

Valley Mountain Regional Center Executive Committee Meeting

Executive Committee: Margaret Heinz, President, Mohamad Rashid, Vice President, Linda Collins, Treasurer, Lynda Mendoza, Secretary, Dena Pfeifer, Consumer Services Chair

Thursday, 03/05/20, 6:30 PM

VMRC Stockton Office, Cohen Board Room

702 N. Aurora Street

Stockton, CA, 95202

Dial In Number: 209-955-3678, Meeting Number: 3656#, Access Code: 702#

For meeting accommodations, please contact Doug Bonnet at 209-955-3656, or dbonnet@vmrc.net.



Meeting Book - Valley Mountain Regional Center Executive Committee Meeting

Valley Mountain Regional Center Executive Committee Meeting Agenda

A. Review and Approval of Meeting Agenda

Margaret Heinz

B. Review and Approval of Executive Committee Meeting Minutes of 02/05/20

Margaret Heinz

Committee Action

Committee Action

Exec Comm Minutes 02 05 20.docx Page 3

C. Public Comment Margaret Heinz

D. Items for Approval Margaret Heinz

E. Items for Discussion

- 1. Executive Director's Report Tony Anderson
- 2. Notable Consumer Information Tony Anderson
- 3. Vendor Information Tony Anderson
- 4. Self-Determination Update Tony Anderson
- 5. Other Matters Tony Anderson
- 6. Personnel and Union Update Bud Mullanix

2020 Recruiting Report for March.xlsx

Data_Insights_Overview_july19-feb20.pdf Page 9

Data_Insights_Overview_jan20-feb20.pdf Page 10

F. President's Report Margaret Heinz

G. Next Meeting - Wednesday, April 1, 2020, 6:30 PM, Cohen Board Room, VMRC Stockton Office

Page 8



Executive Committee Meeting Minutes

02/05/2020 | 06:30 PM - 07:30 PM - Pacific Time (US & Canada)

Attendees (14)

Committee Members Present: Margaret Heinz, Board President and Committee Chair, Mohammad Rashid (via phone), Vice President, Lynda Mendoza, Secretary, Dena Pfeifer and Facilitator, Chair Consumer Services Committee, Linda Collins, Treasurer and Chair Finance Committee

Staff Present: Tony Anderson, Executive Director, Doug Bonnet, Special Assistant to the Executive Director, Carlos Hernandez, Cultural Specialist, Bud Mullanix, Director of Human Resources

Public Present: Maria Solano, Jose Lara, Mariela Ramos, Griselda Estrada

Meeting called to order at 6:30 PM by Margaret Heinz.

A. Review and Approval of Meeting Agenda

Margaret asked for a motion to approve the Meeting Agenda. Dena Pfeifer made a motion to approve the Meeting Agenda. Lynda Mendoza seconded the motion. The Meeting Agenda was approved by unanimous consent.

B. Review and Approval of Executive Committee Meeting Minutes of 01/08/20

Margaret asked for a motion to approve the Executive Committee Meeting Minutes of 01/08/20. Linda Collins made a motion to approve the Executive Committee Meeting Minutes of 01/08/20. Dena seconded the motion. The Executive Committee Meeting Minutes of 01/08/20 were approved via unanimous consent.

C. Public Comment

Margaret reminded the room that public comment is restricted to 3 minutes. If you need a translator you will be allotted 6 minutes.

Christine Couch - Friday is SAC6 area meeting here in Stockton. Thankful that Doug, Carlos and Tony will be there. 10am - 1pm.

D. Items for Approval

None this month.

E. Items for Discussion

1. Executive Director's Report - Tony Anderson

First5 Commission: I just attended the 3 day statewide conference, 2020 Child Health, Education, and Care Summit by First5 California. The following keynote speakers were very thought provoking:

- Erin Gruwell, Educator and Author, Freedom Writers Foundation. First 5 California conference: As children grow older and sometimes hard to connect with it's important to remember that that even if they didn't receive the support as babies all people still strive to belong and connect.
- Rosemarie Allen, President and Ceo, Center for Equity and Excellence: We all have racial and other biases and we are all capable of having our thoughts and feelings influenced by these biases. It's important to address them as you recognize them occurring and not sweep them under the rug>
- Patricia Kuhl, Co-Director, UW Institute for Learning & Brain Sciences: Research shows that the babies learning more than one language show increased ability to solve problems and learn. Actual human interaction in talking and story telling versus video story telling.
- Panel on Workplace Policies:

I've starting the Listening Sessions at VMRC to solicit feedback from staff about their working experience at VMRC. I am hosting these sessions with the senior leaders from the various departments in the organization and implementing these sessions in groups of similar job functions. Next week we will be sending out the surveys developed with Kinetic Flow that will be measuring how we're doing on our employee engagement and work satisfaction etc. It also marks the end of the current strategic plan and the beginning of the next strategic plan.

