

Executive Committee Meeting

11/06/2019 | 06:30 PM - 07:30 PM - Pacific Time (US & Canada)

Attendees (7)

Committee Members Present: Margaret Heinz, President and Chair, Lynda Mendoza, Secretary,

Dena Pfeifer and Facilitator, Mohamed Rashid, Vice-President

Staff Present: Tony Anderson, Executive Director, Doug Bonnet, Assistant to the Executive Director

Public Present: None

Meeting Called to Order at 6:30 PM by Margaret Heinz.

A. Review and Approval of Meeting Agenda

Approved by unanimous consent.

B. Review and Approval of Executive Committee Meeting Minutes of 10/02/19

Approved by unanimous consent.

C. Items for Approval - None.

D. Items for Discussion

1. Executive Director's Report - Tony Anderson

> On October 21 and 22nd we held a two day symposium workshop focused on helping Valley Mountain Regional Center become more culturally and linguistically competent. The first day focused on coming to a clearer understanding of what it means to be "becoming" culturally and Linguistically competent. The second day we participated in an in depth analysis of our policies we have to accomplish our core functions and how to ensure we are considering the cultural elements necessary to fully include all people.

We worked with a community partner, Fuerzas Unidas, to start organizing a one day symposium on In Home Support Services. We created an agenda for the day, identified expert speakers, and identified the logistics needed for a successful event. This was a highly productive meeting with

several advocates agreeing to take responsibility for many important logistics. The event will take place in late March 2010 and should be a great resource to help our families in understanding the In Home Support Services program.

The "Bridging the Gap" conference, " Overcoming Barriers: Medication Intervention, Crisis Response, and Psychiatric In-Patient"

Was a great success and the third and final event will be held in May 2020 in Modesto. It is our intent to request a continuation grant for the next round and to have all three events in Stockton.

One of my goals for 202 is to start work on increasing affordable and access housing options for people with developmental disabilities in our region.

Notable Consumer Incidents/Complaints - Tony Anderson

The family member who came to the last board meeting was complaining about a service called EIBT (Early Intensive Behavioral Treatment). Tara our Assistant director of clinical services has researched the issue and while the complaint was not related to something VMRC actually had control over we are directing the parent to the correct resource and helping her navigate that resource plus referring more advocacy services to the family. We'll have an update during our board training in December.

3. Vendor Issues - Tony Anderson

I visited a new service called Pacific Lifeskills in Stockton. This service will be a temporary (up to two years) program aimed at working with adults to help them become independent. There will be a partnership with the University of the Pacific to implement an independent living curriculum on campus with a focus on getting a job, going to work, going to college, getting a certificate or degree, and working with the Department of Rehabilitation and Enos Edmundson at VMRC on employment support services.

Two vendors are complaining that they are not getting enough referrals and one is claiming that other vendors are receiving favorable treatment over them. As a reminder to the executive Committee, the decisions for who will provide a consumer with supports and services are made in the individual's IPP. These decisions are individualized.

The CLASP conference was a great success, the feedback was overwhelmingly positive, and the organizing committee has already met is has begun planning for next year. The save the date announcement will follow for early November 2020.

4. Self-Determination Update - Tony Anderson

Doug and I will be attending the Self-Determination Conference in Los Angeles Nov 16th and two other staff will be attending on Friday the 15th. I will be serving on a panel focused on Employment and Self-Determination and another one on Disparities and Self-Determination.

5. Personnel and Union Update – Tony Anderson and Doug Bonnet for Bud Mullanix

The union wrapped up their meeting with our Human Resources Director, Bud Mullanix, and Chief Counselor, Cindy Mix, today. Management and the union came to a verbal agreement of an increase of .25% over the already agreed upon amount of 1.5%. We have expressed that the additional funds identified in the A-2 are set for specific position and any money left will go to case managers and case management support to try to reduce caseload overloading.

Lynda Mendoza made a motion to go to closed session. Mohamed Rashid seconded the motion. Approved unanimously.

