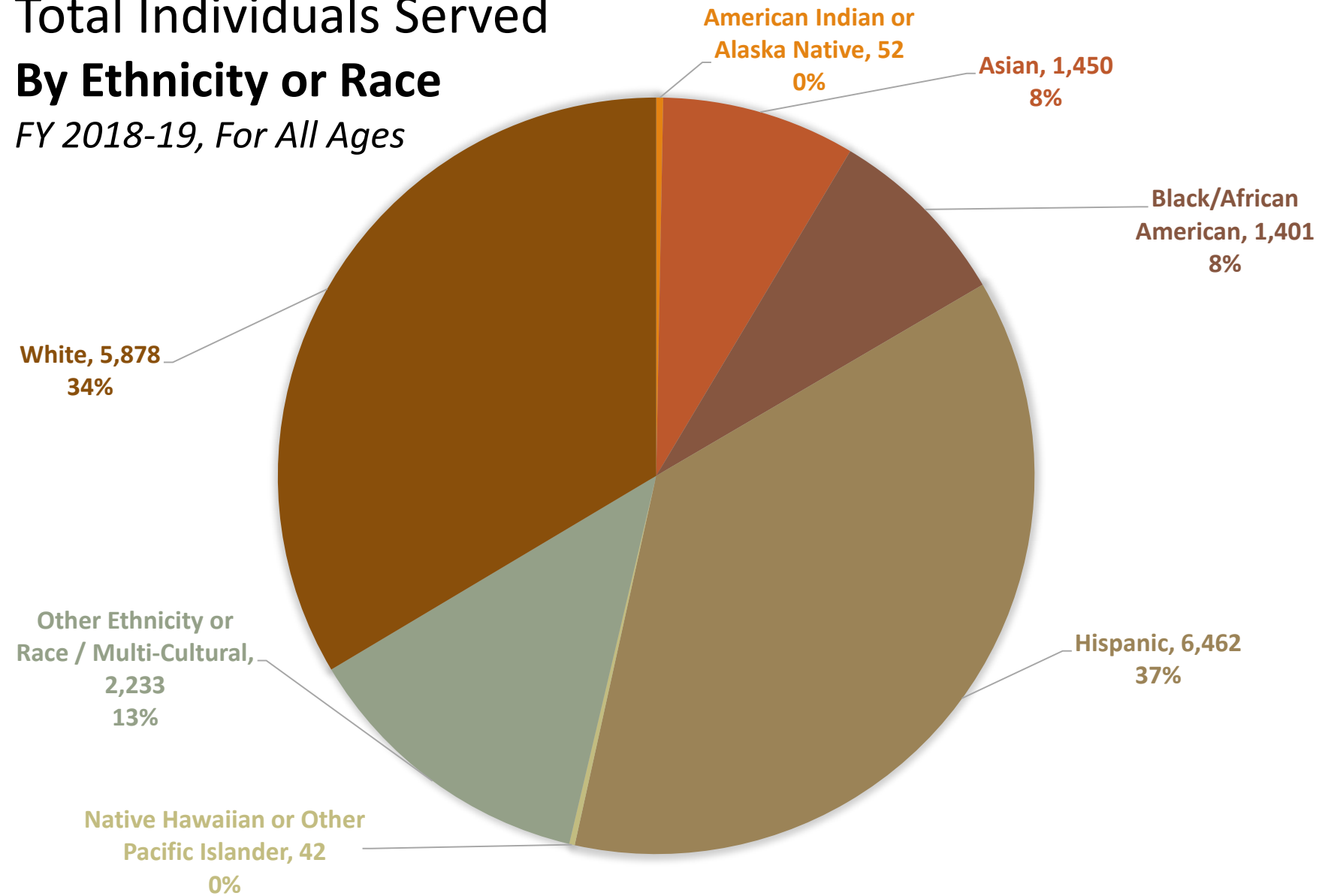
Total Individuals Served By Diagnosis

FY 2018-19, For All Ages



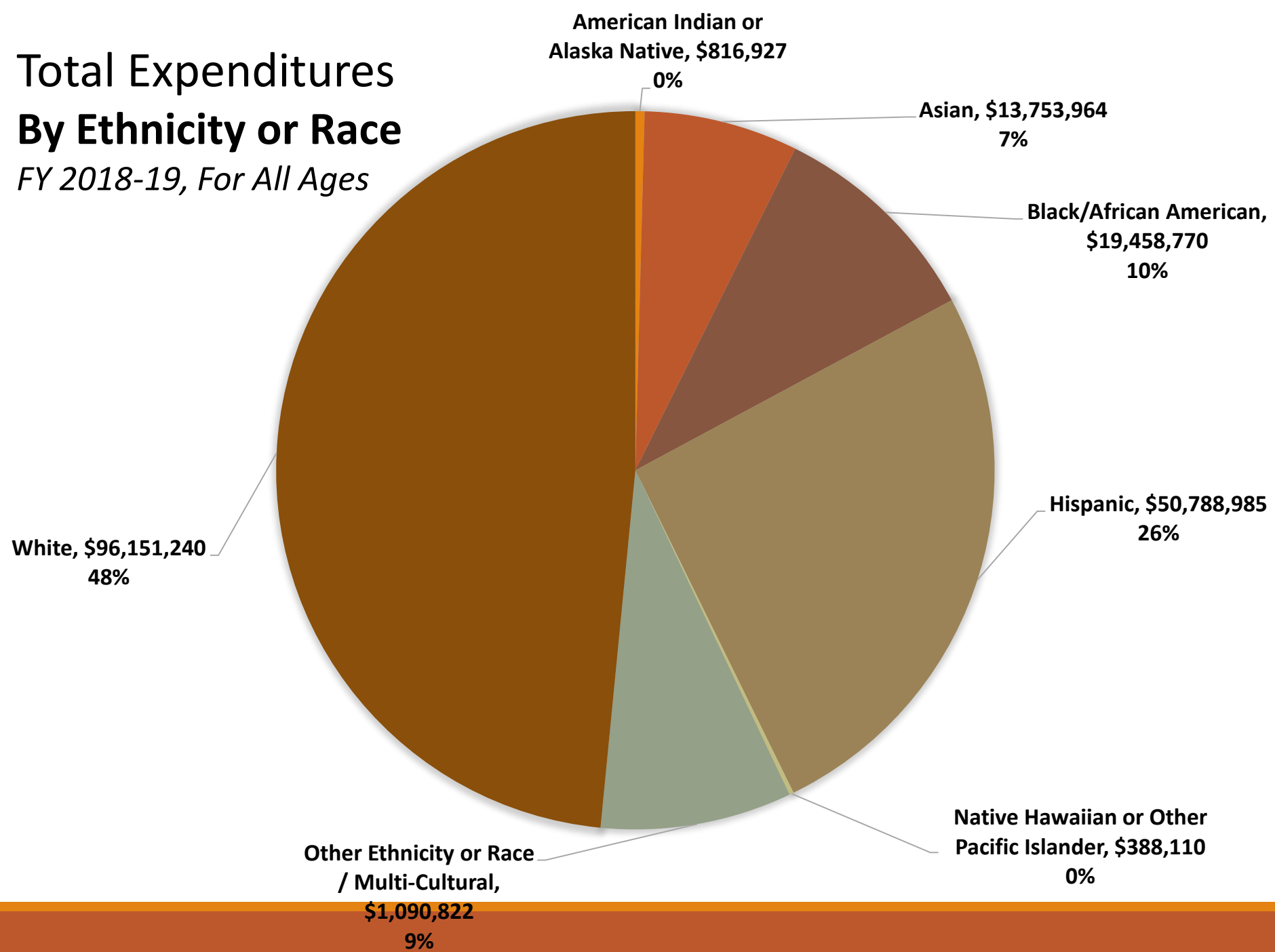
Total Individuals Served By Ethnicity or Race

