



Helping People with Developmental Disabilities Reach Their Maximum Potential

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November 1, 2018

**VALLEY MOUNTAIN REGIONAL CENTER
CONSUMER SERVICES COMMITTEE MEETING
702 N. Aurora St., Stockton 95202, Cohen Board Room
Tuesday, November 13, 2018, 4:00 p.m.**

AGENDA

- D 1.0 Public Comment – 5 minutes
- A 2.0 Review of Minutes (September 10, 2018)
- I 3.0 Clinical
- I 4.0 Resource Development (see attached)
- I 5.0 Quality Assurance
 - 5.1 Alerts (see attached)
- I 6.0 Case Management
 - 6.1 Reports:
 - Caseload Ratio (handout)
 - Transfer Reports (see attached)
 - POS Exceptions (see attached)
 - SIR Report (see attached)
 - Fair Hearing Report (see attached)
 - 6.2 Case Management Update
- I 7.0 Transportation
- I 8.0 Next Meeting - TBD

Note to Committee Members: If you cannot make this meeting, please contact Cindy Strawderman at (209) 955-3256 as far in advance of the meeting as possible.

A=ACTION D= DISCUSSION E= EDUCATION F= FOLLOW-UP I = INFORMATION

Consumer Services Board Committee Members:

- | | |
|-----------------------------|--|
| > Christine Varela - Chair | > Nadia Robinson |
| > Dena Pfeifer – Vice Chair | > Tom Toomey |
| > Robert Balderama | > Daime Hoornaert, CLASP |
| > Linda Collins | > Cindy Mix, Director of Case Management Service |
| > Mohamed Rashid | |

CONSUMER SERVICES COMMITTEE MEETINGS 2018-19

[illegible]

**VALLEY MOUNTAIN REGIONAL CENTER
MINUTES OF CONSUMER SERVICES COMMITTEE MEETING
Monday, September 10, 2018**

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PRESENT: Dena Pfeifer, Christine Hagar, Linda Collins, Mark Collins, Dena Hernandez, Lisa Culley, Robert Balderama, Angela Lewis his facilitator, Robert Fernandez, Patricia Green, Brian Bennett, Damie Hoornaert, Chris Varela, Tony Anderson, Wilma Murray, Mary Sheehan, Cindy Mix,

ABSENT: Mohammed Rashid, Nadia Robinson, Marianna Sanfilippo, Tom Toomey

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Chris Varela, Chairperson, called the meeting to order at 4:04 p.m.

1.0 PUBLIC COMMENT

Dena Hernandez, shared a reminder of 9/17 the California Remembrance project in Stockton at the California Rural Cemetery (Harding Way) & Modesto. Cindy will be in Stockton and Tony will be at Modesto event. It's a very nice ceremony.

Last meeting for the year -

2.0 REVIEW OF MINUTES

M/S/C (Pfeifer/Balderama): Approve the minutes of June 11, 2018 as written.

3.0 CLINICAL

1. VMRC has resubmitted a plan to obtain Community Development funds from DDS for a dental project. The focus is to hire a dental coordinator, who can then work with local and regional resources to address the myriad of dental issues. We should know by end of October if proposal was accepted.
2. UOP School of Dentistry is offering a local training for dentists and other dental personnel on: Oral Health for People with Developmental Disabilities. This will be on 9/29/18 at UOP. Cost is only \$50 and CE credit is being offered. Tony Anderson will be one of the presenters, as will 2 VMRC vendors. This is being funded by SJ Teeth, and other local dental initiatives.
3. Early Start continues to grow at a rapid pace. We are in process of hiring another intake coordinator for the Modesto office, and a Senior Service Coordinator, also in Modesto.
4. DDS finished our Early Start review and gave us a draft report. They reviewed 80 total files. All areas of review have to be at 100% compliance. VMRC was out of compliance on only one measure. We will do a plan of correction and some retraining, however we did very well.

5. We are finishing procedures for who to refer to and how to refer for consumers with behavior issues who need ABA therapy. The transition for consumers without an autism diagnosis to managed care Medi-Cal is ongoing, there are some provider problems. By end of month, clinical staff will provide trainings in all offices for staff on new procedures.
6. VMRC is providing training for service coordinator staff on Advance Care Planning, taught by Coalition for Compassionate Care. This will be at VMRC on 10/1/18. From this training, new procedures and resources will be developed and future community trainings will be planned.

4.0 **RESOURCE DEVELOPMENT**

Brian Bennett has a lot going on these days. Brian brought the newly promoted Program Manager, Robert Fernandez. Brian handed out the recent monthly list of projects.

5.0 **QUALITY ASSURANCE**

5.1 **Alerts**: Patricia handed out the alert report. We have switched to a 60 day report since we are now meeting every 2 months. We are seeing the same trend over and over. We have had 71 between July/August. The majority of the complaints are Medication errors, rights (privacy), delivery of care.

- We are also working on quite a few trainings. SIR trainings and receiving positive feedback and wanting more trainings.
- We interviewed for a new position Senior Office Technician position. This person will be managed by Cindy Strawderman and support Quality Assurance.

6.0 **CASE MANAGEMENT**

- Mission Analytics report. Cindy Strawderman will forward a copy of the report out to the committee. The risk assessment committee will be working on this
- Self-Determination program is developing. Deadline for name submission is Sept. 17th. DDS will identify those in the program on Oct. 1st. Orientations will take place in the months after and the hope is to implement by Jan 1st 2019. Elizabeth Diaz has been identified as the PM for VMRC's program and two SCs have been identified—David Narbona-Modesto and Tania Candelaria –Stockton. VMRC has submitted 226 names to DDS, thus far. We have met criteria in all categories. (Handout)

Minutes of Consumer Services Meeting

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- Staff changes: Brian Bennett has been promoted to Asst. Director of Case Management and Robert Fernandez has been promoted to Program Manager of Resource Development. Cindy Jimenez will not be returning as PM of Children's-Stockton. Interviews occurring on 9/12. Hiring an SOT for our QA dept.
- Person-Centered Thinking Training—completing internal trainings. Will begin trainings for vendors and families effective January, 2019. We will start in Modesto in January (all odd months), rotating with Stockton (even months). Minimum of 12 for a training.
- Mobility Project—programmer testing is occurring now and the system will be rolled out early next year. What this means to consumers: SC will have a Surface with them during IPP meetings. The document can be developed in your presence and can be electronically signed. We will be creating storage for documents that you can choose to obtain from a list.
- Vendor Portal is available now. Vendors can obtain their authorization numbers using this mechanism, rather than calling in or waiting for hard copies.
- PATCH increase based on minimum wage is being discussed with DDS. Resource Development staff will be informing qualified vendors and monitoring the process as it rolls out.
- Public Hearing will occur on September 13th at 2pm to discuss VMRC's Performance Contract.
- Satisfaction Surveys will be developed so families and consumers can complete following a meeting to let us know how we are doing.
- Developing a contract with UOP to identify Medicare Part D programs for consumers.
- Implementing a Death Review Committee that will be part of the Risk Assessment Committee, reviewing SIRs and follow up.
- The Cultural Connection Fair will be held at the VMRC Modesto site on Saturday, October 13th, 10am to 3pm.

Dena Hernandez wanted to add to the Fair hearing report if the consumer/family had representation with them.

Cindy brought up that maybe the committee would like further SIR process training.

TRANSPORTATION:

- Wilma handed out the information forms for Stanislaus county MOVE program. San Joaquin County is transitioning slowly into this type of program. So far there have been no complaints. RTD is already using this for their Mobility Training.
- San Joaquin – RTD is starting a service is planning a minivan service with Stanislaus with Medivan. There is a pick up point in Tracy. Wilma is creating a step by step process for Stockton SC's to set up. \$26 program.

Minutes of Consumer Services Meeting

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- Contract side – we have a RFP for any provider that can do any service for us in Stanislaus County – smaller provider who can handle 100-150 consumers. We will probably be looking for a program here in San Joaquin County.

EMPLOYMENT:

- Employment update- several of our employment vendors – the paid internship program \$10,400 per year for a person to do an internship that the consumer can try out a job and learn to become an employee. So far we have 30+ people applying. EJ has been working hard getting vendors involved.

Linda Collins stated how much she has appreciated VMRC for her child. VMRC has met every need that she has needed. She and her husband will be celebrating their 50th wedding anniversary this Friday all thanks to VMRC.

7.0 NEXT MEETING

TBD, Chris Varela will send out a survey to determine if the Committee would like to continue to meet monthly or every other month.

The meeting was adjourned at 5:35 p.m.

Recorder: Cindy Strawderman

Resource Development Project List

Vendor Name	Licensee(s) Name	Administrator(s)	Type	Level	Capacity	Location	Phase
A&J Guest Home	Maria Daugherty	Maria Daugherty	ARF	3	4	1920 S. Stockton St., Stockton	3
A Place Called Home	La Taisha Moore		RCCE	2	4	2320 E Park St., Stockton 95205	1
Autism Ashram Americas	Srinivas Peri		ARF	4I		Turlock	
Autism Ashram Americas	Srinivas Peri		CRF	4C	6	Tracy	2
A Way of Life	Zarte Tarver		ARF	4I		San Joaquin Co.	2
Alegre Home Care	Charles E. Syme		IHR			4561 Quail Lakes Dr. B2 Stockton	2
Behavioral & educational Strategies & Training	Neil & Sally Grevenberg		BMP			2630 Rumble Rd.	1
Bethany Home	Shannon Smith		ADC			Adult/ Sr.	1
Ernestine Bayley	Ernestine Bayley		ARF	4I			1
Beavers Residential Home Care	Monica and Greg Beavers	Lawrence Williams	ARF	4I	4	San Joaquin	1
Brown Family Home	Monica Brown		ARF	4I			1
Dr. Michael Brodie	Michael and Lolita Brodie	Lolita Brodie	RCCE	3	6	2211 N. Johnson Rd., Turlock 95382	1
Cherubim Residence	Regie & Edna Lim		ARF	4I		Modesto Ca	2
Clark Care Home	Andrea Clark		CRF	3		Lathrop Ca	2
Central Valley Autism Program	Mila Dickens		FBIIS				
Cole Vocational Services	Aron Duda		DP - CIP			Turlock	2
Community Access Program	Stella Solleh-Turay		CIP			613 Tam O Shanter Dr. Stockton CA 95210	3
Connect the Dots, LLC	Renee Olivas-Tibbett		FBIIS				1
Cooks Care	Michael Cooks	Michael Cooks	ARF	4I	4	Stockton	1
Creative Options to Achieve Self Reliance	UCP		ILS			San Joaquin Co.	1
De Trio Residential Care	Stephen Ekwuru	Stephen Ekwuru	ARF	4A	6	San Joaquin Co.	1
Delta Care Facility	Jeewanjoat Sandhu	Jeewanjoat Sandhu	ARF	4I			2
Jatinder Dhillon	Jatinder Dhillon	Jatinder Dhillon	ARF	4F	6	Stanislaus Co.	1
Dream Care Facility	Agnish Chib	Agnish Chib	ARF	4I	6		1
East West Ventures	Eulerina Koester	Eulerina Koester	ARF	3	6	Stanislaus Co.	1
Esmail, Sydney	Sydney Esmail		CRF	4I		Turlock	