FY 20-21 Budget Priorities:

- Elimination of Annual Family Program Fee and Family Cost Participation Program for Early Start;
- Rate increases for Independent Living Services and Infant Development Programs;
- Fully funding needed service coordination positions (including supervision and support), as this is a direct service; and,
- Establishment of a multiyear implementation plan for the rate study recommendations.

Major Policy Issues in Governor's January Budget:

- \$71.0 million reduction in POS in FY 19-20, primarily due to lower than expected utilization of funds budgeted for increases in the state minimum wage
- \$16.5 million for Enhanced Caseload Ratios for Consumers Age Three and Four
- \$7.5 million for Enhanced Behavioral Supports Homes with Delayed Egress and Secured Perimeter o
- \$78.0 million for Performance Incentive Program
- \$4.5 million for Systemic, Therapeutic, Assessment, Resources and Treatment (START) Training

- \$8.9 million for Temporary Expansion in the Secure Treatment Area.
- So far we are hearing resistance from the provider community to the \$78 million for Performance Incentives and one group is charging that regional centers are "Bloated and Bureaucratic" and reductions should be made to our budget because of this.

2. Notable Consumer Information - Tony Anderson

We are currently experiencing a new trend for our dispute resolution process. We have several parents who have declined the use of the informal or formal mediation process electing instead to go to the fair hearing step in front of an administrative law judge. Our regional center has a long history of being able to solve issues in the informal mediation step avoid the formal hearing process altogether. While we have not lost a single case in fair hearing the process is expensive and does not result in the same positive feelings as a negotiated mediation. Current issues in appeal are requests for VMRC to pay swimming lessons, bicycling riding lessons, and conference attendance not part of the IPP.

3. Vendor Information - Tony Anderson

We received notice this week from Sequoia Companion Care that they would no long be able to provide services in the Sonora area due to financial constraints. While the provider is required to give a 90 day notice they are requesting us to expedite the process. Our staff is working with the consumers impacted for a smooth transition.

A day program provider licensee recently lost his ability to be a licensee and our staff are working with the other partners in the agency and local licensing officials to resolve the problem before our consumers are impacted by not being able to receive their services authorized. This was resolved in the end but the new review determined that our Senior Companions could no longer volunteer at that site because of building capacity.

4. Self-Determination Update - Tony Anderson

The following individuals are required to obtain a criminal background check:

- Providers who provide direct personal care services (assistance with dressing, grooming, bathing or personal hygiene services); and,
- Any other provider of services for whom a criminal background check is requested by a participant or the participant's financial management service.

"Self-Determination Program shall be administered just like the family home agencies (FHA) with a full criminal history must be obtained from the DOJ and, if applicable, the FBI which must be obtained for individuals who have not resided continuously in California for the last two years. The participant's FMS will assist in this process by directing them to appropriate locations where fingerprints can be taken. As a reminder, the cost for fingerprinting is the responsibility of the service provider.

We are awaiting directive from DDS on the rules for spending the latest allocation for activities of the SDP advisory committee. We are planning on holding trainings in our area to increase awareness and promote the independent facilitator role in the program.

5. Other Matters - Tony Anderson

None.

6. Personnel and Union Update – Pages 6 - 8 Bud Mullanix

We filled 23 back fill positions. Really pleased. We are making a lot of progress quick. The managers are happy.

July of 2019 to January head count is 339 with 16 hires, turnover 5.9%, and average tenure is 9 years.

January 2019 to January 2020 headcount 339, 4 terms, turnover rate low, tenure at 9 years.

F. President's Report - Margaret Heinz

Tony and I attended ARCA meeting in Sacramento. Lots of knowledgeable people there. Very inspiring.

One thing talked about is the Census. Need to make sure we participate and our families participate and heard and our consumers are involved in that count.

ARCA academy is coming up. We will be in contact regarding that. Training all day Saturday February 22nd in Sacramento.

Self-Determination funds are available, waiting on how they will be used.

State operated mobile crisis team is under development.

Lots of confusion over SSN requests from Board Members.

