

Finance Committee Meeting

11/06/2019 | 05:30 PM - 06:30 PM - Pacific Time (US & Canada)

Attendees (14)

Committee Members Present: Margaret Heinz, President, Connie Uychutin, Jose Lara, Alicia Schott (via phone), Lisa Utsey and Facilitator

Committee Members Not Present: Elizabeth Victor Martinez, Chair and Treasurer (resigned today)

Staff Present: Tony Anderson, Executive Director, Doug Bonnet, Assistant to the Executive Director,

Claudia Reed, CFO, Corina Ramirez, Administrative Assistant – Resource Development

Other Board Members Present: Lynda Mendoza, Mohamed Rashid, Dena Pfeifer and Facilitator

Public Present: None

Meeting called to order at 5:30 PM by Board President Margaret Heinz. Margaret announced that effective today, Elizabeth Victor-Martinez has resigned as a Board Member, as the Board Treasurer, and as the Finance Committee Chair. The Board will vote to fill the spot of Treasurer. Margaret will chair the Finance Committee meetings until the Treasurer is elected.

A. Review and Approval of Meeting Agenda

Approved by unanimous consent.

B. Review and Approval of Finance Committee Meeting Minutes of 10/02/19

Approved by unanimous consent.

C. Public Comment

None.

D. Approval of Contracts over \$250,000 - Corina Ramirez

See pages 5 – 94.

Jose Lara made motion to approve all contracts over \$250,000. Lisa Utsey seconded the motion. All contracts approved by unanimous consent. Connie Uychutin abstained.

E. Fiscal Department Update - Claudia Reed

- Acceptance of Contract Status Report (CSR) See page 97.
 Connie Uychutin made a motion to accept the Contract Status Report. Alicia Schott seconded the motion. The Contract Status Report was approved by unanimous vote.
- 2. Purchase of Service (POS) and Operations (OPS) Expenditures See page 98.
- 3. VMRC Monthly POS Expenditures (PEP) Summary No report this month.
- Acceptance of Restricted Donations See page 95.
 Jose Lara made a motion to approve the Restricted Donations. Connie seconded the motion. Restricted Donations were approved unanimously.
- 5. A-1 Amendment for Fiscal Year 2019-2020 See page 96.

F. Next Meeting - Wednesday, December 4, 2019, 5:30 PM, VMRC Stockton Office, Cohen Board Room

Meeting adjourned at 606pm.



Valley Mountain Regional Center Finance Committee Meeting

11/06/19

VMRC Stockton Office, Cohen Board Room

702 N. Aurora Street

Stockton, CA, 95202

Dial-in Number: 1-866-299-7945, Conference Passcode: 7793177#

Committee Members: Elizabeth Victor-Martinez, Chair (Treasurer), Margaret Heinz, Connie Uychutin, Alicia Schott, Jose Lara

Meeting Book - Valley Mountain Regional Center Finance Committee Meeting

Valley Mountain Regional Center Finance Committee Meeting Agenda

A. Review and Approval of Meeting Agenda Elizabeth Victor-Martinez	Committee Action	
B. Review and Approval of Finance Committee Meeting Minutes of 10/02/19 Elizabeth Victor-Martinez	Committee Action	
Fin Com Minutes 10 02 19.pdf		Page 3
C. Public Comment		
D. Approval of Contracts over \$250,000 Corina Ramirez	Committee Action	
Contract Board Approval Report 2020-01-31.pdf		Page 5
Contract Board Approval Report 2020-02-29.pdf		Page 9
Kavere Comb Con 20-21.pdf		Page 14
Villa Teresa Con 20-21.pdf		Page 67
Contract Summary Board Resolution - Dec 2019.pdf		Page 94
E. Fiscal Department Update Claudia Reed	*	
1. Acceptance of Contract Status Report	Committee Action	
2. Purchase of Service (POS) and Operations (OPS) Expenditures		
3. VMRC Monthly POS Expenditure (PEP) Summary		
4. Acceptance of Restricted Donations	Committee Action	
Copy of Popplewell Donations Report OCT 2019.xlsx		Page 95
5. A-1 Amendment for Fiscal Year 2019-2020		
2019 2020 FY Through A1 Contract Budget Summary Exhibit A.pdf		Page 96

F. Next Meeting - Wednesday, December 4, 2019, 5:30 PM, VMRC Stockton Office, Cohen Board Room Elizabeth Victor-Martinez



Finance Committee

10/02/2019 | 05:30 PM - 06:30 PM - Pacific Time (US & Canada)

Attendees (15)

Committee Members Present: Elizabeth Victor-Martinez, Chair and Treasurer, Margaret Heinz, Board

President, Jose Lara, Lisa Utsey and Facilitator, Alicia Schott

Committee Members Not Present: Connie Uychutin

Staff Present: Tony Anderson, Executive Director, Doug Bonnet, Assistant to the Executive Director,

Claudia Reed, CFO, Corina Ramirez, Administrative Assistant - Resource Development

Board Members Present: Lynda Mendoza

Public Present: Dora Contreras, Griselda Estrada, 2 additional parents (names not disclosed)

Meeting called to order at 531pm by Elizabeth Victor-Martinez, Chair and Treasurer.

Margaret Heinz, Board President, announced the appointment of Lisa Utsey to the Finance Committee as the SAC6 Representative (Self Advocacy Council Area 6).

A. Review and Approval of Meeting Agenda

Agenda approved by unanimous consent.

B. Review and Approval of Finance Committee Meeting Minutes of 09/04/19

Minutes approved by unanimous consent.

C. Public Comment

None.

D. Approval of Contracts over \$250,000

Corina Ramirez

- 1. Kavere Services Pacific Lifeskills Contract see pages 5 15
- 2. McCray Psychological Services Contract see pages 16 40

Contracts approved by unanimous consent.

E. Fiscal Department Update

Claudia Reed

- Acceptance of Contract Status Report (CSR) See page 41.
 Contract Status Report (CSR) approved by unanimous consent.
- 2. POS and OPS Expenditures See pages 42 and 43.
- 3. VMRC Monthly POS Expenditure (PEP) Summary No Report this month.
- 4. Cash Projection No Report this month.
- 5. Acceptance of Restricted Donations No Report this month.
- 6. A-1 Amendment for Fiscal Year 2019-2020 No Report this month.
- F. Next Meeting Wednesday, November 6, 2019, 5:30 PM, VMRC Stockton Office, Cohen Board Room

Meeting adjourned at 615pm.

Contracts Expiring: 1/31/2020

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VendorNumber	VendorName		SrvcCode	Vend	orCategory	
HV0499	Kavere Service	es Pacific Lifeskills			alized Residential Facility (Habilita	ation)-DSS-Lic
Current Cont	ract:					
NTE	EffecDate	ExpDate ResponsibleStaff	ResponsibleDe	ept		
\$1,050,000	10/1/2019		RD			
Rate						
\$17,500 per con	sumer, per mont	th inclusive of SSI				
Proposed Cor	ntract:					
PropNTE	PropEffDate	PropExpDate Action:	ActionReaso	n:	Increase/Decrease in NTE \$:	0.00%
\$1,050,000	2/1/2020	1/31/2021 New Contract				0.0070
PropRate						
\$17,500 per con:	sumer, per mont	th inclusive of SSI				
	1					
VendorNumber			SrvcCode			
HV0317	Kavere Service	s - Bridgeton	113	Speci	alized Residential Facility (Habilita	tion)-DSS-Li
Current Contr	act:					
NTE	EffecDate	ExpDate ResponsibleStaff	ResponsibleDe	pt		
\$988,996	2/1/2019		RD	•		
Rate		-				
\$28,486.13 per c	onsumer per mo	onth, inclusive of SSI; respite rate \$93	35.81 per day			
D						
Proposed Con		I.	-11		11	
PropNTE	PropEffDate	PropExpDate Action:	ActionReaso	n:	Increase/Decrease in NTE \$:	0.00%
\$988,996	2/1/2020	1/31/2021 New Contract				
PropRate						
528,486.13 per c	onsumer per mo	onth, inclusive of SSI; respite rate \$93	5.81 per day			
/endorNumber	VendorName		SrvcCode	Vendo	nrCategory	
HV0318	Kavere Services			lized Residential Facility (Habilita	tion)-DSS-Lic	
Current Contr	act:					,
NTE	EffecDate	ExpDate ResponsibleStaff	ResponsibleDe	nt		
\$659,331	2/1/2019		RD	ρι		
ate	_,_,	_,,				
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4000	- tite	TOPENPOALE ACTION.	Actioniceaso	1,	Increase/Decrease in NTE \$:	0.00%

\$659,331

PropRate

2/1/2020

\$28,486.13 per consumer per month, inclusive of SSI; respite rate \$935.81 per day

1/31/2021 New Contract

Contracts Expiring: 1/31/2020

VendorNumber	VendorName			SrvcCode VendorCategory		
HV0473	Kavere Service	s - Pinetown Cris	sis Step-Down		cialized Residential Facility (Habilitation)-DSS-Lic	
Current Cont	ract:					
NTE	EffecDate	ExpDate	ResponsibleStaff	ResponsibleDept		
\$817,418	2/1/2019	9 1/31/20	20 Brian Bennett	RD		
Rate						
\$14,650 per moi	nth, per consume	er, inclusive of SS	51			
Proposed Cor	ntract:	·	200			
PropNTE	PropEffDate	PropExpDate	Action:	ActionReason:	Increase/Decrease in NTE \$: 0.00%	
\$817,418	2/1/2020		21 New Contract	riotioni(cuson;	increase/becrease in NTL 3. 0.00%	
PropRate			1			
\$14,650 per mor	nth, per consume	er, inclusive of SS	1			
VendorNumber	VendorName			SmioCodo Varid	I. C.	
HV0450	Kavere Service	s - Princeton	*	SrvcCode Vend	iorcategory ialized Residential Facility (Habilitation)-DSS-Lic	
Current Contr				113 Spec	ialized Residential Facility (Habilitation)-DSS-Lig	
NTE	EffecDate	ExpDate	DoononsibleCtoff	D	i i	
\$988,996	2/1/2019		ResponsibleStaff O Brian Bennett	Responsible Dept RD	-	
Rate	2/2/2020	1,31,202	o briair bermett	ND		
	nonth, inclusive	of SSI: Respite ra	te \$935.81 per day.			
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VendorNumber	VendorName			SrvcCode Vend	orCategory	
HV0413	Kavere Services	-Pine Brook			alized Residential Facility (Habilitation)-DSS-Lice	
Current Contr	act:				(Tabilitation)	
NTE	EffecDate	ExpDate	ResponsibleStaff	ResponsibleDept		
\$830,000	2/1/2019		0 Brian Bennett	RD		
Rate						
\$14,650.01/cons,	/mo inclusive of :	SSI				
Proposed Con	tract					
PropNTE	PropEffDate	PropExpDate	Action:	ActionReason:	Increase/Decrease in NTE \$: 0.00%	

PropRate

\$14,650.01/cons/mo inclusive of SSI

Contracts Expiring: 1/31/2020

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VendorNumber	VendorName		SrvcCode	VendorCategory	
HV0412	Kesher House			Specialized Residential Facility (Habilitation)-DSS-Lic	
Current Cont	ract:				
NTE	EffecDate	ExpDate ResponsibleStaff	ResponsibleDe	ot	
\$859,089	2/1/2019		RD	The state of the s	
Rate					
\$18,911.70/cons	s/mo inclusive of	SSI	7,000		
Proposed Cor	ntract:				
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\$859,089	2/1/2020		Extend Contr	0.0070	
PropRate			Exteria conti	act	
	/mo inclusive of	SSI			
VendorNumber	VendorName		SrvcCode \	/endorCategory	
S29440	Service First of	N. California SLS		Supported Living Services	
Current Contr	ract:			, in the second	
NTE		ExpDate ResponsibleStaff	ResponsibleDep	, ,	
\$1,903,181	2/1/2019		RD		
Rate		2/32/2020 Briain Berniett	ND .		
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\$2,100,000	2/1/2020	•			
PropRate			11		
	98/\$53.97/dav fo	r Transitional Apartment Program			
VendorNumber	VendorName		SrvcCode \	/endorCategory	
HV0092	Service First of I	N. California Options Learning Center	55 Community Integration Training Program		
Current Contr	act:			, , , , , , , , , , , , , , , , , , , ,	
NTE	T 1	ExpDate ResponsibleStaff	Daga anaihla Dag		
\$424,876	2/1/2019		Responsible Dep RD		
Rate	2, 1, 2013	1/31/2020 Brian Definett			
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Proposed Con	tracti				
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PropRate

\$17.19/cons/hr NTE 69 hrs/mo

Contracts Expiring: 1/31/2020

VendorNumber	VendorName	VendorName			Vend	VendorCategory		
HV0441	Villa Teresa Me		113	Spec	ialized Residential Facility (Habilita	tion)-DSS-Lice		
Current Conti	act:				1			
NTE	EffecDate	ExpDate	ResponsibleStaff	ResponsibleDe	ept			
\$507,805	2/1/2019	1/31/2020	Brian Bennett	RD	•			
Rate								
Negotiated rate	\$8,066.86/cons/r	no incl of SSI						
Proposed Con	tract:							
PropNTE	PropEffDate	PropExpDate	Action:	ActionReaso	n:	Increase/Decrease in NTE \$:	0.00%	
\$507,805	2/1/2020	1/31/2021	New Contract				0.0070	
PropRate								

Contracts Expiring: 2/29/2020

Current Contract: NTE EffecDate ExpDate ResponsibleStaff ResponsibleDept \$350,000 3/1/2019 2/29/2020 Claire Lazaro Clinical S123.36/hr-Home Visits; \$163.02/discipline-Intake Elig Evals & Clinical Spec Asmnts; \$190.17/Intake Elig Eval w/Family Asmnt; \$0.505/r Home Visits. Propertion P	VendorNumber	VendorName		SrvcCode VendorCategory		
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\$350,000 3/1/2019 2/29/2020 Claire Lazaro Clinical Rate \$123.36/hr-Home Visits; \$163.02/discipline-Intake Elig Evals & Clinical Spec Asmnts; \$190.17/Intake Elig Eval w/Family Asmnt; \$0.505/r Home Visits. Proposed Contract: PropNTE PropEffDate PropExpDate Action: \$560,000 3/1/2020 2/28/2021 Auto Renew Amend Increase NTE\$ PropRate \$123.36/hr-Home Visits; \$163.02/discipline-Intake Elig Evals & Clinical Spec Asmnts; \$190.17/Intake Elig Eval w/Family Asmnt; \$0.505/r Home Visits, PropRate \$123.36/hr-Home Visits; \$163.02/discipline-Intake Elig Evals & Clinical Spec Asmnts; \$190.17/Intake Elig Eval w/Family Asmnt; \$0.505/r Home Visits, PropRate \$123.36/hr-Home Visits; \$163.02/discipline-Intake Elig Evals & Clinical Spec Asmnts; \$190.17/Intake Elig Eval w/Family Asmnt; \$0.505/r Home Visits, PropRate \$29.000 3/1/2019 2/29/2020 Brian Bennett RD PropSed Contract: PropNTE PropEffDate PropEffDate PropExpDate Action: \$250,000 3/1/2020 2/28/2021 Auto Renew Amend Increase NTE\$ PropRate \$29.13 per hour PropEffDate ExpDate ResponsibleStaff ResponsibleDept \$215 Behavior Management Program PropRate \$29.13 per hour PropRate \$29.13 per hour PropRate \$29.13 per hour PropEffDate ExpDate ResponsibleStaff ResponsibleDept \$215 Behavior Management Program PropRate \$29.13 per hour PropRate \$29.000 3/1/2020 3/1/2020 2/28/2020 Brian Bennett RD PropExpDate ResponsibleDept \$2000 3/1/2020 3/1/2020 2/28/2020 Brian Bennett RD PropExpDate ResponsibleDept \$2000 3/1/2020 3/1/2020 3/1/2020 3/1/2020 Brian Bennett RD PropExpDate ResponsibleStaff ResponsibleDept \$2000 3/1/2020 3/1/2020 Auto Renewal RD PropExpDate Action: \$25.000 ActionReason: PropEffDate ResponsibleStaff ResponsibleDept \$2000 3/1/2020 3/1/2020 Auto Renewal RD PropExpDate Action: \$25.000 ActionReason: PropExpDate Action: \$25.000 ActionReason: PropExpDate Action: \$25.000 ActionReason: PropExpDate Action: \$25.000 ActionReason: PropExpDate Action: PropExpDate Ac			ExpDate ResponsibleStaff R	esnonsibleDent		
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HV0306 Howard Training Center BMP S15 Behavior Management Program Current Contract: NTE EffecDate ExpDate ResponsibleStaff ResponsibleDept \$600,000 3/1/2019 2/29/2020 Brian Bennett RD Rate 679.64/cons/day Proposed Contract: PropNTE PropEffDate PropExpDate Action: ActionReason: Increase/Decrease in NTE \$: 0.00% \$600,000 3/1/2020 2/28/2021 Auto Renewal Extend Contract:						
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Contracts Expiring: 2/29/2020

VendorNumber			SrvcCode	VendorCategory		
HV0206	Howard Trainir	ng Center Catering & Specialty		Work Activity Program		
Current Conti	ract:					
NTE	EffecDate	ExpDate ResponsibleStaff	ResponsibleDe	ept		
\$307,562	3/1/2019		RD			
Rate						
\$40.87/cons/day	; CIEP placemen	t incentives: 30 days, \$1,000; 6 mos,	\$1,250; 12 mos,	\$1,500.		
Proposed Cor	ntract:					
PropNTE	PropEffDate	PropExpDate Action:	ActionReaso	n: Increase/Decrease in NTE \$: 0.00%		
\$307,562	3/1/2020	The state of the s	Extend Cont			
PropRate						
\$40.87/cons/day	; CIEP placement	t incentives: 30 days, \$1,000; 6 mos,	\$1,250; 12 mos,	\$1,500.		
VendorNumber				VendorCategory		
HV0205	Howard Trainin	g Center Production Unlimited	954	Work Activity Program		
Current Contr	act:					
NTE	EffecDate	ExpDate ResponsibleStaff	ResponsibleDe	pt		
\$412,795	3/1/2019	2/29/2020 Wilma Murray	RD			
Rate						
\$27.72/cons/day	; CIEP placement	incentives: 30 days, \$1,000; 6 mos,	\$1,250; 12 mos.	\$1,500.		
Proposed Con	tract:					
PropNTE	PropEffDate	PropExpDate Action:	ActionReaso	n: Increase/Decrease in NTE \$: 0.00%		
\$412,795	3/1/2020	2/28/2021 Auto Renewal	Extend Conti	ract		
PropRate			Maria de la companya della companya della companya della companya de la companya della companya			
\$27.72/cons/day	; CIEP placement	incentives: 30 days, \$1,000; 6 mos,	\$1,250; 12 mos,	\$1,500.		
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VendorNumber	VendorName			VendorCategory		
HV0203	1	g Center Community Employment	950	950 Supported Employment-Group		
Current Contr	act:					
NTE			ResponsibleDe	pt		
\$889,203	3/1/2019	2/29/2020 Wilma Murray	RD			
Rate						
\$36.57 per hour	for Group Service	es es				
Droposed Com	tract.					
Proposed Con PropNTE	PropEffDate	PropEvpDato Astica	A selice - D			
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Extend Contract

\$889,203

\$36.57 per hour for Group Services

PropRate

3/1/2020

2/28/2021 Auto Renewal

Contracts Expiring: 2/29/2020

HV0157	VendorName		SrvcCode Vend	orCategory
11/012/	Howard Trainin	g Center Golden Opportunities		: Day Care
Current Cont	ract:			
NTE	EffecDate	ExpDate ResponsibleStaff	f ResponsibleDept	
\$393,117	3/1/2019		RD	
Rate				
\$58.30/cons/day	У	700000	0.000	777777
Proposed Cor	ntract:			
PropNTE	PropEffDate	PropExpDate Action:	ActionReason:	Inches / December 1 NITS A CORN
\$393,117	3/1/2020		Extend Contract	Increase/Decrease in NTE \$: 0.00%
PropRate	3, 2, 2020	2/20/2021 Auto Nellewal	Exteria Contract	
\$58.30/cons/day	·····			
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VendorNumber	VendorName	- C	SrvcCode Vend	
H29489	Howard Training	g Center Home At Last	904 Famil	y Home Agency
Current Conti	ract:			
NTE		ExpDate ResponsibleStaff	f ResponsibleDept	
\$318,698	3/1/2019	2/29/2020 Brian Bennett	RD	
Rate				
\$2,929.82 per m	onth-Guide Level	\$2,140.44 per month-Coach Level		
_	tract:			
Proposed Cor				7.1
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Proposed Con PropNTE \$318,698			ActionReason: Extend Contract	Increase/Decrease in NTE \$: 0.00%
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PropNTE \$318,698 PropRate \$2,929.82 per mo	PropEffDate 3/1/2020 onth-Guide Level VendorName	2/28/2021 Auto Renewal \$2,140.44 per month-Coach Level	Extend Contract	Increase/Decrease in NTE \$: 0.00%
PropNTE \$318,698 PropRate \$2,929.82 per mo	PropEffDate 3/1/2020 onth-Guide Level VendorName	2/28/2021 Auto Renewal	Extend Contract SrvcCode Vende	
PropNTE \$318,698 PropRate \$2,929.82 per mo VendorNumber H29428	PropEffDate 3/1/2020 onth-Guide Level VendorName Howard Training	2/28/2021 Auto Renewal \$2,140.44 per month-Coach Level	Extend Contract SrvcCode Vende	orCategory
PropNTE \$318,698 PropRate \$2,929.82 per mo VendorNumber H29428 Current Contr	PropEffDate 3/1/2020 onth-Guide Level VendorName Howard Training	2/28/2021 Auto Renewal \$2,140.44 per month-Coach Level g Center Transportation	SrvcCode Vendo 880 Trans	orCategory
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PropNTE \$318,698 PropRate \$2,929.82 per mo VendorNumber H29428 Current Contr NTE \$337,491 Rate \$2.60/actual mile	PropEffDate 3/1/2020 onth-Guide Level VendorName Howard Training ract: EffecDate 3/1/2019 e (+ fuel adj w\$1.7)	2/28/2021 Auto Renewal \$2,140.44 per month-Coach Level g Center Transportation ExpDate ResponsibleStaff 2/29/2020 Wilma Murray	SrvcCode Vendo 880 Trans	orCategory
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PropRate

\$2.60/actual mile (+ fuel adj w\$1.75 fuel base price, nte \$3.88/gal)