Vendor Name	Licensee(s) Name	Administrator(s)	Type	Level	Capacity	Location	Phase
<u>Emeka, Thomasa (Hirmie Glomah, Mono Nhem)</u>	Et. All	Thomasa Emeka	ARF	4A			1
<u>Excel Residential Care Facility</u>	Thomas Ogu	Thomas Ogu	ARF	4I			1
<u>Excellent Residential Care</u>	Edith Okoli		ARF	4I	6	Manteca	1
Employability Basics	Kumpira Khieu/ Annette Marshall Correa		CIP			3700 Pacific Ave Stockton	2
<u>Generous Care ARF</u>	Rahel Khan		ARF		4	TBA	1
<u>Futures Explored</u>	Will Sanford		CIP			Stockton	1
<u>Golden Age</u>	Jim Tang		Sr. Day Prog			Seniors ADC	2
<u>Grisby Homes</u>	Stanley Grisby		ARF	4I		6202 Greenfield Ln Stockton CA 95207	
<u>Heart of Gold Care Home</u>	Chloe Ashiegbu	Chloe Ashiegbu	ARF	4I		Turlock CA	
<u>Harmony Manor</u>	Nicole Williams-Smith		ARF	4I	4	Lathrop CA	3
<u>HLH Care Home</u>	Michael & Clarissa Ryan	Michael Cooks	ARF	4I	4	San Joaquin Co.	1
<u>Huddleston Home</u>	Delores Huddleston		ARF	4I		Modesto	
<u>Hummingbird Court Care Home</u>	Roselyn Escorido/ Tropy Asuncion		ARF		6	3124 Hummingbird Court Modesto	1
<u>Impact Care Home</u>	Earl & Angel Smith		ARF	4I	6	San Joaquin Co.	2
<u>Jackson Cares Care Home</u>	Topoka Jackson		SFH	4A	4	1834 Burney Falls Dr. Stockton CA 95206	1
Jasmine Simmons	Jasmine Simmons		ARF	4C		421 E Banbury Dr. Stockton CA 95207	
<u>Journey of Hope</u>	Journey , Inc: Adebola and Abiodun Sanyaolu	John Tarawali	SFH	4I	4	L4I	2
<u>Kanno Comfort Care #2</u>	Janet Kanno	Janet Kanno	RCFE	3		Modesto	2
<u>Glenbrook Care Home</u>	Elisio and Digna Cabrera		ARF	4I	4	6002 Glenbrook Lane, Stockton CA 952-07	2
<u>J&R Magsayo Home III</u>	Redentor & Judie Magsayo	Redentor & Judie Magsayo	ARF	4I	6	1528 Venetian Dr. Stockton 95207	
<u>Kennetta Home</u>	Kennetta Collins		ARF	2		2413 Dune Pl, Stockton	1

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Vendor Name	Licensee(s) Name	Administrator(s)	Type	Level	Capacity	Location	Phase
LAV Manor	Lorna Villanueva	Arvin Villanueva	ARF	3	6	6411 Kermit Lane Stockton 95207	
Life Pathway formerly Brighter Future	John Enunwa		DP				3
Lighthouse Manor	Claire Rabang/ Nessy Abella		RCFE	3		2413 Becker Ct. Modesto	1
LeBlanc Consulting	Selena LeBlanc		ILS				1
Living Stones	Irma Armendariz		Parent Vendor d DP			Tracy	1
Marci Medina's Care Home	Cindy R. Medina		ARF	4I	6	Stockton	2
Maxim Respite	Maxim Healthcare Services		OHR			All Counties	1
Michael's Residential #2	Victoria Ogbuehi-Nzambi		ARF	4C	6	Stanislaus Co.	1
Mikasias ARS	Elizabeth Rodriguez		ARF	4G		1525 Del Mar Ave. Modesto	2
Mozain Residential Services	John Tarawali			4I			1
Montana Homes	Alphere Johnson	Alphere Johnson	ARF	4I			2
Morada Residential Living	Carol & Catherine McCaan		ARF	4I	6	1317 Morada Dr. Modesto 95350	2
My Friends	Simone Giachino		Pediatric Day Healthcare			1100 Kansas Ave. Modesto	1
Nanet Juan	Nanet Juan		SFH	3			1
Opendoor Services	Stacie Rodriguez		BMP			117 Sycamore Ave. 95336	1
Orchard Care Home	Aaron Tan	Aaron Tan	ICF DDH		6		
Partners in Care	Kelly Johnson		ARF	4I		9614 S. Priest Rd. French Camp	1
Patterson Care Home	Jeanna Pamittan	Jeanna Pamittan	ARF	3	6	142 Palomino Way	1
Positive Adult Transitions, Inc.	Manjit Bhullar		ILS			SI/Stan	1
Prathna Res (PD Change)	Mukesh Prasad		RCFE	3	4		3
Precious Hands Using Sign	Rodney Flucas		ARF				1
Quintal Family Home	Judy Quintal	Judy Quintal	ARF	4E	3	Stockton	3

Vendor Name	Licensee(s) Name	Administrator(s)	Type	Level	Capacity	Location	Phase
Revitalize Day Program	Siar Ayoubi, MD, Genevieve Dace		CIP			Patterson	1
<u>Sage Care Center</u>	Gurpreet Hayer		ARF	4I		788 W Alameda St, Manteca	1
<u>Savage, Zainu</u>	Zainu Savage	John Tarawali	CRF	4I	4	San Joaquin Co. 1547 Carpenter Rd Stockton 95206	1
<u>Savina Gaines</u>	Savina Gaines	Savina Gaines	CRF	4A	6		
Savola	Angel's Caring Guest Home		ARF				1
<u>Sierra Environmental & Social Service Inc.</u>	Ajati Sankoh		BMP				1
<u>Saint Theresa's Residential Bridge Builders</u>	Saint Theresa's Residential Cindy Yoder	Maria Theresa Rivera	ARF	4I	4	3851 McDougal Blvd. Stockton 95206	2
<u>Stable Living II</u>	Kat Lightsey		CIP			Turlock	1
<u>Starfire Care Home</u>	Monica Arroyo	Monica Arroyo	ARF	4I	6	2045 Gibson Court, Tracy 95376	1
<u>Steve Tu</u>	Steve Tu		ICF DDN			Stanislaus Co.	1
<u>Strive for Perfection</u>	Ighama Oviawe		ADC			9531 Kelley Dr. Stockton	2
<u>Sunny Days Care Center</u>	Kuldip/Narinder Gill	Narinder Gill	ARF	4I	6	597 Pendragon St Manteca	1
<u>Sunrise Residential Care</u>	Festus John Osuka	Festus John Osuka	ARF	4I	4	3601 Dutchhollow Wy, Modesto 95356	
<u>SED Residential</u>	Salome Garcia & Damaris-Vidot Sanchez	Damaris Vidot- Sanchez	ARF	4E	6	1110 Custer Ct. Modesto 95351	1
<u>TakenArt Day Program</u>	Wendy Mariani		Parent Vendore d DP				1
<u>TNR - New Beginnings</u>	Ruby Roy & Tanisha White	Tanisha White	ARF	3	6	Stanislaus Co.	1
<u>UCP Turlock</u>	UCP Stanislaus		CIP			Turlock	1

Vendor Name	Licensee(s) Name	Administrator(s)	Type	Level	Capacity	Location	Phase
Upward Training Solutions	Saudia Whitaker		Day Program	n/a	20	Stanislaus Co.	
VCDI	VCDI		CIP				
VOIC	Diana Fontanilla		CIP			Tracy	3
VCDI - TC DI	Jared Green		CIP			Tracy	1
Weldwood Residential Care Home	Bokime Etim	Toribia Pscasio	ARF	4I	4	Stanislaus or San Joaquin	2

Alerts Opened for Prior Month 9/1/18 to 10/31/18

Grouped by Presenting Issue

Ctrl #	Alert Date	Vendor #	Vendor Name	Liaison	Closed Date	Finding	Action
Presenting Issue:							
2018-09-03.0	9/4/2018			Johnson			
2018-09-09.0	9/6/2018			Hill			
2018-09-20.0	9/12/2018			Johnson			
2018-09-21.0	9/24/2018			Johnson			
2018-09-22.0	9/28/2018			Johnson			
2018-09-23.0	9/27/2018			Johnson			
2018-10-02.0	10/2/2018			Johnson			
2018-10-14.0	10/22/2018			Hill			
2018-10-15.0	10/18/2018			Christian			
2018-10-17.0	10/17/2018			Christian			
2018-10-18.0	10/22/2018			Hill			
Total:		11					
Presenting Issue: Delivery of Care							
2018-09-01.0	9/4/2018			Demattei			
2018-09-04.0	9/5/2018			Demattei	10/17/2018	Substantiated	Technical Assistance
2018-09-05.0	9/4/2018			Christian	10/29/2018	Unsubstantiated	Technical Assistance
2018-09-08.0	9/6/2018			Hill			
2018-09-10.0	9/7/2018			Demattei			
2018-09-12.0	9/6/2018			Johnson	10/9/2018	Unsubstantiated	Technical Assistance
2018-09-14.0	9/12/2018			Hill			
2018-10-01.0	10/2/2018			Demattei	10/19/2018	Unsubstantiated	Technical Assistance
2018-10-05.0	10/3/2018			Demattei	10/18/2018	Substantiated	Technical Assistance
2018-10-06.0	10/3/2018			Demattei	10/17/2018	Unsubstantiated	None
2018-10-10.0	10/3/2018			DeLaurenti			
2018-10-19.0	10/22/2018			DeLaurenti			
Total:		12					
Presenting Issue: Environment							
2018-09-08.1	9/6/2018			Hill			
2018-10-04.1	10/1/2018			DeLaurenti			

Ctrl #	Alert Date	Vendor #	Vendor Name	Liaison	Closed Date	Finding	Action
Presenting Issue: Environment							
2018-10-11.0	10/16/2018			Demattei			
2018-10-12.0	10/17/2018			Hill	10/23/2018	Unfounded	Technical Assistance
2018-10-19.1	10/22/2018			DeLaurenti			
Total:		5					
Presenting Issue: Food Service							
2018-09-08.2	9/6/2018			Hill			
Total:		1					
Presenting Issue: Insufficient Staffing							
2018-09-07.0	9/6/2018			Clifton			
Total:		1					
Presenting Issue: IPP Implementation							
2018-10-19.3	10/22/2018			DeLaurenti			
Total:		1					
Presenting Issue: ISP Implementation							
2018-09-07.0	9/6/2018			Clifton			
Total:		1					
Presenting Issue: Missing Medications							
2018-09-17.0	9/18/2018			DeLaurenti	10/9/2018	Unsubstantiated	Technical Assistance
Total:		1					
Presenting Issue: Other							
2018-09-02.0	9/4/2018			Christian	10/18/2018	Unsubstantiated	Technical Assistance
2018-09-26.0	9/25/2018			Johnson	10/4/2018	Substantiated	Technical Assistance
Total:		2					
Presenting Issue: Recordkeeping							
2018-09-05.1	9/4/2018			Christian	10/29/2018	Unfounded	Technical Assistance
2018-09-13.0	9/10/2018			Hill	10/18/2018	Substantiated	Technical Assistance
2018-09-15.1	9/17/2018			Hill			
2018-09-27.0	9/24/2018			Hill			
2018-10-09.0	10/8/2018			Clifton	10/17/2018	Substantiated	Technical Assistance
2018-10-19.4	10/22/2018			DeLaurenti			
Total:		6					

Ctrl #	Alert Date	Vendor #	Vendor Name	Liaison	Closed Date	Finding	Action
Presenting Issue: Staff Qualifications							
2018-09-06.1	9/5/2018			Johnson	9/21/2018	Substantiated	Substantial Inadequac
2018-09-15.0	9/17/2018			Hill			
2018-10-08.0	10/4/2018			Hill			
2018-10-19.5	10/22/2018			DeLaurenti			
Total:		4					
Presenting Issue: Staffing/Supervision							
2018-09-06.0	9/5/2018			Johnson	9/21/2018	Unsubstantiated	Technical Assistance
2018-11-01.0	10/22/2018			Hill			
Total:		2					
Presenting Issue: Supervision							
2018-10-16.0	10/22/2018			Hill			
2018-10-19.2	10/22/2018			DeLaurenti			
Total:		2					
Presenting Issue: Violation of Rights							
2018-09-01.1	9/4/2018			Demattei			
2018-09-15.2	9/17/2018			Hill			
2018-09-16.0	9/18/2018			Hill	10/22/2018	Substantiated	Technical Assistance
2018-09-18.0	9/21/2018			Hill			
2018-09-19.0	9/21/2018			DeLaurenti	10/9/2018	Unsubstantiated	Technical Assistance
2018-09-24.0	9/26/2018			Hill			
2018-09-25.0	9/27/2018			DeLaurenti	10/9/2018	Unsubstantiated	Technical Assistance
2018-10-03.0	10/2/2018			DeLaurenti	10/9/2018	N/A	None
2018-10-04.0	10/1/2018			DeLaurenti			
2018-10-07.0	10/2/2018			Demattei			
2018-10-13.0	10/17/2018			Hill			
Total:		11					
Total:		60					

