RESIDENTIAL: ARFPSHN ICF/DD-N, ICF/DD-CN, ICF/DD-H	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	 CA Resilience Roadmap Stage 3 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 3 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 4 County Directives Regional Center verification
ADMISSIONS			
Require regional center approval and implementation of placement protocols	✓ DDS for ARFPSHN	✓ DDS for ARFPSHN	✓ DDS for ARFPSHN
STAFFING			
Minimize staff rotations and emphasize consistency	✓	✓	Regular staff rotations and coverage
Protect staff at higher risk for severe illness by supporting and encouraging options to telework	~	Consider returning to work with duties that minimize contact with consumers and other staff	
Conduct staff meetings and trainings via tele-communication to the extent possible	~	✓	
Staff with signs of illness or contagious disease should stay home	✓	✓	✓
Screen staff for signs of illness or exposure to COVID-19 prior to entering the worksite	✓	✓	
Establish criteria for staff returning to work after signs of illness or exposure to COVID-19	✓	✓	
VISITORS – PERSONAL			
Continue to provide tele-communication to the extent possible	✓	✓	✓
Personal visitors		Limit to immediate family or others deemed essential by the consumer	✓
Minimize the length of visits and limit movement to designated areas within the environment		✓	
Screen for signs of illness or exposure to COVID-19 prior to entering the home		✓	
Document all visits in case contact tracing is needed		✓	✓
VISITORS - BUSINESS			

RESIDENTIAL: ARFPSHN ICF/DD-N, ICF/DD-CN, ICF/DD-H	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
Conduct meetings via tele-communication if/when methods have been reviewed and determined to be secure and effective	✓	✓	✓
Business visitors		Limit visits to essential business associates	✓
Minimize the length of visits and limit movement to designated areas within the environment		✓	
Screen for signs of illness or exposure to COVID-19 prior to entering the home		✓	
Document all visits in case contact tracing is needed		✓	✓
SOCIAL / PHYSICAL DISTANCING			
With the exception of personal care, maintain distances of 6 feet or greater at all times	√	Visitors	Anyone with signs of illness or contagious disease
Discourage social physical contact	✓	✓	
Use outdoor areas for visits whenever possible		✓	
ENVIRONMENT			
Restrict any other use of the facility and vehicles	✓	✓	
Provide visual cues and/or physical barriers to support social distancing throughout the home	✓	✓	
Common areas should only be used if social distancing can be achieved	✓	✓	
Reduce reliance on high-touch items	✓	✓	
CLEANING / DISINFECTING			
Clean high-touch surfaces	Frequently	At least daily	Standard precautions
PPE			
Use face coverings	At all times to the extent possible	By visitors at all times within the home	Standard precautions
Provide visual cues and have hand hygiene supplies and PPE readily available	✓	✓	
SERVICES			

RESIDENTIAL: ARFPSHN ICF/DD-N, ICF/DD-CN, ICF/DD-H	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
Recreational activities		Resume with precautions	Resume
In-home day services	Continue to suspend unless provided by residential staff	Resume with staff in compliance with visitor screening	Resume
Out-of-home day services		Resume as determined individually for each consumer	Resume
CONTACT WITH THE SURROUNDING COMMUNITY			
Provide training to consumers to address the risks associated with exposure to the community at large	√	✓	✓
Physical exposure to people outside the home	Minimize	Resume, but discourage prolonged exposure	Come and go as is typical
Social activities outside the home	Outdoor activities that ensure social distancing at all times from members of the public	Discourage, but if important to the consumer plan to mitigate risks before, during and after activity	Come and go as is typical
Seek tele-communications and remote participation in community events	✓	✓	✓
COMMUNICATION TO STAKEHOLDERS			
Advise stakeholders of reopening specifications in written correspondence and other usual means of communication	√	✓	✓
Initiate individualized consultation and training for consumers	✓	✓	
Provide on-site signage	√	√	
OTHER			
Train all staff on reopening specifications and procedures	✓	✓	✓
Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly	✓	✓	✓
Establish and follow procedures for immediate and follow-up responses to any observed or reported symptoms or exposure to COVID-19	✓	✓	✓
Establish and follow procedures for checking State and local health department notices daily about spread of COVID-19 in the area and adjust operations accordingly	√	√	