Contracts Expiring: 2/29/2020

	VendorName		SrvcCode Vend	SrvcCode VendorCategory		
H29188	Howard Trainin	g Center Community Integration Pr		Development Center		
Current Cont	ract:					
NTE	EffecDate	ExpDate ResponsibleStaff	ResponsibleDept			
\$660,311	3/1/2019	2/29/2020 Brian Bennett	RD			
Rate						
\$73.96/cons/day	y					
Proposed Cor	ntract:					
PropNTE	PropEffDate	PropExpDate Action:	ActionReason:	Increase/Decrease in NTE \$: 0.00%		
\$660,311	3/1/2020	2/28/2021 Auto Renewal	Extend Contract			
PropRate			- Maria			
\$73.96/cons/day	/					
VendorNumber	VendorName		SrvcCode Vend	orCategory		
HV0533		Care Home Inc. 113 Residential		or Category alized Residential Facility (Habilitation)-DSS-		
Current Contr			113 Speci	anzea Residential Facility (Flabilitation)-055-		
NTE		ExpDate ResponsibleStaff	DoonanaihlaDant			
\$621,151	3/1/2019		ResponsibleDept RD			
Rate	3/1/2013	2/23/2020 Briain Berniett	ND			
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		PropExpDate Action:	ActionReason:	Increase/Decrease in NTE \$: 0.00%		
PropNTE	TOPETIDATE			11101 Ed3C/ Decireuse III 147 E 3. 0.0070		
\$621,151	3/1/2020	2/28/2021 Auto Renewal	Extend Contract			
PropNTE \$621,151 PropRate		2/28/2021 Auto Renewal	Extend Contract			
\$621,151 PropRate			Extend Contract			
\$621,151 PropRate	3/1/2020		Extend Contract			
\$621,151 PropRate \$13,999 per cons	3/1/2020 sumer per month,					
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\$621,151 PropRate \$13,999 per cons VendorNumber \$V0025	3/1/2020 sumer per month, VendorName Spread Your Wii	, inclusive of SSI	SrvcCode Vendo	orCategory orted Living Services		
\$621,151 PropRate \$13,999 per cons VendorNumber \$V0025 Current Contr	3/1/2020 sumer per month, VendorName Spread Your Win	ngs SLS	SrvcCode Vendo 896 Suppo			
\$621,151 PropRate \$13,999 per cons VendorNumber SV0025 Current Contr	3/1/2020 sumer per month, VendorName Spread Your Win	ngs SLS ExpDate ResponsibleStaff	SrvcCode Vendo 896 Suppo ResponsibleDept			
\$621,151 PropRate \$13,999 per cons VendorNumber \$V0025 Current Contr NTE \$915,410	3/1/2020 sumer per month, VendorName Spread Your Win	ngs SLS	SrvcCode Vendo 896 Suppo			
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\$621,151 PropRate \$13,999 per cons VendorNumber SV0025 Current Contr NTE \$915,410 Rate	3/1/2020 sumer per month, VendorName Spread Your Win	ngs SLS ExpDate ResponsibleStaff	SrvcCode Vendo 896 Suppo ResponsibleDept			
\$621,151 PropRate \$13,999 per cons VendorNumber \$V0025 Current Contr NTE \$915,410 Rate \$29.13 per hour	3/1/2020 sumer per month, VendorName Spread Your Winder Fact: EffecDate 3/1/2019	ngs SLS ExpDate ResponsibleStaff	SrvcCode Vendo 896 Suppo ResponsibleDept			
\$621,151 PropRate \$13,999 per cons VendorNumber SV0025 Current Contr	3/1/2020 sumer per month, VendorName Spread Your Win ract: EffecDate 3/1/2019	ngs SLS ExpDate ResponsibleStaff	SrvcCode Vendo 896 Suppo ResponsibleDept			

PropRate \$29.13 per hour

Contracts Expiring: 2/29/2020

VendorNumber	VendorName	VendorName			Vendo	rCategory	
SV0026	The Golden Tou		896		rted Living Services	****	
Current Contr	act:						
NTE	EffecDate	ExpDate	ResponsibleStaff	ResponsibleDe	ept		
\$325,790	3/1/2019	2/29/2020	Brian Bennett	RD			
Rate					- 8		
\$29.13 per hour		· ·					
Proposed Con	tract:					VALUE	
PropNTE	PropEffDate	PropExpDate	Action:	ActionReaso	on:	Increase/Decrease in NTE \$:	28.92%
\$420,000	3/1/2020	2/28/2021	Auto Renew Amend	d Increase NT	E\$	***	
PropRate							
\$29.13 Per hour							

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Valley Mountain Regional Center POS Independent Contractor Contract

This POS Independent Contractor Contract ("Contract") is entered into this 1st day of February, 2020, in the City of Stockton, County of San Joaquin, State of California, by and between Valley Mountain Regional Center, Inc. ("Center") and Kavere Services, Inc. ("Contractor"). Each party to this Contract shall be referred to individually as "Party" and collectively as "Parties." This Contract shall be effective on and after the date in which both Parties sign it ("Effective Date").

RECITALS

- A. WHEREAS, pursuant to Section 4648 of the California Welfare and Institutions Code ("W&I Code"), Center is authorized to, pursuant to Vendorization or a contract, purchase services or supports for its Consumers from any individual or agency which Center determines will best accomplish all or any part of its Consumers' program plans;
- B. WHEREAS, Title 17 of the California Code of Regulations ("Title 17") permits the establishment of service contracts for the provision of Vendored services;
- C. WHEREAS, Contractor is currently Vendored by Center to provide the Services described in Exhibit A for Center's Consumers;
- D. WHEREAS, Center and Contractor desire to define the terms and conditions pursuant to which Contractor will provide the Services described in Exhibit A to Center's Consumers;
- E. NOW, THEREFORE, for valuable consideration, including the promises and payments described herein, the Parties agree as follows:

AGREEMENT

- 1. Truth of Recitals and Representations. The Parties hereby acknowledge the truth of the Recitals set forth above, and agree that the facts recited are conclusively presumed to be true as between the Parties and their successors in interest pursuant to Section 622 of the California Evidence Code. Contractor further affirms that all fiscal and other documentation submitted to Center in conjunction with the negotiation and preparation of this Contract, and Contractor's Vendorization, is complete and accurate to the best of Contractor's knowledge, supported by records and source documents, prepared in accordance with all instructions provided by Center and all applicable laws, and subject to review pursuant to any audit by Center, the State of California Department of Developmental Services, and/or any other agency of the State of California or the Federal Government, as permitted by law.
- **2.** <u>Definitions.</u> The definitions set forth in the W&I Code and Title 17 shall apply to this Contract. The following terms, some of which are taken therefrom, are specifically utilized in this Contract.
 - A. "Consumer" means an individual who has been determined by Center to meet the eligibility criteria of W&I Code Section 4512(a) and Sections 54000, 54001 and 54010 of Title 17, and for whom Center has accepted responsibility to provide services.
 - B. "DDS" means the State of California Department of Developmental Services.
 - C. "Individual Program Plan" or "IPP" means a written plan that is developed by Center's Planning Team in accordance with the provisions of W&I Code Sections 4646 and 4646.5.

Vendor No: HV0317/HV0318/HV0413/HV0450/HV0473/PV1784/HV0499

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D. "Individual Service Plan" or "ISP" means an individualized plan generated for each Consumer to detail exactly how to meet the goals set forth in the IPP.

- E. "Internal Grievance Procedure" means the written set of procedures, established pursuant to W&I Code Section 4705(a), a vendor uses to achieve the communication and resolution of Consumer dissatisfaction.
- F. "Planning Team," also known as Interdisciplinary (ID) Team, means the group of persons convened in accordance with the W&I Code Section 4646 for the purpose of preparing a Consumer's IPP.
- G. "Record" means any book, document, writing, whether tangible, or in an electronic format, evidencing operational, financial or service activities of a service provider such as Contractor, or Center, or pertaining to the service program and/or the provision of services to persons with developmental disabilities.
- H. "Service" means assistance provided and duties performed by a Vendor for a Consumer, as described in Exhibit A.
- "Service Coordinator" means the individual specified in W&I Code Section 4648(a) as the
 person with the responsibility for implementing, overseeing, and monitoring a
 Consumer's IPP and for maintaining the Consumer's case management or service
 coordination file. Service Coordinator is synonymous with Center case manager,
 counselor or client program coordinator.
- J. "Service Design," also known as Program Design, means a written description of the service delivery capabilities and orientation developed, maintained, and implemented by a Vendor in compliance with the rules and regulations.
- K. "Special Incident Report" is the documentation prepared by Vendor staff or long-term health care facility staff detailing a special incident and provided to Center and appropriate law enforcement authorities.
- L. "Vendor" means an applicant which has been given a Vendor identification number and has completed the Vendorization process set forth in Section 54302, et seq. of Title 17.
- M. "Vendorization" means the process used to:
 - 1) Verify that an applicant meets all of the requirements and standards pursuant to Section 54320 of Title 17 prior to the provision of Services to Consumers; and,
 - Assign Vendor identification numbers, service codes and sub-codes, for the purpose of identifying Vendor expenditures.
- 3. <u>Purpose of Contract</u>. The purpose of this Contract is to outline the obligations and duties of Contractor in providing the Services described in Exhibit A to Consumers and the means and process by which Contractor shall be compensated for said Services.
- 4. <u>Term of Contract</u>. This Contract shall commence on the <u>1st</u> day of <u>February</u>, <u>2020</u> ("Commencement Date"), and shall terminate at midnight on the <u>31st</u> day of <u>January</u>, <u>2021</u> ("Termination Date"), unless renewed by the Parties, or terminated earlier, pursuant to the terms of this Contract. Center shall not be required to compensate Contractor for Services performed by Contractor prior to Contractor's receipt of a written Authorization to Purchase Services from

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Center or subsequent to termination of this Contract, and any Services performed subsequent to termination of this Contract shall not be construed as a renewal of this Contract.

- A. Automatic Renewal of Contract. On the Termination Date, this Contract shall automatically renew for a one (1) year period ("Renewal Period"), on the same terms and conditions contained herein, including, but not limited to, the rate to be paid by Center for Contractor's Services, unless: (1) no later than sixty (60) days before the Termination Date, a Party gives written notice to the other Party of the intent to terminate the Contract on the Termination Date; or (2) this Contract is terminated pursuant to Section 4(B) below. If this Contract is automatically renewed pursuant to this Section, Center shall send a written confirmation to Contractor within thirty (30) days of the originally scheduled Termination Date. This Contract can be renewed pursuant to this provision for a maximum of five (5) years from the original Commencement Date. For automatic renewal to occur, the process set forth in this Section must be followed each year until this Contract is terminated. Automatic renewal of this Contract for one (1) or more years does not guarantee renewal for any subsequent year. If either Party desires to modify any of the terms of this Contract during a Renewal Period, that Party shall send a written request for a meeting to discuss the proposed modification(s). Any modification to this Contract during the renewal process, or otherwise, shall be set forth in a written amendment signed by both Parties. No oral representation by the Parties or their representatives shall be effective to renew this Contract.
- Early Termination of Contract by Center. Center may terminate this Contract prior to the В. date set forth in this Section 4 should Center, DDS or the State of California determine that Contractor has failed to comply with any provision of this Contract, failed to comply with the written Authorization to Purchase Services, and/or failed to comply with any applicable Federal, State or local law or regulation, including, but not limited to, those which govern the provision of Services to persons with developmental disabilities. Should Center, DDS or the State of California determine that termination of this Contract is appropriate, Center shall provide Contractor with a written notice of termination describing the reason for termination ("Center's Notice of Termination"). This Contract shall be deemed terminated thirty (30) days following delivery of Center's Notice of Termination ("Termination Date"). Center's Notice of Termination shall be deemed delivered on the date that it is either mailed via certified mail, return receipt requested, or personally delivered to Contractor. Termination may occur without notice, or with less than thirty (30) days' notice, if Center determines that either: the results of any evaluation of Contractor's Service delivery warrant termination without notice or with notice of less than thirty (30) days, or Contractor's Service delivery contributes to lifethreatening dangers to, or has resulted in abuse of, a Consumer.
- C. Early Termination of Contract by Contractor. Should Contractor determine that termination of this Contract is appropriate, Contractor shall provide Center with a notice of termination describing the reason for termination ("Contractor's Notice of Termination"). This Contract shall be deemed terminated thirty (30) days following delivery of Contractor's Notice of Termination, unless Contractor specifies in its Notice of Termination that termination shall be effective at a later date ("Termination Date"). Contractor's Notice of Termination shall be deemed delivered on the date that it is either mailed via certified mail, return receipt requested, or personally delivered to Center.

- D. <u>Termination of Contract by Either Party Without Cause</u>. Notwithstanding Sections 4(A), 4(B) or 4(C) of this Contract, this Contract may be terminated by either Party without cause upon ninety (90) days written notice to the other Party, or as mutually agreed.
- E. No Payment for Services Performed After Termination Date. On and after the Termination Date, Contractor shall not conduct any further activities under this Contract and Center's obligation to pay Contractor pursuant to this Contract shall cease. Any expenses incurred by Contractor following the Termination Date will not be reimbursed pursuant to this Contract. If Contractor performed Services prior to the Termination Date that are reimbursable pursuant to the terms of this Contract, Contractor shall deliver a final claim form within ten (10) business days of the Termination Date. Center shall reimburse Contractor for those Services that were legitimately performed prior to the Termination Date.
- F. <u>Compliance With Laws Upon Termination</u>. In the event of termination, Center and Contractor shall comply with all applicable Federal, State and local laws and regulations, including, but not limited to, W&I Code Sections 4502, 4646, 4646.4, 4648, 4710 and 4741.
- Referral of Consumers. Center's case management staff may refer Consumers to Contractor, as it deems appropriate, through Contractor's designee. Contractor acknowledges and agrees that Center is not obligated to refer any particular number of Consumers to Contractor, or any Consumers at all, and that this Contract is not intended to, nor shall it constitute a guarantee or vested right to have any particular Consumer, or any number of Consumers referred, assigned, transferred or sent to Contractor for Services. Contractor further acknowledges and agrees that Center shall not be liable to Contractor, for any cause of action, in law or equity, including, but not limited to, breach of contract or breach of the implied covenant of good faith and fair dealing, if Center does not refer, assign, transfer or send any particular Consumer, or any number of Consumers to Contractor for Services. Contractor further acknowledges and agrees that it shall not interfere with or limit Center's right under the W&I Code and Title 17 to secure for any Consumer served by Contractor, additional and/or alternative services which Center has determined are appropriate.
- 6. Services. Contractor shall provide Services in accordance with all applicable Federal, State and local laws or regulations, including but not limited to, Title 17 as it relates to the appropriate service type, in accordance with the Program Design attached hereto and incorporated herein as Exhibit C, and in accordance with the terms and conditions of this Contract, including Exhibits and/or documents referenced in this Contract. In the event of a conflict between the terms of the Program Design and this Contract, the terms of this Contract shall govern. The level of service provided by Contractor shall, at a minimum, be consistent with Contractor's Program Design, any other program-related documentation relied upon by the Department as a basis for establishing rates of payment, and any applicable Federal, State and local laws or regulations.

7. <u>Contractor's Duties.</u>

A. <u>Authorization to Purchase Services Required</u>. Contractor may not initiate or provide any Services for Consumers until Center has issued a duly executed Authorization to Purchase Services.

B. <u>Special Incident Reporting Requirements.</u>

- 1) Contractor shall report any and all Special or Unusual Incidents pursuant to Section 54327 of Title 17, including, but not limited to:
 - The Consumer is missing and Contractor or long-term health care facility has filed a missing persons report with a law enforcement agency;
 - b) Reasonably suspected abuse/exploitation, including: physical, sexual, fiduciary, emotional/mental, or physical and/or chemical restraint;
 - c) Reasonably suspected neglect, including failure to: provide medical care for physical and mental health needs; prevent malnutrition or dehydration, protect from health and safety hazards, failure to assist in personal hygiene or the provision of food, clothing, or shelter, or exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of a dependent adult;
 - d) Serious injury or accident, including: lacerations requiring sutures or staples, puncture wounds requiring medical treatment beyond first aid, fractures, dislocations, bites that break the skin and require medical treatment beyond first aid, internal bleeding requiring treatment beyond first aid, any medication errors, medication reactions that require medical treatment beyond first aid, and burns that require medical treatment beyond first aid;
 - e) Any unplanned or unscheduled hospitalization due to the following conditions: respiratory illness, seizure-related, cardiac-related, internal infection, diabetes, including diabetes-related complications, wound/skin care, nutritional deficiencies, or involuntary psychiatric admission;
 - f) The death of any Consumer, regardless of cause and regardless of when or where it occurred; and
 - g) The victimization of a Consumer of the following crimes: robbery, aggravated assault, larceny, burglary, and rape/attempted rape, regardless of when or where such an incident occurred.
- Special Incident Reports shall be made to the appropriate law enforcement authorities and to Center, via telephone, electronic mail or facsimile, immediately upon discovery of the incident, and under no circumstances shall said reporting occur more than twenty-four (24) hours after an incident occurred, was discovered, or was suspected, whichever is earliest. Notification to the assigned Service Coordinator, the Officer of the Day, or the After Hours Response Team, as identified by the Special Projects Unit of Center, shall satisfy the initial reporting requirement.
- Thereafter, within forty-eight (48) hours after the alleged incident occurred, was discovered, or suspected, whichever is earliest, Contractor shall provide Center with a written report describing the alleged incident and Contractor's response thereto. Failure to report any such incident to the appropriate law enforcement

authorities and to Center, and/or failure to provide the required written report, shall constitute a distinct and separate ground for automatic termination of this Contract, notice of which shall be served personally or via certified mail, return receipt requested, to Contractor.

- 4) Written reports of incidents shall include all relevant information, including, but not limited to:
 - a) Contractor's name, address and telephone number:
 - b) Date, time and location of the incident;
 - Name(s) and date(s) of birth, and UCI Number(s) of each Consumer involved in the incident and the name, address and phone number of the Consumer's family member(s) or authorized representative(s);
 - d) The name, address and phone number of the Consumer's family member(s) or authorized representative(s) who were contacted and informed of the incident;
 - e) Description of the incident;
 - f) Description of the alleged perpetrator(s) of the incident, including, but not limited to, name, age, height, weight, address, phone number, occupation, and relationship to Consumer;
 - g) Treatment provided to Consumer, if any;
 - h) Identification of potential witnesses, including, but not limited to, name, address, telephone number and context of witnessing the incident:
 - Identity of all law enforcement, licensing, protective services and/or other agencies or individuals notified of the incident, or otherwise involved in the incident;
 - Action(s) taken by Contractor, law enforcement, licensing, protective services and/or other agencies or individuals in response to the incident; and
 - k) Dated signature of the person creating the written report on behalf of Contractor.
- 5) <u>Failure to Report</u>. Failure to report any of the foregoing incidents to the appropriate law enforcement authorities and to Center, and/or failure to provide the required written report, shall constitute a distinct and separate ground for automatic termination of this Contract, notice of which shall be served personally or via certified mail, return receipt requested, to Contractor.
- C. Compliance with IPP. Contractor shall follow IPP documentation requirements as set forth in Section 56720 of Title 17 and W&I Code Section 4648 and shall properly train all staff as necessary to ensure the adequacy of said documentation. All Services rendered by Contractor shall be in furtherance of the IPP. Contractor shall not render Services that are not called for in the IPP. Center shall notify Contractor of annual IPP meetings at least five (5) days in advance of all such meetings, unless the Consumer or their legally authorized representative asks that the Contractor not be at the meeting.

D. <u>Developing ISPs</u>. Contractor agrees to follow "person centered planning philosophies," as published by DDS, in developing ISPs for Consumers and/or to procure such training as is necessary to ensure adequate staff participation in person centered planning.

- E. <u>Use of Public or Generic Resources</u>. Regional centers are required to use generic services when available. Contractor understands and agrees that if a Consumer or Consumer's authorized representative chooses not to access available generic services (e.g. IHSS, Medi-Cal, public school, California Children's Service), Center will not be able to pay for the service. Contractor shall utilize, to the fullest extent feasible, those public resources which are available without additional cost to Contractor and which will enhance the quality of Services provided to those Consumers who can benefit from the use of such resources.
- F. <u>Grievance Reports / Complaints</u>. Contractor shall establish, adopt and periodically review a written Internal Grievance Procedure under which Consumers, or their authorized representatives or advocates may file complaints to address their grievances and by which Contractor shall resolve grievances pursuant to W&I Code Section 4705.
- G. <u>Abuse Reporting Training</u>. Contractor shall train all staff regarding legally mandated abuse reporting requirements prior to the employee's provision of Services to Consumers and annually thereafter.

H. Staff Background Checks.

- Contractor shall require all staff providing Services having contact with Consumers under this Contract to have cleared a fingerprint /background check that includes the Department of Justice prior to having any contact with Consumers, and annually thereafter, unless clearance is sought through the Department of Social Services or the TrustLine Registry, which includes automatic checks for subsequent arrests. Contractor shall provide Center, upon request, with proof of the fingerprint clearance.
- 2) Contractor shall require individuals to submit references from prior employers and/or volunteer organizations. Contractor shall verify the accuracy of these references and document the verification in the employee/volunteer personnel file.
- Contractor, within the scope of and direction of Contractor's agency exclusively, agrees to develop, retain, and implement employment policies and programs to encourage and promote Contractor's employee fitness during performance of service delivery tasks connected with the intended beneficiaries (Center's consumers) within Contractor's program design, California Code of Regulations Title 17 and Title 22 and Direct Support Professional requirements satisfying the principal purpose of "agreement" between Center and Contractor.
- 8. Payment for Services. The Parties fully understand and agree that payment under this Contract is dependent upon available Federal and/or State funding. Contractor expressly acknowledges that the State and/or Federal Government may, from time to time during the Term of this Contract, require changes to the rate of payment that Center pays Contractor. Accordingly, Contractor expressly acknowledges and agrees that adjustments to the rate of payment described herein may be made by Center. Center will notify Contractor, in writing, of any such adjustments

to the rate of payment and of the effective date of any adjustment. Contractor expressly understands and agrees that Contractor shall have no right to object to any such adjustments and that any such adjustments shall not give rise to any cause of action, in law or equity, against Center. In the event that Center is not allocated any funds for the Services referenced in this Contract, this Contract shall be null and void and of no further force and effect, in which event, Center shall have no obligation to pay any funds whatsoever to Contractor, or to furnish any other consideration under this Contract, and Contractor shall not be obligated to perform pursuant to this Contract. Payment to Contractor shall only be made according to the following terms:

A. <u>Reliance on Authorization to Purchase Services</u>. All payments shall be made in accordance with the Authorization to Purchase Services provided to Contractor by Center. Payments shall not be made based upon oral authorization to provide services.

B. Rate of Payment.

- 1) The rate paid to Contactor by Center shall be cost effective to the State of California.
- 2) Contractor shall not charge Center a rate for Services to Consumers that is more than Contractor would charge, or is charging, for any other purchase of the same or substantially similar service.
- Center shall pay Contractor at the rate described in Exhibit B which shall constitute the total amount of compensation for Contractor's performance of this Contract.
- Contractor also understands and agrees that the maximum amount described in Exhibit B is the highest total amount which can be paid by Center to Contractor under this Contract, unless otherwise agreed to in writing by the Parties. Contractor further understands and agrees that if the maximum amount described in Exhibit B is exceeded, this Contract is not valid unless and until it is approved by Center's Governing Board. Nothing in this Contract shall be deemed to guarantee that Contractor will receive the maximum amount of compensation provided for in Exhibit B, or any compensation at all, as Center cannot guarantee the amount of Services that Contractor will be asked to provide for Consumers.
- C. <u>Payment in Arrears</u>. Center shall pay Contractor in arrears for Services provided in the previous calendar month.
 - Claim Form. Contractor shall bill Center, on a monthly basis, for Services provided in the previous month by submitting to Center a completed and signed claim form in the format provided by Center, or electronically. Contractors who submit their claim forms electronically shall retain all supporting and required source documentation. All other contractors shall submit all supporting and required source documentation with their claim forms. The supporting and required source documentation shall include, at a minimum, the information required by Section 50604(d) of Title 17.
 - Certification. For each claim form submitted, Contractor shall certify under penalty of perjury:

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a) All services for which Contractor is seeking payment have been provided to Center consumers by Contractor; and

- b) All information submitted to Center along with the claim form is accurate and complete.
- 3) Time for Submittal of Claim Form. Claim forms, and supporting and required source documentation, if applicable, shall be submitted to Center on or before the tenth (10th) day of each month. Contractor understands that at the very latest, Contractor must submit a claim for reimbursement for all Services performed within ninety (90) days of the actual date of service. On each claim form, Contractor shall certify that all Services for which Contractor seeks reimbursement were performed within ninety (90) days of submittal of the claim form. Contractor further understands and agrees that it shall not be paid by Center for any Services that were performed more than ninety (90) days before submittal of a claim form for the Services.
- Date for Payment by Center. On or before the twenty-fifth (25th) of each month, Center shall pay Contractor according to the information provided in each claim form. Notwithstanding the foregoing, Center shall have no obligation to pay Contractor: if Contractor fails to provide supporting and required source documentation for each claim form submitted to Center on or before the 10th of the month, or fails to make such information available in the case of electronic billing; if Center disputes any item submitted by Contractor in conjunction with a claim form; or if the claim form is inconsistent with the Authorization to Purchase Services provided to Contractor by Center.

