VALLEY MOUNTAIN REGIONAL CENTER
MINUTES OF CONSUMER SERVICES COMMITTEE MEETING
Monday, January 7, 2019

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PRESENT: **Dena Pfeifer, Lori Smith her facilitator, Mohamed Rashid, Daime Hoornaert, Dena Hernandez, Cindy Mix, Lisa Culley, Mary Sheehan, Wilma Murray, Nicole Weiss, Carlos Hernandez, Chris Varela, Tony Anderson; Lisa Esteves, Patty Perreira, Robert Fernandez, Maria Chavez, Thalya Cuilty; Linda Collins**

ABSENT: **Robert Balderama, Nadia Robinson, Tom Toomey**

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Chris Varela Chairperson called the meeting to order at 4:10 p.m.

1.0 **PUBLIC COMMENT**

Dena Hernandez, Regional Manager – SCDD North Valley Hills Office shared the following:

- Next SCDD North Valley Hills meeting will be held on January 22, 2019 at the UCP Stanislaus Turlock location from 6:00 pm-8:00 pm - all are welcome.
- The Next VMRC Self Determination Advisory Committee meeting will be at VMRC on Monday, January 14, 2019 at 2pm. It's an exciting time at the roll out is happening. All are welcome.
- CHOICES will be held April 5, 2019. The theme is "Wheel of CHOICES". The deadline for the t-shirt and video contest is January 15, 2019! Please remind anyone who is turning in a video or artwork! CHOICES Institute thanks Mohamed Rashid for agreeing to be one of the key note speakers representing Stanislaus County!
- Next IEP Workshop with Family Resource Network will be January 26, 2019 at our SCDD North Valley Hills office from 9:00am-11:30am.
- Self-Advocacy Council 6 Area Annual Area Meeting of Self Advocates will be held on Friday, February 1, 2019. SAC6 and SCDD are working with the fairgrounds to secure the location again- since the SJ Activity Center closed and they usually secured the place- it has been a bit more difficult this year! Once the location is secure- we will email the flyer out to all.

2.0 **REVIEW OF MINUTES**

M/S/C (Pfeifer/Rashid): Approve the minutes of November 13, 2018 as written – Lisa Esteves & Chris Varela abstained.

3.0 **CLINICAL**

Mary Sheehan, Clinical Director shared the following:

- We have a Clinical Nurse Manager – Angela Njoroge who started today. She has quite a bit of different experience with Children's with disabilities both in home nursing and school and adults in substance abuse programs. We are excited to have her here. She has a lot to learn.

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- Early Start we finally receive our review from DDS. We only had 1 area of non-compliance. We had minimal issues and have 30 days to draft up our responses. More information will be coming on this.

4.0 RESOURCE DEVELOPMENT

Robert Fernandez, Community Services Manager – On February 6th there will be training – CCH (Community Crisis Homes) EBSH– (Enhanced Behavioral Support Homes). DDS will be providing the training here at VMRC at 9:30-12 in the board room. These are specific type of homes that have higher needs than the traditional level 4I homes.

Residential Services Orientation – will take place on February 27th & 28th here at VMRC – 9-3:30 both days - For new providers who are looking into developing new homes.

Mr. Fernandez also provided an updated list of current projects or developments that are in the works in Resource Development.

5.0 QUALITY ASSURANCE

5.1 **Alerts**: Nicole Weiss provided a copy of the Alert report for the last 2 months. There were 75 total alerts. Of those, 41 have not been resolved; 13 had no action and were unfounded; 10 substantial inadequacies; 10 technical assistance.

- Christine Hagar will be providing training on Clients Rights on January 22nd in the Board room.
- We are getting ready to provide some online training in many different formats. Also we will be developing testing to be given at the end of each training for the providers to receive CEU credits.

6.0 CASE MANAGEMENT

Cindy Mix shared the Caseload ration report. The agency average is 78. Decreased by .05. She also asked if there were any questions regarding the transfer status report, POS Exceptions, SIR Report & Fair Hearings.

- Staff changes—Liz Diaz a Program Manager in Modesto will be transferring to Stockton to manage one of the Children's teams effective 1/14. We will then be interviewing for a Children's PM in Modesto on Friday, 1/11. Recent retirement of 2 long-time SCs—Rick Jordan and Marla Sartain.
- Holiday donations spear-headed by staff included: Turkey Dinner Drive, Blanket/Sock Drive; Toy/Food Drive for Christmas.

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- Micro-Business Fair held at VMRC on 12/7. Looking to possibly schedule similar fair when next All-Staff is held in June.
- All-Staff held on 12/10. All teams developed a team profile for the event and all will be placed on the VMRC website. Person Centered Thinking ribbon-cutting held. Review of internal committees, IT upgrades, and budget status.
- Self-Determination program. Orientations to be scheduled in late January, early February. Local Advisory Committee meeting on 1/14. Invited those selected from VMRC area.
- Person-Centered Thinking Training—completed internal trainings. Will begin trainings for vendors and families effective March, 2019.
- A PM work group is revising the IPP to include PCT language and development. Group will bring ideas to this committee for input at the March meeting.
- POS Disparity annual meetings to occur over the next few months. We have some planning to work on. We should be hearing soon if approved for grant monies.
- National Core Indicators—Survey 12/18 through 6/19. George (SCDD) will be meeting with VMRC staff.
- Cindy had an opportunity to see an ACLU presented info re: Supported Decision-Making vs. Conservatorship. She was wondering if this was something this committee would like to see as a presentation training. Lisa Culley advised that they have a training scheduled in March "Supported Decision Making" at the San Joaquin County Office of Education. One in the morning for professionals. And one in the evening for families. Lisa will be forward more info.
- Children's Program Managers are developing an in-house training re: IEP Collaboration.
- We're also looking to bring the County in for some IHSS training.
- CalFresh—the program will be open to all SSI participants eff. 6/1/19. EBT card avg. $125 per month. Impact—500,000 new applicants. We are waiting on further direction from DDS regarding our assistance with enrollment.
- Reached out to other regional centers re: Consumer Services Committee activities. Most indicated informational in nature, along with approval of Service Standards prior to board approval, trainings, presentations, volunteer projects.

7.0 **TRANSPORTATION**

Wilma Murray shared the following:

- There is not a whole lot going on. Wilma passed out a copy of the Stanislaus county schedule of unmet needs. They also have an online link to fill out the survey. All transit agencies in our areas have the similar online information.

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- Stanislaus is going to do a study on the needs for the elderly, handicapped & low income. Wilma will be part of the study group in behalf of VMRC. She is meeting with them next week to give input on the needs of our consumers.
- RTD is having a few issues – they have changed routes and she is working on assisting affected consumers with Dial-a-ride service. Still a few route deviation and dial-a-ride issues.
- The new vendor in Stanislaus – Converted services for the Valley CAPs service from Storrer – the conversion went well. The next step will be in San Joaquin County. Looking at new vendors after looking at the list of new programs being developed by Resource Development.

8.0 **NEXT MEETING**

We have not had a quorum in order to vote on the timing or our meetings to monthly or every other month.

Monday March 11, 2019, 4:00 p.m., Stockton VMRC office, Cohen Board Room.

The meeting was adjourned at 4:55 p.m.

Recorder: Cindy Strawderman

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