RESIDENTIAL: LICENSED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	 CA Resilience Roadmap Stage 2 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 3 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 4 County Directives Regional Center verification
ADMISSIONS			
Require regional center approval and implementation of placement protocols	✓	✓	✓
STAFFING			
Minimize staff rotations and emphasize consistency	✓	✓	Regular staff rotations
Protect staff at higher risk for severe illness by supporting and encouraging options to telework	✓	✓	
Conduct staff meetings and trainings via tele-communication to the extent possible	✓	✓	
Screen staff for signs of illness or exposure to COVID-19 prior to entering the home	~	✓	Staff with signs of illness or contagious disease should stay home
Establish criteria for staff returning to work after signs of illness or exposure to COVID-19	✓	✓	✓
VISITORS – PERSONAL			
Limit personal visits to immediate family or others deemed essential by the consumer	✓		Come and go as is typical
Limit visitors' movement to designated areas within the environment	√	✓	
Minimize the length of visits and limit movement to designated areas within the environment	✓		
Screen for signs of illness or exposure to COVID-19 prior to entering the home	✓	✓	
Document all visits in case contact tracing is needed	✓	✓	
VISITORS - BUSINESS			
Limit visits to essential business associates	✓		Come and go as is typical
Conduct meetings via tele-communication if/when methods have been reviewed and determined to be secure and effective	✓		

RESIDENTIAL: LICENSED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
Screen for signs of illness or exposure to COVID-19 prior to entering the home	√	✓	
Document all visits in case contact tracing is needed	✓	✓	
SOCIAL / PHYSICAL DISTANCING			
With the exception of personal care, maintain distances of 6 feet or greater at all times	✓	Visitors maintain distances of 6 feet or greater at all times	Anyone with signs of illness or contagious disease maintain distances of 6 feet or greater at all times, including consumers
Discourage social physical contact with people not living within the household	✓		
Use outdoor areas for personal visits whenever possible	√	✓	
ENVIRONMENT			
Restrict any other use of the facility and vehicles	✓		
Provide visual cues and/or physical barriers to support social distancing throughout the home	✓		
Common areas should only be used if social distancing can be achieved	✓	Consider keeping common areas closed, or stagger use and disinfect in-between uses	
Reduce reliance on high-touch items	✓		
CLEANING / DISINFECTING			
Clean high-touch surfaces frequently	✓	✓	Standard precautions
Avoid use of items that can not be cleaned and disinfected	✓	✓	
PPE			
Use face coverings by visitors at all times within the home	✓	✓	Standard precautions
Use face coverings by staff at all times to the extent possible in concert with PPE as indicated for the task	✓		
Use face coverings by consumers in the presence of visitors to the extent possible	✓		
Provide visual cues and have hand hygiene supplies and PPE readily available	✓	✓	

RESIDENTIAL: LICENSED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
SERVICES			
Recreational activities away from the home	Only if social distancing from members of the public can be maintained at all times Only if social distancing from members of the public can be maintained at all times		Resume all
In-home day services	Resume with designated staff	Resume with staff in compliance with visitor screening	Resume all
Out-of-home day services	Resume as determined individually for each consumer	Resume as determined individually for each consumer	Resume all
CONTACT WITH THE SURROUNDING COMMUNITY			
Provide training to consumers to address the risks associated with exposure to the community at large	✓		Come and go as is typical
Discourage physical exposure to people outside the home	✓	Discourage prolonged exposure	
Discourage social activities outside the home, but if deemed important to the consumer plan to mitigate risks before, during and after the activity	/	Plan to mitigate risks before, during and after	
Seek tele-communications and remote participation in community events	✓	✓	
COMMUNICATION TO STAKEHOLDERS			
Advise stakeholders of reopening specifications in written correspondence and other usual means of communication	√	✓	✓
Initiate individualized consultation and training for most consumers	✓	✓	
Provide on-site signage	✓	✓	
OTHER			
Train all staff on reopening specifications and procedures	✓	✓	✓
Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly	✓	✓	✓
Establish procedures for immediate and follow-up responses to any observed or reported symptoms or exposure to COVID-19	✓		
Establish procedures for checking State and local health department notices daily about spread of COVID-19 in the area and adjust operations accordingly	✓		

RESIDENTIAL: UNLICENSED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	 CA Resilience Roadmap Stage 2 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 3 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 4 County Directives Regional Center verification
ADMISSIONS			
Require regional center approval and implementation of placement protocols	√	✓	✓
STAFFING			
Minimize staff rotations and emphasize consistency	√	✓	Regular staff rotations
Protect staff at higher risk for severe illness by supporting and encouraging options to telework	~	Or duties that minimize contact with consumers and other staff	Staff with signs of illness or contagious disease should stay home
Conduct staff meetings and trainings via tele-communication to the extent possible	✓ ✓		
Screen staff for signs of illness or exposure to COVID-19 prior to entering the home	✓ ✓		
Establish criteria for staff returning to work after signs of illness or exposure to COVID-19	✓	✓	✓
VISITORS – PERSONAL			
Teach consumers to consider alternatives to having visitors while maintaining relationships	1	Teach consumers to plan for safe visits, including shorter durations and limiting the number and frequency of visitors	Come and go as is typical
If visitors are considered essential by the consumer, teach to plan for safe visits, including shorter durations and limiting the number and frequency of visitors, and limiting movement to designated areas within the environment	✓		
Screen for signs of illness or exposure to COVID-19 prior to entering the home	✓	Recommend screening for signs of illness or exposure to COVID-19 prior to entering the home	
Document all visits in case contact tracing is needed	✓	✓	
VISITORS - BUSINESS			
Limit visits to essential business associates	✓		Come and go as is typical