E. Limitations on Payment.

- Center's obligation to pay for Services under this Contract arises only when Contractor has provided the Services fully and satisfactorily in accordance with the terms of this Contract.
- Payments by Center to Contractor shall not be used to supplant the budget of any agency which has a legal responsibility to serve all members of the general public and is receiving public funds for providing those Services. Nor shall payments by Center to Contractor be used to supplement the rate of payment Contractor is receiving from any agency for Services provided to a Consumer.
- 3) No more than fifteen percent (15%) of Center funds shall be spent by Contractor on Administrative Costs. Funds spent on direct Services (costs immediately associated with Services to Consumers being offered by Contractor) shall not include any Administrative Costs. Administrative Costs, include, but are not limited to:
 - Salaries, wages and employee benefits for managerial personnel whose primary purpose is administrative management of the entity, including, but not limited to, directors and chief executive officers;
 - b) Salaries, wages and benefits of employees who perform administrative functions, including, but not limited to, payroll management, personnel functions, accounting, budgeting, and facility management;

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- c) Facility and occupancy costs, directly associated with administrative functions;
- d) Maintenance and repair;
- e) Data processing and computer support services;
- f) Contract and procurement activities, except those provided by a direct service employee;
- g) Training directly associated with administrative functions;
- h) Travel directly associated with administrative functions;
- i) Licenses directly associated with administrative functions;
- j) Taxes;
- k) Interest;
- Property insurance;
- Personal liability insurance directly associated with administrative functions;
- n) Depreciation; and
- General expenses, including, but not limited to, communication costs and supplies directly associated with administrative functions.
- F. Payment in full. In accordance with Section 54326(a)(12) of Title 17, Contractor shall accept payment by Center as payment in full for all materials, supplies, or Services provided by Contractor to Consumers. Contractor shall not bill Center, the Consumer, Consumer's parents, guardians, family, conservator, authorized representative, or any other person or agency, for a supplemental amount, regardless of the actual cost of providing the materials, supplies, or Services.
- G. <u>Additional Requirements for Federal Funds</u>. If Federal Government funds are involved, Contractor shall comply with all Federal rules, including, but not limited to, the applicable sections of the Code of Federal Regulations.

9. Record Preparation and Retention Obligation.

- A. Record Retention Requirement. Contractor shall prepare and retain all service and program financial, accounting, administrative and Consumer-related information, including, but not limited to, complete service records, records related to Contractor's rates, and all books, records, documents and other evidence related to and/or affecting performance of this Contract, the Services provided by Contractor, the billing or invoicing by Contractor, and Contractor's income and expenses ("Contractor's Records"), in accordance with Title 17, including, but not limited to, Section 50604(d) and (e), as applicable, ("Record Retention Requirement").
- B. Record Retention Period. The Record Retention Requirement shall apply for a period of no less than five (5) years following the date of the final payment for the State fiscal year in which Services were rendered by Contractor, provided however, that if an audit is in process, or an appeal of an audit is pending at the end of said timeframe, Contractor's

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records shall be retained until all audit exceptions have been resolved ("Record Retention Period"). Contractor shall retain all such records for the Record Retention Period in a separate and distinct location from any of Contractor's records for non-Center Consumers.

C. <u>Additional Requirements for Financial Records</u>. Contractor shall maintain all financial records by consistently using a single method of accounting. Financial records shall clearly reflect the nature and amounts of all costs and income. All transactions for each month shall be entered into the financial records within thirty (30) days after the end of that month.

10. Access to Contractor Records and Facilities.

- A. Access by Authorized Agencies. Throughout the Term of this Contract, and during the Record Retention Period, Contractor shall permit DDS, Center and any other authorized agency representative of the California Department of Health Services and the United States Department of Health and Human Services when Federal Government funds are involved in the payment for Services (collectively, "Authorized Agencies"), access to all of Contractor's Records, and any facilities belonging to, or used by Contractor pertaining to Services provided to persons with developmental disabilities ("Contractor's Facilities").
- B. <u>Scope of Right of Access</u>. All of Contractor's Records and Facilities shall be made immediately available to the Authorized Agencies for audit, review, examination, excerpt, reproduction, and/or making transcripts.
- C. <u>Time for Access</u>. While the Authorized Agencies will endeavor to give twenty-four (24) hours' notice prior to exercising their right of access, the rights of access described in this Section 10 shall not be limited by a requirement of prior notice. Access without prior notice shall, however, be limited to situations where the Authorized Agency determines that the purpose of the access would be thwarted if advance notice were given (i.e. in cases of suspected fraud, imminent destruction of records or similar circumstances). Contractor shall permit the Authorized Agencies to access Contractor's Records and Facilities at any time during Contractor's normal business hours.
- 11. Audits by Center. Center may audit Contractor's Records pursuant to Title 17, including, but not limited to, Section 50606, et seq. Should the results of any audit by the Center or any other Authorized Agency result in a finding that any or all of the payments made by Center to Contractor were in error or were otherwise improper or disallowed based upon the terms of this Contract, Center's contract with DDS, or as a result of any applicable Federal, State or local law or regulation, Contractor shall comply with the provisions of Title 17 relating to repayment and appeal of audit findings and/or recommendations. Should Contractor elect to appeal any audit findings and/or recommendations, Contractor shall utilize and be bound by Sections 50700 et seq. of Title 17. Contractor shall accept financial liability for any audit findings and/or recommendations disclosed by an audit and promptly repay amounts owed unless the audit findings are appealed and liquidation is stayed pursuant to Section 50705 of Title 17.
- **Audit or Review by Independent Accounting Firm**. Contractor shall contract with an independent accounting firm for an audit or review of Contractor's financial statements, subject to the following:

- A. When the amount received by Contractor from Center and/or any other regional center, during each state fiscal year, is more than or equal to Five Hundred Thousand Dollars (\$500,000), but less than Two Million Dollars (\$2,000,000), Contractor shall obtain an independent review report of its financial statements for the fiscal year that includes the last day of the most recent state fiscal year. Consistent with Subchapter 21 (commencing with Section 58800) of Title 17, this requirement shall also apply to work activity program providers receiving less than Five Hundred Thousand Dollars (\$500,000).
- B. When the amount received by Contractor from Center and/or any other regional center, during each state fiscal year, is equal to or more than Two Million Dollars (\$2,000,000), Contractor shall obtain an independent audit of its financial statements for the fiscal year that includes the last day of the most recent state fiscal year.
- C. Independent review of financial statements must be performed by an independent accounting firm and shall cover, at a minimum, all of the following:
 - 1) An inquiry into Contractor's accounting principles and practices and methods used in applying them;
 - 2) An inquiry into Contractor's procedures for recording, classifying, and summarizing transactions and accumulating information;
 - Analytical procedures designed to identify relationships or items that appear to be unusual;
 - An inquiry about budgetary actions taken at meetings of the board of directors or other comparable meetings;
 - An inquiry about whether the financial statements have been properly prepared in conformity with generally accepted accounting principles and whether any events subsequent to the date of the financial statements would have a material effect on the statements under review; and
 - 6) Working papers prepared in connection with a review of financial statements describing items covered as well as any unusual items, including their disposition.
- D. Independent review report shall cover, at a minimum, all of the following:
 - Certification that the review was performed in accordance with standards established by the American Institute of Certified Public Accountants;
 - 2) Certification that the statements are the representations of management;
 - 3) Certification that the review consisted of inquiries and analytical procedures that are lesser in scope than those of an audit; and
 - 4) Certification that the accountant is not aware of any material modifications that need to be made to the statements for them to be in conformity with generally accepted accounting principles.
- E. Contractor shall provide copies of the independent audit or independent review report and accompanying management letters to Center within thirty (30) days after completion of the audit or review. Center shall review and require resolution by Contractor of issues identified in the report that have an impact on Center services. Center shall take appropriate action, up to termination of vendorization, for lack of adequate resolution of

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issues. Center shall notify DDS of all qualified opinion reports, or reports noting significant issues that directly or indirectly impact Center services, within thirty (30) days after receipt, which notification shall include a plan for resolution of the issues.

- F. The requirements of this Section 12 do not apply to payments made using usual and customary rates, as defined by Title 17 for services provided by regional centers, or to State and local government agencies, the University of California, or California State University.
- 13. <u>Disclosure of Survey Results</u>. Contractor shall provide Center with information obtained from surveys, questionnaires or other Consumer satisfaction tools relevant to Center's Consumers within thirty (30) days of receiving the same. Contractor shall meet with Center, upon request, to discuss the results of said surveys, questionnaires or other Consumer satisfaction tools, and shall work cooperatively with Center to address any identified areas of deficiency.
- 14. <u>Notices</u>. Any and all notices or other correspondence required to be sent to the Parties shall be deemed delivered when personally delivered or mailed via certified mail, return receipt requested, as follows:

Center:

Executive Director

Valley Mountain Regional Center

P.O. Box 692290

Stockton, CA 95269-2290

Contractor:

Richard Herrera Kavere Services, Inc. 2027 W. March Ln. Ste. 3 Stockton, CA 95207

- 15. Compliance with Law. Contractor shall comply with all applicable Federal, State and local laws and regulations in providing Services, expressly including, but not limited to, Titles 17 and 22 of the California Code of Regulations, and the California Welfare and Institutions Code. Contractor expressly acknowledges the applicability of the foregoing, and affirms that it and its employees, agents and everyone acting on Contractor's behalf, have read and agree to abide by the same. Contractor shall comply with the Service Provider Accountability Regulations as set forth in Sections 50601 through 50612 of Title 17. Although this Contract cites to particular laws and regulations, Contractor's obligation to comply with all applicable Federal, State and local laws and regulations is not limited to the specific provisions cited herein. Nothing in this Contract shall be construed as excusing compliance with any existing or future laws or regulations.
- 16. Consumer Privacy & Confidentiality. The Parties shall abide by all applicable Federal, State and local laws and regulations concerning privacy and confidentiality of Consumer records, including, but not limited to, W&I Code Section 4514. The Parties further acknowledge, understand and agree to adhere to their responsibilities as "business associates" under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), as amended, and regulations promulgated there under, including, but not limited to, the Standards for Privacy of Individually Identifiable Health Information at Section 45 of the Code of Federal Regulations, Parts 160 and 164 ("Privacy Regulations"). Accordingly, the Parties shall use Consumer health information only as needed to complete their responsibilities under this Contract and shall not use or disclose Consumer health information for any other purpose. Further, the Parties shall implement and maintain adequate

administrative, technical and physical safeguards to prevent improper use or disclosure of such Consumer health information.

Compliance with Center Policy. Contractor agrees to comply with all Center policies and procedures as they pertain to Contractor's provision of Services to Center's Consumers, the administration of payments to Contractor, contracts, financial matters, record keeping and retention, and audits. All such policies and procedures are available for review by Contractor at Center's office.

18. <u>Non-Discrimination</u>.

- A. Provision of Services. Contractor shall not discriminate in the provision of Services on the basis of race, color, creed, national origin, religion, sex, age or condition of physical or mental disability, or any other protected class. Contractor shall comply with Title VII of the Civil Rights Act of 1964 (42 U.S.C. §2000d), as amended, rules and regulations promulgated pursuant thereto, and all Federal, State and local laws and regulations governing discrimination.
- B. <u>Employment</u>. Contractor shall not discriminate against any employee or applicant for employment, and shall take action to ensure that employees and applicants are treated equally without regard to their race, color, creed, national origin, religion, sex, age or condition of physical or mental disability, or any other protected class.
- 19. <u>Effect of Legal History</u>. People (including individuals, partnerships, group associations, corporations, institutions, or entities, and the officers, directors, owners, managing employees or agents thereof) with the following legal histories, within the previous ten (10) years, shall be ineligible to be a Contractor or Contractor's employee:
 - A. People convicted of the following crimes:
 - 1) Any felony or misdemeanor involving fraud or abuse in any government program;
 - 2) Any felony or misdemeanor related to neglect or abuse of an elder or dependent adult or child; or
 - Any felony or misdemeanor in connection with interference with, or obstruction of, any investigation into health care related fraud or abuse.
 - B. People found liable for fraud or abuse in any civil proceeding.
 - C. People that have entered into a settlement in lieu of conviction for fraud or abuse in any governmental program.
- 20. <u>Contractor Licensing</u>. Contractor affirms that it has obtained, and will maintain in good standing, all licenses and certificates required by all applicable Federal, State and local laws for the Services Contractor is providing. Contractor shall disclose, in writing, any past, present or pending revocation, denial or adverse action against any of Contractor's licenses or certificates within fifteen (15) days of receiving notice of such action.
- 21. Contractor's Affirmation Regarding Program-Related Documents. Contractor affirms that all fiscal and Services program-related documentation that has been provided to Center, and that will be provided to Center in the future is, and will be complete, accurate, supported by records and source documentation, prepared in accordance with Center's instruction, and available for inspection and audit by Center and DDS. Contractor affirms its understanding that payments

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made by Center to Contractor pursuant to this Contract will come from Federal and/or State funds, and any falsification or concealment of a material fact may be prosecuted under Federal and/or State laws.

- 22. Indemnification. Contractor agrees to indemnify, defend and hold harmless, Center, DDS and the State of California, its officers, agents and employees, from and against any and all claims, losses, expenses, damages, injuries, liability and causes of action, of any nature whatsoever (collectively, "Claims"), that in any way accrues or results to Contractor, Center, DDS or the State of California and/or any of their employees, agents, attorneys, successors, assigns, subcontractors, materialmen, laborers or any other person, firm or entity that may be injured or damaged by any act, omission or negligence of Contractor and/or any of its employees, officers, directors, agents, or any person acting on Contractor's behalf in the performance of this Contract. This indemnification provision extends to include any and all costs or expenses, including, but not limited to, attorney's fees and expert fees incurred by Center, DDS and the State of California as the result of any such Claims, and shall survive termination of this Contract. Contractor's obligation to indemnify, defend and hold harmless as described herein shall apply regardless of whether Contractor has acted negligently or intentionally.
- Insurance. Contractor shall procure and maintain, at its own expense, throughout the term of this Contract, a policy of personal liability insurance in the minimum amount of One Million Dollars (\$1,000,000), under which Contractor shall name Center as an additional insured. The "additional insured" portion of Contractor's insurance policy shall include the following language: "Such insurance as is afforded by the endorsement of the additional insured shall apply as primary insurance. Any other insurance maintained by Valley Mountain Regional Center, or its officers or employees, shall be in excess only, and shall not contribute to the insurance afforded by this endorsement." Contractor shall require its insurance company(ies) to notify Center of any renewal and/or cancellation of the insurance policy required by this Contract. Copies of Contractor's insurance policies and the required endorsements shall be provided to Center within five (5) calendar days after the insurance is obtained and after all renewals or cancellations of any policy. Failure by Contractor to maintain the insurance policy required by this Contract shall constitute grounds for immediate termination of this Contract.
- 24. No Agency or Employment Relationship. Nothing in this Contract shall be construed to create any type of agency or employment relationship between Center and Contractor. Contractor, its employees, agents, attorneys, successors, assigns, subcontractors, materialmen, laborers and any other person acting on Contractor's behalf shall act in an independent capacity, as an independent contractor, and not as an officer, employee or agent of Center, DDS or the State of California. Contractor, and all persons acting on Contractor's behalf, shall not hold themselves out as, nor claim to be, an officer, employee or agent of Center, DDS or the State of California as a result of this Contract, and shall not make any application, claim or demand for any right or privilege applicable to any officer, employee or agent of Center, DDS or the State of California, including, but not limited to, unemployment insurance, disability insurance, worker's compensation insurance, or retirement benefits.
- 25. No Assignments. This Contract, and the rights, duties and obligations described herein shall not be assigned. Notwithstanding the foregoing, Contractor shall be permitted to factor or assign its accounts receivable from Center, if, and only if, such factoring or assignment is required in order to obtain equipment financing, and if, and only if, such factoring or assignment is not otherwise

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prohibited by law. Any such factoring or assignment shall not be effective unless approved by Center, in writing, which approval shall not be unreasonably withheld.

- **No Subcontracts.** The Services for which Contractor is Vendored shall not be subcontracted to any other person or entity, except pursuant to prior written consent of Center, and any such subcontracting shall be in accordance with Title 17.
- Breach or Default by Contractor. In the event of Contractor's breach or default under this Contract, Center shall be permitted to either give Contractor notice of the breach or default and a reasonable opportunity to remedy the same, or terminate this Contract pursuant to Section 4(B) hereof. This Section 27 shall not prevent Contractor from pursuing any legal or appeal process set forth in Title 17, in which event this Contract shall remain in force until the legal or appeal process is completed. If Contractor suffers any strike, walk-out or work stoppage by its employees, and as a result of such condition, is unable to continue to provide Services required herein for a period of fifteen (15) days, Center shall be entitled to procure the Services that Contractor is unable to provide from another vendor, and Contractor shall not be compensated for any such substituted service. In such case, Center may, in its sole discretion, terminate this Contract and obtain a replacement for the Services for its Consumers.
- **Excuse of Performance**. Neither Party shall be deemed in default of any of the provisions of this Contract in the event that the Party's failure to perform is the result of an earthquake, flood or other act of God, fire, riot insurrection, commandeering of vehicles, material, equipment or facilities by the government, strike, labor dispute or work stoppage, or similar cause beyond the Party's control, which renders performance impossible, when evidence thereof is presented to the other Party.
- **Time of the Essence.** Time is of the essence in relation to each and every provision of this Contract.
- **30.** <u>Materiality of Each Provision</u>. Each and every provision, term and condition of this Contract is considered material to this Contract.
- Integration. This Contract contains the entire agreement between the Parties, and replaces any prior representations, agreements or understandings, oral or written, that may have existed between the Parties. The Parties agree that any modification or supplementation of this Contract shall be in writing, signed by the Parties' respective representatives, and must refer specifically to this Contract and the provision(s) modified or supplemented. No other modifications or supplements will be valid. The execution of any modification or supplementation of this Contract shall comply with the requirements of all applicable laws and regulations.
- 32. Governing Law. This Contract, and any other documents to which it refers, shall in all respects be interpreted, enforced and governed by the laws of the State of California and the United States of America. This Contract is specifically subject to restrictions, limitations and conditions enacted by the California Legislature, contained in the Annual Budget Act, and/or any contract between Center and DDS, and this Contract shall be modified by the Parties to the extent necessary to ensure compliance with the same.
- Mutual Drafting. This Contract shall be construed as a whole according to its fair meaning, and not strictly for or against any of the Parties. The Parties acknowledge that this Contract documents a negotiated agreement and it shall not be construed or interpreted in favor of either Party due to the fact that one of the Party's attorneys drafted this Contract.

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Severability. If any provision of this Contract is deemed invalid or unenforceable pursuant to the provisions set forth in Section 36, the unenforceability thereof shall not affect the remaining provisions of this Contract and the remaining provisions of this Contract shall remain in full force and effect.

- **Section Headings**. Section headings used in this Contract are for convenience only, are not part of the Contract, and shall not affect any of the terms hereof.
- Resolution of Disputes. Any and all disputes, controversies or claims arising out of or relating to this Contract shall be resolved pursuant to the grievance procedures set forth in Title 17, if applicable. If the grievance procedures set forth in Title 17 do not apply to a dispute, or after exhausting the applicable grievance procedures set forth in Title 17, all remaining disputes, controversies or claims shall be settled by a mutually agreed upon arbitrator in accordance with the rules of the American Arbitration Association. The arbitrator's decision may be entered as a judgment in any court having jurisdiction or may be appealed to the Superior Court of California in and for the County of San Joaquin within thirty (30) days of issuance.
- 37. Attorney's Fees and Costs. In the event of an appeal of an audit finding, hearing before the Office of Administrative Hearings, arbitration, or should either Party bring an action in law or equity, in which a Party incurs attorney's fees to enforce the terms of this Contract, the prevailing party thereto may recover reasonable attorney's fees and all costs incurred in connection therewith, including, but not limited to, fees for reasonably necessary expert witnesses.
- **38. Exclusive Benefit.** This Contract, and each and every provision hereof, is for the exclusive benefit of the Parties hereof and not for the benefit of any third party.
- **39.** <u>Counterparts.</u> This Contract may be executed in duplicate counterparts, each of which shall be deemed an original, but all of which shall together constitute one and the same instrument.
- **Delivery by Facsimile or Electronic Mail**. Duly executed signatures to this Contract may be delivered by facsimile or electronic mail, and signature pages delivered by such method shall be deemed equivalent to and of the same force and effect as original signature pages.
- 41. <u>Successors and Assigns</u>. This Contract is binding on the successors and assigns of the Parties.
- **Execution of Contract**. By signing this Contract, the Parties confirm that they have read this Contract, understand its contents, agree to its terms, have consulted with their respective attorneys, and are voluntarily entering into this Contract. The Parties warrant that the person signing on behalf of each Party is an authorized representative of that Party.

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Accepted and agreed to:		
	Valley Mountain Regional Center	
Dated:	 	
	By: Anthony (Tony) Anderson Its: Executive Director	
	Contractor Kavere Services, Inc.	
Dated:		
	By: Richard Herrera	

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EXHIBIT A SERVICES – HV0317/HV0318/HV0450 Stockton Children's Crisis Homes

 Contractor is vendored by Center pursuant to Title 17, Section 54356 as a DSS Licensed-Specialized Residential Facility (Habilitation) - Service Code 113.

"A regional center shall classify a vendor as a DSS Licensed-Specialized Residential Facility provider if the vendor operates a residential care facility licensed by the Department of Social Services (DSS) for individuals with developmental disabilities who require 24 hour care and supervision and whose needs cannot be appropriately met within the array of other community living options available. Primary services provided by a DSS Licensed-Specialized Residential Facility may include personal care and supervision services, homemaker, chore, attendant care, companion services, medication oversight (to the extent permitted under State law) and therapeutic social and recreational programming, provided in a home-like environment. Incidental services provided by a DSS Licensed-Specialized Residential Facility may include home health care, physical therapy, occupational therapy, speech therapy, medication administration, intermittent skilled nursing services, and/or transportation, as specified in the IPP. This vendor type provides 24 hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence, and the provision of supervision and direct care support to ensure the consumers' health, safety and well-being. Other individuals or agencies may also furnish care directly, or under arrangement with the DSS Licensed-Specialized Residential Facility, but the care provided by these other entities must supplement the care provided by the DSS Licensed-Specialized Residential Facility and does not supplant it. Regional Center monitoring of the DSS Licensed-Specialized Residential Facility shall be in accordance with the applicable state laws and licensing regulations, including Title 17, and the regional center admission agreement. Payment for services in a DSS Licensed-Specialized Residential Facility must be made pursuant to Title 17, Section 56919 (a), after the regional center obtains approval from the Department for payment of the prevailing rate or, pursuant to Welfare & Institutions Code, Section 4648 (a)(4), the regional center may contract for the provision of services and supports for a period of up to three years, subject to the availability of funds."