FY 2018-19, For All Ages



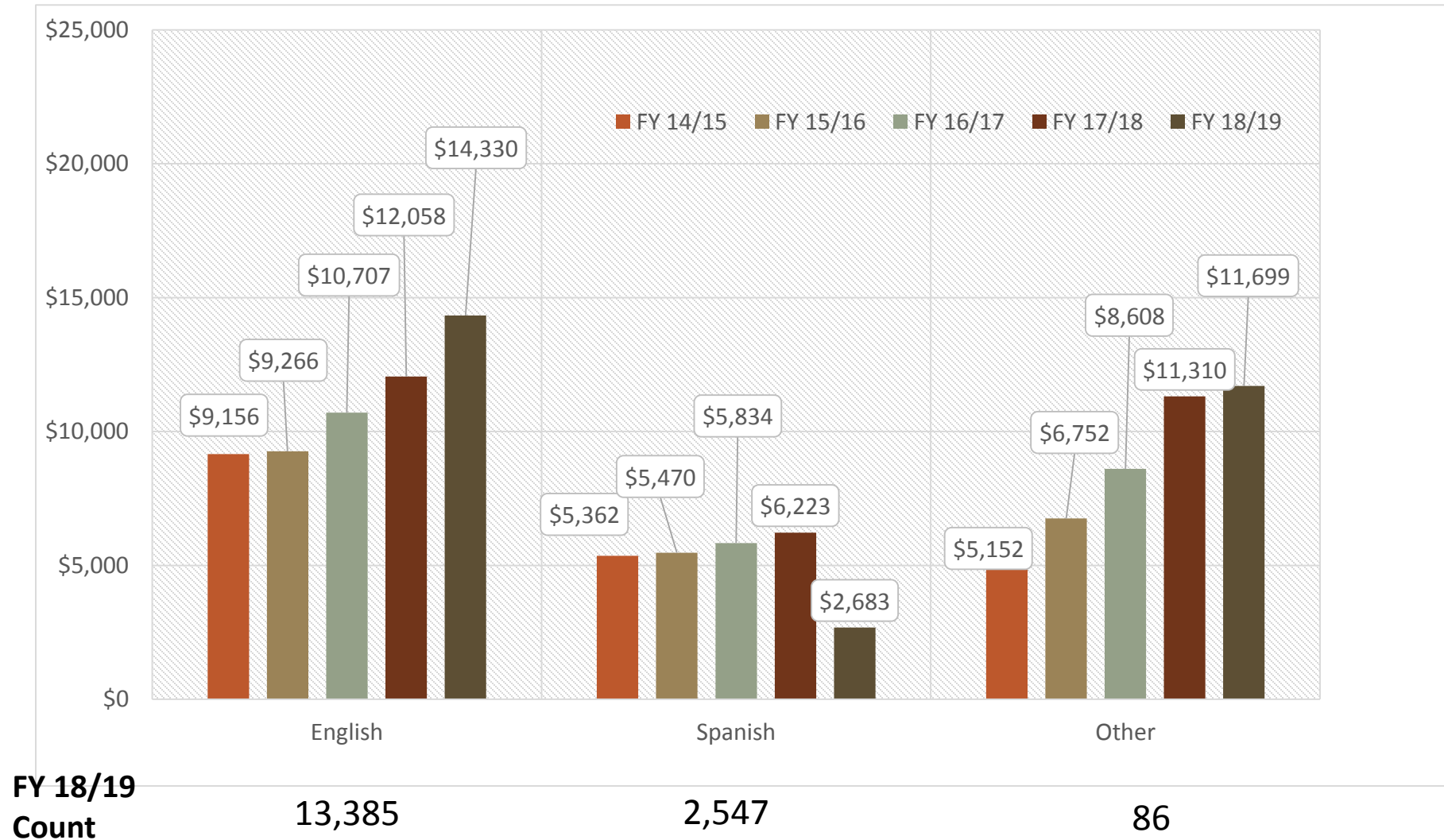
Total Expenditures By Ethnicity or Race

FY 2018-19, For All Ages



Per Capita Expenditures (Funding