RESIDENTIAL: UNLICENSED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
Conduct meetings via tele-communication if/when methods have been reviewed and determined to be secure and effective	✓		
Screen for signs of illness or exposure to COVID-19 prior to entering the home	✓	✓	
Document all visits in case contact tracing is needed	✓	✓	
SOCIAL / PHYSICAL DISTANCING			
With the exception of personal care, maintain distances of 6 feet or greater at all times	~	Encourage visitors to maintain distances of 6 feet or greater at all times	Anyone with signs of illness or contagious disease maintain distances of 6 feet or greater at all times, including consumers
Discourage social physical contact with people not living within the household	✓		
Use outdoor areas for personal visits whenever possible	\checkmark	✓	
ENVIRONMENT			
Provide visual cues and/or physical barriers to support social distancing throughout the home	✓		
Common areas should only be used if social distancing can be achieved	✓		
Consider closing common areas closed, or stagger use and disinfect in-between uses	√	√	
Reduce reliance on high-touch items	✓		
CLEANING / DISINFECTING			
Clean high-touch surfaces frequently	✓	✓	Standard precautions
Avoid use of items that can not be cleaned and disinfected	✓	✓	
PPE			
Use face coverings	✓	Use face covering by visitors at all times within the home	Standard precautions
Provide visual cues and have hand hygiene supplies and PPE readily available	✓		

RESIDENTIAL: UNLICENSED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
SERVICES			
Recreational activities away from the home	Only if social distancing from members of the public can be maintained at all times	Resume with precautions	Resume all
Resume out-of-home day services as determined individually for each consumer	\checkmark	✓	
CONTACT WITH THE SURROUNDING COMMUNITY			
Provide training to consumers to address the risks associated with exposure to the community at large	✓		Come and go as is typical
Discourage physical exposure to people outside the home	4	Discourage prolonged physical exposure to people outside the home	
Discourage social activities outside the home, but if deemed important to the consumer plan to mitigate risks before, during and after the activity	✓	✓	
Seek tele-communications and remote participation in community events	\checkmark	✓	
COMMUNICATION TO STAKEHOLDERS			
Advise stakeholders of reopening specifications in written correspondence and other usual means of communication	✓	✓	✓
Initiate individualized consultation and training for most consumers	✓	✓	
Provide on-site signage	✓	✓	
OTHER			
Train all staff on reopening specifications and procedures	✓	✓	✓
Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly	✓	✓	✓
Establish procedures for immediate and follow-up responses to any observed or reported symptoms or exposure to COVID-19			
Establish procedures for checking State and local health department notices daily about spread of COVID-19 in the area and adjust operations accordingly			

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DAY SERVICES: SITE BASED (REINVENTED)	PHASE 1 LIMITED ENTRY TO REINVENTED SERVICES	PHASE 2 PARTIAL ENTRY TO REINVENTED SERVICES	PHASE 3 FULL ENTRY TO REINVENTED SERVICES
INDICATORS	CA Resilience Roadmap Stage 2County DirectivesRegional Center verification	 CA Resilience Roadmap Stage 3 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 4 County Directives Regional Center verification
PARTICIPATION / ATTENDANCE	 Limit occupancy to a designated number of people at any time (including staff) as specified in the approved site-specific protection plan Offer services in split shifts and/or alternating days to minimize the number of people on site at any time (consider using weekends if needed) Develop and offer alternative service delivery menu options including Tailored Day Services, teleservice, in-home services Discourage participation for people who are at increased risk for severe illness Screen consumers for signs of illness prior to entering the site Establish procedures to ensure consumers and staff who arrive sick or become sick while there are isolated and sent home as soon as possible Establish criteria for sick consumers returning to the site Prepare for short-term closures as needed for cleaning and contact tracing 	 Limit occupancy a designated number of people at any time (including staff) as specified in the approved site-specific protection plan Offer services in split shifts and/or alternating days to minimize the number of people on site at any time (consider using weekends if needed) Offer alternative service delivery menu options including Tailored Day Services, teleservice, in-home services Plan for participation for people who are at increased risk for severe illness Establish procedures to ensure consumers and staff who arrive sick or become sick while there are isolated and sent home as soon as possible Establish criteria for sick consumers returning to the site Prepare for short-term closures as needed for cleaning and contact tracing 	Full participation and attendance in the reinvented services including alternative service delivery menu options including Tailored Day Services, teleservice, in-home services
DROP OFF / PICK-UP PROCEDURES	 Stagger arrival and drop-off times and locations to limit direct contact Arrange for hands-free sign in/out procedures Arrange for sign in/out and screening procedures to be done outside the building, minimizing physical contact and preventing entrance to the site by drivers and family members 	 Arrange for hands-free sign in/out procedures Arrange for screening procedures to be completed with minimal physical contact and by as few staff as possible 	
ADMISSIONS	Require regional center approval	Require regional center approval	Require regional center approval