2. Additional Definitions:

- A. "Direct Care Staff" means staff who personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations.
- Contractor agrees to provide three licensed children's care homes with a total of eight (8) beds, specializing in crisis stabilization, diagnosis, and short-term treatment. This program shall be referred to as the Stockton Children's Crisis Homes (AKA: Transitional Services Program).
 - A. Bridgeton Home (HV0317) will be licensed and vendored for a total of three (3) beds.
 - B. Monique Home (HV0318) will be licensed and vendored for a total of two (2) beds.
 - C. Princeton Home (HV0450) will be licensed and vendored for a total of three (3) beds.
 - D. Contractor agrees to provide those services in facilities at locations approved by all parties to this Agreement.
- 4. Referrals. All referrals of children to the Stockton Children's Crisis Homes (AKA: Transitional Services Program) shall be made through the Stockton Children's Crisis Homes (AKA: Transitional Services Program) Admission/Discharge Committee only.

- A. The Stockton Children's Crisis Homes Admission/Discharge Committee shall be minimally comprised of representatives of the following organizations: Center, the placing Regional Center, and Contractor. Representatives from Stockton Unified School District, the receiving school district, and the State Department of Social Services may participate in Admission/Discharge Committee meetings in an advisory capacity; however, all discharge decisions must be made by consensus of the standing member organizations.
- B. The Stockton Children's Crisis Homes Admission/Discharge Committee shall meet weekly, via phone or in person, to discuss any pending referrals or discharges.
 - The Admission/Discharge Committee shall meet at times other than the regularly scheduled weekly meeting, as needed, in order to facilitate the provision of services for a consumer in crisis.
 - Center shall dedicate a full-time case management level employee to participate in Admission/Discharge Committee meetings and to coordinate case management functions with referring and placing regional centers.
 - Contractor is responsible for obtaining the written materials required by the Admission/Discharge Committee for consideration of all referrals.
- 5. <u>Staffing</u>. Staffing/services provided in addition to regular direct care staff, supervisory staff and professional staff shall include:
 - A. Contractor shall provide a qualified Social Worker on staff who possesses, at minimum, a Master's degree in social work, counseling, or family therapy. In the event of medical leave, unforeseen illness or termination of employment, social work services shall not be suspended for more than 45 days.
 - B. Contractor shall provide psychiatric consultation for a minimum of ten (10) hours per month, which includes a minimum of one visit to the facility each month.
- Contractor hereby warrants that all work will be performed in accordance with accepted
 professional practices and standards as well as the requirements of applicable federal, state,
 and local laws.
- 7. Contractor agrees that this facility shall be operated in accordance with Title 17, Division 2 of the California Code of Regulations concerning services for persons with developmental disabilities, Title 22, Division 6 of the California Code of Regulations concerning licensure of community care facilities, and Center's "Best Practice in Licensed Residential Services."
- 8. In addition, Contractor shall comply with Title 17, Section 56031 through 56034 regarding Welfare & Institutions Code Section 4695.2 Direct Care Staff Training.
- 9. The Assistant Director of Case Management Services/Resource Development of Center, hereinafter referred to as "Contract Liaison," shall be the party authorized and assigned to represent the interests of Center and to ensure that the terms and conditions of this Agreement are carried out.

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10. Contractor's Licensee(s)/Administrator(s) shall be the party authorized and assigned to represent the interests of Contractor and to ensure that the terms and conditions of this Contract are carried out.

- 11. Contractor agrees that its Administrator shall be in the facility providing supervision of direct care staff and the program of services no less than 20 hours per week as required by Center's Best Practice in Licensed Residential Services.
- 12. Contractor agrees that all doors used to enter/exit its licensed facility shall be equipped with alarms that signal movement in and out of the facility, and further that such alarms shall be operational at all times.
- 13. Contractor agrees that it shall submit written quarterly reports to the Center's case management staff for individual consumers reflecting progress toward the agreed upon Individual Program Plan/Individual Family Service Plan (IPP/IFSP) objectives.
- 14. Contractor shall ensure that its staff consults with Center's case management staff before making or implementing any changes in IPP/IFSP objectives or training plan.
- 15. Contractor agrees to adhere to the Zero Tolerance Policy for Consumer Abuse or Neglect attached hereto as Exhibit D.

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EXHIBIT B RATE OF PAYMENT – HV0317/HV0318/HV0450 Stockton Children's Crisis Homes

- 1. Contractor shall charge daily residential service fees to Placing Agencies as described below.
 - A. The rate to be paid by Center or any other agency responsible for placement of a child into Contractor's Stockton Children's Crisis Homes shall be \$28,486.13 per month (\$935.81 Per Day), inclusive of SSI.
 - B. Should Contractor accept a respite or short-term placement (less than a full month), the rate will be the daily rate set in the letter referenced in Section 1D below, \$935.81 per day.
 - C. It is agreed that the rate contained in Section 1A above for the Stockton Children's Crisis Homes approved by the Department of Developmental Services, reflects the amount included in the rate letter dated August 1, 2008 for the Stockton Crisis Homes, and that any other authorized rate shall be void if such authority is revoked or expired.
 - D. This rate shall constitute the total amount of compensation for Contractor's performance of this Contract.
- The maximum annual amounts which can be paid by Center to Contractor for the Stockton Children's Crisis Homes (AKA: Children's Transitional Services Program) under this Contract, unless otherwise agreed to in writing by the Parties are: \$988,996 for vendor #HV0317, \$659,331 for vendor #HV0318, \$988,996 for vendor #HV0450.
- Contractor attests that fiscal and program related documentation is complete, accurate to the best of Contractor's knowledge, supported by records and source documentation, prepared in accordance with instructions provided by the Department and subject to audit.
- 4. Both parties to this Contract have come to a full understanding and agreement of a specified method used to accumulate data contained in the Contractor's documentation. Contractor attests that it utilizes said specified methods.
- 5. Center has informed Contractor of the applicable and correct median rate for the services to be provided under this Contract.

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EXHIBIT A SERVICES - HV0413 Kavere Services - Pine Brook

 Contractor is vendored by Center pursuant to Title 17, Section 54356 as a DSS Licensed-Specialized Residential Facility (Habilitation) - Service Code 113.

"A regional center shall classify a vendor as a DSS Licensed-Specialized Residential Facility provider if the vendor operates a residential care facility licensed by the Department of Social Services (DSS) for individuals with developmental disabilities who require 24 hour care and supervision and whose needs cannot be appropriately met within the array of other community living options available. Primary services provided by a DSS Licensed-Specialized Residential Facility may include personal care and supervision services, homemaker, chore, attendant care, companion services, medication oversight (to the extent permitted under State law) and therapeutic social and recreational programming, provided in a home-like environment. Incidental services provided by a DSS Licensed-Specialized Residential Facility may include home health care, physical therapy, occupational therapy, speech therapy, medication administration, intermittent skilled nursing services, and/or transportation, as specified in the IPP. This vendor type provides 24 hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence, and the provision of supervision and direct care support to ensure the consumers' health, safety and well-being. Other individuals or agencies may also furnish care directly, or under arrangement with the DSS Licensed-Specialized Residential Facility, but the care provided by these other entities must supplement the care provided by the DSS Licensed-Specialized Residential Facility and does not supplant it. Regional Center monitoring of the DSS Licensed-Specialized Residential Facility shall be in accordance with the applicable state laws and licensing regulations, including Title 17, and the regional center admission agreement. Payment for services in a DSS Licensed-Specialized Residential Facility must be made pursuant to Title 17, Section 56919 (a), after the regional center obtains approval from the Department for payment of the prevailing rate or, pursuant to Welfare & Institutions Code, Section 4648 (a)(4), the regional center may contract for the provision of services and supports for a period of up to three years, subject to the availability of funds."

2. Additional Definitions:

- A. "Direct Care Staff" means staff who personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations.
- B. "Direct Care Staff" means staff that personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations, and who are involved in program preparation functions in accordance with the provisions of Title 17, Section 54302(a)(23).
- C. "Generic Agency" means any agency which has a legal responsibility to serve all members of the general public and which is receiving public funds for providing such services.
- D. "Natural Environments" means places and social contexts commonly used by individuals without disabilities.

E. "Person Centered Planning" means an approach to determining, planning for, and working toward the preferred future of a person with developmental disabilities and her or his family.

3. Specific Consumer Services.

- A. Contractor agrees to provide the Negotiated Rate Residential services in a facility located at 2650 Pine Brook Drive, Stockton, California 95212.
- B. Kavere Services Pine Brook will be vendored for a total of five (5) beds, one of which will be licensed for non-ambulatory consumers. The facility will have private rooms for each consumer.
- C. Kavere Services Pine Brook will be a step-down facility serving developmentally disabled male or female children between the ages of 12 and 17 being discharged from crisis homes.
- D. Contractor agrees that all doors used to enter/exit its licensed facility shall be equipped with alarms that signal movement in and out of the facility, and further that such alarms shall be operational at all times.
- E. Contractor agrees to provide services in accordance with Contractor's Program Design attached hereto as Exhibit C and incorporated herein by reference.
- F. Refusal to accept a referral is limited to individuals who are judged to be beyond the scope of the "target population" contained in the approved program design (Exhibit C).
- G. Contractor agrees to adhere to the Zero Tolerance Policy for Consumer Abuse or Neglect attached hereto as Exhibit D.
- H. Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- Contractor agrees that this facility shall be operated in accordance with Title 17, Division 2 of the California Code of Regulations concerning services for persons with developmental disabilities, Title 22, Division 6 of the California Code of Regulations concerning licensure of community care facilities, and Center's "Best Practice in Licensed Residential Services."
- J. Contractor under this agreement is obligated to the following service delivery model:
 - Facility Management Oversight- a "Facility Administrator" for Group Homes for Children certified by Community Care Licensing of no less than 20 hours weekly as required by Center's Best Practice in Licensed Residential Services, or more if needed. A full-time 40 hour per week "House Manager" to assist in the oversight of the facility operations and implementation of components of the specialized residential service.
 - 2) Staffing Ratios and Consumer Supervision- at a ratio to meet consumer supervision needs, 252 hours of additional weekly direct care staffing above the required 24-hour staff person; one (1) awake-night staff.
 - Consultant Services: The following consultants will be utilized by Contractor:
 Behavior Management Consultant (Psychologist or LCSW), or Behavior Analyst

Consultant (BCBA), but at minimum 16 hours of Consultant Services will be provided to each resident every six (6) months.

- K. Contractor acknowledges that Contractor does not obtain by this Contract a guarantee and/or a vested right to have any particular consumer(s) and/or any number of consumers assigned, transferred or sent to Contractor under this Contract other than the number(s) specified in Section 1 of this Contract. Further, Contractor shall not limit and/or interfere with Center's right under Title 17 regulations to secure for any consumer served by Contractor additional and/or alternative services which the consumer's Planning Team has determined as needed.
- L. Contractor is to provide appropriate personnel and equipment to perform the services contracted for herein.
 - Contractor agrees to follow IPP documentation requirements as stated in Title 17, California Code of Regulations, Sections 56022 and 56026, and to provide such training to its staff as needed to assure adequacy of documentation.
 - 2) Contractor agrees to follow person centered planning philosophies as published by DDS for consumers receiving services, and to provide and/or procure such training as needed to ensure adequate staff participation in person centered planning.
 - 3) Contractor agrees to notify consumers, service coordinators, care providers, and other significant persons of annual review staffings in advance. Center agrees to notify Contractor of annual or IPP meetings in advance.
 - 4) Contractor agrees that it shall submit written quarterly reports to the Center's case management staff for individual consumers reflecting progress toward the agreed upon Individual Program Plan/Individual Family Service Plan (IPP/IFSP) objectives.

4. <u>Authorization to Purchase Services Required.</u>

- A. Contractor may not initiate any Services for Consumers until it has received a duly executed Authorization to Purchase Services from Center. Center will not be responsible for any services performed without written authorization.
- B. Program Managers and the After-Hours Response team are the only Center staff who are designated to give verbal authorization for services or to provide additional services beyond the authorized hours.
- C. Verbal authorization must be followed up within 15 days from the initiation of the requested services by a formal letter of request by the Contractor in order to receive a duly executed Authorization to Purchase Services from the Center.
- D. Contractor must maintain separate records to support direct service billing for each consumer served and indirect or administrative billing performed during the course of providing services.

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5. Contractor Staff.

A. Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.

- B. Contractor shall contract directly with its staff and shall provide all staff necessary to perform the Services for each Consumer to whom Contractor has agreed to provide services.
- C. Contractor's staff shall be employees of Contractor. Contractor shall be solely responsible for procuring liability insurance for all staff, for payment of any and all applicable unemployment insurance, disability insurance, worker's compensation insurance, federal and state taxes, benefits, and any other required withholdings for all staff.
- D. Contractor shall comply with all applicable laws and regulations regarding the hiring, retention, training, licensure and certification of Direct Care Staff and personnel.
- E. Contractor certifies that all direct care staff providing services under this Contract hold necessary certification and/or licenses required by Title 17, California Code of Regulations and/or Title 22, California Code of Regulations or other pertinent State or Federal regulations.
 - 1) Contractor agrees that all direct care staff providing services under this Contract shall be currently certified to provide first aid, Cardiopulmonary Resuscitation, and any other emergency services required by law or regulation.
 - Contractor shall provide to all direct care staff providing services under this Contract continuing education training on the needs of developmentally disabled persons relevant to the accepted program design (Exhibit C) as per Title 17 Section 56038 et seq. Center may assist in such in-service training if requested to do so by Contractor. Contractor shall provide to Center proof of inservice training upon request.
- F. Contractor agrees that all staff or volunteers having contact with consumers under this Contract will have cleared a fingerprint/background check that includes the Department of Justice prior to employment and contact with consumers. Contractor will:
 - Contractor shall require all staff providing Services having contact with Consumers under this Contract to have cleared a fingerprint /background check that includes the Department of Justice prior to having any contact with Consumers, and annually thereafter, unless clearance is sought through the Department of Social Services or the TrustLine Registry, which includes automatic checks for subsequent arrests. Contractor shall provide Center, upon request, with proof of the fingerprint clearance.
 - 2) Contractor shall require individuals to submit references from prior employers and/or volunteer organizations. Contractor shall verify the accuracy of these references and document the verification in the employee/volunteer personnel file.
 - 3) Contractor, within the scope of and direction of Contractor's agency exclusively, agrees to develop, retain, and implement employment policies and programs to

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encourage and promote Contractor's employee fitness during performance of service delivery tasks connected with the intended beneficiaries (Center's consumers) within Contractor's program design, California Code of Regulations Title 17 and Title 22 and Direct Support Professional requirements satisfying the principal purpose of "agreement" between Center and Contractor.

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EXHIBIT B RATE OF PAYMENT – HV0413 Kavere Services – Pine Brook

- 1. Center shall pay Contractor at the following Negotiated Rate:
 - A. \$14,650.01 per consumer per month, inclusive of SSI.
 - B. Should Contractor accept a respite or short-term placement (less than a full month), the rate will be the monthly rate divided by 21.
 - C. This rate shall constitute the total amount of compensation for Contractor's performance of this Contract.
- 2. **\$830,000** is the maximum amount which can be paid by Center to Contractor under this Contract, unless otherwise agreed to in writing by the Parties.
- 3. Contractor attests that fiscal and program related documentation is complete, accurate to the best of Contractor's knowledge, supported by records and source documentation, prepared in accordance with instructions provided by the Department and subject to audit.
- 4. Both parties to this Contract have come to a full understanding and agreement of a specified method used to accumulate data contained in the Contractor's documentation. Contractor attests that it utilizes said specified methods.
- 5. Center has informed Contractor of the applicable and correct median rate for the services to be provided under this Contract.

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EXHIBIT A SERVICES – HV0473 Kavere Services – Pinetown Home

 Contractor is vendored by Center pursuant to Title 17, Section 54356 as a DSS Licensed-Specialized Residential Facility (Habilitation) - Service Code 113.

"A regional center shall classify a vendor as a DSS Licensed-Specialized Residential Facility provider if the vendor operates a residential care facility licensed by the Department of Social Services (DSS) for individuals with developmental disabilities who require 24 hour care and supervision and whose needs cannot be appropriately met within the array of other community living options available. Primary services provided by a DSS Licensed-Specialized Residential Facility may include personal care and supervision services, homemaker, chore, attendant care, companion services, medication oversight (to the extent permitted under State law) and therapeutic social and recreational programming, provided in a home-like environment. Incidental services provided by a DSS Licensed-Specialized Residential Facility may include home health care, physical therapy, occupational therapy, speech therapy, medication administration, intermittent skilled nursing services, and/or transportation, as specified in the IPP. This vendor type provides 24 hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence, and the provision of supervision and direct care support to ensure the consumers' health, safety and well-being. Other individuals or agencies may also furnish care directly, or under arrangement with the DSS Licensed-Specialized Residential Facility, but the care provided by these other entities must supplement the care provided by the DSS Licensed-Specialized Residential Facility and does not supplant it. Regional Center monitoring of the DSS Licensed-Specialized Residential Facility shall be in accordance with the applicable state laws and licensing regulations, including Title 17, and the regional center admission agreement. Payment for services in a DSS Licensed-Specialized Residential Facility must be made pursuant to Title 17, Section 56919 (a), after the regional center obtains approval from the Department for payment of the prevailing rate or, pursuant to Welfare & Institutions Code, Section 4648 (a)(4), the regional center may contract for the provision of services and supports for a period of up to three years, subject to the availability of funds."

2. Additional Definitions:

- A. "Direct Care Staff" means staff who personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations.
- B. "Direct Care Staff" means staff that personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations, and who are involved in program preparation functions in accordance with the provisions of Title 17, Section 54302(a)(23).
- C. "Generic Agency" means any agency which has a legal responsibility to serve all members of the general public and which is receiving public funds for providing such services.
- D. "Natural Environments" means places and social contexts commonly used by individuals without disabilities.

E. "Person Centered Planning" means an approach to determining, planning for, and working toward the preferred future of a person with developmental disabilities and her or his family.

3. Specific Consumer Services.

- A. Contractor agrees to provide the Negotiated Rate Children Residential services in a facility located at 2330 Pinetown St. Stockton, CA 95212.
- B. Pinetown Home will be vendored for a total of five (5) beds. The facility will have one (1) private room and two (2) shared rooms.
- C. Pinetown Home will be a step-down facility serving developmentally disabled male or female ambulatory children between the ages of 6 and 17, whom are at risk of developmental center placement or those needing temporary stabilization to address acute treatment needs stemming from chronic and persistent behavioral excesses including physical aggression, property destruction, resistance, self-injury, unacceptable social behavior, severe assault, stealing or AWOL tendencies.
- D. Contractor agrees to assist consumers to develop self-control strategies to reduce or eliminate barriers that prevent their accessibility to living in a less restrictive environment.
- E. Contractor's treatment model will include an adequate number of appropriate clinical professionals, including the required psychiatric consultant, and qualified direct service providers to support residents that are behaviorally challenged.
- F. Contractor agrees to provide services in accordance with Contractor's Program Design attached hereto as Exhibit C and incorporated herein by reference.
- G. Refusal to accept a referral is limited to individuals who are judged to be beyond the scope of the "target population" contained in the approved program design (Exhibit C).
- H. Contractor agrees to adhere to the Zero Tolerance Policy for Consumer Abuse or Neglect attached hereto as Exhibit D.
- Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- J. Contractor agrees that this facility shall be operated in accordance with Title 17, Division 2 of the California Code of Regulations concerning services for persons with developmental disabilities, Title 22, Division 6 of the California Code of Regulations concerning licensure of community care facilities, and Center's "Best Practice in Licensed Residential Services."
- K. Contractor under this agreement is obligated to the following service delivery model:
 - 1) Facility Management Oversight- a "Facility Administrator" for Group Homes for Children certified by Community Care Licensing of no less than 20 hours weekly as required by Center's Best Practice in Licensed Residential Services, or more if needed. A full-time 40 hour per week "House Manager" to assist in the oversight of the facility operations and implementation of components of the specialized residential service.

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2) Staffing Ratios and Consumer Supervision- at a ratio to meet consumer supervision needs, 252 hours of additional weekly direct care staffing above the required 24-hour staff person; two (2) awake-night staff.

- Consultant Services: The following consultants will be utilized by Contractor:
 Psychiatrist services will be provided at two (2) hours per resident, per month;
 Behavioral Consultant service will be provided by the University of Pacific at six (6) hours per resident, per month; Recreational Therapist services will be provided at two (2) hours per resident, per month.
- L. Contractor acknowledges that Contractor does not obtain by this Contract a guarantee and/or a vested right to have any particular consumer(s) and/or any number of consumers assigned, transferred or sent to Contractor under this Contract other than the number(s) specified in Section 1 of this Contract. Further, Contractor shall not limit and/or interfere with Center's right under Title 17 regulations to secure for any consumer served by Contractor additional and/or alternative services which the consumer's Planning Team has determined as needed.
- M. Contractor is to provide appropriate personnel and equipment to perform the services contracted for herein.
 - Contractor agrees to follow IPP documentation requirements as stated in Title 17, California Code of Regulations, Sections 56022 and 56026, and to provide such training to its staff as needed to assure adequacy of documentation.
 - 2) Contractor agrees to follow person centered planning philosophies as published by DDS for consumers receiving services, and to provide and/or procure such training as needed to ensure adequate staff participation in person centered planning.
 - 3) Contractor agrees to notify consumers, service coordinators, care providers, and other significant persons of annual review staffings in advance. Center agrees to notify Contractor of annual or IPP meetings in advance.
 - 4) Contractor agrees that it shall submit written quarterly reports to the Center's case management staff for individual consumers reflecting progress toward the agreed upon Individual Program Plan/Individual Family Service Plan (IPP/IFSP) objectives.

4. <u>Authorization to Purchase Services Required</u>.

- A. Contractor may not initiate any Services for Consumers until it has received a duly executed Authorization to Purchase Services from Center. Center will not be responsible for any services performed without written authorization.
- B. Program Managers and the After-Hours Response team are the only Center staff who are designated to give verbal authorization for services or to provide additional services beyond the authorized hours.
- C. Verbal authorization must be followed up within 15 days from the initiation of the requested services by a formal letter of request by the Contractor in order to receive a duly executed Authorization to Purchase Services from the Center.

D. Contractor must maintain separate records to support direct service billing for each consumer served and indirect or administrative billing performed during the course of providing services.