One person thought that all Board Members should get a stipend.

Dynamics between Board Presidents and Executive Directors back and forth was interesting.

A lot of interesting comments - lots of Board Trainings. We do a ton of training. We have Board Trainings, we do on boarding, and we have off site board training. We are one of the best in trainings. We are taking the steps to do what we are supposed to be doing.

The window in the front office - Tony has informed me there is plans to alter it. Needs to be more inviting.

The committee agreed to move next month's meeting to Thursday, March 5, 2020, at 6:30 PM to accommodate the move of the Finance Committee meeting to that day.

G. Next Meeting - Thursday, March 5, 2020, 6:30 PM, VMRC Stockton Office, Cohen Board Room

Meeting adjourned at 713pm.

				NEW POSITIONS	Posted	Sourcing	Interview	Background	Offer \$	EE Name	Team/Manager	
TBI	Н	HRT01	Human Resources	Trainer	х	Х	х				HR/Bud	Filled
TBI	H	SKOT06	Stockton	Sr Office Tech	х	х	х			Paoshua Vue	Cindy S/Stock	Filled
TBI	Н	SKOT07	Stockton	Office Tech							Cindy S/Stock	
TBI	Н	STRXES01	Stockton	Education Specialist	х	х	х	n/a	Internal	Oliva Held	Clinical/Tara	Filled
TB	BH	SKRXSOT06	Stockton	Clinical Senior Office Tech							Chrissy Lopez	
TBI	H	MDBLRS01	Modesto	Bi-Lingual Referral Specialist	х	х	х	n/a	Internal	Lily Mendoza	Intake/Mod/Kazu	Filled
TBI		MDSCEST110	Modesto	Service Coordinator Early Start Team One		х	x	na	Internal	Katie S	Linda B/Mod	Filled
TBI	Н	MDSCEST111	Modesto	Service Coordinator Early Start Team One		х	х				Linda B/Mod	
TBI	Н	MDSCEST112	Modesto	Service Coordinator Early Start Team One		х	x				Linda B/Mod	
TB	3H	MDSCT310	Modesto	Service Coordinator Team Three		х	X				Amy/Mod/SC	
TB		MDSCT513	Modesto	Service Coordinator Team Five		х					Pam/Mod	Filled
TB	3H	SASCES02	San Andreas	Service Coordinator Early Start		X	X	n/a	internal	Jenna Settlemoir	Tricia Simmmons	Filled
TBI		SKSCTSD203	Stockton	SD Service Coordinator Team Two		х	x	n/a	Internal	Michele Poster	Liz D/Stock	Filled
ТВІ		SKCMST304	Stockton	Senior Case Management Specialist		х	x	n/a	Internal	Marisa Garcia	Nicole Weiss	Filled
TBI		SKCMST306	Stockton	Senior Case Management Specialist		х	x	n/a	Internal	Alissa Agbulos	Nicole Weiss	Filled
TBI	Н	SKSCT512	Stockton	Service Coordinator Team Five							Julie D/Stock	Filled-Intern
TB		SKSCT712	Stockton	Service Coordinator Team Seven							Karen J/Stock	
TB	3H	SKSCT713	Stockton	Service Coordinator Team Seven							Kaaren J/Stock	
TBI	Н	SKPMT601	Stockton	Program Manager							Cindy Mix	
TBI	Н	SKSSCT601	Stockton	Senior Service Coordinator	х	х	x	N/A	internal	Janelle Van Dyk	Angie Shear	
TBI	Н	SKSCT601	Stockton	Service Coordinator								
ТВІ	Н	SKSCT602	Stockton	Service Coordinator								
TBI	Н	SKSCT603	Stockton	Service Coordinator								
TBI		SKSCT604	Stockton	Service Coordinator								
TBI		SKSCT605	Stockton	Service Coordinator								
TBI		SKSP04	Stockton	Special Projects-SIR	х	х	x	N/A	internal	Pa Yang	Katina Richinson	Filled
ТВ		SKSCSL03	Stockton	Senior Community Services Liaison	х	X	X	na	Internal	Lynda	Promo/PG	Filled
TB		SKRDTIFY	Stockton	RD Trauma Informed for Foster Youth	х	X	X	n/a	inernal	Jason Toepel	Brian-Nicole	Filled
TB	3H	SKSCSL01	Stockton	Senior Community Services Liaison	х	X	X	na	Internal	Wanda	Promo/PG	Filled
TB	BH	SKSCSL02	Stockton	QA Monitor and Auditor (Senior CSL)	х	X	x	na	internal	Josh	Promo/PG	Filled
TB	BH	SKSCEST208	Stockton	Service Coordinator ES Team Two		Х	X				Tricia/ES	
TG	ЭH	SKSCEST209	Stockton	Service Coordinator ES Team Two		Х	X	n/a	internal	Johnna Powell	Tricia/ES	Filled
TB	BH	SKSCEST108	Stockton	Service Coordinator Early Start Team One		X	X	n/a	Internal	Bianca Moore	Nikki/ES	Filled
			Stockton	PT Clinical Coordinator	х	х	x	n/a		Brittney Coleman	Clinical/Tara-Claire	Filled