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DAY SERVICES: SITE BASED (REINVENTED)	PHASE 1 LIMITED ENTRY TO REINVENTED SERVICES	PHASE 2 PARTIAL ENTRY TO REINVENTED SERVICES	PHASE 3 FULL ENTRY TO REINVENTED SERVICES
STAFFING	 Minimize staff rotations and emphasize consistency Protect staff at higher risk for severe illness by supporting and encouraging options to telework consumers and other staff Restrict personnel to only those required to provide services, arrange for tele-work for all others to the extent possible Conduct staff meetings and trainings via tele-communication to the extent possible No volunteers Screen staff for signs of illness or exposure to COVID-19 prior to entering the worksite Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	 Consider minimizing staff rotations and emphasizing consistency No volunteers Protect staff at higher risk for severe illness by supporting and encouraging options to telework or duties that minimize contact with consumers and other staff Screen staff for signs of illness or exposure to COVID-19 prior to entering the worksite Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	 Regular staff rotations Staff with signs of illness or contagious disease should stay home Establish criteria for staff returning to work after signs of illness or exposure to COVID-19
VISITORS – PERSONAL	No personal visitors	 Limit personal visitors to the extent possible Minimize the length of visits and limit movement to designated areas within the environment Screen for signs of illness or exposure to COVID-19 prior to entering the home Document all visits in case contact tracing is needed 	Come and go as is typical
VISITORS - BUSINESS	 Limit visits to essential business associates Conduct meetings via tele-communication if/when methods have been reviewed and determined to be secure and effective Screen for signs of illness or exposure to COVID-19 prior to entering the site Document all visits in case contact tracing is needed 	 Screen for signs of illness or exposure to COVID-19 prior to entering the sites Document all visits in case contact tracing is needed 	Come and go as is typical
SOCIAL / PHYSICAL DISTANCING	 Limit occupancy to any enclosed space to 6 people at any time, including staff Restrict mixing between groups With the exception of direct services, maintain distances of 6 feet or greater at all times 	 Limit occupancy to any enclosed space to 12 people at any time, including staff Allow minimal mixing between groups Visitors maintain distances of 6 feet or greater at all times 	

DAY SERVICES: SITE BASED (REINVENTED)	PHASE 1 LIMITED ENTRY TO REINVENTED SERVICES	PHASE 2 PARTIAL ENTRY TO REINVENTED SERVICES	PHASE 3 FULL ENTRY TO REINVENTED SERVICES
	 Discourage social physical contact Use outdoor areas to the extent possible 	 Discourage social physical contact Use outdoor areas to the extent possible 	
ENVIRONMENT	 Restrict any other use of the facility and vehicles Streamline entrances/exits to limit unauthorized entry Reconfigure, restrict or close common areas and provide alternatives where physical distancing can be practiced Provide visual cues and/or physical barriers to support social distancing Reduce reliance on high-touch items Keep personal belongings separated and in individually labeled containers and take home each day for cleaning, if possible Identify an isolation room or area to use for a sick person waiting to go home 	 Consider keeping common areas closed, or stagger use and disinfect in-between uses Provide visual cues and/or physical barriers to support social distancing throughout the site Common areas should only be used if social distancing can be achieved Reduce reliance on high-touch items Keep personal belongings separated and in individually labeled containers and take home each day for cleaning, if possible 	
CLEANING / DISINFECTING	 Avoid use of items that can not be cleaned and disinfected Clean high-touch surfaces frequently Clean thoroughly between sessions Have a plan to disinfect the building or facility if someone is sick In the event a person diagnosed with COVID-19 is determined to have been in the building and poses a risk to the community, consider closing for a few days for cleaning and disinfection 	 Avoid use of items that can not be cleaned and disinfected Clean high-touch surfaces between sessions Clean thoroughly at least daily. Have a plan to disinfect the building or facility if someone is sick In the event a person diagnosed with COVID-19 is determined to have been in the building and poses a risk to the community, consider closing for a few days for cleaning and disinfection 	Standard precautions
PPE	Use face coverings By visitors at all times By staff at all times to the extent possible in concert with PPE as indicated for the task By consumers in the presence of visitors to the extent possible	 Use face coverings By visitors at all times By staff at all times to the extent possible in concert with PPE as indicated for the task Provide visual cues and have hand hygiene supplies and PPE readily available 	Standard precautions