Per Consumer) By Primary Language

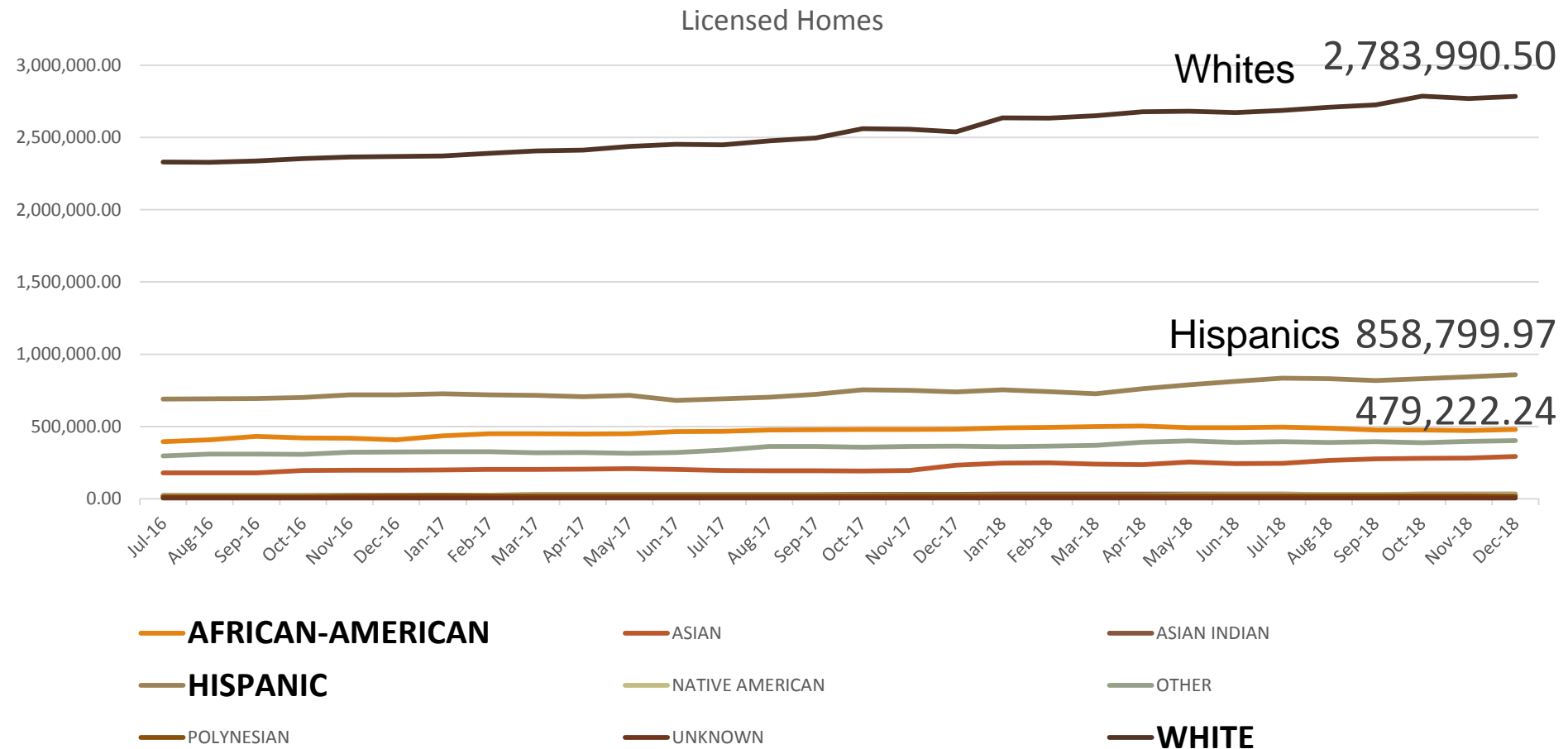
FY 2018-19, 2017-18, 2016-17, 2015-16 and 2014-15 For All Ages



Most Used Services:

