



DDS Expectations for Consumers

Coming back from the Hospital or ER

When a consumer is discharged from a skilled-nursing facility (SNF), being discharged from Hospital admission or from an Emergency Room visit, please practice the following guidelines from DDS:

- Isolate the consumer for 14 days. We will call this Consumer A.
- Ideally, consumer A will stay isolated in a private room with private bathroom that only this consumer will access.
- Please separate everything, clothes, eating utensils and others.
- Please have a dedicated staff to care for this consumer only if possible.
- If consumer A is sharing a room with consumer B, please move consumer B to a different room, if possible.
- The care home may also identify a specific area of the home to consumer A, if that is more feasible.
- If a private bathroom for consumer A is not possible, please do your best to clean it very well, and disinfect the bathroom every after use of consumer A, including every after shower or bath.
- An option of providing a bedside commode for consumer A is okay if he/she is comfortable with that.
- Consumer A may come out of his room to the living area as long as there is no one else out there. If there is another person in the living area, Consumer A should be at least 6 feet or more away from other individuals.
- If all the above conditions are not feasible at the care home, the regional center may look into other options such as surge capacity homes, or hotel with SLS or staff as an example. This will be discussed with DDS.
- Regional center should ensure that isolation protocols are in place at each of the care homes.
- Care home staff are trained to check temperature of Consumer A every 8 hours, and monitor for the signs and symptoms of COVID-19, and the development of any fever, cough, or shortness of breath.
- Every consumer that will be discharged from a Hospital or Emergency room, whether the reason is COVID-19 related or not, their information should be sent to PlacementReview@dds.ca.gov.

- Information sent to PlacementReview@dds.ca.gov should include the following:
 - Consumer name
 - Consumer UCI
 - Current residence
 - Proposed residence
 - Reasons the request should be approved
- If the consumer is returning back from hospital, the reason can be “Returning back from hospital.”
- If an urgent case, mark “URGENT” on the subject line and make sure it is flagged High Importance.
- If someone is positive with COVID-19, DDS want to have a conversation prior to return to their original home. Depending on the situation (setting and client population and profiles) DDS may request that the RC come up with a different plan or use a surge site for positive individuals.
- If they are persons under investigation (PUI) going back to their original residence then DDS want to have a conversation prior to return, again depending on situation DDS may request other options be considered.
- If they are going from hospital into a new residence then DDS needs to approve regardless of COVID status.