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DAY SERVICES: SITE BASED (REINVENTED)	PHASE 1 LIMITED ENTRY TO REINVENTED SERVICES	PHASE 2 PARTIAL ENTRY TO REINVENTED SERVICES	PHASE 3 FULL ENTRY TO REINVENTED SERVICES
	Provide visual cues and have hand hygiene supplies and PPE readily available		
CONTACT WITH THE SURROUNDING COMMUNITY	 Provide training to consumers to address the risks associated with exposure to the community at large Prohibit community activities that to not allow for social distancing from members of the community Prohibit the use of public transportation for community activities Assess all community activities and environments and plan for mitigating risks before, during and after the activity 	Limit the use of public transportation for community activities Assess all community activities and environments and plan for mitigating risks before, during and after the activity	Come and go as is typical
SERVICES	 Avoid sharing electronic devices and other equipment, disinfect in between uses Avoid sharing of food and utensils If food is provided, serve individually plated/packaged rather than buffet or family-style meals 	 Avoid sharing electronic devices and other equipment, disinfect in between uses Avoid sharing of food and utensils If food is provided, serve individually plated/packaged rather than buffet or family-style meals 	•
COMMUNICATION TO STAKEHOLDERS	 Advise stakeholders of limited reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training for most consumers Provide on-site signage 	 Advise stakeholders of partial reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training as needed Provide on-site signage 	Advise stakeholders of total reopening specifications in written correspondence and other usual means of communication
OTHER	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly Establish procedures for immediate and follow-up responses to any observed or reported symptoms or exposure to COVID-19 Establish procedures for checking State and local health department notices daily about 	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly 	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly

DAY SERVICES: SITE BASED (REINVENTED)	PHASE 1 LIMITED ENTRY TO REINVENTED SERVICES	PHASE 2 PARTIAL ENTRY TO REINVENTED SERVICES	PHASE 3 FULL ENTRY TO REINVENTED SERVICES
	spread of COVID-19 in the area and adjust operations accordingly		

DAY SERVICES: UNLICENSED COMMUNITY- BASED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	CA Resilience Roadmap Stage 2County DirectivesRegional Center verification	CA Resilience Roadmap Stage 3County DirectivesRegional Center verification	CA Resilience Roadmap Stage 4County DirectivesRegional Center verification
PARTICIPATION / ATTENDANCE	 Limit groupings to 4 people at any time, including staff and minimize rotations Limit the number of people receiving services to a designated number of people at any time (including staff) as specified in the approved site-specific protection plan Offer services in split shifts and/or alternating days to minimize the number of people in any location at any time (consider using weekends if needed) Discourage participation for people who are at increased risk for severe illness Screen consumers for signs of illness prior to beginning services Establish procedures to ensure consumers and staff who arrive sick or become sick during services are isolated and sent home as soon as possible Establish criteria for sick consumers returning to services Prepare for short-term closures as needed for cleaning and contact tracing 	 increased risk for severe illness Establish procedures to ensure consumers and staff who arrive sick or become sick during services are isolated and sent home as soon as possible 	Full participation and attendance resumes
DROP OFF / PICK-UP PROCEDURES	 Stagger arrival and drop-off times and locations to limit direct contact Arrange for hands-free sign in/out procedures 	Arrange for hands-free sign in/out procedures	

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DAY SERVICES: UNLICENSED COMMUNITY- BASED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
	Arrange for screening procedures to be completed with minimal physical contact and by as few staff as possible	Arrange for screening procedures to be completed with minimal physical contact and by as few staff as possible	
ADMISSIONS	Require regional center approval	Require regional center approval	Require regional center approval
STAFFING	 Minimize staff rotations and emphasize consistency Restrict personnel to only those required to provide services, arrange for telework for all others to the extent possible Protect staff at higher risk for severe illness by supporting and encouraging options to telework Conduct staff meetings and trainings via telecommunication to the extent possible No volunteers Minimize group size for staff meetings and trainings Screen staff for signs of illness or exposure to COVID-19 prior to providing services Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	 Minimize staff rotations and emphasize consistency Protect staff at higher risk for severe illness by supporting and encouraging options to telework or duties that minimize contact with consumers and other staff No volunteers Screen staff for signs of illness or exposure to COVID-19 prior to providing services Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	 Regular staff rotations Staff with signs of illness or contagious disease should stay home Establish criteria for staff returning to work after signs of illness or exposure to COVID-19
VISITORS - BUSINESS	 Limit visits to essential business associates Conduct meetings via tele-communication if/when methods have been reviewed and determined to be secure and effective Screen for signs of illness or exposure to COVID-19 prior to meeting Document all visits in case contact tracing is needed 	 Screen for signs of illness or exposure to COVID-19 prior to meeting Document all visits in case contact tracing is needed 	Come and go as is typical
SOCIAL / PHYSICAL DISTANCING	 Limit occupancy to any enclosed space to 6 people at any time, including staff Restrict mixing between groups Evaluate and designate vehicle capacity and seating arrangements to promote the greatest distance possible 	 Limit occupancy to any enclosed space to 12 people at any time, including staff Restrict mixing between groups Evaluate and designate vehicle capacity and seating arrangements to promote the greatest distance possible 	