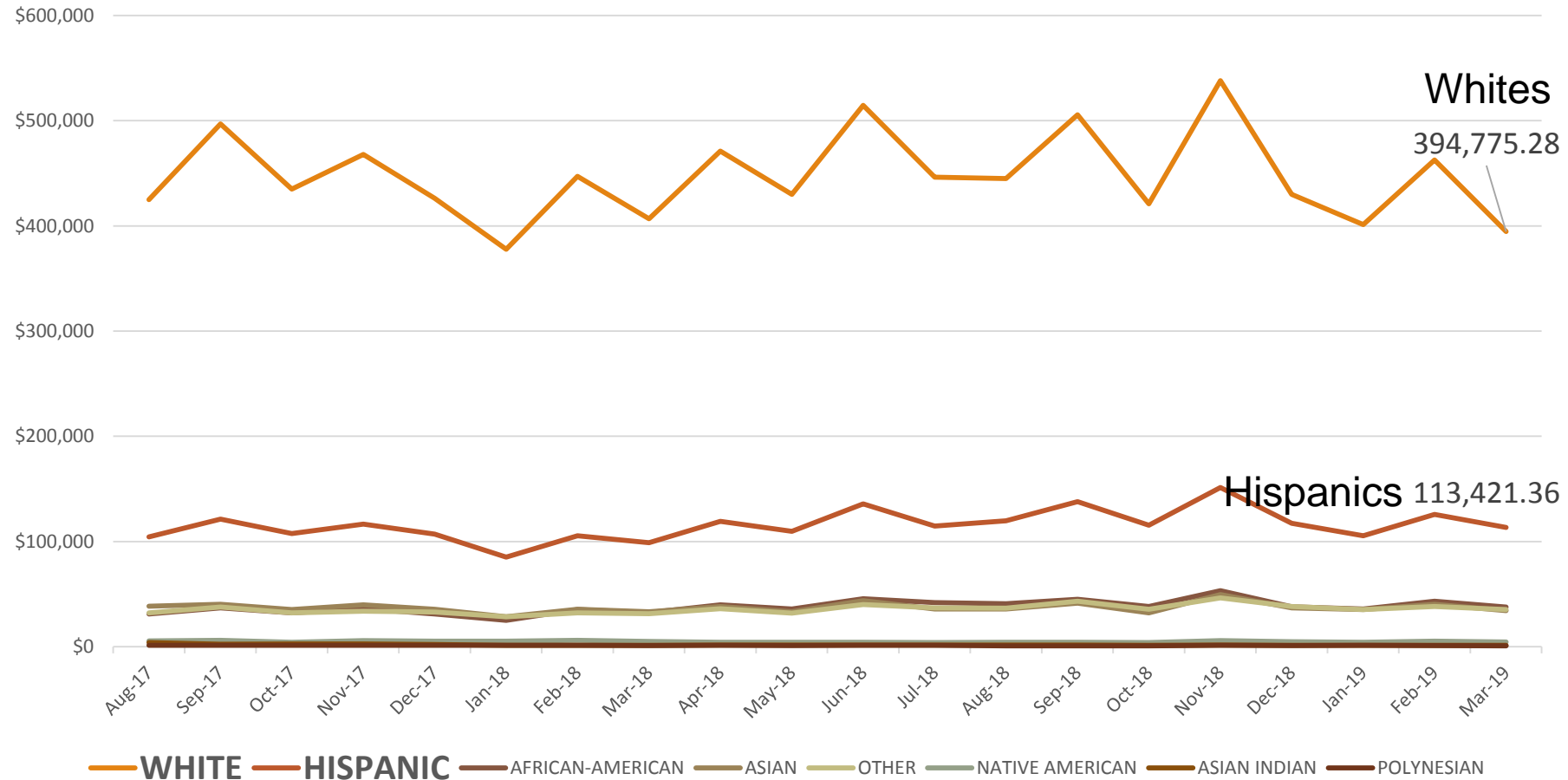
- Group Homes
- Day Programs
- Respite Services
- Behavioral Management
- Transportation
- Specialized Residential
- Supported Living
- Early Start
- Parent Supports
- Behavioral Intervention