5. Contractor Staff.

- A. Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- B. Contractor shall contract directly with its staff and shall provide all staff necessary to perform the Services for each Consumer to whom Contractor has agreed to provide services.
- C. Contractor's staff shall be employees of Contractor. Contractor shall be solely responsible for procuring liability insurance for all staff, for payment of any and all applicable unemployment insurance, disability insurance, worker's compensation insurance, federal and state taxes, benefits, and any other required withholdings for all staff.
- D. Contractor shall comply with all applicable laws and regulations regarding the hiring, retention, training, licensure and certification of Direct Care Staff and personnel.
- E. Contractor certifies that all direct care staff providing services under this Contract hold necessary certification and/or licenses required by Title 17, California Code of Regulations and/or Title 22, California Code of Regulations or other pertinent State or Federal regulations.
 - 1) Contractor agrees that all direct care staff providing services under this Contract shall be currently certified to provide first aid, Cardiopulmonary Resuscitation, and any other emergency services required by law or regulation.
 - Contractor shall provide to all direct care staff providing services under this Contract continuing education training on the needs of developmentally disabled persons relevant to the accepted program design (Exhibit C) as per Title 17 Section 56038 et seq. Center may assist in such in-service training if requested to do so by Contractor. Contractor shall provide to Center proof of inservice training upon request.
- F. Contractor agrees that all staff or volunteers having contact with consumers under this Contract will have cleared a fingerprint/background check that includes the Department of Justice prior to employment and contact with consumers. Contractor will:
 - Contractor shall require all staff providing Services having contact with Consumers under this Contract to have cleared a fingerprint /background check that includes the Department of Justice prior to having any contact with Consumers, and annually thereafter, unless clearance is sought through the Department of Social Services or the TrustLine Registry, which includes automatic checks for subsequent arrests. Contractor shall provide Center, upon request, with proof of the fingerprint clearance.
 - Contractor shall require individuals to submit references from prior employers and/or volunteer organizations. Contractor shall verify the accuracy of these

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references and document the verification in the employee/volunteer personnel file.

Contractor, within the scope of and direction of Contractor's agency exclusively, agrees to develop, retain, and implement employment policies and programs to encourage and promote Contractor's employee fitness during performance of service delivery tasks connected with the intended beneficiaries (Center's consumers) within Contractor's program design, California Code of Regulations Title 17 and Title 22 and Direct Support Professional requirements satisfying the principal purpose of "agreement" between Center and Contractor.

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EXHIBIT B RATE OF PAYMENT – HV0473 Kavere Services – Pinetown Home

- 1. Center shall pay Contractor at the following Negotiated Rate:
 - A. \$14,650.00 per consumer per month, inclusive of SSI.
 - B. Center will pay the difference between \$14,650.00 and the current SSI amount. This amount is referred to as the "Rate Supplement."
 - C. Should Contractor accept a respite or short-term placement (less than a full month), the rate will be the monthly rate divided by 21.
 - D. This rate shall constitute the total amount of compensation for Contractor's performance of this Contract.
- 2. **\$817,418.00** is the maximum amount which can be paid by Center to Contractor under this Contract, unless otherwise agreed to in writing by the Parties.
- 3. Contractor attests that fiscal and program related documentation is complete, accurate to the best of Contractor's knowledge, supported by records and source documentation, prepared in accordance with instructions provided by the Department and subject to audit.
- 4. Both parties to this Contract have come to a full understanding and agreement of a specified method used to accumulate data contained in the Contractor's documentation. Contractor attests that it utilizes said specified methods.
- 5. Center has informed Contractor of the applicable and correct median rate for the services to be provided under this Contract.

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EXHIBIT A SERVICES – PV1784 "Patch" Services

1. Contractor is vendored by Center pursuant to Title 17, Section 54356 to provide "Supplemental Residential Program Support - Service Code: 109. Service Description: "A regional center shall classify a vendor as a Supplemental Residential Program Support provider if the vendor provides, or obtains, time limited, supplemental staffing in excess of the amount required by regulation. Supplemental Residential Program Support is designed to implement an objective in the consumer's IPP and allow the consumer to remain in their current residential environment. Supplemental Residential Program Support services include, but are not limited to: assistance and training in skills for activities of daily living and in socially appropriate skills to replace (and serve the same function/purpose as) challenging behavior."

2. Additional Definitions.

- A. "Direct Care Staff" means staff that personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations, and who are involved in program preparation functions in accordance with the provisions of Title 17, Section 54302(a)(23).
- B. "Generic Agency" means any agency which has a legal responsibility to serve all members of the general public and which is receiving public funds for providing such services.
- C. "Natural Environments" means places and social contexts commonly used by individuals without disabilities.
- D. "Person Centered Planning" means an approach to determining, planning for, and working toward the preferred future of a person with developmental disabilities and her or his family.

3. Specific Consumer Services.

- A. Contractor agrees to provide service at the facility located on 2650 Pine Brook Dr., Stockton, CA 95212
- B. Contractor acknowledges that Contractor does not obtain by this Contract a guarantee and/or a vested right to have any particular consumer(s) and/or any number of consumers assigned, transferred or sent to Contractor under this Contract other than the number(s) specified in Section 1 of this Contract. Further, Contractor shall not limit and/or interfere with Center's right under Title 17 regulations to secure for any consumer served by Contractor additional and/or alternative services which the consumer's Planning Team has determined as needed.
- C. Center's case management staff shall initiate referral of consumers to Contractor's program of services through the Program Director or designated staff person. No services may be initiated by Contractor until it has received a duly executed Authorization to Purchase Services from Center or a signed letter from a Center manager authorizing the purchase of services.

- D. Contractor is to provide appropriate personnel and equipment to perform the services contracted for herein.
 - Contractor agrees to follow IPP documentation requirements as stated in Title 17, California Code of Regulations, Section 56720 and to provide such training to its staff as needed to assure adequacy of documentation.
 - Contractor agrees to follow person centered planning philosophies as published by DDS for consumers receiving services, and to provide and/or procure such training as needed to ensure adequate staff participation in person centered planning.
 - 3) Contractor agrees to notify consumers, service coordinators, care providers, and other significant persons of annual review staffings in advance. Center agrees to notify Contractor of annual or IPP meetings in advance.
- E. Contractor agrees to adhere to the Zero Tolerance Policy for Consumer Abuse or Neglect attached hereto as Exhibit D.

4. <u>Authorization to Purchase Services Required.</u>

- A. Contractor may not initiate any Services for Consumers until it has received a duly executed Authorization to Purchase Services from Center. Center will not be responsible for any services performed without written authorization.
- B. Program Managers and the After-Hours Response team are the only Center staff who are designated to give verbal authorization for services or to provide additional services beyond the authorized hours.
- C. Verbal authorization must be followed up within 15 days from the initiation of the requested services by a formal letter of request by the Contractor in order to receive a duly executed Authorization to Purchase Services from the Center.
- D. Contractor must maintain separate records to support direct service billing for each consumer served and indirect or administrative billing performed during the course of providing services.

5. Contractor Staff.

- A. Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- B. Contractor shall contract directly with its staff and shall provide all staff necessary to perform the Services for each Consumer to whom Contractor has agreed to provide services.
- C. Contractor's staff shall be employees of Contractor. Contractor shall be solely responsible for procuring liability insurance for all staff, for payment of any and all applicable unemployment insurance, disability insurance, worker's compensation insurance, federal and state taxes, benefits, and any other required withholdings for all staff.
- D. Contractor shall comply with all applicable laws and regulations regarding the hiring, retention, training, licensure and certification of Direct Care Staff and personnel.

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E. Contractor certifies that all direct care staff providing services under this Contract hold necessary certification and/or licenses required by Title 17, California Code of Regulations and/or Title 22, California Code of Regulations or other pertinent State or Federal regulations.

- Contractor agrees that all direct care staff providing services under this Contract shall be currently certified to provide first aid, Cardiopulmonary Resuscitation, and any other emergency services required by law or regulation.
- Contractor shall provide to all direct care staff providing services under this Contract a minimum of five (5) hours per year in-service training on the needs of developmentally disabled persons relevant to the accepted program design (Exhibit C). Center may assist in such in-service training if requested to do so by Contractor. Contractor shall provide to Center proof of in-service training upon request.
- F. Contractor agrees that all staff or volunteers having contact with consumers under this Contract will have cleared a fingerprint/background check that includes the Department of Justice prior to employment and contact with consumers. The Contractor will:
 - 1) Contractor shall require all staff providing Services having contact with Consumers under this Contract to have cleared a fingerprint /background check that includes the Department of Justice prior to having any contact with Consumers, and annually thereafter, unless clearance is sought through the Department of Social Services or the TrustLine Registry, which includes automatic checks for subsequent arrests. Contractor shall provide Center, upon request, with proof of the fingerprint clearance.
 - 2) Contractor shall require individuals to submit references from prior employers and/or volunteer organizations. Contractor shall verify the accuracy of these references and document the verification in the employee/volunteer personnel file.
 - Contractor, within the scope of and direction of Contractor's agency exclusively, agrees to develop, retain, and implement employment policies and programs to encourage and promote Contractor's employee fitness during performance of service delivery tasks connected with the intended beneficiaries (Center's consumers) within Contractor's program design, California Code of Regulations Title 17 and Title 22 and Direct Support Professional requirements satisfying the principal purpose of "agreement" between Center and Contractor.

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EXHIBIT B RATE OF PAYMENT – PV1784 "Patch" Services

- 1. Center shall pay Contractor at the following rate:
 - A. \$11.29 per hour.
 - B. This rate shall constitute the total amount of compensation for Contractor's performance of this Contract.
- 2. <u>\$40,000</u> is the maximum amount which can be paid by Center to Contractor under this Contract, unless otherwise agreed to in writing by the Parties.
- 3. Contractor attests that fiscal and program related documentation is complete, accurate to the best of Contractor's knowledge, supported by records and source documentation, prepared in accordance with instructions provided by the Department and subject to audit.
- 4. Both parties to this Contract have come to a full understanding and agreement of a specified method used to accumulate data contained in the Contractor's documentation. Contractor attests that it utilizes said specified methods.
- 5. Center has informed Contractor of the applicable and correct median rate for the services to be provided under this Contract.

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EXHIBIT A SERVICES – HV0499 Kavere Services – Pacific Lifeskills

6. Contractor is vendored by Center pursuant to Title 17, Section 54356 as a DSS Licensed-Specialized Residential Facility (Habilitation) - Service Code 113.

"A regional center shall classify a vendor as a DSS Licensed-Specialized Residential Facility provider if the vendor operates a residential care facility licensed by the Department of Social Services (DSS) for individuals with developmental disabilities who require 24 hour care and supervision and whose needs cannot be appropriately met within the array of other community living options available. Primary services provided by a DSS Licensed-Specialized Residential Facility may include personal care and supervision services, homemaker, chore, attendant care, companion services, medication oversight (to the extent permitted under State law) and therapeutic social and recreational programming, provided in a home-like environment. Incidental services provided by a DSS Licensed-Specialized Residential Facility may include home health care, physical therapy, occupational therapy, speech therapy, medication administration, intermittent skilled nursing services, and/or transportation, as specified in the IPP. This vendor type provides 24 hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence, and the provision of supervision and direct care support to ensure the consumers' health, safety and well-being. Other individuals or agencies may also furnish care directly, or under arrangement with the DSS Licensed-Specialized Residential Facility, but the care provided by these other entities must supplement the care provided by the DSS Licensed-Specialized Residential Facility and does not supplant it. Regional Center monitoring of the DSS Licensed-Specialized Residential Facility shall be in accordance with the applicable state laws and licensing regulations, including Title 17, and the regional center admission agreement. Payment for services in a DSS Licensed-Specialized Residential Facility must be made pursuant to Title 17, Section 56919 (a), after the regional center obtains approval from the Department for payment of the prevailing rate or, pursuant to Welfare & Institutions Code, Section 4648 (a) (4), the regional center may contract for the provision of services and supports for a period of up to three years, subject to the availability of funds."

7. <u>Additional Definitions</u>.

- A. "Direct Care Staff" means staff that personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations, and who are involved in program preparation functions in accordance with the provisions of Title 17, Section 54302(a) (23).
- B. "Generic Agency" means any agency which has a legal responsibility to serve all members of the general public and which is receiving public funds for providing such services.
- C. "Natural Environments" means places and social contexts commonly used by individuals without disabilities.
- D. "Person Centered Planning" means an approach to determining, planning for, and working toward the preferred future of a person with developmental disabilities and her or his family.

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3. Specific Consumer Services.

- A. Contractor agrees to provide Specialized Adult Residential Facility services in a facility located at <u>3716 Jagger Ln Stockton CA 95242.</u>
- B. Pacific Lifeskills will be vendored for a total of five (5) beds; all bedrooms will be private.
- C. Contractor agrees to provide services to ambulatory consumers that would benefit from structured residential services that will incorporate motivational strategies intended to foster independence and self-reliance and may not have complex medical issues or forensic backgrounds.
- D. Contractor agrees to encourage active participation in community activities, involvement in educational services, and will assist consumers with accessing recreational and social activities.
- E. Contractor agrees to provide services in accordance with Contractor's Program Design attached hereto as Exhibit C and incorporated herein by reference.
- F. <u>Consultant services to be provided include:</u>

Behaviorist Support services:

University of Pacific BCBA Intern support= 2 hours per day/ 5 days per week for face to face group curriculum instruction (10 hours weekly)

University of Pacific Intern Support = 10 hours weekly (in addition to the group curriculum noted above) to include: Intern implemented individual assessments and intervention, recommendations related to barriers encountered during ILS skill acquisition.

UOP School of Psychology director of Behavior Services will provide 5 hours of weekly BCBA Intern oversight/ support

Total hours per week = 25

- G. Contractor agrees to provide a motivational/ recreational leisure coach 20 hours monthly.
- H. Refusal to accept a referral is limited to individuals who are judged to be beyond the scope of the "target population" contained in the approved program design (Exhibit C).
- Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- J. Contractor agrees that this facility shall be operated in accordance with Title 17, Division 2 of the California Code of Regulations concerning services for persons with developmental disabilities, Title 22, Division 6 of the California Code of Regulations

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concerning licensure of community care facilities, and Center's "Best Practice in Licensed Residential Services."

- K. Contractor agrees that its Administrator shall be in the facility providing supervision of direct care staff and the program of services no less than 20 hours per week as required by Center's Best Practice in Licensed Residential Services.
- L. Contractor agrees to adhere to the Zero Tolerance Policy for Consumer Abuse or Neglect attached hereto as Exhibit D.
- M. Contractor acknowledges that Contractor does not obtain by this Contract a guarantee and/or a vested right to have any particular consumer(s) and/or any number of consumers assigned, transferred or sent to Contractor under this Contract other than the number(s) specified in Section 1 of this Contract. Further, Contractor shall not limit and/or interfere with Center's right under Title 17 regulations to secure for any consumer served by Contractor additional and/or alternative services which the consumer's Planning Team has determined as needed.
- N. Contractor is to provide appropriate personnel and equipment to perform the services contracted for herein.
 - Contractor agrees to follow IPP documentation requirements as stated in Title 17, California Code of Regulations, Sections 56022 and 56026, and to provide such training to its staff as needed to assure adequacy of documentation.
 - 2) Contractor agrees to follow person centered planning philosophies as published by DDS for consumers receiving services, and to provide and/or procure such training as needed to ensure adequate staff participation in person centered planning.
 - 3) Contractor agrees to notify consumers, service coordinators, care providers, and other significant persons of annual review staffing in advance. Center agrees to notify Contractor of annual or IPP meetings in advance.
 - 4) Contractor agrees that it shall submit written quarterly reports to the Center's case management staff for individual consumers reflecting progress toward the agreed upon Individual Program Plan/Individual Family Service Plan (IPP/IFSP) objectives.
 - 5) Contractor agrees to provide no less than 16 consultation hours per consumer, every six months in accordance with Title 17 Section 5004 (f).

4. <u>Authorization to Purchase Services Required.</u>

- A. Contractor may not initiate any Services for Consumers until it has received a duly executed Authorization to Purchase Services from Center. Center will not be responsible for any services performed without written authorization.
- B. Program Managers and the After-Hours Response team are the only Center staff who are designated to give verbal authorization for services or to provide additional services beyond the authorized hours.

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C. Verbal authorization must be followed up within 15 days from the initiation of the requested services by a formal letter of request by the Contractor in order to receive a duly executed Authorization to Purchase Services from the Center.

D. Contractor must maintain separate records to support direct service billing for each consumer served and indirect or administrative billing performed during the course of providing services.

Contractor Staff.

- A. Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- B. Contractor shall contract directly with its staff and shall provide all staff necessary to perform the Services for each Consumer to whom Contractor has agreed to provide services.
- Contractor's staff shall be employees of Contractor. Contractor shall be solely responsible for procuring liability insurance for all staff, for payment of any and all applicable unemployment insurance, disability insurance, worker's compensation insurance, federal and state taxes, benefits, and any other required withholdings for all staff.
- D. Contractor shall comply with all applicable laws and regulations regarding the hiring, retention, training, licensure and certification of Direct Care Staff and personnel.
- E. Contractor certifies that all direct care staff providing services under this Contract hold necessary certification and/or licenses required by Title 17, California Code of Regulations and/or Title 22, California Code of Regulations or other pertinent State or Federal regulations.
 - Contractor agrees that all direct care staff providing services under this Contract shall be currently certified to provide first aid, Cardiopulmonary Resuscitation, and any other emergency services required by law or regulation.
 - Contractor shall provide to all direct care staff providing services under this Contract continuing education training on the needs of developmentally disabled persons relevant to the accepted program design (Exhibit C) as per Title 17 Section 56038 et seq. Center may assist in such in-service training if requested to do so by Contractor. Contractor shall provide to Center proof of inservice training upon request.
- F. Contractor agrees that all staff or volunteers having contact with consumers under this Contract will have cleared a fingerprint/background check that includes the Department of Justice prior to employment and contact with consumers. The Contractor will:
 - Contractor shall require all staff providing Services having contact with Consumers under this Contract to have cleared a fingerprint /background check that includes the Department of Justice prior to having any contact with Consumers, and annually thereafter, unless clearance is sought through the Department of Social Services or the Trust Line Registry, which includes automatic checks for subsequent arrests. Contractor shall provide Center, upon request, with proof of the fingerprint clearance.

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2) Contractor shall require individuals to submit references from prior employers and/or volunteer organizations. Contractor shall verify the accuracy of these references and document the verification in the employee/volunteer personnel file.

Contractor, within the scope of and direction of Contractor's agency exclusively, agrees to develop, retain, and implement employment policies and programs to encourage and promote Contractor's employee fitness during performance of service delivery tasks connected with the intended beneficiaries (Center's consumers) within Contractor's program design, California Code of Regulations Title 17 and Title 22 and Direct Support Professional requirements satisfying the principal purpose of "agreement" between Center and Contractor.

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EXHIBIT B RATE OF PAYMENT – HV0499

- 6. Center shall pay Contractor at the following Negotiated rate:
 - A. \$17,500 per consumer per month, inclusive of SSI.
 - B. This rate shall constitute the total amount of compensation for Contractor's performance of this Contract.
- 7. **\$1,050,000.00** is the maximum amount which can be paid by Center to Contractor under this Contract, unless otherwise agreed to in writing by the Parties.
- 8. Contractor attests that fiscal and program related documentation is complete, accurate to the best of Contractor's knowledge, supported by records and source documentation, prepared in accordance with instructions provided by the Department and subject to audit.
- 9. Both parties to this Contract have come to a full understanding and agreement of a specified method used to accumulate data contained in the Contractor's documentation. Contractor attests that it utilizes said specified methods.
- 10. Center has informed Contractor of the applicable and correct median rate for the services to be provided under this Contract.

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EXHIBIT D

Zero Tolerance Policy for Consumer Abuse or Neglect

1.0 STATEMENT OF PURPOSE

Valley Mountain Regional Center (VMRC) has no tolerance for consumer abuse or neglect. Research studies document that individuals with developmental disabilities have a significantly higher risk of becoming the victims of abuse, neglect, or exploitation as compared to the non- disabled population. In an effort to ensure the health, safety, and security of VMRC consumers, our agency is committed to a "Zero Tolerance" standard for consumer abuse and neglect.

2.0 DEFINITIONS

Abuse includes, but is not limited to, physical abuse, neglect, financial abuse, abandonment, isolation, abduction, or other treatment which results in physical harm, pain or emotional/mental suffering, or deprivation, by a person providing care and supervision, of goods and services which are necessary to avoid physical harm or emotional/mental suffering further defined as follows:

- Physical Abuse: Any act which results in non-accidental injury. The use or attempt to use force on the person of another, unreasonable physical constraint, prolonged or continual deprivation of food and water, chemical restraint, or psychotropic medication without medical authorization used for punishment.
- Sexual Abuse: Any non-consenting sexual act or behavior.
- Financial Abuse: The illegal or unethical exploitation and/or use of a consumer's funds, property, or other assets.
- Neglect: The negligent failure of a person(s) having care or custody of a consumer to
 exercise a reasonable degree of care including, but not limited to, a failure to assist in
 personal hygiene and the provision of food, clothing, and shelter, or failure to provide
 medical care or protect the client from health and safety hazards including a medical
 diagnosis of failure to thrive.
- Abandonment: The desertion of a consumer by someone who is a caregiver or has custody of the consumer under circumstances in which a reasonable person would continue to provide care and custody.
- Abduction: The removal, without the consent of the consumer/conservator, of a consumer/conservatee to another state.
- Isolation: The intentional preventing of a consumer from receiving mail, telephone calls or visitors when contrary to the expressed wishes of the consumer.
- Emotional Abuse/Mental Suffering: Fear, agitation, confusion, severe depression or other forms of emotional distress that is brought about by deprivation, threats, harassment, or other forms of intimidating behavior.

3.0 PRINCIPALS, GUIDELINES

VMRC and all of their service providers shall ensure employees are fully informed of VMRC's Zero Tolerance Policy on Consumer Abuse and Neglect.

Employees are to be fully informed of the policy upon hire and annually thereafter. Each employee must be knowledgeable of

- 1) their responsibility to protect consumers from abuse and neglect, and
- 2) the signs of abuse and neglect, and
- 3) the process for reporting suspected abuse or neglect, and
- 4) the consequences of failing to follow the law and enforcing this policy.

"Reasonable suspicion" is the standard for reporting abuse and neglect. All VMRC staff who are mandated reporters pursuant to the California Penal Code, and all employees of service providers and long-term care facilities who are mandated reporters will strictly comply with the reporting laws at all times. A mandated reporter <u>must</u> (unless exempt under law) report all consumer abuse to the applicable governmental authorities immediately or as soon as practicable after his or her discovery or reasonable belief that consumer abuse has occurred.

Consumer abuse committed by VMRC employees or employees of service providers or long-term care facilities will not be tolerated. All such abuse or allegations of such abuse will be thoroughly investigated. Any VMRC employee found to have engaged in abuse against a consumer will be subject to severe discipline, up to and including termination. Any abuse found to have been committed by a service provider or long-term care facility employee will be referred to the appropriate authorities and the service provider may also be subject to sanctions up to and including devendorization which equates to removal from the list of those authorized to provide services for any and all regional center consumers.

REPORTING PROCEDURES

Suspected abuse must be reported immediately by calling the appropriate 24-hour hotline and followed by a written report within 2 days of receiving the information concerning the incident.