DAY SERVICES: UNLICENSED COMMUNITY- BASED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
	 Minimize the time spent in enclosed spaces including vehicles Staff minimize physical contact and proximity to the extent possible while providing appropriate supervision and support Maintain distances of 6 feet or greater from members of the community at all times Discourage social physical contact Use outdoor areas to the extent possible 	 Staff minimize physical contact and proximity to the extent possible while providing appropriate supervision and support Maintain distances of 6 feet or greater from members of the community at all times Discourage social physical contact Use outdoor areas to the extent possible 	
ENVIRONMENT / VEHICLES	 Restrict any other use of the facility and vehicles Identify and prohibit areas where groups congregate and provide alternatives where physical distancing can be practiced Provide visual cues and/or physical barriers to support social distancing in vehicles and other areas Reduce reliance on high-touch items Identify a location to use for a sick person waiting to go home 	 Identify and prohibit areas where large groups congregate and provide alternatives where physical distancing can be practiced Provide visual cues and/or physical barriers to support social distancing in vehicles and other areas Reduce reliance on high-touch items Identify a location to use for a sick person waiting to go home 	
CLEANING / DISINFECTING	 Clean high-touch surfaces frequently Avoid use of items that can not be cleaned and disinfected Clean thoroughly between sessions Have a plan to disinfect service areas, vehicles, and equipment if someone is sick In the event a person diagnosed with COVID-19 is determined to have been in the building and poses a risk to the community, consider closing for a few days for cleaning and disinfection 	 Clean high-touch surfaces between sessions. Avoid use of items that can not be cleaned and disinfected Clean thoroughly at least daily Have a plan to disinfect service areas, vehicles, and equipment if someone is sick In the event a person diagnosed with COVID-19 is determined to have been in the building and poses a risk to the community, consider closing for a few days for cleaning and disinfection 	Standard precautions
PPE	Use face coverings at all times to the extent possible	Use face coverings by staff at all times to the extent possible	Standard precautions

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DAY SERVICES: UNLICENSED COMMUNITY- BASED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
	Provide visual cues and have hand hygiene supplies and PPE readily available in all areas including vehicles	Provide visual cues and have hand hygiene supplies and PPE readily available in all areas including vehicles	
CONTACT WITH THE SURROUNDING COMMUNITY	 Provide training to consumers to address the risks associated with exposure to the community at large Prohibit community activities that to not allow for social distancing from members of the community Prohibit the use of public transportation during services Assess all community activities and environments and plan for mitigating risks before, during and after the activity 	 Limit the use of public transportation during services Assess all community activities and environments and plan for mitigating risks before, during and after the activity 	Come and go as is typical
SERVICES	 Avoid sharing electronic devices and other equipment, disinfect in between uses Avoid sharing of food and utensils If food is provided, serve individually plated/packaged rather than buffet or family-style meals 	 Avoid sharing electronic devices and other equipment, disinfect in between uses Avoid sharing of food and utensils If food is provided, serve individually plated/packaged rather than buffet or family-style meals 	
COMMUNICATION TO STAKEHOLDERS	 Designate a person to be responsible for responding to COVID-19 concerns and notify all stakeholders Establish a plan for notifying local health officials, consumers, staff, and families immediately of any possible cases of COVID-19 while maintaining confidentiality consistent with the ADA and other applicable federal and state privacy laws Advise stakeholders of limited reopening specifications in written correspondence and other usual means of communication Create a communication system for consumers, staff and families for self-reporting of symptoms and notification of exposures and closures 	 Advise stakeholders of partial reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training as needed Provide on-site signage Complete notifications for any possible cases of COVID-19 per plan 	 Advise stakeholders of total reopening specifications in written correspondence and other usual means of communication Complete notifications for any possible cases of COVID-19 per plan