			BACKFILL	Sourcing	Interview	Background	Offer \$	EE Name	Replacement	Manager	_
BF	SKSCT412	Stockton	Service Coordinator Team Four	х	x	X		Olivia Held	Yang Lor	Mary Ann Gonzalez/ Stk	Filled
BF	MDSCT112	Modesto	Service Coordinator Team One	х				Erica White		Lena Dobson/Mod	
BF	MDSCT410	Modesto	Service Coordinator Team Four	х	х	X		Jennifer Stone	Weston Perry	Neidra Clayton/Mod	Filled
BF	SKSCT711	Stockton	Service Coordinator Team Seven	х				Ashley Sterling		Karen Jendsen/Stk	
BF	MDSSCT501	Modesto	Senior Service Coordinator Team Five	х				Anna Sims	Elsabeth Johnson	Pam Kidroske/Mod	Filled
BF		Stockton	Service Coordinator Children's	х	x	N/A		Alezander Ponce	Albert Garcia	Danielle Wells/Stk	Filled
BF		Stockton	Community Service Liaison (1)	х				Linda, Wanda, Joshua	Kaiyah/Erick	Patricia Green/Stk	Filled 2
BF		Stockton	Service Coordiator Adult	х	x	X		Erica Barajas	Isaac Zuinga	Mary Ann Gonzalez/ Stk	Filled
BF		Modesto	Service Coordinator Children's	х					Miriam Brambila (PT)	Amy Browning/Mod	
BF		Modesto	Service Coordiator Adult	х					Stephanie Chinsami	Jacinta Groves/Mod	
BF		Stockton	Service Coordinator Children's	х				Monica Cazares		Julie De Diego/Stk	
BF		San Andreas	Senior Service Coordinator	X				Jenna Settlemoir	Josie Craig	Rhonda Trout	Filled'
		San Andreas	Service Coordinator	X	X	X		Brittney Coleman		Rhonda Trout	
BF		San Andreas	Service Coordinator	Х	х	X		Johanna Powell		Rhonda Trout	
BF		San Andreas	Service Coorinator	Х	х	X		Josie Craig		Rhonda Trout	
BF		San Andreas	Service Coordinator	Х	х	X		Karen Cloyd (April)		Rhonda Trout	
BF		Modesto	Senior Office Tech	Х	х			Lily Mendoza		Kazu Enoki	
BF		Stockton	Service Coordinator	Х	х			Janielle Van Dyk		Liz Diaz	
BF		Stockton	ES Service Coordinator	Х				Olivia Held		Tricia Simmons	
BF		Modesto	Senior Office Tech	Х				Lily Mendoza		Kazu Enoki	
BF		Stockton	Case Management Specialist	Х	х			Maria Garcia	Tim Mangrich	Nicole Weiss	Filled
BF		Stockton	Case Management Specialist	Х	х			Alissa Agbulos	Chris Pillsbury	Nicole Weiss	Filled
BF		Stockton	Service Coodinator	Х	х			Janelle Van Dyk		Angie Shear	
BF		Stockton	Senior Community Service Liaison RD	х				Jason Toepel		Robert Fernanadez	
BF		Stockton	Cultural Specialist	х	х			Carlos Hernandez		Cindy Mix	
BF		Stockton	Service Coordinator	х	х			Tim Mangrich		Mary Ann Gonzalez/ Stk	
BF		Stockton	Service Coordinator	Х				Chris Pillsbury		Mary Ann Gonzalez/ Stk	
BF		Stockton	Service Coorinator	х				Erick Hernandez		Erin Gouldreau	
BF		Stockton	Service Coorinator	Х				Pa Yang/Bianca Moore		Danielle Wells/Stk	
BF		Stockton	Service Coordinator	Х				Rukaiyah Jones		Angie Shear	_