Consumer File Transfer Status - To and From VMRC

2014				2015				2016			
Files Received		Files sent out		Files Received		Files sent out		Files Received		Files sent out	
January	39	January	28	January	12	January	14	January	39	January	26
February	25	February	12	February	25	February	12	February	34	February	21
March	24	March	14	March	47	March	16	March	19	March	25
April	28	April	21	April	34	April	16	April	31	April	19
May	30	May	24	May	35	May	18	May	35	May	23
June	21	June	16	June	24	June	22	June	30	June	14
July	36	July	35	July	20	July	37	July	37	July	32
August	28	August	26	August	37	August	29	August	31	August	8
September	32	September	28	September	46	September	15	September	31	September	52
October	29	October	24	October	43	October	25	October	25	October	25
November	22	November	17	November	30	November	26	November	49	November	15
December	25	December	31	December	16	December	18	December	31	December	32
total for 2014	339	Total for 2014	276	total for 2015	369	Total for 2015	248	total for 2016	392	Total for 2016	292

2017				2018			
Files Received		Files sent out		Files Received		Files sent out	
January	23	January	31	January	53	January	37
February	41	February	19	February	33	February	20
March	38	March	25	March	28	March	24
April	33	April	14	April	36	April	31
May	53	May	31	May	32	May	32
June	21	June	21	June	39	June	28
July	41	July	12	July	39	July	23
August	41	August	28	August	51	August	35
September	40	September	29	September	41	September	22
October	53	October	30	October	34	October	23
November	52	November	57	November		November	
December	41	December	19	December		December	
total for 2017	477	Total for 2017	316	total for 2018	386	Total for 2018	275

PS Exceptions For September 2018

Date Recvd	Request	Outcome
09/01/18	Stair lift -	Deferred
09/01/18	Addt SLS hrs	Approved
09/01/18	Out of home respite - July 10 days	Approved
09/01/18	2:1 staffing during the day (1 month)	Approved
09/01/18	Retro	Approved
09/01/18	Patch - 30 days - cont	Approved
09/01/18	Cont LVN svcs	Approved
09/01/18	Cont - SLS 594/hrs/mo - 9/1/18-11/30/18	Approved
09/01/18	Cont - SLS June/august	Approved
09/01/18	1:1 staffing - thru 9/1/18-11/30/18	Approved
09/01/18	Respite /retro Aug 1-31	Approved
09/01/18	2:1 stafing	Approved
09/01/18	SLS - 112 hrs/mo/	Approved
09/01/18	Patch thru 9/8 - (7/hrs/day)	Approved
09/01/18	Patfh / 25 hrs/wk - 1 month	Approved
09/01/18	Stroller \$3411 - for a backup	Approved
09/01/18	Patch/1:1/	Approved
09/01/18	6 addtl Respit hrs	Denied
09/01/18	Retro day program	Approved
09/01/18	Easy lock power tie down for van	Approved
09/01/18	Retro Day Care	Approved
09/01/18	Cont/Patch - 358a/366s/358o/	Approved
09/01/18	Cont/SSI Portion /Thru Nov	Approved
09/01/18	Retro Day program 8/1 ->	Approved
09/11/18	Cont Patch	Approved
09/11/18	Cont Pact 3/mo	Approved
09/11/18	Retro/Aug Watch	Approved
09/11/18	Retro/July/20 hrs/ mo respite	Approved
09/11/18	Bed Hold	Approved
09/11/18	Retro/ 7/23 - Program	Approved
09/11/18	Stair lift/ramp	Denied
09/11/18	Transportaton /retro / Oct 2017-July 2018	denied
09/11/18	Tansportation / retro/	Denied
09/11/18	Transportation/ Feb 12 2018 - Aug 31 2018	Approved
09/11/18	Cont Patch -	Approved
09/11/18	Patch while in respite	Approved
09/11/18	Intrepeter services 2.25 hrs/ipp meeting	Approved
09/11/18	addtl 16 days of respite	denied
09/11/18	Cont. patch	Approved
09/11/18	56 addtl hrs respite/mo thru END OF Nov.	Approved
09/11/18	20 addtl respite/mo (9/1N-N 12/31)	Approved
09/11/18	Cont SLS	Approved

PS Exceptions For September 2018

09/11/18	Cont Daycare	Approved
09/11/18	Cont 475 hrs/mo SLS	Approved
09/11/18	SLS job coaching - 5/mo 5/1-8/31	Approved
09/11/18	Retro/Aug Translator scvs	Approved
09/11/18	Cont patch 10/11 - 5/day 1:1 / 5/dat 2:1	Approved
09/11/18	REST/	Approved
09/11/18	Reimb Hotel Stary	Approved
09/11/18	10 addth hrs/mo 2:1 PA (as needed)	Denied
09/11/18	Retro/translation /aug IPP	Approved
09/11/18	Cont / 496 day/ 248 night/ SLS	Approved
09/11/18	B&C / P&I - Thru 12/31	Approved
09/11/18	Cont 120 hrs/ respite / 120/per quarter	Approved
09/11/18	Retro/July1/	Approved
09/11/18	Retro/70 hrs SLS/ july 1 - sept 31	Approved
09/13/18	Transportation reimb	Approved
09/04/18	15 hrs/wk 8/1/18-2/2/19	Approved
09/04/18	7 hrs/mo	Approved
09/04/18	220 Miles/mo	Approved
09/04/18	18 addtl miles for travel/QT SLP consult	Approved
09/04/18	Addtl QT/SLP Consult	Approved
09/05/18	12 hrs/mo & 960 miles/mo thru 9/22/18	Approved
09/07/18	2:1 411/hrs/mo	Approved
09/18/18	Retro - 7/1/18- Sept 2018 \$14, 650/mo	Approved
09/18/18	Cont SLS (oct/dec) 11 addtl hr/mo	Approved
09/18/18	Cont patch	Approved
09/18/18	3 hrs/patch (4/3/18)	Denied
09/18/18	24/hr/day patch/30 days	Approved
09/18/18	ssi board & care/P&I	Approved
09/18/18	cont patch	Approved
09/18/18	Retro/June/day program	Approved
09/18/18	Bath remodel/roll in shower	Approved
09/18/18	Retro ssp check/august	Approved
09/18/18	cont ssi/P&I	Approved
09/18/18	Respite/ 10 addtl hrs/mo	Approved
09/18/18	SLS - cont 341/hrs/mo - thru Dec.	Approved
09/18/18	Patch/160/4/mo period	Approved
09/18/18	retro/camp/6/18-6/22	Approved
09/18/18	cont 100 sls	Approved
09/18/18	Dental work \$9729.20	deferred
09/18/18	Patch/5 day/wk/7 hrs day/3/mo	Approved
09/18/18	SSI/P&I	Approved
09/18/18	Addtl nursing respite/16 hrs/	Approved
09/18/18	cont patch/280n hrs	Approved
09/18/18	Bed hold / cont/30 days	Approved
09/18/18	Bed hold/1-17th	Approved

PS Exceptions For September 2018

09/18/18	206/hrs sls	Approved
09/18/18	206/hrs sls	Approved
09/18/18	10 addl hrs respite/ cont/ thru feb	Approved
09/18/18	160 hrs/nursing respite/	Denied
09/18/18	cont/sls/109/10/1 thru 12/31	Approved
09/18/18	249 hrs sls/3 months/	Approved
09/18/18	Cond. Day Care	Approved
09/18/18	330 hrs supervision	Approved
09/18/18	330 hrs supervision	Approved
09/18/18	2:1 staffing cont	Approved
09/18/18	addtl 32.25 hrs for Sept/SLS	Approved
09/18/18	Day program/retro/7/1/18-10/31/18	Approved
09/18/18	Retro/3 insullin injections/LVN visits - 7/1	Approved
09/18/18	Reduction of hrs 12/day SLS	Approved
09/21/18	Specialized Air Mattress	Approved
09/20/18	126 Residential Patch Hrs (6 hrs/day/ 2 days/	Approved
09/20/18	NTE one Assesemnt	Approved
09/19/18	60 hrs home maker svcs 9/24-10/31	Approved
09/25/18	Addtl Respite/ 24 hrs	Approved
09/25/18	Cont 18 hrs/mo addtl nursing respite - 6 mon	Approved
09/25/18	Cont 91 hrs sls/mo - 6 mo	Approved
09/25/18	30 hrs/respite/ aug 15th	Approved
09/25/18	24/7 support during UC Davis appta	Approved
09/25/18	Addtl 140 hrs/respite mo = 170/mo	Denied
09/25/18	18 hrs/qr/1:1 patch	Approved
09/25/18	Purch reimb: motel aug	Approved
09/25/18	Van Modification	Denied
09/25/18	Bed Hold thru 9/24	Approved
09/25/18	Cont patch 138+64	Approved
09/25/18	Cont patch	Approved
09/25/18	cont ssi/P&I (3/mo)	Approved
09/25/18	Cont 12 hrs/wk patch	Approved
09/25/18	Cont 90 hrs/mo	Approved
09/25/18	Retro P/a - 92/hrs mo	Approved
09/25/18	SSI portion	Approved
09/25/18	SSI portion	Approved
09/25/18	Cont patch 3/mo	Approved
09/25/18	cont patch / school holdiays	Approved
09/25/18	SLS - 684 hrs/mo	Approved
09/25/18	cont patch -	Approved
09/25/18	100 hrs respite	Approved
09/25/18	cont patch - 113.16 hrs/mo	Approved
09/25/18	cont 69 hrs/mo patch	Approved
09/25/18	addtl 42 hrs/mo respite	Approved
09/25/18	cont 180/mo pa	Approved

PS Exceptions For September 2018

09/25/18	cont Day Care	Approved
09/25/18	cont -	Approved
09/25/18	Patch - 6 hrs/day/5 days/week	Approved
09/25/18	Respite - month of sept/ 30 hrs	Approved
09/25/18	Cont patch	Approved
09/25/18	Retro/Aug 14-31 / translation	Approved
09/25/18	Bruno custom stair lift/chair	Approved
09/25/18	Retro Nov 1 - April / Day program	Approved
09/25/18	Retro Aug 15 - 66 miles transltion	Approved
09/25/18	Cont patch	Approved
09/25/18	Retro June 1 - 30 / respite	Approved
09/25/18	Nursing / retro/assessemnt/july	Approved
09/25/18	Retro/july 30/translator & mileage	Approved

POS Exception For
October 2018

Date Recvd	Request	Outcome
10/02/18	Cont addtl respite hrs 10 LVM hrs - 6 months	Approved
10/02/18	Retro Respite 8/1-8/13 - 30n hrs/mo	Approved
10/02/18	Roll in shower, relocate door/electrical pannel to make wheelchair accessible.	Approved
10/02/18	Armor swing away for wheelchair	deferred
10/02/18	Day Care	Approved
10/02/18	addtl hrs respite - totaln60 hrs/mo - 6 months	Approved
10/02/18	Cont personal assistance hrs. 189 hrs/mo - 12 mo	Approved
10/02/18	Addtl SLS - 25 hrs/Oct	Approved
10/02/18	Respite/10/6 - out of home respite	Approved
10/02/18	2 addtl hrs (10 hrs day) ILP = 230/mo	Approved
10/02/18	Bath modifcaiton	Approved
10/02/18	SSI/P&I funding	Approved
10/02/18	SSI/P&I funding	Approved
10/02/18	20 addtl hrs/respite/mo - 3 monthes	Approved
10/02/18	SSI/P&I funding	Approved
10/02/18	Bed hold/bright futures	Approved
10/02/18	Addtl 40 hrs/mo respite - 1 consuner rate	Approved
10/02/18	vehicle modi - bruno seat	Approved
10/02/18	Extend nrsing respite/40 LVM/oct	Approved
10/02/18	Cont patch -1 month	Approved
10/02/18	Cont - visiting Angels supervision	Approved
10/02/18	reimb cost of van lift / \$10,000	Denied
10/02/18	Patch - 6 hrs/day/5 days wk/	Approved
10/02/18	Cont patch/	Approved
10/02/18	Patch/	Approved
10/02/18	Cont patch/	Approved
10/02/18	cont nursing/	Deferred
10/02/18	Retro purch reimb (4/2018) rest	Approved
10/02/18	Parent conference / San Jose	Deferred
10/02/18	Retro - camp (july 2018) \$800	Approved
10/02/18	Adapt solution seat/bruno side exterior	denied
10/02/18	patch 24/3 - months	Approved
10/02/18	Cont patch/	Approved
10/02/18	cont 45/hrs/mo/sls	Approved
10/02/18	Cont 92 hrs patch	Approved
10/02/18	Cont patch/	Approved
10/09/18	20 hours a week PATCH	Approved
10/09/18	138 hours of PATCH 3 months CVTC	Approved
10/09/18	192 hours of SLS	Approved
10/09/18	Additional 20 hours of respite	Approved
10/09/18	12 hours a day for 4 days a week hours LVN Services	Approved
10/09/18	Additional 25 hours a month of respite	deferred