Lynda Mendoza made a motion to go out of closed session. Mohamed Rashid seconded the motion. Approved unanimously.

6. Other Matters - Tony Anderson

As you have probably noticed our Stockton office is almost completely gated. This is being done for the safety of our staff and board and community members attending board and other public meetings. While no barrier can be 100% impenetrable, this will increase your safety. Please be aware of your surroundings and if possible do not go to your car alone.

E. President's Comments - Margaret Heinz

Doug, thank you Saturday was wonderful. The meals, the food, the service, the location was really nice. Tony, thank you for hosting afterwards.

Margaret having a phone meeting with all other Board Presidents through ARCA.

I have been in contact with Bud regarding Tony's contract.

December 6th is an incredible craft fair. The Micro Business fair. There is another one at SJCOE by young adult programs. Same date. Times are both 9am.

I met Tara at an IEP meeting with a young kindergarten student in 2003. It's an honor to work with people so dedicated. He is now attending college.

Margaret asked Mohamed if he will do a presentation on DRAIL at the December Board Meeting and Mohamed agreed.

F. Public Comments - None.

G. Next Meeting - Wednesday, December 4, 2019, 6:30 PM, VMRC Stockton Office, Cohen Board Room

Meeting adjourned at 7:25 pm.



Valley Mountain Regional Center Executive Committee Meeting

11/06/19, 6:30 PM

VMRC Stockton Office, Cohen Board Room

702 N. Aurora Street

Stockton, CA, 95202

Dial-in Number: 1-866-299-7945, Conference Passcode: 7793177#

Committee Members: Margaret Heinz, Chair (President), Mohamed Rashid, Elizabeth Victor-Martinez, Lynda Mendoza, Dena Pfeifer, Linda Collins

Meeting Book - Executive Committee Meeting

Valley Mountain Regional Center Executive Committee Meeting Agenda

A. Review and Approval of Meeting Agenda Margaret Heinz

Committee Action

B. Review and Approval of Executive Committee Meeting Minutes of 10/02/19
Margaret Heinz

Committee Action

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- C. Items for Approval
- D. Items for Discussion
 - 1. Executive Director's Report Tony Anderson
 - 2. Notable Consumer Incidents/Complaints Tony Anderson
 - 3. Vendor Issues Tony Anderson
 - 4. Self-Determination Update Tony Anderson
 - 5. Personnel and Union Update Bud Mullanix
 - 6. Other Matters
- E. President's Comments Margaret Heinz
- F. Public Comments
- G. Next Meeting Wednesday, December 4, 2019, 6:30 PM, VMRC Stockton Office, Cohen Board Room Margaret Héinz



Executive Committee Meeting Minutes

10/02/2019 | 06:30 PM - 07:30 PM - Pacific Time (US & Canada)

Attendees (10)

Committee Members Present: Margaret Heinz, Chair and Board President, Elizabeth Victor-Martinez, Treasurer, Mohamed Rashid, Vice-President, Lynda Mendoza, Secretary, Dena Pfeifer and Facilitator, Linda Collins

Staff Present: Tony Anderson, Executive Director, Doug Bonnet, Assistant to the Executive Director, Bud Mullanix, Human Resources Director

Public Present: None

Meeting called to order at 634pm by Margaret Heinz, Chair and Board President.

A. Review and Approval of Meeting Agenda

Agenda approved by unanimous consent.

B. Review and Approval of Minutes of 08/07/19 and 09/04/19

Minutes of both meetings approved by unanimous consent.

C. Items for Approval

Tony Anderson

Public Disclosures and Transparency Policy – See pages 8 – 9.
 This year the legislature and the governor changed the Lanterman Act in several ways and one of the primary themes for the changes fall under the category of "Transparency and Public Disclosures". On August 21, 2019 I received a letter from DDS outlining details for implementing new areas of transparency and disclosures. On September 23, 2019 the VMRC Senior

leadership reviewed edited and approved the policy for our Administrative Policy manual but it does not become official until the Board of Directors reviews and approves.