Group Homes by Ethnicity

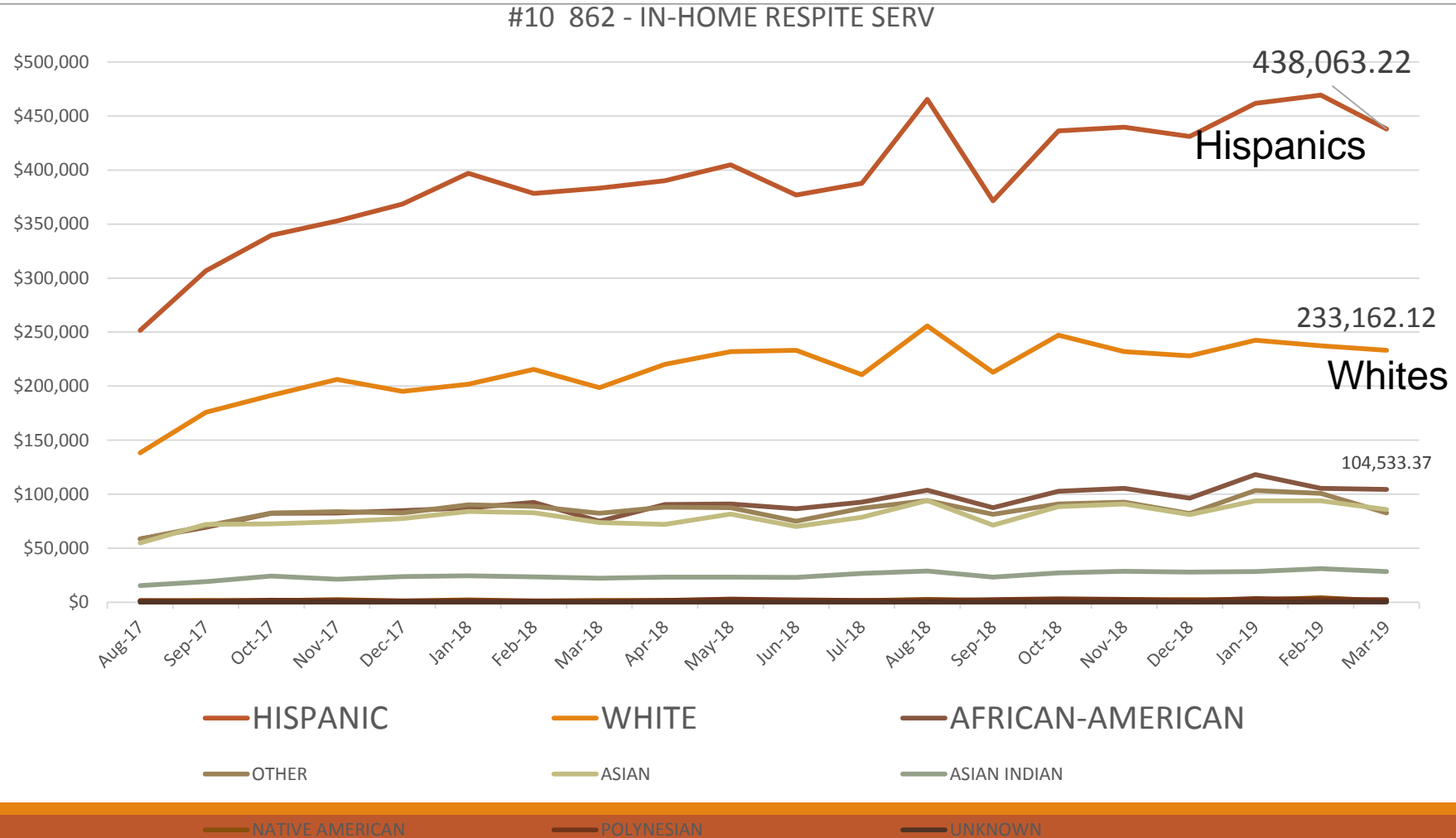


Day Programs by Ethnicity

#9 510 - ADULT DEVELOPMENT CT



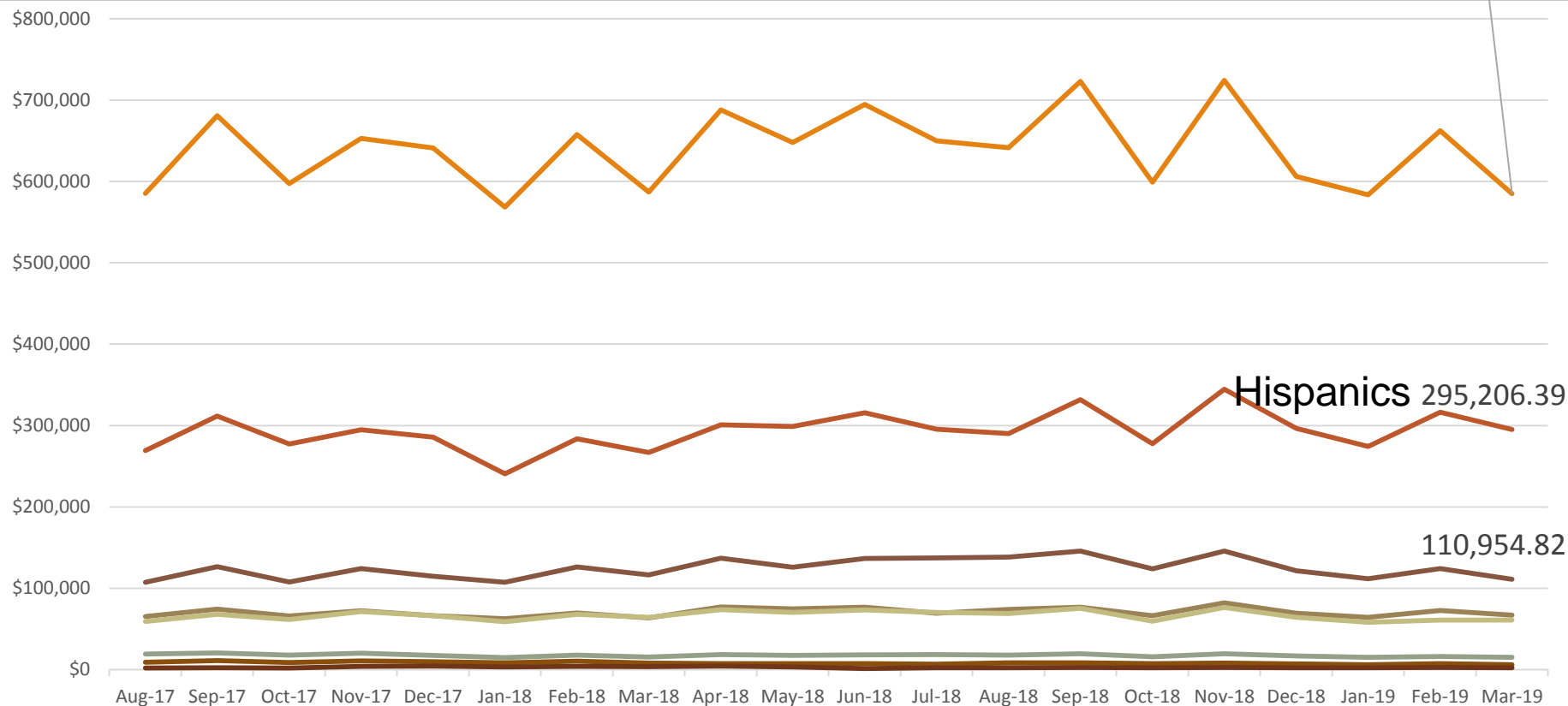
Respite by Ethnicity