POS Exception For
October 2018

10/09/18	PATCH at Table Mountain	Approved
10/09/18	Home Modification expand bathroom	deferred
10/09/18	additional 35.5 hours SLS	Approved
10/09/18	Translator Travel Retro	Approved
10/09/18	Additional 66 hours a month of respite	deferred
10/09/18	450 Day Time Hours 250 nighttime Hours of SLS for 1 year	Approved
10/09/18	Retro Care Home	Approved
10/09/18	Retro 9 days of Day Program in September	deferred
10/09/18	Speech and Language assessment	Denied
10/09/18	Retro Day Program	Approved
10/09/18	Retro Rate Supplement	Approved
10/09/18	Bed hold/Geir Care Home	Denied
10/09/18	Retro Sept CVTC Day Program	Approved
10/09/18	Personal Assistance	Denied
10/09/18	PATCH at Table Mountain	Approved
10/09/18	Walker	Approved
10/09/18	Additional Respite 15 hours per month	Denied
10/09/18	Retro for Sept Day Program	Approved
10/09/18	Additional Respite 50 hours	deferred
10/09/18	PATCH at Brinks Community Care 10 hours a day 16 hours on weekend	Approved
10/09/18	10 additional hours of translation in September	Approved
10/16/18	Addtl SLS - Board/care rate	Approved
10/16/18	Home Maker Services - 10 addl 10/24-11/30	Approved
10/16/18	Addtl 6 hrs respite/mo =30 hrs 10/1 - 7/31	Approved
10/16/18	Bis Mileage reimb sept. 75.4 miles	Approved
10/16/18	BIS Mileage Reimb 162 miles	Approved
10/16/18	BIS Mileage Reimb 162 milesBIS Mileage Reimb 162 miles	Approved
10/16/18	Bed Hold	Approved
10/16/18	Purch reimb Jan	Denied
10/16/18	Purch reimb April	Approved
10/16/18	Purch reimb July	Approved
10/16/18	Purch reimb	Approved
10/16/18	Shower Bay/transiton Ramp \$7521.91	Approved
10/16/18	Purch reimb/Sept/ 3 weeks 9-7/9/28 \$1560	Approved
10/16/18	Interepeter mileage 28 miles	Approved
10/16/18	Retro - tleelmed setp	Approved
10/16/18	Retro intrepeturer - immigration atty	Approved
10/16/18	Patch - 4 hrs/day	Approved
10/16/18	Cont patch - daytime 150 hrs/mo	Approved
10/16/18	Cont 744 hrs SLS	Approved
10/16/18	Increase SLS from 60 to 80 hrs/mo	Approved
10/16/18	Addtl 20 hrs SLS mo/oct	Approved
10/16/18	IN home respinte sept	Approved
10/16/18	19/0 - 12/31	Approved
10/16/18	Medications July 2018 - Sept 2018 \$228.37	Approved

POS Exception For
October 2018

10/16/18	20 respite hrs/mo sept	Approved
10/16/18	Retro Aug 1st - Intrepetur 2-hrs	Approved
10/16/18	50 addtl Respit hrs/	Approved
10/16/18	Pharmacy Care Concepts \$8.64 / aug.	Approved
10/16/18	76 hrs/mo nursing respite 12/1 - 2/28 -	Approved
10/16/18	Cont patch - Nov,dec, jan	Approved
10/16/18	Swing away lift for vehicle -	Approved
10/16/18	Retro - 6 hrs (sept) Respite	Approved
10/16/18	bath remodel	Approved
10/16/18	board & Care Rate	Approved
10/16/18	P&I \$50/mo	Approved
10/16/18	Meication \$46/mo (retro July)	Approved
10/16/18	5/hrs translation/sept	Approved
10/16/18	20 hrs/w/Pacific homecare -	Approved
10/30/18	Patch	Approved
10/30/18	Retro Purch Reimb	Approved
10/30/18	Bed hold for two weeks (11/2/18-11/16/18)	Approved
10/30/18	Respite - 18 hrs/retro	Denied
10/30/18	Patch DP	Approved
10/30/18	Respite/Retro	Approved
10/30/18	Bed Hold	Approved
10/30/18	Addtl SLS / 124/mo-4 hrs night thru 12/31/18	Approved
10/30/18	Pay portion of B&C	Approved
10/30/18	3 months/day care thru 1/31/19	Approved
10/30/18	3 months addtl respite / 56 hrs/mo	Approved
10/30/18	P&I and SSI funding cont	Approved
10/30/18	92 hrs/mo patch DP	Approved
10/30/18	2nd replacement med alert	Approved
10/30/18	Patch / 2 weeks	Approved
10/30/18	Patch at DP	Approved
10/30/18	Cont - 10 hrs respite/mo	Approved
10/30/18	Retro	Approved
10/30/18	Retro Respite Aug/Sept/Oct	Approved
10/30/18	Respiet	Denied
10/30/18	Patch - cont (4 hrs/day 92/mo)	Approved
10/30/18	25 hrs SLS	Approved
10/30/18	Cont - SLS (496 2:1/248 nite 1:1)	Approved
10/30/18	52.5 hrs day care/mo	Approved
10/30/18	Retro respite	Approved
10/30/18	Respite (retro/sept)	Approved
10/30/18	Retro - 9 days day pgm/sept	Approved
10/30/18	Patch / 3 mo	Approved
10/30/18	patch (nov/dec/jan)	Approved
10/30/18	Nov-317 hrs/Dec-353 hrs/Jan-374 hrs = Patch	Approved
10/30/18	SLS - addtl 20 hrs oct	Approved
10/30/18	Bed Hold (10/2-10/23)	Approved

POS Exception For
October 2018

10/30/18	SLS 12.25 hrs/day; 281.75 hrs/mo; \$16.73/hr	Approved
10/18/18	1 hr & 52 miles for 7/16/18	Approved
10/18/18	SSI funding for August/Sept	Approved
10/24/18	Cont SSI/P&I	Approved
10/23/18	Balance due on meds	Approved
10/23/18	60/hrs/mo Nursing respite	Approved
10/23/18	Retro Respite Jan-May 2018 = 90 hrs	Approved
10/29/18	Retro Patch July/Aug/Sept	Approved
10/29/18	284 hrs daycare (Oct/45; Nov/62; Dec/85; Jan/92)	Approved
10/29/18	325 hrs daycare (Nov/88; Dec/112; jan/125)	Approved
10/29/18	IDS Evaluation	Approved
10/12/18	on time - 20 addtl hrs SLS	Approved
10/31/18	Addtl 30 hrs respite (10/26-10/27)	Approved
10/29/18	24 hrs addtl patch	Approved
10/29/18	Translation 9 hrs	Approved
10/29/18	54 miles for translation svcs	Approved
10/29/18	Retro NTE \$240/mo	Approved
10/29/18	Cont 138 hrs patch @ day pgm	Approved
10/29/18	patch 138 hrs/mo	Approved
10/29/18	NTE 112 hrs/mo patch	Approved
10/29/18	Addt. 20 hrs SLS	Approved
10/29/18	SSI/SSP restoration /September	Approved
10/26/18	Patch 6/hrs/day -	Approved
10/26/18	6 hrs/day patch -- 138 hrs	Approved
10/22/18	\$848.37 SSI advance	Approved
10/26/18	Patch 6 hrs/day	Approved

SMDTE	FROM	THRU	Incident Description	Follow up	Outcome
20180926	20180916	20181015	On 9/25/18 around 545 pm, 's mother called SLS (Service First) and told him that tried to kill himself by taking 24 pills of Serenquel 200 mg tabs. 's mother told Service First staff that he was upset that his wife broke up with him again after seeing some money from him. went to Hospital where he is being held for psych evaluation.		Ser. First will help to find healthier outlets for his grief or anger. Service First will assist with coping skills to help him deal with his issues and better his life.
20180926	20180916	20181015	On 9/26/18 during an telemed apt. with his Psychotropic medication for 6 days. RSP asked what behaviors will have from not taking his regular medication. SC questioned the provider for additional information. SC explained what behaviors he has had in the past when not taking properly. Informed RSP that ability stay in the system for a couple of weeks beyond taking it daily. Major behaviors may not be evident for 2 weeks, but recommended to taking it daily every evening. The evening of 9/18/18, RSP reported that was out of his medication. On 9/18/18, RSP called the pharmacy after hours and the Rx was ready 9/19/18. The Rx was not picked up during their business hours. medication was not picked up in a timely manner. did not inform SC that they were able to retrieve his medication. Rx started taking an antibiotic on the evening of 9/14/18. SLS distributed this medication into his med set for 5 days. This added an evening medication to medication routine. was contacted each evening by phone to remind and confirm he took his antibiotic. On 9/17/18 SLS did a medication check and saw that all 5 days medication were missing and 2 pills should have been left. was unclear on what happened with the medication but mentioned that he may have taken them before dinner and before bed. RCP was contacted and stated that the error would not be harmful. On 9/20, left his care home at 9am as he independently takes the public bus to and from day program. At 10pm, staff reported him missing as he could not be found at any of the hospital in Stockton or Lodi. A police report was made (#18-3669). At 7:10 am on 9/21, care home staff received a call from the Doctor's Hospital in Manteca stating that was ready for pick-up. Staff picked up and he was discharged with a diagnosis of nausea. No meds were prescribed.	SC has informed Administrator that it is not acceptable run out of medication and further training of staff is needed. SC informed Administrator that in the past, SC has assisted with finding a pharmacy to access immediate refills. pharmacy was changed a couple of months ago due to a similar problem and VMRC funding one month of medication. SC requested that Administrator submit an SIR for medication error. SC will continue to monitor as often as needed. Care home has changed Rx to Drug for delivery service and will have staff notify Licensee or Administrator 7 days prior to medication running out.	
20180926	20180916	20181015	On 9/20, left his care home at 9am as he independently takes the public bus to and from day program. At 10pm, staff reported him missing as he could not be found at any of the hospital in Stockton or Lodi. A police report was made (#18-3669). At 7:10 am on 9/21, care home staff received a call from the Doctor's Hospital in Manteca stating that was ready for pick-up. Staff picked up and he was discharged with a diagnosis of nausea. No meds were prescribed.	SLS will only dispense antibiotic for 2 days at a time and check meds each medication until prescription in complete (10days from start date)	9/25/18 - On 9/21/18 RSP received a call from Doctor's Hospital in Manteca stating that is ready for pick up. He was diagnosed with nausea and no medication was prescribed. RSP will encourage to call the care home when he needs assistance while out in the community. The further follow-up required.
20180926	20180916	20181015	On 9/26/18 woke up not feeling well. reported to staff at Memorial Hospital at 8am. was admitted and scheduled for an angiogram for later that day. On September 28, 2018 Home informed VMRC that passed away on September 28, 2018.	On 9/26/18, had an angiogram completed and 2 stents were placed in his inner right thigh near his groin area due to having a blocked artery in his heart. is being monitored and anticipated to be discharged 9/28/18. Residential will follow discharge papers from Memorial Hospital and assist with any follow up care as needed. Service Coordinator will request death certificate from family.	10/02/18 - Routing SIR to PM for review and distribution to SC requesting death certificate. Copy sent to CRA, and . KR/df
20180918	20180916	20181015	was sent to Doctor's Medical Center (DMC) due to the ICF receiving an order from his PCR requesting antibiotic shots twice a day for 7 days. This was a result of a culture and sensitivity test from his urinary tract.	SC will request Discharge Summary from DMC and follow-up with ICF regarding his condition.	09/24/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. KR/dfc
20180921	20180916	20181015	According to vendor SIR and email to SC, on 9/21/18 consumer advised he did not feel well so SLS staff brought him first to Urgent Care and were then referred to Lodi Memorial, so they brought consumer to the Lodi Mem ER. There consumer was dx'd with pneumonia, sepsis and COPD. He was admitted. On 9/22 vendor contacted Lodi Mem and was advised consumer on antibiotic and will be assessed for sleep apnea. On 9/25 vendor again contacted Lodi Mem and was advised that consumer's night time heart beats down to 40 per min. May be discharged with Oxygen tank. Vendor advised SC. On 9/26 vendor advised SC that consumer may be evaluated for a pacemaker. Cardiologist to see consumer today.	SC will continue to monitor consumer's hospital course and medical needs via contact with vendor. If consumer needs oxygen SLS will require an increase in staffing hrs, and SC will need approval from POS Exception. SC will request Discharge Summary from Lodi Mem	
20180917	20180916	20181015	Around 6am on 9/17/18 Holistic Home Health nurse was not able to arouse . Pulse was in the low 40's. was put in the Hoyer lift sling and still did not wake up. 911 was called as well as her PCP. She was transported to Memorial Hospital where she was evaluated and thought to have a UTI and possibly pneumonia. She was admitted for antibiotic administration.		
20180921	20180916	20181015	On 9/21/18 at 10am, day program staff reported . another staff, push on the chest. He wanted to use the restroom, and prevented him from entering the restroom by pushing him since another consumer was already there. was terminated by the day program on 9/21/18 at 10:23am.	Follow up with consumer about the day program. Follow up with APS on the report made.	9/25/18 - Routing SIR to QA manager, for review and distribution to CSI, requesting investigative outcome. Routing copy of SIR to PM/SC, Copy to CRA, KR/dfc 8/28/18 - QA Manager routing to
20180920	20180916	20181015	THSS worker contacted SLS instructor on 9/20/18, reporting she found on the floor of his apartment when she arrived to work with him. She was unable to get him up as he was not strong enough to use his crutches. The SLS instructor called 911 to request an ambulance transport so could be taken to the hospital. The SLS instructor met at the ER where he was immediately given an IV of saline to hydrate him. The ER performed several tests including an EKG, chest x-ray, brain scan, and urine sample and blood draw. was diagnosed with Rhebdomyolysis and admitted to the hospital until safe to return home. SC contacted brother regarding his hospitalization.	SC will follow up with SLS regarding d/c and aftercare. SC will ensure receives appropriate aftercare. Medical records will be requested.	
20180919	20180916	20181015	passed away in hospice care in Tracy at 11:30am. He was diagnosed with terminal cancer in May 2018 and had approximately 3-6 months to live.	Request death certification and assist family with burial services/plan.	9/25/18 - Routing SIR to PM for review and distribution to SC requesting Death Certificate. Copy to CRA, KR/dfc
20180924	20180916	20181015	On 9/24/2018, took her PM antibiotic twice despite having called in to the SLS on-call pager after taking the medication the first time right after dinner.	SLS contacted physician to report what had happened and will T/U with the doctor if there is any other action required. Sheila is not accustomed to taking medication at night. From this point forward, SLS will physically hand her medication to be taken at night and will remain to watch her take it as directed. will be reminded that she is not to take any other medication in the evenings.	