Proposed Action: staff request approval of the policy and from executive committee to be forwarded as "recommend approval" to the full board of directors.

Approved by unanimous consent.

- 2. Performance Contract Handout to Committee Members See pages 11 46.
- As of May 2020, VMRC Board will hold one or more public meetings annually on prior year's performance contract objectives and outcomes.
- 2. The meetings may be held separately from regular board meetings and VMRC must give the audience enough information so that they can discuss it and respond if they want.
- 3. VMRC will announce the meeting and put this information on their website, tell it's stakeholders, and tell DDS about this meeting and information at least 30 days before it happens.
- 4. VMRC must make sure the meetings and materials provide language access, and must schedule the meetings at times and locations designed to promote attendance by the public. To encourage participation by diverse language, racial, and ethnic communities, VMRC must consider strategies to promote opportunities for public comment.
- 5. The VMRC Board must report to DDS the outcomes of each of these public meetings within 90 days of the meeting. The report must at least include:
 - a. Copies of minutes from each meeting and comments obtained from other strategies utilized to provide opportunities for public comment from diverse language, racial, and ethnic communities.
 - b. VMRC's recommendations and a plan to address areas where improvement is needed.
 - c. The contract renewal between VMRC and DDS will now also depend on DDS's assessment of the performance objectives and achievement of sufficient progress on the state's corrective action plans.
- 6. Activities developed with input from the local community
- 7. VMRC will develop annual performance objectives through meaningful participation with their local communities.
- 8. At least one public meeting, with ten (10) calendar days advance notice, where participants can provide input on the performance objectives and shall use focus groups or surveys to collect information from the community.
- 9. Statement of Assurances signed by the Executive Director.
- 10. Discuss any optional locally- developed public policy measures.
- 11. If VMRC decides to include a locally-developed public policy measure, a description of the baseline information or how it will be obtained must be included, as well as a description of how progress will be evaluated to ensure a positive impact on individuals and/or their families.
- 12. Annual performance objectives must measure progress in reducing disparities
- 13. VMRC must choose two measures the same two disparity measures used in their CY 2019 performance contracts.
- 14. VMRC may also choose one or more of the disparity measures that rely on data from National Core Indicators

- 15. VMRC must include annual performance objectives that measure progress in implementing the Employment First Policy like the measures addressing both of the following:
- 16. Local partnership agreements between VMRC and local educational agencies, and the Department of Rehabilitation districts.
- 17. Information to individuals regarding the Employment First Policy, opportunities for employment, and available supports to achieve integrated competitive employment.
- 18. VMRC performance contracts must include all nine measures, as well as activities developed with input from the local community.

No committee action needed at this time.

D. Items for Discussion

Executive Director's Report - Tony Anderson

In September I flew down to San Diego to provide a session to the IDD leadership Institute on our process and analysis of the disparity of expenditures across race/ethnicity. The session was well received, generated good questions, and the class consisted of leaders from regional centers, provider agencies, state council local offices, etc.

September was a really busy month but it doesn't compare to what we have planned for October. Big events in October include the Cultural Fair, the Mental Health Services Act Grant funded conference, The Supported Living Conference presentation, CLASP Conference, ARCA meetings, Autism and Down Syndrome Walks, Cultural and Linguistics Competence Training/Conference, and much more...

Doug and I spent an entire weekend studying and learning more about WordPress, the application we use to manage our website. We worked on going through the list of 50+ items we received during our website focus group session. We ended up completing 25 items on our list. We made a lot of progress and still have a lot more to go.

Since receiving the Omnibus Letter dated September 23, 2019, describing the Trailer Bill Language on the Lanterman Act, I completed an analysis of the DDS directive and followed this with a PowerPoint presentation. I provided the presentation to the CLASP group and the VMRC Legislative committee. Then modified the presentation further and provided a presentation to the All Managers Bi-Annual meeting and then to the SCDD North Valley Hills Office Regional Advisory Committee. I'm currently working on an audio version for advocates who have a hard time reading or just prefer to listen instead.