If you suspect that a child is being abused, contact Child Protective Services:

•	San Joaquin County	(209)468-1333
•	Stanislaus County	(800)558-3665
•	Amador County	(209)223-6550 or (209)223-1075 (After Hours)
•	Calaveras County	(209)754-6452 or (209)754-6500 (After Hours)
•	Tuolumne County	(209)533-5717 or (209)533-4357 (After Hours)

If you suspect that an adult is being abused, contact Adult Protective Services:

•	San Joaquin County	(209)468-2202 or (888)800-4800
•	Stanislaus County	(800)336-4316
•	Amador County	(209)223-6550 or (209)223-1075 (After Hours)
•	Calaveras County	(209)754-6452 or (209)754-6500 (After Hours)

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• Tuolumne County (209)768-7753 or (209)533-HELP (4357) (After Hours)

Ombudsman's Offices:

•	San Joaquin	(209)468-3785
•	Stanislaus	(209)529-3784
•	Amador	(209)532-7632
•	Calaveras	(209)532-7632
•	Tuolumne	(209)532-7632

Contractor: Villa Teresa Memory Care

Vendor No: HV0441

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Valley Mountain Regional Center POS Independent Contractor Contract

This POS Independent Contractor Contract ("Contract") is entered into this 1st day of February, 2020, in the City of Stockton, County of San Joaquin, State of California, by and between Valley Mountain Regional Center, Inc. ("Center") and Carpenter Guest Homes, Inc. dba Villa Teresa Memory Care ("Contractor"). Each party to this Contract shall be referred to individually as "Party" and collectively as "Parties." This Contract shall be effective on and after the date in which both Parties sign it ("Effective Date").

RECITALS

- A. WHEREAS, pursuant to Section 4648 of the California Welfare and Institutions Code ("W&I Code"), Center is authorized to, pursuant to Vendorization or a contract, purchase services or supports for its Consumers from any individual or agency which Center determines will best accomplish all or any part of its Consumers' program plans;
- B. WHEREAS, Title 17 of the California Code of Regulations ("Title 17") permits the establishment of service contracts for the provision of Vendored services;
- C. WHEREAS, Contractor is currently Vendored by Center to provide the Services described in Exhibit A for Center's Consumers;
- WHEREAS, Center and Contractor desire to define the terms and conditions pursuant to which Contractor will provide the Services described in Exhibit A to Center's Consumers;
- E. NOW, THEREFORE, for valuable consideration, including the promises and payments described herein, the Parties agree as follows:

AGREEMENT

- Truth of Recitals and Representations. The Parties hereby acknowledge the truth of the Recitals set forth above, and agree that the facts recited are conclusively presumed to be true as between the Parties and their successors in interest pursuant to Section 622 of the California Evidence Code. Contractor further affirms that all fiscal and other documentation submitted to Center in conjunction with the negotiation and preparation of this Contract, and Contractor's Vendorization, is complete and accurate to the best of Contractor's knowledge, supported by records and source documents, prepared in accordance with all instructions provided by Center and all applicable laws, and subject to review pursuant to any audit by Center, the State of California Department of Developmental Services, and/or any other agency of the State of California or the Federal Government, as permitted by law.
- **2.** <u>Definitions.</u> The definitions set forth in the W&I Code and Title 17 shall apply to this Contract. The following terms, some of which are taken therefrom, are specifically utilized in this Contract.
 - A. "Consumer" means an individual who has been determined by Center to meet the eligibility criteria of W&I Code Section 4512(a) and Sections 54000, 54001 and 54010 of Title 17, and for whom Center has accepted responsibility to provide services.
 - B. "DDS" means the State of California Department of Developmental Services.
 - C. "Individual Program Plan" or "IPP" means a written plan that is developed by Center's Planning Team in accordance with the provisions of W&I Code Sections 4646 and 4646.5.

Contractor: Villa Teresa Memory Care

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D. "Individual Service Plan" or "ISP" means an individualized plan generated for each Consumer to detail exactly how to meet the goals set forth in the IPP.

- E. "Internal Grievance Procedure" means the written set of procedures, established pursuant to W&I Code Section 4705(a), a vendor uses to achieve the communication and resolution of Consumer dissatisfaction.
- F. "Planning Team," also known as Interdisciplinary (ID) Team, means the group of persons convened in accordance with the W&I Code Section 4646 for the purpose of preparing a Consumer's IPP.
- G. "Record" means any book, document, writing, whether tangible, or in an electronic format, evidencing operational, financial or service activities of a service provider such as Contractor, or Center, or pertaining to the service program and/or the provision of services to persons with developmental disabilities.
- H. "Service" means assistance provided and duties performed by a Vendor for a Consumer, as described in Exhibit A.
- "Service Coordinator" means the individual specified in W&I Code Section 4648(a) as the person with the responsibility for implementing, overseeing, and monitoring a Consumer's IPP and for maintaining the Consumer's case management or service coordination file. Service Coordinator is synonymous with Center case manager, counselor or client program coordinator.
- J. "Service Design," also known as Program Design, means a written description of the service delivery capabilities and orientation developed, maintained, and implemented by a Vendor in compliance with the rules and regulations.
- K. "Special Incident Report" is the documentation prepared by Vendor staff or long-term health care facility staff detailing a special incident and provided to Center and appropriate law enforcement authorities.
- L. "Vendor" means an applicant which has been given a Vendor identification number and has completed the Vendorization process set forth in Section 54302, et seq. of Title 17.
- M. "Vendorization" means the process used to:
 - 1) Verify that an applicant meets all of the requirements and standards pursuant to Section 54320 of Title 17 prior to the provision of Services to Consumers; and.
 - 2) Assign Vendor identification numbers, service codes and sub-codes, for the purpose of identifying Vendor expenditures.
- 3. <u>Purpose of Contract</u>. The purpose of this Contract is to outline the obligations and duties of Contractor in providing the Services described in Exhibit A to Consumers and the means and process by which Contractor shall be compensated for said Services.
- 4. <u>Term of Contract</u>. This Contract shall commence on the <u>1st</u> day of <u>February</u>, <u>2020</u> ("Commencement Date"), and shall terminate at midnight on the <u>31st</u> day of <u>January</u>, <u>2021</u> ("Termination Date"), unless renewed by the Parties, or terminated earlier, pursuant to the terms of this Contract. Center shall not be required to compensate Contractor for Services performed by Contractor prior to Contractor's receipt of a written Authorization to Purchase Services from

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Center or subsequent to termination of this Contract, and any Services performed subsequent to termination of this Contract shall not be construed as a renewal of this Contract.

- A. On the Termination Date, this Contract shall Automatic Renewal of Contract. automatically renew for a one (1) year period ("Renewal Period"), on the same terms and conditions contained herein, including, but not limited to, the rate to be paid by Center for Contractor's Services, unless: (1) no later than sixty (60) days before the Termination Date, a Party gives written notice to the other Party of the intent to terminate the Contract on the Termination Date; or (2) this Contract is terminated pursuant to Section 4(B) below. If this Contract is automatically renewed pursuant to this Section, Center shall send a written confirmation to Contractor within thirty (30) days of the originally scheduled Termination Date. This Contract can be renewed pursuant to this provision for a maximum of five (5) years from the original Commencement Date. For automatic renewal to occur, the process set forth in this Section must be followed each year until this Contract is terminated. Automatic renewal of this Contract for one (1) or more years does not guarantee renewal for any subsequent year. If either Party desires to modify any of the terms of this Contract during a Renewal Period, that Party shall send a written request for a meeting to discuss the proposed modification(s). Any modification to this Contract during the renewal process, or otherwise, shall be set forth in a written amendment signed by both Parties. No oral representation by the Parties or their representatives shall be effective to renew this Contract.
- В. Early Termination of Contract by Center. Center may terminate this Contract prior to the date set forth in this Section 4 should Center, DDS or the State of California determine that Contractor has failed to comply with any provision of this Contract, failed to comply with the written Authorization to Purchase Services, and/or failed to comply with any applicable Federal, State or local law or regulation, including, but not limited to, those which govern the provision of Services to persons with developmental disabilities. Should Center, DDS or the State of California determine that termination of this Contract is appropriate, Center shall provide Contractor with a written notice of termination describing the reason for termination ("Center's Notice of Termination"). This Contract shall be deemed terminated thirty (30) days following delivery of Center's Notice of Termination ("Termination Date"). Center's Notice of Termination shall be deemed delivered on the date that it is either mailed via certified mail, return receipt requested, or personally delivered to Contractor. Termination may occur without notice, or with less than thirty (30) days' notice, if Center determines that either: the results of any evaluation of Contractor's Service delivery warrant termination without notice or with notice of less than thirty (30) days, or Contractor's Service delivery contributes to lifethreatening dangers to, or has resulted in abuse of, a Consumer.
- C. Early Termination of Contract by Contractor. Should Contractor determine that termination of this Contract is appropriate, Contractor shall provide Center with a notice of termination describing the reason for termination ("Contractor's Notice of Termination"). This Contract shall be deemed terminated thirty (30) days following delivery of Contractor's Notice of Termination, unless Contractor specifies in its Notice of Termination that termination shall be effective at a later date ("Termination Date"). Contractor's Notice of Termination shall be deemed delivered on the date that it is either mailed via certified mail, return receipt requested, or personally delivered to Center.

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D. <u>Termination of Contract by Either Party Without Cause</u>. Notwithstanding Sections 4(A), 4(B) or 4(C) of this Contract, this Contract may be terminated by either Party without cause upon ninety (90) days written notice to the other Party, or as mutually agreed.

- E. No Payment for Services Performed After Termination Date. On and after the Termination Date, Contractor shall not conduct any further activities under this Contract and Center's obligation to pay Contractor pursuant to this Contract shall cease. Any expenses incurred by Contractor following the Termination Date will not be reimbursed pursuant to this Contract. If Contractor performed Services prior to the Termination Date that are reimbursable pursuant to the terms of this Contract, Contractor shall deliver a final claim form within ten (10) business days of the Termination Date. Center shall reimburse Contractor for those Services that were legitimately performed prior to the Termination Date.
- F. <u>Compliance With Laws Upon Termination</u>. In the event of termination, Center and Contractor shall comply with all applicable Federal, State and local laws and regulations, including, but not limited to, W&I Code Sections 4502, 4646, 4646.4, 4648, 4710 and 4741.
- Referral of Consumers. Center's case management staff may refer Consumers to Contractor, as it deems appropriate, through Contractor's designee. Contractor acknowledges and agrees that Center is not obligated to refer any particular number of Consumers to Contractor, or any Consumers at all, and that this Contract is not intended to, nor shall it constitute a guarantee or vested right to have any particular Consumer, or any number of Consumers referred, assigned, transferred or sent to Contractor for Services. Contractor further acknowledges and agrees that Center shall not be liable to Contractor, for any cause of action, in law or equity, including, but not limited to, breach of contract or breach of the implied covenant of good faith and fair dealing, if Center does not refer, assign, transfer or send any particular Consumer, or any number of Consumers to Contractor for Services. Contractor further acknowledges and agrees that it shall not interfere with or limit Center's right under the W&I Code and Title 17 to secure for any Consumer served by Contractor, additional and/or alternative services which Center has determined are appropriate.
- 6. <u>Services</u>. Contractor shall provide Services in accordance with all applicable Federal, State and local laws or regulations, including but not limited to, Title 17 as it relates to the appropriate service type, in accordance with the Program Design attached hereto and incorporated herein as Exhibit C, and in accordance with the terms and conditions of this Contract, including Exhibits and/or documents referenced in this Contract. In the event of a conflict between the terms of the Program Design and this Contract, the terms of this Contract shall govern. The level of service provided by Contractor shall, at a minimum, be consistent with Contractor's Program Design, any other program-related documentation relied upon by the Department as a basis for establishing rates of payment, and any applicable Federal, State and local laws or regulations.

7. Contractor's Duties.

A. <u>Authorization to Purchase Services Required</u>. Contractor may not initiate or provide any Services for Consumers until Center has issued a duly executed Authorization to Purchase Services.

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B. <u>Special Incident Reporting Requirements.</u>

- 1) Contractor shall report any and all Special or Unusual Incidents pursuant to Section 54327 of Title 17, including, but not limited to:
 - a) The Consumer is missing and Contractor or long-term health care facility has filed a missing persons report with a law enforcement agency;
 - b) Reasonably suspected abuse/exploitation, including: physical, sexual, fiduciary, emotional/mental, or physical and/or chemical restraint;
 - c) Reasonably suspected neglect, including failure to: provide medical care for physical and mental health needs; prevent malnutrition or dehydration, protect from health and safety hazards, failure to assist in personal hygiene or the provision of food, clothing, or shelter, or exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of a dependent adult;
 - d) Serious injury or accident, including: lacerations requiring sutures or staples, puncture wounds requiring medical treatment beyond first aid, fractures, dislocations, bites that break the skin and require medical treatment beyond first aid, internal bleeding requiring treatment beyond first aid, any medication errors, medication reactions that require medical treatment beyond first aid, and burns that require medical treatment beyond first aid;
 - e) Any unplanned or unscheduled hospitalization due to the following conditions: respiratory illness, seizure-related, cardiac-related, internal infection, diabetes, including diabetes-related complications, wound/skin care, nutritional deficiencies, or involuntary psychiatric admission;
 - f) The death of any Consumer, regardless of cause and regardless of when or where it occurred; and
 - g) The victimization of a Consumer of the following crimes: robbery, aggravated assault, larceny, burglary, and rape/attempted rape, regardless of when or where such an incident occurred.
- Special Incident Reports shall be made to the appropriate law enforcement authorities and to Center, via telephone, electronic mail or facsimile, immediately upon discovery of the incident, and under no circumstances shall said reporting occur more than twenty-four (24) hours after an incident occurred, was discovered, or was suspected, whichever is earliest. Notification to the assigned Service Coordinator, the Officer of the Day, or the After Hours Response Team, as identified by the Special Projects Unit of Center, shall satisfy the initial reporting requirement.
- 3) Thereafter, within forty-eight (48) hours after the alleged incident occurred, was discovered, or suspected, whichever is earliest, Contractor shall provide Center with a written report describing the alleged incident and Contractor's response thereto. Failure to report any such incident to the appropriate law enforcement

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authorities and to Center, and/or failure to provide the required written report, shall constitute a distinct and separate ground for automatic termination of this Contract, notice of which shall be served personally or via certified mail, return receipt requested, to Contractor.

- 4) Written reports of incidents shall include all relevant information, including, but not limited to:
 - a) Contractor's name, address and telephone number;
 - b) Date, time and location of the incident:
 - Name(s) and date(s) of birth, and UCI Number(s) of each Consumer involved in the incident and the name, address and phone number of the Consumer's family member(s) or authorized representative(s);
 - d) The name, address and phone number of the Consumer's family member(s) or authorized representative(s) who were contacted and informed of the incident;
 - e) Description of the incident;
 - f) Description of the alleged perpetrator(s) of the incident, including, but not limited to, name, age, height, weight, address, phone number, occupation, and relationship to Consumer;
 - g) Treatment provided to Consumer, if any;
 - h) Identification of potential witnesses, including, but not limited to, name, address, telephone number and context of witnessing the incident;
 - i) Identity of all law enforcement, licensing, protective services and/or other agencies or individuals notified of the incident, or otherwise involved in the incident;
 - Action(s) taken by Contractor, law enforcement, licensing, protective services and/or other agencies or individuals in response to the incident; and
 - k) Dated signature of the person creating the written report on behalf of Contractor.
- 5) <u>Failure to Report</u>. Failure to report any of the foregoing incidents to the appropriate law enforcement authorities and to Center, and/or failure to provide the required written report, shall constitute a distinct and separate ground for automatic termination of this Contract, notice of which shall be served personally or via certified mail, return receipt requested, to Contractor.
- C. Compliance with IPP. Contractor shall follow IPP documentation requirements as set forth in Section 56720 of Title 17 and W&I Code Section 4648 and shall properly train all staff as necessary to ensure the adequacy of said documentation. All Services rendered by Contractor shall be in furtherance of the IPP. Contractor shall not render Services that are not called for in the IPP. Center shall notify Contractor of annual IPP meetings at least five (5) days in advance of all such meetings, unless the Consumer or their legally authorized representative asks that the Contractor not be at the meeting.

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D. Developing ISPs. Contractor agrees to follow "person centered planning philosophies," as published by DDS, in developing ISPs for Consumers and/or to procure such training as is necessary to ensure adequate staff participation in person centered planning.

- E. Use of Public or Generic Resources. Regional centers are required to use generic services when available. Contractor understands and agrees that if a Consumer or Consumer's authorized representative chooses not to access available generic services (e.g. IHSS, Medi-Cal, public school, California Children's Service), Center will not be able to pay for the service. Contractor shall utilize, to the fullest extent feasible, those public resources which are available without additional cost to Contractor and which will enhance the quality of Services provided to those Consumers who can benefit from the use of such resources.
- F. Grievance Reports / Complaints. Contractor shall establish, adopt and periodically review a written Internal Grievance Procedure under which Consumers, or their authorized representatives or advocates may file complaints to address their grievances and by which Contractor shall resolve grievances pursuant to W&I Code Section 4705.
- G. Abuse Reporting Training. Contractor shall train all staff regarding legally mandated abuse reporting requirements prior to the employee's provision of Services to Consumers and annually thereafter.

H. Staff Background Checks.

- 1) Contractor shall require all staff providing Services having contact with Consumers under this Contract to have cleared a fingerprint /background check that includes the Department of Justice prior to having any contact with Consumers, and annually thereafter, unless clearance is sought through the Department of Social Services or the TrustLine Registry, which includes automatic checks for subsequent arrests. Contractor shall provide Center, upon request, with proof of the fingerprint clearance.
- 2) Contractor shall require individuals to submit references from prior employers and/or volunteer organizations. Contractor shall verify the accuracy of these references and document the verification in the employee/volunteer personnel file.
- 3) Contractor, within the scope of and direction of Contractor's agency exclusively, agrees to develop, retain, and implement employment policies and programs to encourage and promote Contractor's employee fitness during performance of service delivery tasks connected with the intended beneficiaries (Center's consumers) within Contractor's program design, California Code of Regulations Title 17 and Title 22 and Direct Support Professional requirements satisfying the principal purpose of "agreement" between Center and Contractor.
- 8. Payment for Services. The Parties fully understand and agree that payment under this Contract is dependent upon available Federal and/or State funding. Contractor expressly acknowledges that the State and/or Federal Government may, from time to time during the Term of this Contract, require changes to the rate of payment that Center pays Contractor. Accordingly, Contractor expressly acknowledges and agrees that adjustments to the rate of payment described herein may be made by Center. Center will notify Contractor, in writing, of any such adjustments

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to the rate of payment and of the effective date of any adjustment. Contractor expressly understands and agrees that Contractor shall have no right to object to any such adjustments and that any such adjustments shall not give rise to any cause of action, in law or equity, against Center. In the event that Center is not allocated any funds for the Services referenced in this Contract, this Contract shall be null and void and of no further force and effect, in which event, Center shall have no obligation to pay any funds whatsoever to Contractor, or to furnish any other consideration under this Contract, and Contractor shall not be obligated to perform pursuant to this Contract. Payment to Contractor shall only be made according to the following terms:

A. <u>Reliance on Authorization to Purchase Services</u>. All payments shall be made in accordance with the Authorization to Purchase Services provided to Contractor by Center. Payments shall not be made based upon oral authorization to provide services.

B. Rate of Payment.

- 1) The rate paid to Contactor by Center shall be cost effective to the State of California.
- 2) Contractor shall not charge Center a rate for Services to Consumers that is more than Contractor would charge, or is charging, for any other purchase of the same or substantially similar service.
- 3) Center shall pay Contractor at the rate described in Exhibit B which shall constitute the total amount of compensation for Contractor's performance of this Contract.
- Contractor also understands and agrees that the maximum amount described in Exhibit B is the highest total amount which can be paid by Center to Contractor under this Contract, unless otherwise agreed to in writing by the Parties. Contractor further understands and agrees that if the maximum amount described in Exhibit B is exceeded, this Contract is not valid unless and until it is approved by Center's Governing Board. Nothing in this Contract shall be deemed to guarantee that Contractor will receive the maximum amount of compensation provided for in Exhibit B, or any compensation at all, as Center cannot guarantee the amount of Services that Contractor will be asked to provide for Consumers.
- C. <u>Payment in Arrears</u>. Center shall pay Contractor in arrears for Services provided in the previous calendar month.
 - Claim Form. Contractor shall bill Center, on a monthly basis, for Services provided in the previous month by submitting to Center a completed and signed claim form in the format provided by Center, or electronically. Contractors who submit their claim forms electronically shall retain all supporting and required source documentation. All other contractors shall submit all supporting and required source documentation with their claim forms. The supporting and required source documentation shall include, at a minimum, the information required by Section 50604(d) of Title 17.
 - 2) <u>Certification</u>. For each claim form submitted, Contractor shall certify under penalty of perjury:

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a) All services for which Contractor is seeking payment have been provided to Center consumers by Contractor; and

- b) All information submitted to Center along with the claim form is accurate and complete.
- Time for Submittal of Claim Form. Claim forms, and supporting and required source documentation, if applicable, shall be submitted to Center on or before the tenth (10th) day of each month. Contractor understands that at the very latest, Contractor must submit a claim for reimbursement for all Services performed within ninety (90) days of the actual date of service. On each claim form, Contractor shall certify that all Services for which Contractor seeks reimbursement were performed within ninety (90) days of submittal of the claim form. Contractor further understands and agrees that it shall not be paid by Center for any Services that were performed more than ninety (90) days before submittal of a claim form for the Services.
- Date for Payment by Center. On or before the twenty-fifth (25th) of each month, Center shall pay Contractor according to the information provided in each claim form. Notwithstanding the foregoing, Center shall have no obligation to pay Contractor: if Contractor fails to provide supporting and required source documentation for each claim form submitted to Center on or before the 10th of the month, or fails to make such information available in the case of electronic billing; if Center disputes any item submitted by Contractor in conjunction with a claim form; or if the claim form is inconsistent with the Authorization to Purchase Services provided to Contractor by Center.

E. <u>Limitations on Payment.</u>

- Center's obligation to pay for Services under this Contract arises only when Contractor has provided the Services fully and satisfactorily in accordance with the terms of this Contract.
- Payments by Center to Contractor shall not be used to supplant the budget of any agency which has a legal responsibility to serve all members of the general public and is receiving public funds for providing those Services. Nor shall payments by Center to Contractor be used to supplement the rate of payment Contractor is receiving from any agency for Services provided to a Consumer.
- No more than fifteen percent (15%) of Center funds shall be spent by Contractor on Administrative Costs. Funds spent on direct Services (costs immediately associated with Services to Consumers being offered by Contractor) shall not include any Administrative Costs. Administrative Costs, include, but are not limited to:
 - Salaries, wages and employee benefits for managerial personnel whose primary purpose is administrative management of the entity, including, but not limited to, directors and chief executive officers;
 - Salaries, wages and benefits of employees who perform administrative functions, including, but not limited to, payroll management, personnel functions, accounting, budgeting, and facility management;

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- Facility and occupancy costs, directly associated with administrative functions;
- d) Maintenance and repair;
- e) Data processing and computer support services;
- f) Contract and procurement activities, except those provided by a direct service employee;
- g) Training directly associated with administrative functions;
- h) Travel directly associated with administrative functions:
- i) Licenses directly associated with administrative functions;
- j) Taxes;
- k) Interest;
- Property insurance;
- m) Personal liability insurance directly associated with administrative functions;
- n) Depreciation; and
- o) General expenses, including, but not limited to, communication costs and supplies directly associated with administrative functions.
- F. Payment in full. In accordance with Section 54326(a)(12) of Title 17, Contractor shall accept payment by Center as payment in full for all materials, supplies, or Services provided by Contractor to Consumers. Contractor shall not bill Center, the Consumer, Consumer's parents, guardians, family, conservator, authorized representative, or any other person or agency, for a supplemental amount, regardless of the actual cost of providing the materials, supplies, or Services.
- G. Additional Requirements for Federal Funds. If Federal Government funds are involved, Contractor shall comply with all Federal rules, including, but not limited to, the applicable sections of the Code of Federal Regulations.