Transportation Services by Ethnicity

#3 875 - TRANS COMPANIES

Whites 585,094.59



WHITE

HISPANIC

AFRICAN-AMERICAN

ASIAN

OTHER

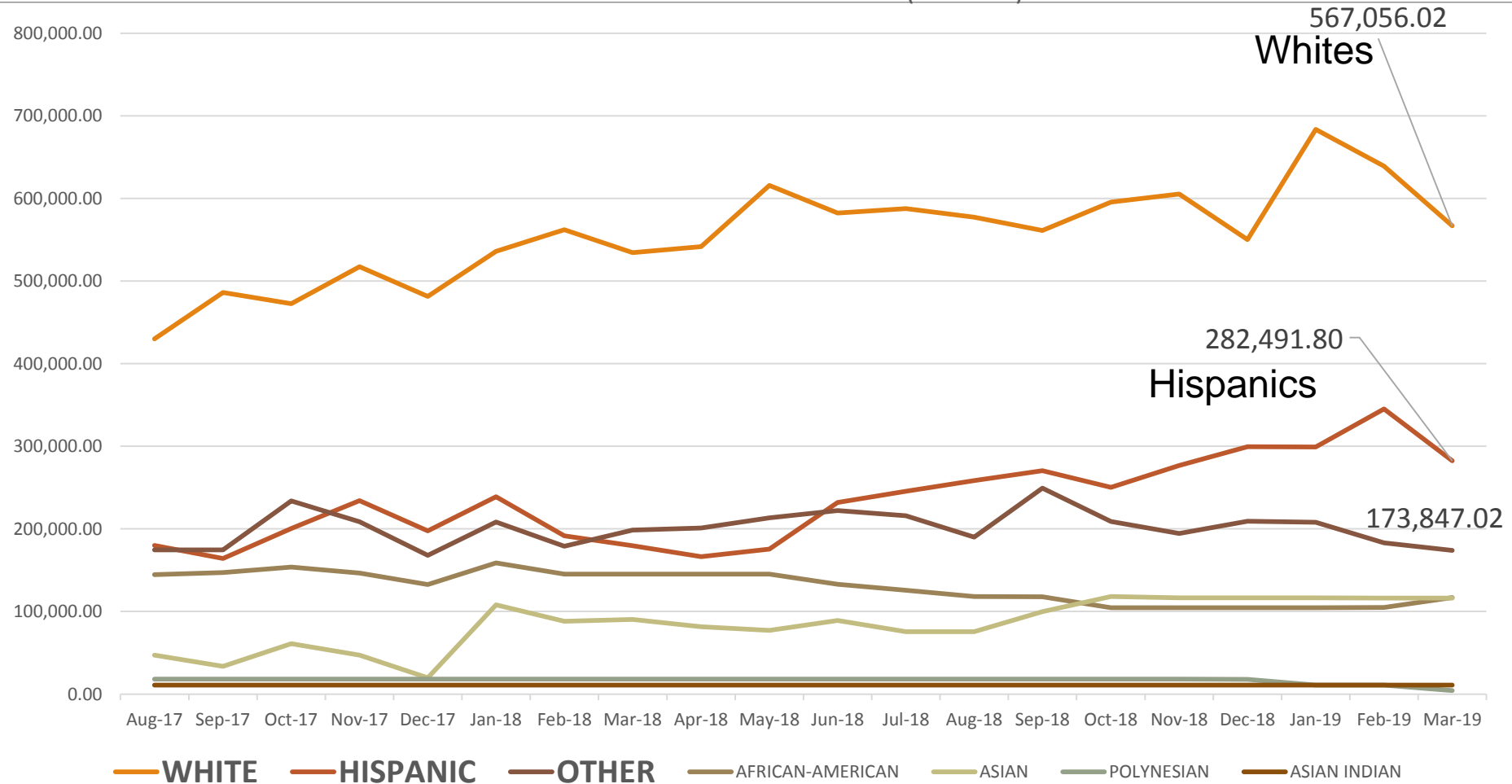