I attended a two day affordable housing summit on affordable housing for people with developmental disabilities. Some of the ideas that stood out include:

- 1. Lack of Rental subsidies is the biggest barrier to getting affordable housing and lack of supportive housing services is a problem our rates are too low.
- 2. In the San Andreas area they have built over 1300 rental units in their area it's difficult but possible and accumulates over time.
- 3. All advocates were recommending trying a lot of different approaches and models for affordable housing
- A lot of regional centers started off using service code 101 for housing support services and now they're using code 089.
- 5. The problem with code 089 is that it was tied to the rate freeze problem.
- One regional center advocated for continued use of code 101 as best used for rent subsidy and admin for housing services.
- 7. All the rest of housing services are under code 089 (housing search and maintenance only)
- 8. One best practice model was the San Francisco Affordable housing website application created by the mayor's office: DAHLIA San Francisco Housing Portal.
- Notable Consumer Incidents/Complaints Tony Anderson

Follow-up from last month: The young 11 year old consumer is still living in the family home in an inappropriate living situation with his family. The family is still very unhappy with their current living situation and they need additional support. If are providing two staff at all times in the family home and we've made 6 more referrals to out of region (2) and out of state (3) on top of the dozens of previous placement requests. The grandmother is now providing Personal Support services in the home. The home setting remains extremely volatile for the child and family. Family wants a psychiatric hospitalization and the team is wanting crisis home services. A statewide crisis home search has been instituted and possible out of state placement may be requested if a program agrees to accept him.

Another case we're watching closely is a 14 year old female consumer needing out of state placement also receiving services from Child Protective Services. All of our crisis homes for children have replied to our requests saying that her needs are too severe for their program. Close attention is being paid to her care as the situation is unsafe for her and her family.

3. Vendor Issues - Tony Anderson

The CLASP network of local providers is hosting their first ever providers conference on Oct 8th in Stockton. National Speakers are flying in to Stockton, the Director of Developmental Services will be presenting, and local presenters include VMRC, SCDD NVH, and a local provider.

- 4. Self-Determination Update Tony Anderson
 On Monday there will be a DDS facilitated statewide stakeholder meeting of Self-Determination for updates and status reports on how the rollout is going across the state. Also in October the SCDD will facilitate a statewide advisory committee meeting which will take place in Sacramento to be followed by our local Self-Determination Advisory committee meeting. The latest information I have is that 8 people are currently in the Person Center Planning process, we have 1 FMS vendor and 3 pending, these numbers change every week.
- Personnel and Union Update Bud Mullanix and Tony Anderson Handout See pages 10, 47 50.

Tony Anderson - We are still in the initial stages of the Information Requests from the union to determine their next steps for a possible wage reopener. Every year in our contract either side can request a reopener to the contract regarding wage and benefits if something changes in the finances of the organization. At this point in the process we are responding in good faith to their requests for more information.

Bud Mullanix - Been very busy in HR. Lots of training going on. Bullying, Dealing with Difficult People and Corrective Action Trainings are happening. Lots of employee issues ongoing. We have 5 current openings and interviews are ongoing. We are at 331 employees. Our growth rate is low but our turnover rate is low. We are doing well. Staff morale is good. Staff is happy and in a good place. We have an upcoming meeting next week to discuss contract negotiations.

- Other Matters Tony Anderson
 Our appeals process will be undergoing an overhaul. Our Compliance Manager will start on October 21st and our new attorney Matthew Bahr will be assisting in our state level hearings.
- E. President's Comments Margaret Heinz

Board Retreat is on November 2 will be coming out soon.	2nd at Wine and	d Roses, Save	e the Date has b	as been sent outanother email		
F. Public Comments						
None.						

G. Next Meeting - Wednesday, 11/06/19, 6:30 PM, VMRC Stockton Office, Cohen Board Room

Meeting adjourned at 735pm.