SIR Report Detail
09/16/18 - 10/15/18

		On 9/26, when arrived to day program, she asked to speak with Program Director. told her that on her way home on 9/25, while she was on Dial-a-Ride the driver came on to her, said that he asked her "how come you don't go out? Come on go out with me, I don't drink, oh come on go out with me!" She also told DPS she reported the incident to her AM driver on 9/26 who reported it to the company after dropping her off. asked for assistance with completing a police report from DPS -Police Officer Badge #2716/call	Counselled on reporting such incidents immediately. Advised her to call police anytime, call/lave message for SC and DPS. Dial-a-Ride contacted for questions and confirmation of incident, so they can take further action as needed.	
20180925	20180916	On 9/17/18 was transported to Lodi Memorial Emergency Department for assessment as she had low grade fever and had been experiencing respiratory symptoms since prior to 9/12. Chest x-ray showed pneumonia in her left lung and she was admitted for further treatment. On 9/12/18 had been seen at Urgent care for coughing and low grade temperature at that time x-ray was unreliable and she was diagnosed with Bronchitis and prescribed Amithromycin (5 days), Promethazine and MafAP.	SC will request Medical records for follow up. ~RSP will schedule follow up medical appointments once she is discharged from hospital	
20180926	20180916	On 9/26/18 @ approximately 11am, CVIC called stating that was complaining that she was not feeling well. She complained of numbness to her left arm. RSP took to Dameron ER. It was noted later that was admitted at 1130pm due to infection to her left leg/limp/edema.	Continue to remind to wash her hands and avoid scratching her left leg. ~RN consultant will make follow up Take to ER when there are signs of infection.	
20180921	20180916	Per SIR on 9/21/18 visited her primary care physician for complaints of pain on her right ankle. contacted s home on 9/21/18 at approximately 5:30PM to review the results of the x-ray and stated that it appears she has a fracture because the x-ray appears red. Prior to her appointment on 9/21/18, stated that she fell out of her bed on 9/7/18 and her ankle was hurting. Staff n took to Urgent Care and X-rays indicated that she did not have any fractures, but that it there is anything else they should be doing for the pain. Staff informed that had been icing her ankle, taking pain relievers as needed, and her mother wrapped her ankle. appeared to be walking better, however, on 9/20 she complained of the pain again which resulted in a follow up appointment on 9/21 where x-rays were completed again. has a follow up appointment on 9/24 at for further evaluation and may have a cast placed on her ankle.		
20180926	20180916	On 9/26/18 was complaining of nausea and stomach pain. RSP called for an ambulance and she was taken to L P/C to (RSP) on 9/28/18. she states was admitted and is still in the hospital. She assumes they are running tests and she can't get any information.	SC will request medical records.	
20180918	20180916	On 9/18 at approximately 5:45 pm was approached by a man unknown to him outside 7-11 on Ben Holt Dr. This person grabbed s cell phone from his hand. T was not injured and returned to the home to call police to report the theft.	SIS counseled about safety in the community and situational awareness. ~SIS assisted with AT&T and getting replacement phone.	9/25/18 - Routing SIR to PM for review and distribution to SC requesting Police Report. KR/dc
20180918	20180916	Let's meet at Salvation Army A little while later, exited his bedroom with a backpack and some belongings and proceeded to walk out of the front door. RSP staff followed him closely and he stopped at Burger King. He was observed speaking with other people in the restaurant and eventually exited with 3 men described as older and Caucasian. He rode with them in a Dark grey Pickup truck. RSP Administrator decided to make police report the following day after approximately 12 hours due to safety concerns etc. He spoke with Turlock Police Deputy and the report # is 01-18-8005. Later, RSP was informed that Modesto Police Sergeant, located and his girlfriend at the Salvation Army in Modesto and spoke to them. refused to return home reportedly returned home on 9/22/18 and slept at home before leaving again on the evening of 9/23/18. He is currently staying at the home of his girlfriend and her family. spoke with SC on the morning of 9/25, when she came to the home he was staying at to meet with another consumer, girlfriend and her mother. He agreed and called his RSP staff to pick him up. He was picked up home administrator, strongly encouraged to call his RSP staff and return to his. He was at a scheduled OB/GYN appointment and informed her doctor that she was depressed. Doctor did a fetal heart check and couldn't find the heart beat. became very upset and was unable to be re-directed by staff/doctor. Doctor prompted to go to a behavioral health center; SIS transported her to DBHC.	Request medical records.	9/25/18 - Routing SIR to PM for review and distribution to SC requesting Other; Did consumer return and when? Has risk been mitigated? KR/dc
20180925	20180916	On 9/21/18, was exhibiting bizarre and psychotic behavior. She refused to accept services to obtain shelter. IDT determined she may be having a medical episode due to the lack of consistency with her diabetes medication regimen. She was taken to the Memorial Medical Center emergency dept. Medical issues were ruled out. CSHI arrived and placed her on a 5150 Legal Hold. At the time of the report she is awaiting a bed at a psychiatric passed away on 9/17/18 at 11:55 AM while at due to chronic illness.	Upon stabilization, SC to have level 4 home assess for placement. SC has requested contact from DBHC Clinical Supervision in the event of an admission. will be encouraged to seek mental health and substance abuse treatment. VMHC to obtain medical records as needed and death certificate as needed. VMHC to notify SSA of passing.	9/24/18 - Routing SIR to PM for review and distribution to SC requesting Death Certificate. Copy to CRA, QA Manager, and KR/dc ~

20180917	20180916	20181015	On Monday, September 17, 2018, at approximately 2:30 pm, SC received a phone call from husband a 60 day notice to vacate. She said she was giving Consumer and her a result, the Stockton Police were constantly at the complex. She stated the notice was given for the safety and the stability of the other residents. said after she issued the notice, and began screaming at each other outside the apartments. said she witnessed hit across the face called Stockton Police Department to make a report. did not want medical treatment for the incident.	Consumer requested alternative living arrangements separate from her husband. Consumer's Service Coordinator has requested SLS from Service First of Northern California Consumer said she would also be speaking to her church about housing options. Consumer has not requested immediate housing at this time. SC reminded Consumer to call local law Enforcement if she ever felt unsafe, threatened and/or afraid.	
20180919	20180916	20181015	According to RSP SIR dated 9/20, care home staff saw consumer leave the facility with 3 bags. Consumer advised staff he would be visiting his sister in the area. He refused redirection. RSP called Missing Persons to make a report. Mom was notified, and she advised the sister had no plans to see consumer that night. Stockton PD arrived at the house and made a report (18-35651). On 9/20 RSP made calls to local hospitals with no results. On 9/21 in the afternoon PCS day program called SC and RSP to advise consumer was there for his paperwork. SC went to PCS program and consumer complained of some discomfort due to a car hit him. He lifted his shirt to reveal some bruising. He was dirty and tired and admitted to using meth but not drinking. RSP arrived and consumer was willing to return to the care home. He advised he had left due to he smoked marijuana with a peer at room and (fell face forward, hitting his face onto the laminate flooring in the hallway area, he immediately had bleeding and 911 was called. DSP was in the living room with three other residents finishing dinner. ~ was taken to San Joaquin County Hospital where he was treated and released that evening. ~ hit his forehead and there is 3 stitches above his right eye in the eyebrow where he had previous stitches. ~ 5 right eye is very purple and swollen, the left eye also has some bruising. ~ spoke with CMS/ and the officer of the day from CCL.	SC will meet with consumer on 9/24 to discuss incident. RSP has asked for an IPP addendum to address their level of responsibility per CCL.	9/25/18 - Routing SIR to PM for review and distribution to SC, requesting Other. When (date) did consumer return? Was IPP addendum completed? KR/gc
20180916	20180916	20181015	On 9/16/18 at approximately 5:00pm, DSP was assisting In going to his room and (fell face forward, hitting his face onto the laminate flooring in the hallway area, he immediately had bleeding and 911 was called. DSP was in the living room with three other residents finishing dinner. ~ was taken to San Joaquin County Hospital where he was treated and released that evening. ~ hit his forehead and there is 3 stitches above his right eye in the eyebrow where he had previous stitches. ~ 5 right eye is very purple and swollen, the left eye also has some bruising. ~ spoke with CMS/ and the officer of the day from CCL.	has had a fall in 3 months all similar, he does have a wheelchair, however, he likes to walk independently and shuffles his feet. will see the neurologist on Tuesday and he has seen all of his physician's recently. PCP is on vacation, but RSP will take him to ER or immediate care. Labs will be repeated to ensure he does not have any sinus concerns.	
20180920	20180916	20181015	At approximately 2pm instructor was with a peer of consumer while he was getting a drink of water from the fountain. After he was finished the peer attempted to tap on her shoulder and she refused to let him by pulling away. The peer then proceeded to use the restroom, after using the restroom the peer ran down the hall towards . The peer began to hit with a closed fist, and hit her on the right arm above her elbow. Instructor II responded to verbally redirect both consumers. Program coordinator was assessed for injuries and was observed to have a bite mark with unbroken skin on the right side of her forearm. was provided first aid (cleaning the wound and applying ice on and off until about 3pm).	PM reviewed APS reported and noted errors in sections B and I and called and spoke with director. They will revise report and send an addendum. PM asked how was doing and they said she was fine and no further issues.	
20180923	20180916	20181015	CA Mentor provider, called Program Services Coordinator to report that had come home from being in the come from being in the community and began yelling at that she hasn't let him speak. reminded that he has been ignoring her for the last week, he then stated that he wanted to kill himself everyday. then ran into the kitchen looking for a knife and threatened to kill himself. called police who showed up and transported him to Doctors Hospital for evaluation. The police said that Doctors will hold him for a 72 hours for evaluation. MP-18-06424.	SC is looking at alternative placement options for with SLS. We are having an IDT on 9/24 in the afternoon.	
20180925	20180916	20181015		Facility Administrator, completed an investigation and determined that the staff on duty and in charge of dispensing the medication that night, Ro, had failed to ensure everyone had received their medication. passed out medication for all other residents but assumed medication had been dispensed by another staff member. ensures that she will make sure the next time the roles of who passes the medications and who checks it are clearly assigned on each shift.	
20180928	20180916	20181015	On 9/28/18 complained of abdominal pain. She stated the pain was a 10 out of 10. Per SIR, was given her medication as ordered by the doctor. G-Tube site infection noted. Care home staff contacted 911 and she was transferred to the Doctor's Hospital of Manteca Emergency Room for further evaluation. was admitted to the hospital.		10/09/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. KR/gf
20180928	20180916	20181015	Upon arriving to Medisco Post Acute Director learn was admitted to the hospital from 5 room mate. The SNE RN wouldn't divulge information but roommate shared she's been in the hospital for two days was eating her breakfast in the dining room of the care home and she threw up. Staff helped her upstairs from the dining room and she started having a seizure. Staff monitored her seizure and were concerned when she did not come out of the seizure. The care home called 911 and an ambulance came and took to the ER. Staff . From went to the hospital and stayed with reported that while in the ER, had another seizure and then turned blue. She had coded and stopped breathing. CPR was performed and she started breathing again. was intubated and admitted to the	SC will obtain medical records and consult with SNT RN.	10/09/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. KR/gf
20181001	20180916	20181015	Received and reviewed SIR for unplanned hospitalizations for respiratory illness, internal breathing on 10/1/18 at 11:13 AM. RSP staff observed to be intubated with labored breathing and after being assessed by staff and RN was transported to Hospital via 911 emergency services at 11:00 AM. At 7:00 PM was admitted with a	staff will continue to seek emergency medical care for as needed.	10/03/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. KR/gf
20181001	20180916	20181015		RSP staff will continue to monitor for change of condition and seek medical attention when needed.	10/05/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. KR/gf