9. Record Preparation and Retention Obligation.

- A. Record Retention Requirement. Contractor shall prepare and retain all service and program financial, accounting, administrative and Consumer-related information, including, but not limited to, complete service records, records related to Contractor's rates, and all books, records, documents and other evidence related to and/or affecting performance of this Contract, the Services provided by Contractor, the billing or invoicing by Contractor, and Contractor's income and expenses ("Contractor's Records"), in accordance with Title 17, including, but not limited to, Section 50604(d) and (e), as applicable, ("Record Retention Requirement").
- B. <u>Record Retention Period</u>. The Record Retention Requirement shall apply for a period of no less than five (5) years following the date of the final payment for the State fiscal year in which Services were rendered by Contractor, provided however, that if an audit is in process, or an appeal of an audit is pending at the end of said timeframe, Contractor's

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records shall be retained until all audit exceptions have been resolved ("Record Retention Period"). Contractor shall retain all such records for the Record Retention Period in a separate and distinct location from any of Contractor's records for non-Center Consumers.

C. Additional Requirements for Financial Records. Contractor shall maintain all financial records by consistently using a single method of accounting. Financial records shall clearly reflect the nature and amounts of all costs and income. All transactions for each month shall be entered into the financial records within thirty (30) days after the end of that month.

10. Access to Contractor Records and Facilities.

- Α. Access by Authorized Agencies. Throughout the Term of this Contract, and during the Record Retention Period, Contractor shall permit DDS, Center and any other authorized agency representative of the California Department of Health Services and the United States Department of Health and Human Services when Federal Government funds are involved in the payment for Services (collectively, "Authorized Agencies"), access to all of Contractor's Records, and any facilities belonging to, or used by Contractor pertaining to Services provided to persons with developmental disabilities ("Contractor's Facilities").
- В. Scope of Right of Access. All of Contractor's Records and Facilities shall be made immediately available to the Authorized Agencies for audit, review, examination, excerpt, reproduction, and/or making transcripts.
- C. Time for Access. While the Authorized Agencies will endeavor to give twenty-four (24) hours' notice prior to exercising their right of access, the rights of access described in this Section 10 shall not be limited by a requirement of prior notice. Access without prior notice shall, however, be limited to situations where the Authorized Agency determines that the purpose of the access would be thwarted if advance notice were given (i.e. in cases of suspected fraud, imminent destruction of records or similar circumstances). Contractor shall permit the Authorized Agencies to access Contractor's Records and Facilities at any time during Contractor's normal business hours.
- 11. Audits by Center. Center may audit Contractor's Records pursuant to Title 17, including, but not limited to, Section 50606, et seq. Should the results of any audit by the Center or any other Authorized Agency result in a finding that any or all of the payments made by Center to Contractor were in error or were otherwise improper or disallowed based upon the terms of this Contract, Center's contract with DDS, or as a result of any applicable Federal, State or local law or regulation, Contractor shall comply with the provisions of Title 17 relating to repayment and appeal of audit findings and/or recommendations. Should Contractor elect to appeal any audit findings and/or recommendations, Contractor shall utilize and be bound by Sections 50700 et seq. of Title 17. Contractor shall accept financial liability for any audit findings and/or recommendations disclosed by an audit and promptly repay amounts owed unless the audit findings are appealed and liquidation is stayed pursuant to Section 50705 of Title 17.
- 12. Audit or Review by Independent Accounting Firm. Contractor shall contract with an independent accounting firm for an audit or review of Contractor's financial statements, subject to the following:

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A. When the amount received by Contractor from Center and/or any other regional center, during each state fiscal year, is more than or equal to Five Hundred Thousand Dollars (\$500,000), but less than Two Million Dollars (\$2,000,000), Contractor shall obtain an independent review report of its financial statements for the fiscal year that includes the last day of the most recent state fiscal year. Consistent with Subchapter 21 (commencing with Section 58800) of Title 17, this requirement shall also apply to work activity program providers receiving less than Five Hundred Thousand Dollars (\$500,000).

- B. When the amount received by Contractor from Center and/or any other regional center, during each state fiscal year, is equal to or more than Two Million Dollars (\$2,000,000), Contractor shall obtain an independent audit of its financial statements for the fiscal year that includes the last day of the most recent state fiscal year.
- C. Independent review of financial statements must be performed by an independent accounting firm and shall cover, at a minimum, all of the following:
 - 1) An inquiry into Contractor's accounting principles and practices and methods used in applying them;
 - 2) An inquiry into Contractor's procedures for recording, classifying, and summarizing transactions and accumulating information;
 - Analytical procedures designed to identify relationships or items that appear to be unusual;
 - 4) An inquiry about budgetary actions taken at meetings of the board of directors or other comparable meetings;
 - 5) An inquiry about whether the financial statements have been properly prepared in conformity with generally accepted accounting principles and whether any events subsequent to the date of the financial statements would have a material effect on the statements under review; and
 - Working papers prepared in connection with a review of financial statements describing items covered as well as any unusual items, including their disposition.
- D. Independent review report shall cover, at a minimum, all of the following:
 - 1) Certification that the review was performed in accordance with standards established by the American Institute of Certified Public Accountants;
 - 2) Certification that the statements are the representations of management;
 - 3) Certification that the review consisted of inquiries and analytical procedures that are lesser in scope than those of an audit; and
 - 4) Certification that the accountant is not aware of any material modifications that need to be made to the statements for them to be in conformity with generally accepted accounting principles.
- E. Contractor shall provide copies of the independent audit or independent review report and accompanying management letters to Center within thirty (30) days after completion of the audit or review. Center shall review and require resolution by Contractor of issues identified in the report that have an impact on Center services. Center shall take appropriate action, up to termination of vendorization, for lack of adequate resolution of

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issues. Center shall notify DDS of all qualified opinion reports, or reports noting significant issues that directly or indirectly impact Center services, within thirty (30) days after receipt, which notification shall include a plan for resolution of the issues.

- F. The requirements of this Section 12 do not apply to payments made using usual and customary rates, as defined by Title 17 for services provided by regional centers, or to State and local government agencies, the University of California, or California State University.
- 13. Disclosure of Survey Results. Contractor shall provide Center with information obtained from surveys, questionnaires or other Consumer satisfaction tools relevant to Center's Consumers within thirty (30) days of receiving the same. Contractor shall meet with Center, upon request, to discuss the results of said surveys, questionnaires or other Consumer satisfaction tools, and shall work cooperatively with Center to address any identified areas of deficiency.
- 14. Notices. Any and all notices or other correspondence required to be sent to the Parties shall be deemed delivered when personally delivered or mailed via certified mail, return receipt requested, as follows:

Center:

Executive Director

Valley Mountain Regional Center

P.O. Box 692290

Stockton, CA 95269-2290

Contractor:

Estrella L. Jose

Villa Teresa Memory Care

2482 Carpenter Rd

Stockton, CA 95205-8002

- **15**. Compliance with Law. Contractor shall comply with all applicable Federal, State and local laws and regulations in providing Services, expressly including, but not limited to, Titles 17 and 22 of the California Code of Regulations, and the California Welfare and Institutions Code. Contractor expressly acknowledges the applicability of the foregoing, and affirms that it and its employees, agents and everyone acting on Contractor's behalf, have read and agree to abide by the same. Contractor shall comply with the Service Provider Accountability Regulations as set forth in Sections 50601 through 50612 of Title 17. Although this Contract cites to particular laws and regulations, Contractor's obligation to comply with all applicable Federal, State and local laws and regulations is not limited to the specific provisions cited herein. Nothing in this Contract shall be construed as excusing compliance with any existing or future laws or regulations.
- 16. Consumer Privacy & Confidentiality. The Parties shall abide by all applicable Federal, State and local laws and regulations concerning privacy and confidentiality of Consumer records, including, but not limited to, W&I Code Section 4514. The Parties further acknowledge, understand and agree to adhere to their responsibilities as "business associates" under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), as amended, and regulations promulgated there under, including, but not limited to, the Standards for Privacy of Individually Identifiable Health Information at Section 45 of the Code of Federal Regulations, Parts 160 and 164 ("Privacy Regulations"). Accordingly, the Parties shall use Consumer health information only as needed to complete their responsibilities under this Contract and shall not use or disclose Consumer health information for any other purpose. Further, the Parties shall implement and maintain adequate

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administrative, technical and physical safeguards to prevent improper use or disclosure of such Consumer health information.

17. Compliance with Center Policy. Contractor agrees to comply with all Center policies and procedures as they pertain to Contractor's provision of Services to Center's Consumers, the administration of payments to Contractor, contracts, financial matters, record keeping and retention, and audits. All such policies and procedures are available for review by Contractor at Center's office.

18. Non-Discrimination.

- A. <u>Provision of Services</u>. Contractor shall not discriminate in the provision of Services on the basis of race, color, creed, national origin, religion, sex, age or condition of physical or mental disability, or any other protected class. Contractor shall comply with Title VII of the Civil Rights Act of 1964 (42 U.S.C. §2000d), as amended, rules and regulations promulgated pursuant thereto, and all Federal, State and local laws and regulations governing discrimination.
- В. Employment. Contractor shall not discriminate against any employee or applicant for employment, and shall take action to ensure that employees and applicants are treated equally without regard to their race, color, creed, national origin, religion, sex, age or condition of physical or mental disability, or any other protected class.
- 19. Effect of Legal History. People (including individuals, partnerships, group associations, corporations, institutions, or entities, and the officers, directors, owners, managing employees or agents thereof) with the following legal histories, within the previous ten (10) years, shall be ineligible to be a Contractor or Contractor's employee:
 - A. People convicted of the following crimes:
 - Any felony or misdemeanor involving fraud or abuse in any government program; 1)
 - 2) Any felony or misdemeanor related to neglect or abuse of an elder or dependent adult or child; or
 - 3) Any felony or misdemeanor in connection with interference with, or obstruction of, any investigation into health care related fraud or abuse.
 - B. People found liable for fraud or abuse in any civil proceeding.
 - C. People that have entered into a settlement in lieu of conviction for fraud or abuse in any governmental program.
- 20. Contractor Licensing. Contractor affirms that it has obtained, and will maintain in good standing, all licenses and certificates required by all applicable Federal, State and local laws for the Services Contractor is providing. Contractor shall disclose, in writing, any past, present or pending revocation, denial or adverse action against any of Contractor's licenses or certificates within fifteen (15) days of receiving notice of such action.
- 21. Contractor's Affirmation Regarding Program-Related Documents. Contractor affirms that all fiscal and Services program-related documentation that has been provided to Center, and that will be provided to Center in the future is, and will be complete, accurate, supported by records and source documentation, prepared in accordance with Center's instruction, and available for inspection and audit by Center and DDS. Contractor affirms its understanding that payments

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made by Center to Contractor pursuant to this Contract will come from Federal and/or State funds, and any falsification or concealment of a material fact may be prosecuted under Federal and/or State laws.

- 22. Indemnification. Contractor agrees to indemnify, defend and hold harmless, Center, DDS and the State of California, its officers, agents and employees, from and against any and all claims, losses, expenses, damages, injuries, liability and causes of action, of any nature whatsoever (collectively, "Claims"), that in any way accrues or results to Contractor, Center, DDS or the State of California and/or any of their employees, agents, attorneys, successors, assigns, subcontractors, materialmen, laborers or any other person, firm or entity that may be injured or damaged by any act, omission or negligence of Contractor and/or any of its employees, officers, directors, agents, or any person acting on Contractor's behalf in the performance of this Contract. This indemnification provision extends to include any and all costs or expenses, including, but not limited to, attorney's fees and expert fees incurred by Center, DDS and the State of California as the result of any such Claims, and shall survive termination of this Contract. Contractor's obligation to indemnify, defend and hold harmless as described herein shall apply regardless of whether Contractor has acted negligently or intentionally.
- 23. Insurance. Contractor shall procure and maintain, at its own expense, throughout the term of this Contract, a policy of personal liability insurance in the minimum amount of One Million Dollars (\$1,000,000), under which Contractor shall name Center as an additional insured. The "additional insured" portion of Contractor's insurance policy shall include the following language: "Such insurance as is afforded by the endorsement of the additional insured shall apply as primary insurance. Any other insurance maintained by Valley Mountain Regional Center, or its officers or employees, shall be in excess only, and shall not contribute to the insurance afforded by this endorsement." Contractor shall require its insurance company(ies) to notify Center of any renewal and/or cancellation of the insurance policy required by this Contract. Copies of Contractor's insurance policies and the required endorsements shall be provided to Center within five (5) calendar days after the insurance is obtained and after all renewals or cancellations of any policy. Failure by Contractor to maintain the insurance policy required by this Contract shall constitute grounds for immediate termination of this Contract.
- No Agency or Employment Relationship. Nothing in this Contract shall be construed to create any type of agency or employment relationship between Center and Contractor. Contractor, its employees, agents, attorneys, successors, assigns, subcontractors, materialmen, laborers and any other person acting on Contractor's behalf shall act in an independent capacity, as an independent contractor, and not as an officer, employee or agent of Center, DDS or the State of California. Contractor, and all persons acting on Contractor's behalf, shall not hold themselves out as, nor claim to be, an officer, employee or agent of Center, DDS or the State of California as a result of this Contract, and shall not make any application, claim or demand for any right or privilege applicable to any officer, employee or agent of Center, DDS or the State of California, including, but not limited to, unemployment insurance, disability insurance, worker's compensation insurance, or retirement benefits.
- 25. No Assignments. This Contract, and the rights, duties and obligations described herein shall not be assigned. Notwithstanding the foregoing, Contractor shall be permitted to factor or assign its accounts receivable from Center, if, and only if, such factoring or assignment is required in order to obtain equipment financing, and if, and only if, such factoring or assignment is not otherwise

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prohibited by law. Any such factoring or assignment shall not be effective unless approved by Center, in writing, which approval shall not be unreasonably withheld.

- 26. No Subcontracts. The Services for which Contractor is Vendored shall not be subcontracted to any other person or entity, except pursuant to prior written consent of Center, and any such subcontracting shall be in accordance with Title 17.
- Breach or Default by Contractor. In the event of Contractor's breach or default under this 27. Contract, Center shall be permitted to either give Contractor notice of the breach or default and a reasonable opportunity to remedy the same, or terminate this Contract pursuant to Section 4(B) hereof. This Section 27 shall not prevent Contractor from pursuing any legal or appeal process set forth in Title 17, in which event this Contract shall remain in force until the legal or appeal process is completed. If Contractor suffers any strike, walk-out or work stoppage by its employees, and as a result of such condition, is unable to continue to provide Services required herein for a period of fifteen (15) days, Center shall be entitled to procure the Services that Contractor is unable to provide from another vendor, and Contractor shall not be compensated for any such substituted service. In such case, Center may, in its sole discretion, terminate this Contract and obtain a replacement for the Services for its Consumers.
- 28. Excuse of Performance. Neither Party shall be deemed in default of any of the provisions of this Contract in the event that the Party's failure to perform is the result of an earthquake, flood or other act of God, fire, riot insurrection, commandeering of vehicles, material, equipment or facilities by the government, strike, labor dispute or work stoppage, or similar cause beyond the Party's control, which renders performance impossible, when evidence thereof is presented to the other Party.
- 29. <u>Time of the Essence</u>. Time is of the essence in relation to each and every provision of this Contract.
- 30. Materiality of Each Provision. Each and every provision, term and condition of this Contract is considered material to this Contract.
- 31. Integration. This Contract contains the entire agreement between the Parties, and replaces any prior representations, agreements or understandings, oral or written, that may have existed between the Parties. The Parties agree that any modification or supplementation of this Contract shall be in writing, signed by the Parties' respective representatives, and must refer specifically to this Contract and the provision(s) modified or supplemented. No other modifications or supplements will be valid. The execution of any modification or supplementation of this Contract shall comply with the requirements of all applicable laws and regulations.
- 32. Governing Law. This Contract, and any other documents to which it refers, shall in all respects be interpreted, enforced and governed by the laws of the State of California and the United States of America. This Contract is specifically subject to restrictions, limitations and conditions enacted by the California Legislature, contained in the Annual Budget Act, and/or any contract between Center and DDS, and this Contract shall be modified by the Parties to the extent necessary to ensure compliance with the same.
- 33. Mutual Drafting. This Contract shall be construed as a whole according to its fair meaning, and not strictly for or against any of the Parties. The Parties acknowledge that this Contract documents a negotiated agreement and it shall not be construed or interpreted in favor of either Party due to the fact that one of the Party's attorneys drafted this Contract.

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Severability. If any provision of this Contract is deemed invalid or unenforceable pursuant to the provisions set forth in Section 36, the unenforceability thereof shall not affect the remaining provisions of this Contract and the remaining provisions of this Contract shall remain in full force and effect.

- **Section Headings**. Section headings used in this Contract are for convenience only, are not part of the Contract, and shall not affect any of the terms hereof.
- Resolution of Disputes. Any and all disputes, controversies or claims arising out of or relating to this Contract shall be resolved pursuant to the grievance procedures set forth in Title 17, if applicable. If the grievance procedures set forth in Title 17 do not apply to a dispute, or after exhausting the applicable grievance procedures set forth in Title 17, all remaining disputes, controversies or claims shall be settled by a mutually agreed upon arbitrator in accordance with the rules of the American Arbitration Association. The arbitrator's decision may be entered as a judgment in any court having jurisdiction or may be appealed to the Superior Court of California in and for the County of San Joaquin within thirty (30) days of issuance.
- 37. Attorney's Fees and Costs. In the event of an appeal of an audit finding, hearing before the Office of Administrative Hearings, arbitration, or should either Party bring an action in law or equity, in which a Party incurs attorney's fees to enforce the terms of this Contract, the prevailing party thereto may recover reasonable attorney's fees and all costs incurred in connection therewith, including, but not limited to, fees for reasonably necessary expert witnesses.
- **38.** <u>Exclusive Benefit</u>. This Contract, and each and every provision hereof, is for the exclusive benefit of the Parties hereof and not for the benefit of any third party.
- **39.** Counterparts. This Contract may be executed in duplicate counterparts, each of which shall be deemed an original, but all of which shall together constitute one and the same instrument.
- **40.** Delivery by Facsimile or Electronic Mail. Duly executed signatures to this Contract may be delivered by facsimile or electronic mail, and signature pages delivered by such method shall be deemed equivalent to and of the same force and effect as original signature pages.
- 41. <u>Successors and Assigns</u>. This Contract is binding on the successors and assigns of the Parties.
- **Execution of Contract**. By signing this Contract, the Parties confirm that they have read this Contract, understand its contents, agree to its terms, have consulted with their respective attorneys, and are voluntarily entering into this Contract. The Parties warrant that the person signing on behalf of each Party is an authorized representative of that Party.

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Accepted and agreed to:	
	Valley Mountain Regional Center
	15 /c)
Dated:	
	By: Anthony (Tony) Anderson
	Its: Executive Director
	Contractor
	Carpenter Guest Homes, Inc. dba Villa Teresa Memory Care
	,
Dated:	
	By: Estrella L. Jose
	Its: President

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EXHIBIT A SERVICES

1. Contractor is vendored by Center pursuant to Title 17, Section 54356 as a DSS Licensed-Specialized Residential Facility (Habilitation) - Service Code 113.

"A regional center shall classify a vendor as a DSS Licensed-Specialized Residential Facility provider if the vendor operates a residential care facility licensed by the Department of Social Services (DSS) for individuals with developmental disabilities who require 24 hour care and supervision and whose needs cannot be appropriately met within the array of other community living options available. Primary services provided by a DSS Licensed-Specialized Residential Facility may include personal care and supervision services, homemaker, chore, attendant care, companion services, medication oversight (to the extent permitted under State law) and therapeutic social and recreational programming, provided in a home-like environment. Incidental services provided by a DSS Licensed-Specialized Residential Facility may include home health care, physical therapy, occupational therapy, speech therapy, medication administration, intermittent skilled nursing services, and/or transportation, as specified in the IPP. This vendor type provides 24 hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence, and the provision of supervision and direct care support to ensure the consumers' health, safety and well-being. Other individuals or agencies may also furnish care directly, or under arrangement with the DSS Licensed-Specialized Residential Facility, but the care provided by these other entities must supplement the care provided by the DSS Licensed-Specialized Residential Facility and does not supplant it. Regional Center monitoring of the DSS Licensed-Specialized Residential Facility shall be in accordance with the applicable state laws and licensing regulations, including Title 17, and the regional center admission agreement. Payment for services in a DSS Licensed-Specialized Residential Facility must be made pursuant to Title 17, Section 56919 (a), after the regional center obtains approval from the Department for payment of the prevailing rate or, pursuant to Welfare & Institutions Code, Section 4648 (a)(4), the regional center may contract for the provision of services and supports for a period of up to three years, subject to the availability of funds."

2. Additional Definitions.

- A. "Direct Care Staff" means staff that personally provide hands-on training provided by the vendor in accordance with the requirements of consumers' Individual Program Plan and the provisions of Title 17, Section 56722 of California Code of Regulations, and who are involved in program preparation functions in accordance with the provisions of Title 17, Section 54302(a)(23).
- B. "Generic Agency" means any agency which has a legal responsibility to serve all members of the general public and which is receiving public funds for providing such services.
- C. "Natural Environments" means places and social contexts commonly used by individuals without disabilities.
- D. "Person Centered Planning" means an approach to determining, planning for, and working toward the preferred future of a person with developmental disabilities and her or his family.

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3. <u>Specific Consumer Services</u>.

A. Contractor agrees to provide the Negotiated Rate Residential services in a facility located at 2477 Carpenter Road, Stockton, CA 95205.

- B. Villa Teresa Memory Care will be vendored for a total of six (6) beds.
- C. Villa Teresa Memory Care will serve elderly developmentally disabled consumers with dementia or dementia-like symptoms, all of whom may be functionally non-ambulatory.
- D. Contractor agrees that all doors used to enter/exit its licensed facility shall be equipped with alarms that signal movement in and out of the facility, and further that such alarms shall be operational at all times.
- E. Contractor agrees to provide services in accordance with Contractor's Program Design attached hereto as Exhibit C and incorporated herein by reference.
- F. Refusal to accept a referral is limited to individuals who are judged to be beyond the scope of the "target population" contained in the approved program design (Exhibit C).
- G. Contractor agrees to adhere to the Zero Tolerance Policy for Consumer Abuse or Neglect attached hereto as Exhibit D.
- H. Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- Contractor agrees that this facility shall be operated in accordance with Title 17, Division 2 of the California Code of Regulations concerning services for persons with developmental disabilities, Title 22, Division 6 of the California Code of Regulations concerning licensure of community care facilities, and Center's "Best Practice in Licensed Residential Services."
- J. Contractor under this agreement is obligated to the following service delivery model:
 - 1) Facility Management Oversight- a "Facility Administrator" for Residential Care Facilities for the Elderly certified by Community Care Licensing of no less than 20 hours weekly as required by Center's Best Practice in Licensed Residential Services, or more if needed. A full-time 40 hour per week "House Manager" to assist in the oversight of the facility operations and implementation of components of the specialized residential service.
 - 2) Staffing Ratios and Consumer Supervision- at a ratio to meet consumer supervision needs, 252 hours of additional weekly direct care staffing above the required 24-hour staff person; one (1) awake-night staff.
 - 3) Consultant Services: The following consultants will be utilized by Contractor: Physician, Psychiatrist, Registered Nurse, Dietician, Recreation Therapist, and Behavior Analyst Consultant (BCBA), but at minimum 16 hours of Consultant Services will be provided to each resident every six (6) months.
- K. Contractor acknowledges that Contractor does not obtain by this Contract a guarantee and/or a vested right to have any particular consumer(s) and/or any number of consumers assigned, transferred or sent to Contractor under this Contract other than the number(s) specified in Section 1 of this Contract. Further, Contractor shall not limit

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and/or interfere with Center's right under Title 17 regulations to secure for any consumer served by Contractor additional and/or alternative services which the consumer's Planning Team has determined as needed.

