



QA “QUICK TIP”

When a consumer discloses a sexual assault or abuse of any kind, do be a supportive listener, document the disclosure and report the disclosure according to mandated reporting laws and special incident regulations, which requires immediate notification to the Regional Center. Do ask the individual if s/he feels safe or needs help with relocating. Do not *investigate*. If you improperly question a potential victim of a crime or start interviewing implicated staff, you may destroy the case before it starts. These investigations require special training and should be done by Law Enforcement and Ombudsman or APS. Follow your protocols for ensuring safety of consumers and let the protective agencies determine the facts of the case. You can help by giving the Investigators the Service Coordinator’s contact information and encouraging contact with the regional center through the Service Coordinator. If you have questions, please contact your QA Liaison. If you do not know who your Liaison is, contact Kioti Fleming at 209-955-3287 or kfleming@vmrc.net.