20180926	20180916	20181015	According to CYTC vendor SIR as well as phone call on 9/26/18 from employee staff that a care home staff person had squirted consumer in the face with water while consumer was sitting/sleeping on the living room sofa, and that the peer reports it happens all the time. Staff later that day questioned consumer re: this allegation, and consumer initially denied it. He then returned shortly thereafter to advise same staff that a care home staff person had squirted me in the face with water, and when asked why stated "I think I was sleeping." notified the Ombudsman's office and Modesto PD. On 9/28/18 SC received a phone call from care home administrator who I up with an SIR received @ VMRC on 10/1/18. In both SIR and phone call advised that Modesto PD arrived at the care home 9/27 @ approx. 10pm and spoke to consumer. After interviewing consumer PD reportedly came out and told care home staff that consumer denied the water squirting allegation, but did allege that someone affiliated with the care home transport of consumers to program and "touched consumer on the butt and private parts." PD officer advised that all allegations are without foundation. According to care home SIR, later on Thursday September 27, 2018 consumer reported that as she was in transit, on Delta-Ride, driver had to do an emergency brake causing her to go forward putting pressure on her left arm. stated that her seatbelt was not tight enough when this happened. later complained of soreness on her left arm and her Supported Living Service worker encouraged her to get to the ER to have her arm checked. decided to wait until the next morning to seek medical attention. On September 28, 2018 went to Doctors Emergency Room to have her arm evaluated. After a complete evaluation at the Emergency Room, was diagnosed with Elbow Contusion. She was discharged the same day and prescribed medications for pain, Ibuprofen 800mg and Tramadol 50mg.	SC will request whatever additional reports are needed.	10/03/18 - Routing SIR to PM/SC requesting investigative outcome-CCI and Ombudsman. Copy given to QA manager for distribution to a CSI, requesting investigative outcome. KR/vf
20181001	20180916	20181015	On 10/1/18, day program Assistant Program Dir. was contacted by nurse, stating that she needs to cancel in-home day program from coming as is at Doctor's Hospital for a urinary tract infection. stated will need to stay in the hospital for a few days. On 9/26/18 has a scheduled medical follow up with his primary care physician (PCP). has been having a lot of difficulty with ambulation, knee pain, and swelling. having difficulty with trying to transport to PCP appointment. The provider was seen at Hospital by and an EKG, ultra sound, x-ray, CT scan, and lab work was completed. was diagnosed with a left knee small fracture. There have been no reported falls or injuries from home or day program. stated that the injury could have been due to weight and walking incorrectly. was admitted over night due to his high anxiety and further tests and physical therapy. was given a knee brace for the next 6 weeks, pain medications (Hydrocodone/Acetaminophen 5 mg/325 mg 1-2 tabs every 4 hours) and physical therapy 2 times per week.	In-home day program staff will continue to report all reportable incidents. SC will request medical discharge records from Doctor's Hospital.	10/03/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. KR/vf
20180928	20180916	20181015	On 10/1/18 in home day program instructor learned that had passed away on 9/28 during the PM nurse's shift. n 9/29/18 @ 9am sis arrived for scheduled shift but there was no answer via the door nor phone, sis contacted memorial hospital to determine if had returned but they indicated she had not been seen since 9/27/18. Team determined she was a "no show" but re-scheduled for 2:15 in the afternoon. Between 9:45-2:15 pm sis attempted to call via phone, sis returned to apartment at 2:35pm and knocked several times. had previously mentioned the possibility of attending a birthday party at her brothers so sis attempted to call her brother sis was instructed to call lifeline, memorial medical center, doctor's medical center and if no response to call Modesto police dept for a welfare check. At 2:28 sis called lifeline to learn that on 9/29/18 at approximately 6:12am, had triggered her lifeline device and American medical response ambulance service responded to apartment but refused to be transported to the hospital but was acting "erratically." At approximately 2:39pm sis called doctor's medical center and memorial medical center, both stated that was not a patient nor had been seen on 9/29/18. At approximately 2:58pm sis called Modesto police dept and requested a welfare check. At 3pm next door neighbor arrived home and reported to sis that had passed away. According to the next door neighbor, the upstairs neighbor heard screaming and then it went quiet. at which point they called 911. at 3:15, sis called apartment complex's after hours number to request a key to assist police with the welfare check. during the phone conversation, the apartment manager explained that a welfare check would not be necessary as had passed away that morning and the coroner had already transported her from her apartment. sis contacted Modesto police to confirm the death and cancel the welfare check. sis attempted to call the coroner but they were closed. at approximately 3:27pm Sft. alied sis to report he responded to the 911 call.	SC will request medical records. will continue to receive physical therapy 2 times per week and will follow up with PCP. Needed DME will be explored, if recommended.	10/03/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. Copy sent to CSI, W. KR/vf 10/03/18 - Routing SIR to PM for review and distribution to SC requesting death certificate. Copy sent to CRA, and KR/vf
20180929	20180916	20181015	On 9/29/18, sis arrived for scheduled shift but there was no answer via the door nor phone, sis contacted memorial hospital to determine if had returned but they indicated she had not been seen since 9/27/18. Team determined she was a "no show" but re-scheduled for 2:15 in the afternoon. Between 9:45-2:15 pm sis attempted to call via phone, sis returned to apartment at 2:35pm and knocked several times. had previously mentioned the possibility of attending a birthday party at her brothers so sis attempted to call her brother sis was instructed to call lifeline, memorial medical center, doctor's medical center and if no response to call Modesto police dept for a welfare check. At 2:28 sis called lifeline to learn that on 9/29/18 at approximately 6:12am, had triggered her lifeline device and American medical response ambulance service responded to apartment but refused to be transported to the hospital but was acting "erratically." At approximately 2:39pm sis called doctor's medical center and memorial medical center, both stated that was not a patient nor had been seen on 9/29/18. At approximately 2:58pm sis called Modesto police dept and requested a welfare check. At 3pm next door neighbor arrived home and reported to sis that had passed away. According to the next door neighbor, the upstairs neighbor heard screaming and then it went quiet. at which point they called 911. at 3:15, sis called apartment complex's after hours number to request a key to assist police with the welfare check. during the phone conversation, the apartment manager explained that a welfare check would not be necessary as had passed away that morning and the coroner had already transported her from her apartment. sis contacted Modesto police to confirm the death and cancel the welfare check. sis attempted to call the coroner but they were closed. at approximately 3:27pm Sft. alied sis to report he responded to the 911 call.	SC will request medical records. will continue to receive physical therapy 2 times per week and will follow up with PCP. Needed DME will be explored, if recommended.	10/03/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. Copy sent to CSI, W. KR/vf 10/03/18 - Routing SIR to PM for review and distribution to SC requesting death certificate. Copy sent to CRA, and KR/vf