- L. Contractor is to provide appropriate personnel and equipment to perform the services contracted for herein.
 - Contractor agrees to follow IPP documentation requirements as stated in Title 17, California Code of Regulations, Sections 56022 and 56026, and to provide such training to its staff as needed to assure adequacy of documentation.
 - 2) Contractor agrees to follow person centered planning philosophies as published by DDS for consumers receiving services, and to provide and/or procure such training as needed to ensure adequate staff participation in person centered planning.
 - 3) Contractor agrees to notify consumers, service coordinators, care providers, and other significant persons of annual review staffings in advance. Center agrees to notify Contractor of annual or IPP meetings in advance.
 - 4) Contractor agrees that it shall submit written quarterly reports to the Center's case management staff for individual consumers reflecting progress toward the agreed upon Individual Program Plan/Individual Family Service Plan (IPP/IFSP) objectives.

4. <u>Authorization to Purchase Services Required.</u>

- A. Contractor may not initiate any Services for Consumers until it has received a duly executed Authorization to Purchase Services from Center. Center will not be responsible for any services performed without written authorization.
- B. Program Managers and the After-Hours Response team are the only Center staff who are designated to give verbal authorization for services or to provide additional services beyond the authorized hours.
- C. Verbal authorization must be followed up within 15 days from the initiation of the requested services by a formal letter of request by the Contractor in order to receive a duly executed Authorization to Purchase Services from the Center.
- D. Contractor must maintain separate records to support direct service billing for each consumer served and indirect or administrative billing performed during the course of providing services.

5. <u>Contractor Staff.</u>

- A. Contractor hereby warrants that all work will be performed in accordance with accepted professional practices and standards as well as the requirements of applicable federal, state, and local laws.
- B. Contractor shall contract directly with its staff and shall provide all staff necessary to perform the Services for each Consumer to whom Contractor has agreed to provide services.
- Contractor's staff shall be employees of Contractor. Contractor shall be solely responsible for procuring liability insurance for all staff, for payment of any and all applicable

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unemployment insurance, disability insurance, worker's compensation insurance, federal and state taxes, benefits, and any other required withholdings for all staff.

- D. Contractor shall comply with all applicable laws and regulations regarding the hiring, retention, training, licensure and certification of Direct Care Staff and personnel.
- E. Contractor certifies that all direct care staff providing services under this Contract hold necessary certification and/or licenses required by Title 17, California Code of Regulations and/or Title 22, California Code of Regulations or other pertinent State or Federal regulations.
 - 1) Contractor agrees that all direct care staff providing services under this Contract shall be currently certified to provide first aid, Cardiopulmonary Resuscitation, and any other emergency services required by law or regulation.
 - 2) Contractor shall provide to all direct care staff providing services under this Contract continuing education training on the needs of developmentally disabled persons relevant to the accepted program design (Exhibit C) as per Title 17 Section 56038 et seq. Center may assist in such in-service training if requested to do so by Contractor. Contractor shall provide to Center proof of inservice training upon request.
- F. Contractor agrees that all staff or volunteers having contact with consumers under this Contract will have cleared a fingerprint/background check that includes the Department of Justice prior to employment and contact with consumers. The Contractor will:
 - 1) Contractor shall require all staff providing Services having contact with Consumers under this Contract to have cleared a fingerprint /background check that includes the Department of Justice prior to having any contact with Consumers, and annually thereafter, unless clearance is sought through the Department of Social Services or the TrustLine Registry, which includes automatic checks for subsequent arrests. Contractor shall provide Center, upon request, with proof of the fingerprint clearance.
 - 2) Contractor shall require individuals to submit references from prior employers and/or volunteer organizations. Contractor shall verify the accuracy of these references and document the verification in the employee/volunteer personnel file.
 - 3) Contractor, within the scope of and direction of Contractor's agency exclusively, agrees to develop, retain, and implement employment policies and programs to encourage and promote Contractor's employee fitness during performance of service delivery tasks connected with the intended beneficiaries (Center's consumers) within Contractor's program design, California Code of Regulations Title 17 and Title 22 and Direct Support Professional requirements satisfying the principal purpose of "agreement" between Center and Contractor.

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EXHIBIT B RATE OF PAYMENT

- 1. Center shall pay Contractor at the following Negotiated Rate:
 - A. \$8,066.86 per consumer per month, inclusive of SSI.
 - B. Should Contractor accept a respite or short-term placement (less than a full month), the rate will be the monthly rate divided by 21.
 - C. This rate shall constitute the total amount of compensation for Contractor's performance of this Contract.
- 2. <u>\$507,805</u> is the annual maximum amount which can be paid by Center to Contractor under this Contract, unless otherwise agreed to in writing by the Parties.
- Contractor attests that fiscal and program related documentation is complete, accurate to the best of Contractor's knowledge, supported by records and source documentation, prepared in accordance with instructions provided by the Department and subject to audit.
- 4. Both parties to this Contract have come to a full understanding and agreement of a specified method used to accumulate data contained in the Contractor's documentation. Contractor attests that it utilizes said specified methods.
- 5. Center has informed Contractor of the applicable and correct median rate for the services to be provided under this Contract.

Contractor: Carpenter Guest Homes Vendor No: HV0109/HV0110/HV0111/HV0434/HV0237

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EXHIBIT C PROGRAM DESIGN

Contractor: Carpenter Guest Homes Vendor No: HV0109/HV0110/HV0111/HV0434/HV0237

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EXHIBIT D

Zero Tolerance Policy for Consumer Abuse or Neglect

1.0 STATEMENT OF PURPOSE

Valley Mountain Regional Center (VMRC) has no tolerance for consumer abuse or neglect. Research studies document that individuals with developmental disabilities have a significantly higher risk of becoming the victims of abuse, neglect, or exploitation as compared to the non- disabled population. In an effort to ensure the health, safety, and security of VMRC consumers, our agency is committed to a "Zero Tolerance" standard for consumer abuse and neglect.

2.0 DEFINITIONS

Abuse includes, but is not limited to, physical abuse, neglect, financial abuse, abandonment, isolation, abduction, or other treatment which results in physical harm, pain or emotional/mental suffering, or deprivation, by a person providing care and supervision, of goods and services which are necessary to avoid physical harm or emotional/mental suffering further defined as follows:

- Physical Abuse: Any act which results in non-accidental injury. The use or attempt to use force on the person of another, unreasonable physical constraint, prolonged or continual deprivation of food and water, chemical restraint, or psychotropic medication without medical authorization used for punishment.
- Sexual Abuse: Any non-consenting sexual act or behavior.
- Financial Abuse: The illegal or unethical exploitation and/or use of a consumer's funds, property, or other assets.
- Neglect: The negligent failure of a person(s) having care or custody of a consumer to
 exercise a reasonable degree of care including, but not limited to, a failure to assist in
 personal hygiene and the provision of food, clothing, and shelter, or failure to provide
 medical care or protect the client from health and safety hazards including a medical
 diagnosis of failure to thrive.
- Abandonment: The desertion of a consumer by someone who is a caregiver or has
 custody of the consumer under circumstances in which a reasonable person would
 continue to provide care and custody.
- Abduction: The removal, without the consent of the consumer/conservator, of a consumer/conservatee to another state.
- Isolation: The intentional preventing of a consumer from receiving mail, telephone calls or visitors when contrary to the expressed wishes of the consumer.
- Emotional Abuse/Mental Suffering: Fear, agitation, confusion, severe depression or other forms of emotional distress that is brought about by deprivation, threats, harassment, or other forms of intimidating behavior.

3.0 PRINCIPALS, GUIDELINES

VMRC and all of their service providers shall ensure employees are fully informed of VMRC's Zero Tolerance Policy on Consumer Abuse and Neglect.

Contractor: Carpenter Guest Homes Vendor No: HV0109/HV0110/HV0111/HV0434/HV0237

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Employees are to be fully informed of the policy upon hire and annually thereafter. Each employee must be knowledgeable of

- 1) their responsibility to protect consumers from abuse and neglect, and
- 2) the signs of abuse and neglect, and
- 3) the process for reporting suspected abuse or neglect, and
- 4) the consequences of failing to follow the law and enforcing this policy.

"Reasonable suspicion" is the standard for reporting abuse and neglect. All VMRC staff who are mandated reporters pursuant to the California Penal Code, and all employees of service providers and long-term care facilities who are mandated reporters will strictly comply with the reporting laws at all times. A mandated reporter <u>must</u> (unless exempt under law) report all consumer abuse to the applicable governmental authorities immediately or as soon as practicable after his or her discovery or reasonable belief that consumer abuse has occurred.

Consumer abuse committed by VMRC employees or employees of service providers or long-term care facilities will not be tolerated. All such abuse or allegations of such abuse will be thoroughly investigated. Any VMRC employee found to have engaged in abuse against a consumer will be subject to severe discipline, up to and including termination. Any abuse found to have been committed by a service provider or long-term care facility employee will be referred to the appropriate authorities and the service provider may also be subject to sanctions up to and including devendorization which equates to removal from the list of those authorized to provide services for any and all regional center consumers.

REPORTING PROCEDURES

Suspected abuse must be reported immediately by calling the appropriate 24-hour hotline and followed by a written report within 2 days of receiving the information concerning the incident.

If you suspect that a child is being abused, contact Child Protective Services:

•	San Joaquin County	(209)468-1333
•	Stanislaus County	(800)558-3665
•	Amador County	(209)223-6550 or (209)223-1075 (After Hours)
•	Calaveras County	(209)754-6452 or (209)754-6500 (After Hours)
•	Tuolumne County	(209)533-5717 or (209)533-4357 (After Hours)

If you suspect that an adult is being abused, contact Adult Protective Services:

•	San Joaquin County	(209)468-2202 or (888)800-4800
•	Stanislaus County	(800)336-4316
•	Amador County -	(209)223-6550 or (209)223-1075 (After Hours)
•	Calaveras County	(209)754-6452 or (209)754-6500 (After Hours)

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• Tuolumne County (209)768-7753 or (209)533-HELP (4357) (After Hours)

Ombudsman's Offices:

•	San Joaquin	(209)468-3785
•	Stanislaus	(209)529-3784
•	Amador	(209)532-7632
•	Calaveras	(209)532-7632
•	Tuolumne	(209)532-7632

Contract Summary and Board Resolution

Valley Mountain Regional Center's Board of Directors reviewed the contracts below on December 16, 2019 and passed the following resolution:

RESOLVED THAT in compliance with VMRC's BOD Contract Policy, the contracts listed below between VMRC and stated vendors were reviewed and approved by the VMRC BOD on December 16, 2019 and Board hereby authorized any Officer of the corporation to execute the Agreement without material changes but otherwise on such terms deemed satisfactory to such Officer.

1 Kavere Services - Pacific Lifeskills	\$	1,050,000
2 Kavere Services - Bridgeton	\$	988,996
3 Kavere Services - Monique	\$	659,331
4 Kavere Services - Pinetown	\$	817,418
5 Kavere Services - Princeton	\$	988,996
6 Kavere Services - Pine Brook	\$	830,000
7 Kesher House	\$	859,089
8 Service First of N. California - SLS	\$	2,100,000
9 Service First of N. California - Options Learning Center	\$	424,876
10 Villa Teresa Memory Care	\$	507,805
11 ABove the Clouds	\$	660,000
12 Family Therapeutic Services	\$	250,000
13 Howard Training Center - BMP	\$	600,000
14 Howard Training Center - WAP	\$	307,562
15 Howard Training Center - WAP	\$	412,795
16 Howard Training Center - SEP	\$	889,203
17 Howard Training Center - Golden Opportunities	\$	393,117
18 Howard Training Center - FHA	\$	318,698
19 Howard Training Center - Transportation	\$	337,491
20 Howard Training Center - ADC	\$	660,311
21 Jacktone Road Care Home	\$	621,151
22 Spread Your Wings	\$	915,410
23 The Golden Touch	\$	420,000
	•	,

VMRC Board of Directors hereby authorizes and designates any office of VMRC to finalize, execute and deliver the Contract on behalf of VMRC, in such form as VMRC's counsel may advise, and on such further terms and conditions as such Officer may approve. The final terms of the Contract shall be conclusively evidence by the execution of the Contract by such Officer. For purposes of this authorization, and "Officer" means VMRC's Executive Director, Chief Financial Officer and no one else.

<u>Certification by Secretary:</u> I certify that: (1) I am the Secretary of VMRC: (2) the foregoing Resolution is a complete and accurate copy of the Resolution duly adopted by VMRC's Board of Directors; (3) the Resolution is in full force and has not been revoked or changed in any way.

Lynda Mendoza, Board Secretary	Date

October Popplewell Fund Donations

Date Donor	Amount	Check No.	Address	City	State	Zip Code
10/14/19 C&S Wholesale Grocers	1,000.00	5101443	7 Corporate Drive	Keene	Ħ	03431
10/03/19 Erwin & Dianne Loriaux	20.00	35110054	1169 Sax Fifth Ave.	Henderson	N	89052-0100
10/10/19 Erwin & Dianne Loriaux	50.00	35110054	1169 Sax Fifth Ave.	Henderson	N	89052-0100
10/10/19 YourCause LLC/AT&T Employee	10.00	5601869034				
10/08/19 Oscar Dayrit	87.09	PayPal				
10/08/19 Judy Quintal	87.09	PayPal				
10/08/19 Eulerina Koester	43.39	PayPai				
10/14/19 Karen Puente	43.39	PayPal				
10/15/19 Melissa Raqueno	43.39	PayPal				
10/15/19 Remy Raqueno	43.39	PayPal				
10/17/19 Dominga Gier	43.39	PayPal				
10/18/19 Myrna Tacsion	130.78	PayPal				
10/28/19 Jerald Pasma	43.39	PayPal				
10/29/19 Christina Selvidge	43.39	PayPal				
October Donations	\$ 1,718.69					

\$ 9,639.21

Popplewell Fund Balance

FY 2019-20 Through A-1 Contract Budget Summary Exhibit A

Contracting Agency: Valley Mountain Regional Center, Inc.

Contract Number <u>HD199021</u> August 30, 2019

TOTAL OPERATIONS (includes the line items listed below) In accordance with State Contract language under Article III Fiscal Provisions New 164 Reposet Provisions	<u>\$31,766,895</u>
In accordance with State Contract language under Article III. Fiscal Provisions Item #4 Payment Provisions, paragraph 3, the following Operation category ex Mental Health Services Fund	penditures must be claimed on a separate in
	40,500
Total Foster Grandparent Sr Companion Program™	458,422
a' FGP, Total Federal	
FGP, Federal Support	205,062
FGP, Federal Volunteer	72,062
FGP, Federal Stipend	33,000
[™] FGP & Sr. Companion, Total General State Funds	100,000
FGP, General State Fund, Support	253,360
FGP, General State Fund, Volunteer	30,237
Sr Compen, State Funds, Support	61,490
Sr Compan, State Funds, Volunteer	58,246
Disparities	103,387
	0
DC Closure Ongoing Workload	0
Total Community Placement Plan (CPP), Regular	
Regular CPP	<u> </u>
	0
OTAL FORCHASE OF SERVICES (Includes the line items listed below)	\$213 025 046
TOTAL PURCHASE OF SERVICES (includes the line items listed below) accordance with State Contract language under Article III: Fiscal Provisions Rem #4 Payment Provisions, paragraph 3, the following Purchase of Service Cat	\$213,025,946
accordance with State Contract language under Article III: Fiscal Provisions Rem #4 Payment Provisions, paragraph 3, the following Purchase of Service cat Part C	egory expanditures must be claimed on a sep
accordance with State Contract language under Article III: Fiscal Provisions Item #4 Payment Provisions, paragraph 3, the following Purchase of Service cat Part C	\$213,025,946 egory expanditures must be claimed on a sep 2,671,604
accordance with State Contract language under Article III: Fiscal Provisions Item #4 Payment Provisions, paragraph 3, the following Purchase of Service cat Part C **CBSW Compliance**	egory expanditures must be claimed on a sep
Part C CBSW Compliance Community Placement Plan (CPP), Regular	2,671,604
Part C Compliance Community Placement Plan (CPP), Regular Start-Up	2,671,604 0
Part C Cand Total Community Placement Plan (CPP), Regular Start-Up Safety Net Start-Up	2,671,604 0 0
Part C Cand Total Community Placement Plan (CPP), Regular Start-Up Safety Net Start-Up Assessment	2,671,604 0 0 0 0
Part C Cand Total Community Placement Plan (CPP), Regular Start-Up Safety Net Start-Up	2,671,604 0 0 0 0 0
Part C Compliance Crand Total Community Placement Plan (CPP), Regular Start-Up Safety Net Start-Up Assessment Placement	2,671,604 0 0 0 0
Part C Cand Total Community Placement Plan (CPP), Regular Start-Up Safety Net Start-Up Assessment	2,671,604 0 0 0 0 0
Part C Compliance Crand Total Community Placement Plan (CPP), Regular Start-Up Safety Net Start-Up Assessment Placement	2,671,604 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Part C Community Placement Plan (CPP), Regular Start-Up Safety Net Start-Up Assessment Placement Placement Placement Start-Up Safety Net Start-Up Assessment Placement Placement Cotal Early Intervention Program, Family Resource Centers/Network	2,671,604 0 0 0 0 0

a/ FGP: Program Title: Foster Grandparent Program, CFDA Number: 94.011, Award No.19SFPCA002, 06 30 2020 is the last year of the three year grant. b/ Senior Companion (GF) CFDA # 94.016, Program Title: Senior Companion Program, Award No.19SCPCA002, 06 30 2020 is the year of the three year grant.

c/Part C: CFDA Title: Infant and Toddler/Families (Part C) Program Title: Special Education-Grants for Infants and Families with Disabilities

CFDA Number: 84.181A, Award No: H181A180037. Federal Agency Name: Office of Special Education and Rehabilitative Services, United States Department of Education Percent of Part C to Total Contract Funding: 1.09%

Valley Mountain Regional Center

Contract Status AS OF: September 30, 2019

FG/SC Total	1 1	451,782 445,366 6,416	493,607 458,980 34,627
1261			
CPP Total	21,700 (21,700)	1,968,926 834,334 1,134,592	1,194,956 1,094,787 100,169
POS CPP		1,439,438 352,940 1,086,498	665,293 574,334 90,959
OPS CPP	21,700 (21,700)	529,488 481,394 48,094	529,663 520,453 9,210
General Total	244,792,841 56,340,180 188,452,661	225,679,579 223,079,080 2,600,499	211,824,847 209,088,661 2,736,186
POS including Federal C	213,025,946 49,326,224 163,699,722	195,220,728 193,401,778 1,818,950	182,331,242 180,186,192 2,145,050
OPS	31,766,895 7,013,956 24,752,939	30,458,851 29,677,302 781,549	29,493,605 28,902,469 591,136
Current Fiscal Year 2020	Contract Year A Spent to Date Unspent	Contract Year E-3 Spent to Date Unspent	2018 Contract Year D-4 Spent to Date Unspent

POS EXPENDITURES

September 30, 2019

, 	Year to Date	Prior Year to Date	Changes to Budget	Budget	% of Total Budget
Community Care Facility	16,681,073	15,192,665		70,000,000	23.8%
ICF/SNF FACILITY	22,815	147,585		500,000	4.6%
Day Care	307,852	285,709		1,500,000	20.5%
Day Training	9,274,577	8,910,903		38,450,000	24.1%
Supported Employment	429,408	417,842		1,900,000	22.6%
Work Activity Program	135,438	134,219		700,000	19.3%
Non-Medical Services-Professional	114,735	139,002		500,000	22.9%
Non-Medical Services-Programs	5,494,337	5,537,061		22,500,000	24.4%
Home Care Services-Programs	307,118	258,396		1,500,000	20.5%
Transportation	692,302	594,236		3,000,000	23.1%
Transportation Contracts	3,555,064	4,182,146		15,000,000	23.7%
Prevention Services	3,690,856	3,306,725		16,000,000	23.1%
Other Authorized Services	4,987,694	4,654,147		21,000,000	23.8%
P&I Expense	10,052	11,612		45,000	22.3%
Hospital Care	115,000	115,000		500,000	23.0%
Medical Equipment	83,810	73,957		480,000	17.5%
Medical Care Professional Services	961,327	800,224		4,500,000	21.4%
Medical Care-Program Services	4,877	4,767		70,000	7.0%
Respite-in-Home	3,381,639	2,698,810		14,000,946	24.2%
Respite Out-of-Home	154,450	143,308		800,000	19.3%
Camps	29,654	23,460		80,000	37.1%
	50,434,077	47,631,770	*	213,025,946	23.7%
CPP					
Total Purchase of Service	50,434,077	47,631,770	-	213,025,946	23.7%

ICF SPA RECEIVABLES

\$2,520,412

OPERATIONS EXPENDITURES

September 30, 2019

	-	Year to Date	Prior Year to Date	Changes to Budget	Budget	% of Total Budget
Salaries and Wages		4,635,234	4,487,283		18,533,467	25.0%
Temporary Help		2,159	2,090		10,000	21.6%
Fringe Benefits		1,767,823	1,648,844		6,800,000	26.0%
Contracted Employees	_	17,188	21,717		75,000	22.9%
	Salaries and Benefits Total	6,422,404	6,159,934	•	25,418,467	25.3%

	Year to Date	Prior Year to Date	Changes to Budget	Budget	% of Total Budget
Facilities Rent	604,684	465,088		2,500,000	24.2%
Facilities Maintenance	133,073	120,046		500,000	26.6%
Information Technology	499,943	534,446		1,250,000	40.0%
General Office Expense	70,981	70,959		150,000	47.3%
Operating Expenses	126,449	116,088		450,000	28.1%
Equipment	8,212	68,281		250,000	3.3%
Professional Expenses	204,478	175,414		700,006	29.2%
Office Expenses	32,919	37,754		140,000	23.5%
Travel and Training Expenses	131,931	108,583		400,000	33.0%
Foster Grandparent/Senior Companion Expenses	86,196	101,114		458,422	18.8%
CPP Expense	21,500	9,546		-	#DIV/0!
Total Operating Expenses	8,342,770	7,967,254	-	32,216,895	25.9%

Operating Expenses: Telephone, Utilities

Equipment: Equipment Purchases, Equipment Contract Leases

Professional Expenses: Accounting Fees, Advertising, ARCA Dues, Bank Fees, Consultants, Insurance, Interest, Legal Fees, Fees, Licenses and Miscellaneous

Office Expenses: Consumer Medical Record Fees, Postage and Shipping, Printing

Travel and Training Expenses: Board of Director Expense, Travel Admin, Travel Consumer Services