ASIAN INDIAN

NATIVE AMERICAN

POLYNESIAN

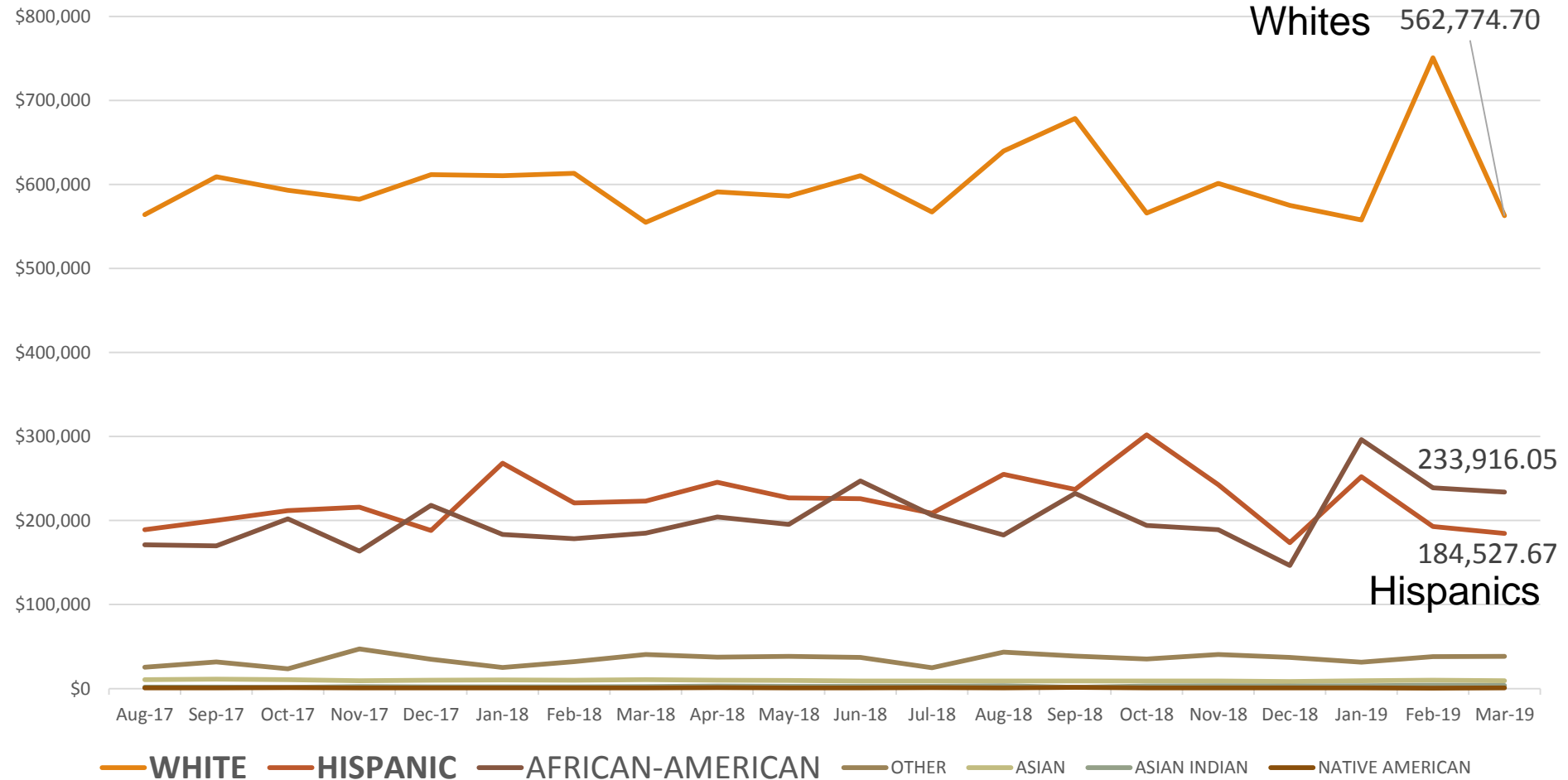
Specialized Residential Services by Ethnicity

#4 113 - SPECIALIZED RES'L FAC'Y (HABILIT.)