			<p>walked with staff to Game Stop despite being reminded that he should rest his leg. The distance from home to Game Stop in Turlock is .5 miles, an approximately 8-9 minute walk. When was ready to leave the store, he stated that he was in a lot of pain and could not walk home. ASP staff called the house, but the available staff is not currently cleared to drive the facility vehicle. was agitated by this and convinced staff to call an Uber to drive him home. When returned home, he went straight towards the staff member who did not pick him up in the van. He attempted to break down the staff bathroom door and was cussing at staff and making threats to reach his target. When the RSP staff came out, showed him and threatened him saying that "he deserves to die" and "I'm going to kill him." Other staff members stood between and the targeted staff, showed them out of the way and grabbed his targeted staff, choking him with both hands and punching him in the face. ASP staff separated from the staff member and called law enforcement. was transported to hospital for evaluation. He was admitted to DMC for 5350 psychiatric 22 hour hold by Turlock PD. At 6:30 am on 10/2/18, staff noticed that was not in his room. Staff notified administrator and of absence. Staff drove around the area to find to no avail. Authorities will continue looking for (Case number 18-36231). Authorities will continue looking for</p>	Placement options will be reviewed by vendor and VMRC.	10/03/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - Psychiatric records. KR/Vf
20181002	20180916	20181015	<p>At his residence, was observed to be upset. Staff attempted to intervene to help him calm down, continued to escalate. He hit staff and went to the living room where he hit and spat on peers. He was given a PRN dosage of Serenquel 300mg, but continued to escalate. announced he was going to run away, staff blocked the door, and he pulled out two of her braids. Staff made decision to use a 2 person prone floor containment. was able to successfully calm down during the containment. Containment was reported to last approximately 4 minutes. was then able to resume his day without further incident. On Saturday 9/29/18, Primary Nurse from Doctor's Hospital of Merced left a voice message with the Service Coordinator stating that was admitted again on 9/28/18 for constipation. She stated that prior to being discharged on 9/25/18, with a new PEG tube inserted. Administrator stated that she would be able to meet her care home feeding and PEG tube needs, however, has not been fed in four days or received medication in four days. Social Worker from contacted Ombudsman regarding allegation. The Service Coordinator followed up with Doctor's Hospital on 9/29/18 regarding this allegation. stated that she had not eaten through her G-Tube, but that According to email from Vendor on 10/1 as well as vendor SIR, on 9/29 SIS staff took him to the local hospital in India and from there consumer was helicoptered to the Desert Regional Medical Center in Palm Springs. Hospital personnel were reportedly following stroke protocol. Consumer was admitted to the ICU. A SIS staff person remains with consumer. SIS Director V spoke to consumer via phone on 10/1 and reported that consumer was in good spirits. A cardiology consult was to occur on 10/1. Consumer's mom</p>	Treatment team will continue to monitor and will review behavior plan. Psychiatrist will review current medication regimen. SC will monitor.	
20180928	20180916	20181015	<p>overheard a conversation between staff about her Service Coordinator and became angry yelling at and responded by throwing a cup of soda at the other staff present, hitting her shoulder and calling a whore and stating that she has "taken down guys 10x your size and I'm not afraid to take you down." By report instructed her to clean up the spilled juice and soda and continued to address her in a disrespectful manner. At approximately 7:30pm on 10/1/18, was in his room yelling, DSP went to verbally prompt for medication time and to find out why was upset. refused to come out for medications and became verbally aggressive. also tried to kick at DSP/CSE and CSE was able to evade. Both DSP/JF and CSE left the room so that could calm down. At approximately 8pm, DSP/CSE entered the room again with is medication to offer it one last time and immediately became assaultive and kicked DSP/CSE in the right leg and then hit DSP/CSE with closed fist in the chest. Hearing the commotion, DSP/ (C) entered the room and attempted to verbally redirect, but he refused and turned and charged after DSP/JC and she was able to evade at this time. then picked up the floor fan and tried to throw it, but DSP/CSE was able to remove it from her hands for safety. then again went after DSP/JC grabbing at her and kicking at her knee. For safety and the safety of his roommate, DSP/CSE and JC assisted to a prone containment for approximately 9 minutes. When released, stayed calm and went to be about 9:30pm. was offered his medications again within an allowable time frame, but continued to refuse his medications. Medications refused were Ranophen 25mg.</p>	SC will meet with and discuss incident and whether she feels safe at this home.	10/05/18 - Routing SIR to PM for review and distribution to SC requesting, did return? if so, what date? Has risk been mitigated? Copy sent to CLJ. KR/Vf
20181001	20180916	20181015	<p>is new to the facility, is getting used to a new environment and needs a medical evaluation. will be seeing our house psychiatrist, on 10/9/18. It is reported that has not had medication changes in years and has a history of medication refusals. ~CMS will continue to monitor quarterly or as needed.</p>		10/03/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - Psychiatric records. KR/Vf

20181003	20180916	20181015	<p>Around 1pm on 10/2/18 at CVIC day program, was returning to his classroom after a fire drill. He was noted to be shaking and his lips and nails appeared to be purple in color. Staff called 911 and was transported to St. Joseph's where X-Rays and an EKG were completed. was diagnosed with Pneumonia. He was admitted to St. Joseph's Hospital for completed.</p> <p>On 3/3/18, In home day program staff scheduled to visit was told by staff that " has had an infection around her g-tube area for a few days now and it is getting worse". Staff stated was unable to be seen by her PCP as PCP did not have any availability. After staff checked s g-tube area, 911 was called to take to for evaluation for potential infection near g-tube area.</p>	<p>Vendor will continue to report all reportable incidents. ~ staff will continue to monitor for health and safety of their residents. ~SC will request for medical discharge records from</p>	<p>10/05/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. KR/M</p>
20180930	20180916	20181015	<p>prescription for Divalproex 500 mg and Sertraline HCL 100 mg prescription were not refilled on time. These 2 medicines needed a doctor's approval for the refill. The pharmacy as not able to get that approval before prescriptions ran out. They stated they faxed the doctor and did not get a response today. He missed his one dose. staff was able to contact the pharmacy and get an emergency supply until the doctor can refill the</p>	<p>Program manager will contact the doctor to have him contact the pharmacy to order the refills. Refills will be ordered at least 5 days prior to the prescription being needed. ~10/05/18 - Routing SIR to CSL, requesting Investigative Outcome. Has risk been mitigated? KR/M</p>	<p>10/05/18 - Routing SIR to PM for review and distribution to SC requesting Hospital/Medical Records - hospitalist discharge summary. Copy sent to CSL. D. KR/M</p>
20181001	20180916	20181015	<p>Case Coordinator, contacted this VMRC Service Coordinator, , on 10/03/18 to report that consumer arrived to his work site with an excuse/doctor note from work and that it was through 10/03/18. She reported consumer reported to his job coach that he had been hit in the back of the head on 10/01/18 and that his cell phone was taken when he was walking to the store from his home. reported she was going to meet with consumer and write an SIR containing information available. The following information was noted on the SIR submitted by reported to his job coach on 10/03/2018 about the incident that occur on 10/01/2018 at 8pm when walking to the store by his house a man came up to him hit him in the back of the head and again in his face. He fell to the ground. The unknown man took his cell phone and ran off. got up, walked to the store, then returned to his home. His mother came over to his house and assisted him with calling the police. The police came to his house and did a report. then went to to be seen."</p> <p>was taken to the ER in Sonoma by EMTs who were called by husband because was unresponsive during the night/early morning. Sonoma ER thought had a cardiac issue, and transferred her to at her husband's request, s instructions completed additional testing and ruled out cardiac issue. Dr. had admitted for observation.</p> <p>On 9/2/18, at approximately 8PM, DSP punched out a second 5pm dose for phoned Administrator followed up with to notify her. Poison Control and the pharmacy, followed up with from Pharmacy Care Concepts. was monitored closely for stomach discomfort, diarrhea, headaches and sleepiness. There were no apparent side effects. Medications that were co-dispensed were: Allopurinol 100mg, gout medication- the maximum dose is 800mg per day; Famotidine 20mg- Pepcid for gallbladder discomfort with max dose per day is 20mg; Divalproex 1000mg max is 3000mg per day; Busiprone 10mg with max of 30mg per day; bedtime dose was pushed back to 10pm that evening. ~Email sent to CMS/ and a 7/4 phone call. ~ spoke to ~CCU/OD was also notified.</p>	<p>Police report number requested from consumer and consumer's mother. Consumer's mother reported she does not have a police report number but that she does have the Modesto Police Department responding Police Officer's name and she will call SC back to provide. She reported the police is searching for the person responsible of this incident. Consumer reported he did not know the individual.</p> <p>SC to request medical records from both hospitals. SLS may be increased pending decision whether to initiate dialysis treatment at this time.</p>	<p>10/3/18 due to having excuse to not be at work through 10/3/18. Consumer reported he plans to return on 10/4/18. ~SC talked to consumer via telephone. He reported he was seen at after the police responded and that he received medication for pain. SC called consumer's mother and talked to her via telephone. She reported consumer's phone was stolen on this incident and she confirmed Modesto Police Department responded to the call and that they are looking for the person responsible for the incident. She reported she was not at home to give SC the name of the MPD officer but that she has a note with the officer's name. She reported a police report number was not given. Consumer's mother reported she will call SC back to give the name of the MPD officer but that she is not able to give at time of call due to not being home. ~HTC sent SC a copy of Summary on 10/21/18. "Presenting Complaint: B10A from scene pt was assaulted to the back of the head pt fell to the ground, had no LOC PD was on scene. Patient Diagnosis: Hematoma." It was noted for consumer to follow up with PCP within as needed. Comments noted: "Return if your condition worsens. [Y]es/no for pain control. Ice pack to painful area." ~10/05/18 - Routing SIR to PM/SC requesting police report, and has risk been mitigated? KR/M</p>
20181002	20180916	20181015	<p>max is 3000mg per day; Busiprone 10mg with max of 30mg per day; bedtime dose was pushed back to 10pm that evening. ~Email sent to CMS/ and a 7/4 phone call. ~ spoke to ~CCU/OD was also notified.</p>	<p>ordered another 5pm dose from and the vendor will pay for that dose. ~We will send DSP/ o medication training with our pharmacy as discussed with our pharmacist and DSP will not dispense medication until Administrator has confirmed she understands the medication policies and all of the steps. We will revisit doing her own medications with staff until she stabilizes a little more, she has only been home a week from CRISIS and we need to re-teach the new medication regimen. Vendor will make corrections as needed per CCL and VMRC. ~CMS will continue to monitor quarterly or as needed.</p>	
20181003	20180916	20181015	<p>On 10-03-18 around 4:15am SC spoke to , nurse, from that , who was at the for wound care, open wound on her right leg had gotten worse. said that attending physician for the wanted to get this further evaluated and that it the leg looked necrotic. SC asked how it got to this point when the SNF was monitoring the wound as well. said that was seen at this past Monday and they didn't do anything or put her antibiotics. SC said she is surprised to hear this and does not understand how no one noticed how progressively bad the leg had gotten. SC said she would have SLS meet Parla at ER and that it looks like she would be admitted. ~SC spoke to /SLS PM, and updated her on the call this SC had with and that this SC needs SLS to meet at ER and to /U with SC with outcome from this ~SC received an email from I from on 10-03-18 that she spoke to ER, spoke with nurse she stated they are going to do X-ray of chest and left leg along with blood work, CBC, CMP, CRP, blood culture, Lactic acid, which is inflammation in the body. They could not say if she will be admitted or arranged later until she see's the doctor. Also, if released they will contact to arrange transportation back there. emailed that have been admitted, they are just waiting to get a room for her. Update it's right leg that is getting wound care is on 3rd</p>	<p>SC left a message for Special Need's Nurse, that had been admitted to the hospital and if she could get in contact with the SC regarding diagnosis and prognosis. SC said she was also concerned about being discharged and being placed back at F. SC said she wanted to discuss options.</p>	