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DAY SERVICES: UNLICENSED COMMUNITY- BASED	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
	 Initiate individualized consultation and training for most consumers Provide on-site signage 		
OTHER	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly Establish procedures for immediate and follow-up responses to any observed or reported symptoms or exposure to COVID-19 Establish procedures for checking State and local health department notices daily about spread of COVID-19 in the area and adjust operations accordingly 	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly 	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly

DAY SERVICES: EMPLOYMENT	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	CA Resilience Roadmap Stage 1County DirectivesRegional Center verification	CA Resilience Roadmap Stage 2County DirectivesRegional Center verification	 CA Resilience Roadmap Stage 4 County Directives Regional Center verification

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DAY SERVICES: EMPLOYMENT	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY

TRANSPORTATION SERVICES	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	CA Resilience Roadmap Stage 2County DirectivesRegional Center verification	CA Resilience Roadmap Stage 3County DirectivesRegional Center verification	CA Resilience Roadmap Stage 4County DirectivesRegional Center verification
STAFFING	 Minimize staff rotations and emphasize consistency Protect staff at higher risk for severe illness by supporting and encouraging options to telework consumers and other staff Conduct staff meetings and trainings via telecommunication to the extent possible Screen staff for signs of illness or exposure to COVID-19 prior to entering the vehicle and providing services Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	Protect staff at higher risk for severe illness by supporting and encouraging options to telework or duties that minimize contact with consumers and other staff	
PASSENGER GROUPINGS	Coordinate routes to support members of the same household being transported together		
SERVICES	Restrict services to specific individuals Consumers must be screened for temperature and symptoms each time prior to receiving services		
SOCIAL / PHYSICAL DISTANCING	 Maintain social distancing between consumers and drivers as much as possible, unless consumers and drivers are associated with the same household Discourage social physical contact 		

TRANSPORTATION SERVICES	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
CLEANING / DISINFECTING	 Use face coverings By staff at all times to the extent possible in concert with PPE as indicated for the task By consumers to the extent possible Provide visual cues and have hand hygiene supplies and PPE readily available Disinfect between every ride 		
VEHICLES	 Ensure that ventilation systems operate properly and increase circulation of outdoor air as much as possible such as by opening windows and doors Reconfigure, restrict or eliminate seating to support social distancing and provide visual cues and/or physical barriers Evaluate entrance/exits on the vehicle and consider designating separately to avoid congestion in those areas Reduce reliance on high-touch items Avoid use of items that can not be cleaned and disinfected Keep personal belongings separated and in individually labeled containers and take home each day for cleaning, if possible 		
COMMUNICATION TO STAKEHOLDERS	 Designate a person to be responsible for responding to COVID-19 concerns and notify all stakeholders Establish a plan for notifying local health officials, consumers, staff, and families immediately of any possible cases of COVID-19 while maintaining confidentiality consistent with the ADA and other applicable federal and state privacy laws Advise stakeholders of limited reopening specifications in written correspondence and other usual means of communication 	 Advise stakeholders of partial reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training as needed Provide on-vehicle signage Complete notifications for any possible cases of COVID-19 per plan 	 Advise stakeholders of total reopening specifications in written correspondence and other usual means of communication Provide on-vehicle signage Complete notifications for any possible cases of COVID-19 per plan

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TRANSPORTATION SERVICES	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
	 Create a communication system for consumers, staff and families for self-reporting of symptoms and notification of exposures and closures Initiate individualized consultation and training for most consumers Provide on-vehicle signage 		
OTHER	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly Establish procedures for immediate and follow-up responses to any observed or reported symptoms or exposure to COVID-19 Establish procedures for checking State and local health department notices daily about spread of COVID-19 in the area and adjust operations accordingly 	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly 	 Train all staff on reopening specifications and procedures Monitor implementation vigorously, evaluate effectiveness and adjust plans and trainings accordingly

EARLY START	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	 CA Resilience Roadmap Stage 2 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 3 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 4 County Directives Regional Center verification
STAFFING	 Minimize staff rotations and emphasize consistency Conduct staff meetings and trainings via tele-communication to the extent possible Screen staff for signs of illness or exposure to COVID-19 prior to entering the home Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	 Minimize staff rotations and emphasize consistency Protect staff at higher risk for severe illness by supporting and flexing caseloads to provide options to telework or duties that minimize contact with consumers and other staff Screen staff for signs of illness or exposure to COVID-19 prior to entering the home 	 Regular staff rotations Staff with signs of illness or contagious disease should stay home Establish criteria for staff returning to work after signs of illness or exposure to COVID-19