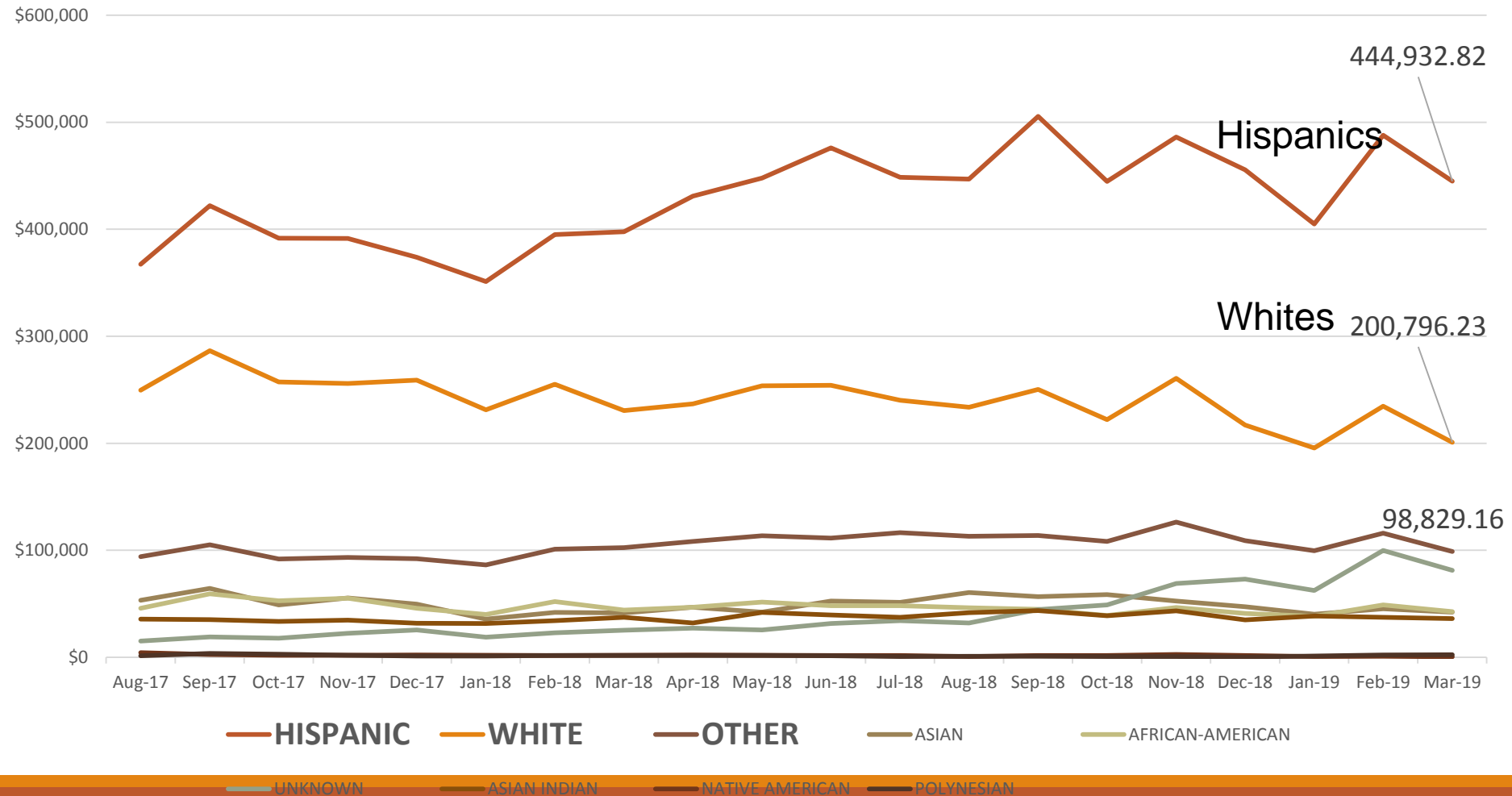
Supported Living Services by Ethnicity

#5 896 - SUPPORTED LIVING



Early Start Services by Ethnicity

#6 116 - EARLY START SPEC THERAPEUTIC SRVCS



What Does This Mean?

- ❑ Areas of accessibility to services include: Respite, Family Supports, Behavioral Services, Early Start Services
- ❑ Areas of Service Disparities include: Residential Services, Day Programs, Transportation, Behavioral Management (Non-Family Home), and Supported Living Services
- ❑ Age appears to be a significant driver of expenditures as well
- ❑ While 71% identify as either White (34%) or Hispanic (37%) the Hispanic population is on average much younger and disparities trend larger in key areas

How is VMRC Helping with the Disparity?

- Consumers and families will receive cultural and linguistically competent information such as Individual Program Plan (IPP) and Individual Family Service Plan (IFSP) in their preferred language
- VMRC employs bilingual staff to develop strategies to ensure equal access to services
- During 2019 VMRC staff completed 190 Community outreaches and events
- VMRC's 2019-2021 Goals and Strategy Plan for the Cultural Specialist was created in collaboration with families and individuals that we serve

VMRC wants to be fair to all... What does this mean?



- ❑ That all ethnic groups can ask and get similar services to live their life
- ❑ That all VMRC Service Coordinators will know what services and supports are available to individuals/families and share that information
- ❑ That VMRC will outreach to everyone about service and supports
- ❑ That VMRC will have materials in different languages that tell people about services and supports
- ❑ That VMRC will have staff who speak different languages and have translators when needed

VMRC Equity Initiatives

- Ongoing Service Coordinator education
- Formation of a local Cultural and Linguistic Committee
- Investment in Person-Centered Planning
- Development of various Informational Training Series to engage the community
- Use of translators, interpreters, and equipment to limit language barriers
- Engaging with community ethnic groups
- Outreach campaigns
- Identification of needs and follow up

Asian Community Outreach

Examples of Recent Efforts


During COVID-19—

- Identified Asian consumer families/individuals (1,407)
- Developed survey questions
- Reached out to Asian consumer families/individuals by phone calls
- Worked with FCSN (Friends of Children with Special Needs), to identify resources and practices on how to culturally connect with Asian families/individuals

What we found

- Reached out to 33% of the Asian consumer families and individuals.
- Consumer families told us they don't need additional services due to COVID-19.
- Barriers – language, cultural competency

Moving forward

- Continue to reach out to the Asian consumer families and individuals
 - Identify other factors and other barriers
 - Continue to address the disparities within the Asian ethnic group
- 

COVID-19 Related POS Stats--Ethnicity

VMRC's percentage breakdown of consumer **ethnicity** is:

- Hispanic—37%
- White—34%
- Black/African American—8%
- Asian—9%
- Other—12%

Preliminary findings show the following percentage breakdown of additional services authorized due to COVID by **ethnicity**:

- White—37.49%
- Hispanic—33.41%
- Black/African American—9.69%
- Asian—8.56%
- Other—10.85

COVID-19 Related POS Stats--Language

VMRC's percentage breakdown of consumer by **language**:

- English—82.03%
- Spanish—14.95%
- Asian—1.51%
- Other—1.52%

Preliminary findings show the following percentage breakdown of additional services authorized due to COVID by **language**.

- English—83.19%
- Spanish—14.09%
- Asian—1.55%
- Other—.36%

Our Commitment

VMRC is committed to meeting the needs of those it serves regardless of age, ethnicity, language, diagnosis or residence by refining our Person Centered practices to ensure cultural Person Centered Thinking.

- Person Centered Planning
- Individual Program Planning
- Outreach
- Orientations
- Cultural Proficiency Trainings
- Compassion and Transparency
- Interpretation and Translation