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EARLY START	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
COMMUNICATION TO STAKEHOLDERS	 Advise stakeholders of limited reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training for most consumers 	 Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 Advise stakeholders of partial reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training as needed 	Advise stakeholders of total reopening specifications in written correspondence and other usual means of communication
EARLY START HOME VISITS	 Use face coverings At all times within the home By families in the presence of the provider to the extent possible Have hand hygiene supplies and PPE readily available Minimize physical contact and proximity to the extent possible while providing Maintain distances of 6 feet or greater from members of the community at all times Discourage social physical contact Use outdoor areas to the extent possible Utilize intervention supplies like toys, art supplies and books found within the home 	 Use face covering by providers at all times within the home Have hand hygiene supplies and PPE readily available Minimize physical contact and proximity to the extent possible while providing Maintain distances of 6 feet or greater from members of the community at all times Discourage social physical contact Use outdoor areas to the extent possible Utilize intervention supplies like toys, art supplies and books found within the home 	Standard precautions
CLEANING / DISINFECTING	 Clean high-touch surfaces frequently Avoid use of items that can not be cleaned and disinfected Clean thoroughly between sessions Have a plan to disinfect service areas, vehicles, and equipment if someone is sick 	 Clean high-touch surfaces between sessions. Avoid use of items that can not be cleaned and disinfected Clean thoroughly between sessions Have a plan to disinfect service areas, vehicles, and equipment if someone is sick 	Standard precautions

IN-HOME SUPPORT SERVICES	PHASE 1	PHASE 2	PHASE 3
	LIMITED RE-ENTRY	PARTIAL RE-ENTRY	FULL RE-ENTRY
INDICATORS	CA Resilience Roadmap Stage 2County Directives	CA Resilience Roadmap Stage 3County Directives	CA Resilience Roadmap Stage 4County Directives

IN-HOME SUPPORT SERVICES	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
	Regional Center verification	Regional Center verification	Regional Center verification
STAFFING	 Minimize staff rotations and emphasize consistency Conduct staff meetings and trainings via tele-communication to the extent possible Screen staff for signs of illness or exposure to COVID-19 prior to entering the home Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	 Minimize staff rotations and emphasize consistency Protect staff at higher risk for severe illness by supporting and flexing caseloads to provide options to telework or duties that minimize contact with consumers and other staff Screen staff for signs of illness or exposure to COVID-19 prior to entering the home Establish criteria for staff returning to work after signs of illness or exposure to COVID-19 	 Regular staff rotations Staff with signs of illness or contagious disease should stay home Establish criteria for staff returning to work after signs of illness or exposure to COVID-19
COMMUNICATION TO STAKEHOLDERS	 Advise stakeholders of limited reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training for most consumers 	 Advise stakeholders of partial reopening specifications in written correspondence and other usual means of communication Initiate individualized consultation and training as needed 	Advise stakeholders of total reopening specifications in written correspondence and other usual means of communication
HOME VISITS	 Use face coverings At all times within the home By families in the presence of the provider to the extent possible Have hand hygiene supplies and PPE readily available Minimize physical contact and proximity to the extent possible while providing Maintain distances of 6 feet or greater from members of the community at all times Discourage social physical contact Use outdoor areas to the extent possible Utilize intervention supplies like toys, art supplies and books found within the home 	 Use face covering by providers at all times within the home Have hand hygiene supplies and PPE readily available Minimize physical contact and proximity to the extent possible while providing Maintain distances of 6 feet or greater from members of the community at all times Discourage social physical contact Use outdoor areas to the extent possible Utilize intervention supplies like toys, art supplies and books found within the home 	Standard precautions
CLEANING / DISINFECTING	 Clean high-touch surfaces frequently Avoid use of items that can not be cleaned and disinfected Clean thoroughly between sessions 	 Clean high-touch surfaces between sessions. Avoid use of items that can not be cleaned and disinfected Clean thoroughly between sessions 	Standard precautions

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IN-HOME SUPPORT SERVICES	PHASE 1	PHASE 2	PHASE 3
	LIMITED RE-ENTRY	PARTIAL RE-ENTRY	FULL RE-ENTRY
	Have a plan to disinfect service areas, vehicles, and equipment if someone is sick	Have a plan to disinfect service areas, vehicles, and equipment if someone is sick	

ELIGIBILITY & INTAKE	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY
INDICATORS	 CA Resilience Roadmap Stage 2 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 3 County Directives Regional Center verification 	 CA Resilience Roadmap Stage 4 County Directives Regional Center verification
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RC & DDS MONITORING	PHASE 1	PHASE 2	PHASE 3
	LIMITED RE-ENTRY	PARTIAL RE-ENTRY	FULL RE-ENTRY
INDICATORS	CA Resilience Roadmap Stage 3County Directives	CA Resilience Roadmap Stage 3County Directives	CA Resilience Roadmap Stage 4County Directives

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RC & DDS MONITORING	PHASE 1 LIMITED RE-ENTRY	PHASE 2 PARTIAL RE-ENTRY	PHASE 3 FULL RE-ENTRY



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