20181009	20180916	20181015	<p>ON 10/3/18, AT APPROXIMATELY 8:00AM, A CLOSE FRIEND HELPING WITH ADL--S, ARRIVED TO GIVE HIS MORNING BED BATH AND CHANGE HIS DIAPER. CHANGE HIS CLOTHES AND BRING HIS BREAKFAST. BEGAN TO ACT OUT CALLING EVERYONE VULGAR NAMES (BITCH, FUCK YOU WHOOP) AND REFUSING HIS TO TAKE ANY OF HIS MEDICATIONS. BEGAN SWEEPING HIS ROOM, WHILE CONTINUED TO CALL HER NAMES. THIS WRITER WENT TO SEE WHY WAS YELLING SO LOUD. THIS WRITER NOTICED SEVERAL CIGARETTE BUTTS ON THE FLOOR. THIS WRITER ASKED HOW DID SO MANY CIGARETTE BUTTS GET ON THE FLOOR AND REPLIED, "FUCK YOU BITCH, GET OUT." THIS WRITER EXPLAINED TO THAT HE CANNOT HAVE CIGARETTES IN HIS ROOM, PLED AND THROWN ON THE GROUND. BEGAN TO YELL OUT VULGAR WORDS AGAIN, ASKING THIS WRITER TO LEAVE HIS ROOM. THIS WRITER LEFT HIS ROOM. ABOUT 1 MINUTE LATER TOLD THIS WRITER--HE HAS A LIGHTER-- THIS WRITER WENT IN TO ASK FOR THE LIGHTER AND SWUNG HIS ARM AND SAID "NO BITCH GET OUT." THIS WRITER LEFT ROOM AND APPROXIMATELY 5 MINUTES LATER THIS WRITER SMELLED SMOKE AND DISCOVERED SET THE PILE OF CIGARETTES ON FIRE. THIS WRITER CALLED 911 RIGHT AWAY. THIS WRITER ATTEMPTED TO GO IN THE ROOM AND WAS INSTRUCTED BY THE 911 OPERATOR TO STEP OUT OF THE HOUSE, AS THE SMOKE DETECTORS WENT OFF. THIS WRITER CALLED 911 A SECOND TIME, AND HEARD THE RESPONDING SIRENS. STOCKTON FIRE DEPARTMENT AND STOCKTON PD ARRIVED QUICKLY ON THE SITE, AND IMMEDIATELY WENT TO ROOM AND PULLED HIM OUT, DRAGGING HIM OUT TO THE FRONT LAWN WHERE THEY BEGAN TREATMENT ON HIM. THE AMBULANCE STAFF PROVIDED WITH OXYGEN AND CUT THE BURNT AREA OF HIS CLOTHING OFF. WAS ABLE TO RESPOND TO TREATING STAFF. ~ THEN SPOKE WITH CMS VIA PHONE, IMMEDIATELY FOLLOWING THE INCIDENT AND ASKED A SERIES OF QUESTIONS REGARDING CURRENT LIVING STATUS AND DIAGNOSIS. CMS INFORMED BY OFFICER THAT WILL BE CHARGED WITH ARSON AND CMS PROVIDED PERSONAL CONTACT INFORMATION. ~ WAS TAKEN TO SAN JOAQUIN COUNTY HOSPITAL WHERE HE WAS</p>	<p>THIS WRITER HAS CONTACTED MENTAL HEALTH TO TREAT AND COMPLETE A MEDICAL EVALUATION WITH HIM WHILE AT THE SJ COUNTY HOSPITAL; AND HAS HIRED EXTRA HELP TO ASSIST IN -S-CARE, ONCE HE RETURNS. ~THIS WRITER WILL ASSIST WILL ALL DIRECTED FOLLOW-UP CARE. ~CMS ALSO COMPLETED AN APS REPORT ON 10/3/18, AFTER HEARING OF THE INCIDENT, DUE TO PURPOSEFUL SELF-NEGLECT AND HIS ESCALATING DANGEROUS BEHAVIORS. ~CMS WILL CONTINUE TO MONITOR QUARTERLY OR AS NEEDED.</p>	
20180920	20180916	20181015	<p>On October 3, 2018 informed his service coordinator that he wants to move. He reports that care home staff pushed him and got in his face "the other night." When asked what led to this incident, confirmed that this incident took place on/around 9/20/18. agreed to IDT meeting with RSP to discuss residence.</p>	<p>APS was contacted regarding allegation and IDT meeting scheduled with RSP. Residential staff contacted the prescribing psychiatrist who recommended no further action. Residential staff contacted school administrators to stress importance of providing medication as prescribed. Treatment team will monitor.</p>	
20181004	20180916	20181015	<p>had not been given his noon dosage of Chlormpromazine 20mg due to him being asleep and them not wanting to wake him. Bus staff returned the medication dose.</p>	<p>Residential staff contacted the prescribing psychiatrist who recommended no further action. Residential staff contacted school administrators to stress importance of providing medication as prescribed. Treatment team will monitor.</p>	
20181002	20180916	20181015	<p>On 10/2 consumer complained of pain in his stomach and appeared to be in distress. RSP contacted 911. Consumer was transported to St. Joseph's Hospital in Stockton. Staff accompanied consumer until he was admitted that same day. (It should be noted that the SIR was faxed to the Stockton office on 10/3/2018. SC was advised of hospitalization due to UTI at approximately 5:30pm on 10/4/2018 when the SC contacted admin to schedule 30-day review. SIR was not forwarded to the San Andreas office until the morning of 10/5).</p>	<p>Upon discharge, staff will ensure consumer follows-up with PCP as advised. Staff will note and report any concerns regarding consumer's health to his PCP and SC as soon as noted.</p>	
20181003	20180916	20181015	<p>On 10/3/18 DSP informed Program SC that had two blisters, one on his left and knuckle and one on his left arm. aid he was cold and tried to warm himself up with the blow dryer resulting in the blisters. His relief took him to Urgent Care where he was prescribed Silvaneone 1% and Keflex 500 mg 1</p>	<p>relief mentor will remove the blow dryer from the bathroom. Relief will continue to monitor Toussaint for health and safety concerns and report as necessary.</p>	10/05/18 - Routing SIR to PM for review and distribution to SC requesting E.R. discharge summary. K9/vf
20181003	20180916	20181015	<p>On 10/3/18 at 8pm DSP gave his scheduled medications. DSP did not give prescribed Quetiaphine Fumrate 300mg. was with the Program Director from evening of 10/3 through 10/4 and there were no adverse effects witnessed by the program director.</p>	<p>Will discuss incident with and RIC SC further.</p>	
20181004	20180916	20181015	<p>On 10-04-18 informed his care provider, from that he did not want to take his 8pm medication, Lorazepam. told that this medications made him very tired. ~It should be noted that SC, earlier last week and voiced the same concerns about the Lorazepam. Ms. suggested that continue to take this medication until contact had been made with psychiatrist. from Telemedicine at VMRC who prescribed this medication, to see if could be discontinued.</p>	<p>On 10-08-18 SC received an email from VMRC Program Coordinator, who forwarded an email she received from that it was okay, per for to d/c the Advran (lorazepam) SC forwarded email to that it was okay for to no longer take the Lorazepam.</p>	
20181006	20180916	20181015	<p>had just gotten home from an outing when he AWOKed from the van and was running down the street. He was redirected to come back and he started to but then started hitting the neighbor's vehicle. He also was russing and saying racial slurs toward staff. He was able to get back in the home and but continued to hit staff while the PRN was being prepared. He was asked if he wanted preferred activity but didn't comply. At this time a two person containment was done on the floor and he was asked to count to 10 and was let go after 5 mins. He wasn't fully calmed down so the PRN was given.</p>	<p>SC to follow up with care home.</p>	

20181007	20180916	20181015	Per administrator/licensee on 10/7/18 at approximately 11:56am, direct care staff contacted 911 because was choking on his lunch. Staff performed Heimlich maneuver. At 12:02PM, Maryann was contacted to be informed and staff continued with the Heimlich maneuver until the paramedics arrived. Paramedics arrived at 12:06PM and took over by continuing the Heimlich maneuver as was turning cyanotic and pale. The Heimlich maneuver was unsuccessful so the paramedics laid down on the floor and inserted a magill forceps laryngoscope and were able to get the piece of dinner roll which was stuck. Oxygen was applied to his mouth/nose area and returned back to his normal color. was transported to Emergency Room where he was admitted for sepsis caused by aspiration pneumonia, low blood pressure, and hypothermia. and contacted sister/conservator to receive verbal consent for a centralized pic-line to be inserted. At 3:55PM the centralized pic-line was inserted to the right side of the neck. At 4:21PM Per SIR dated 10/09/18, on 10/08/18 about 4:45AM, staff found on the floor face down. She vomited on the floor. Staff asked what happened replied that she was trying to get down. Staff checked on but there was no severe injury noted, however staff called 911 and was brought to ER. X-ray and lab works were done and was admitted for further evaluation.		
20181008	20180916	20181015	SIR for wound care 10/7/18 at 3:30 PM at Earlier that day 1 became upset because he did not have any cigarettes and he left the facility. Licensed staff shadowed who threatened staff to stop following him or he would hurt himself or walk into traffic. After had walked over one mile, RSP licensed staff requested emergency services. Police arrived on the route was walking and he was able to talk to them and calm down. Stockton PD gave and staff a courtesy ride home. At 3:30 PM was reminded by RSP staff that there would be no scheduled outing for the evening due to his earlier behavior. responded with "okay" and went into the restroom and closed the door. came out of the bathroom about two minutes later with blood coming from his AV fistula site. RSP administrator encouraged to take a seat and allow staff to assess him and he complied. was assessed to be bleeding heavily from his fistula site, and pressure was applied with a towel. Licensed staff was directed to call 911. Emergency services arrived at 4:00 PM and was evaluated and then taken to . Licensed staff met him there. received sutures at the fistula site to control bleeding. On Monday 9/6/18 Miguel was assessed by the cardio surgeon and a CT scan was performed. The CT scan revealed a surgical procedure would need to be performed to widen the port to his AV fistula. As of At approx. 5pm on 10/8/18 complained of a headache and nausea. Her father was giving night staff instructions on danger signs to look for when became flushed and sweaty. Her temperature had risen to 101 degrees and she complained of back pain. An ambulance was called and she was taken to In Turlock at approx. 7pm. She was diagnosed with a kidney infection and received IV antibiotics. She was released at approx. 2am on 10/9/18 with a prescription for oral Amoxicillin and On 10/7/18 at approximately 10:00AM was walking in the hallway and he leaned into his door jam. Staff supported his head and led him to the dining area. sat down at the table with staff's support, his eyes rolled back into his head, and he was unable to lift his hands and not responding. DSP called 911 followed the ambulance to had a CT scan, and was admitted for low sodium. There is a one inch scratch on the right side of eye that requires no	VMRC/SC will continue to monitor and request medical records.	
20181007	20180916	20181015	On October 9, 2018, SC heard from another SC that was in the hospital due to a fall in the home. SC contacted for information. sent SIR on 10/10/18 stating the following: On 10/8/18, staff heard a loud noise at 5:20pm. Staff found lying on the landing of the stairs. was breathing, had a good pulse but non-responsive. Staff called 911. When paramedics arrived, staff reported that she was responsive but confused. was transported to In Modesto.	RSP staff will continue to monitor for change of condition, and request emergency services as needed. ~CMS has visited and maintained contact with in room #243 at CMS has communicated with RSP administrator several times per day to get updated information. VMRC has been contacted by to give consent to the surgical procedure on 10/9/18. was scheduled for surgery this afternoon on 10/9/18 but was later removed from the schedule due to unknown reasons.	
20181008	20180916	20181015	On 10/9/18 around 1:28pm, was found/observed to have his chin resting on his chest and it was noted that he was breathing but not aware/conscious. DPS gave him a packet of sugar under his tongue and 911 was called. When medics arrived was conscious, talking and appeared to be ok. He was still transported to hospital and a blood and urine test were administered and came back negative/clear. He was later released the same day around 4:30pm and no follow up instructions were given.	SC received discharge summary from the hospital along with the SIR. SC will continue to monitor medical needs quarterly.	
20181007	20180916	20181015	On 10/7/18 at 5:00 p.m. called for an ambulance due to severe chest pain and breathing problems. Tests were conducted and the ER physician said that needed to stay at the hospital.	RSP will continue to monitor and follow up with PCP/Physician's directives. ~CMS will continue to monitor quarterly or as needed.	
20181009	20180916	20181015	On 10/9/18 at 7:15pm, was walking outside with staff. He became physically aggressive toward staff, hitting, and pushing staff causing him to trip and fall. He cut his chin and needed stitches for laceration. He also has a mandibular fracture and is now on a soft food diet. He was discharged from General Hospital.	Care home has not stated any preventative action or update on status. SC will continue to request updates and information as well as hospital discharge summary. SC is scheduled to visit the home 10/11/18 for Quarterly monitoring.	
20181007	20180916	20181015	On 10/7/18 at 5:00 p.m. called for an ambulance due to severe chest pain and breathing problems. Tests were conducted and the ER physician said that needed to stay at the hospital.	continue to monitor as needed.	
20181009	20180916	20181015	On 10/9/18 at 7:15pm, was walking outside with staff. He became physically aggressive toward staff, hitting, and pushing staff causing him to trip and fall. He cut his chin and needed stitches for laceration. He also has a mandibular fracture and is now on a soft food diet. He was discharged from General Hospital.	SIS will continue to assist to follow-up with PCP. SIS will continue to assist with daily monitoring of medications.	
20181009	20180916	20181015	On 10/9/18 at 7:15pm, was walking outside with staff. He became physically aggressive toward staff, hitting, and pushing staff causing him to trip and fall. He cut his chin and needed stitches for laceration. He also has a mandibular fracture and is now on a soft food diet. He was discharged from General Hospital.	Request medical records if needed. Follow up with consumer's health.	

20181010	20180916 - 20181015	20181015	got upset after an activity time and he was threatening and cussing. He was redirected but he ran into the backyard to hit his peer. He was again redirected but ran to the side gate and attempted to leave but he was blocked. He then went into the house and began hitting the furniture. He also charged the staff and tried to hit and bite them. He continued this for a while after staff tried all the technique to calm him down and he wasn't so a containment was decided on due to his behaviors for safety of himself, peers and staff. He was contained for 5mins and was given a PRT to help. From the containment he has bit his lip and he had scab but didn't require medical beyond first aid.	SC to follow up with care home	
20181011	20180916 - 20181015	20181015	arrived to program and reported that his mother had backhanded him on his lip and tried to choke him. Then asked her, "are you trying to kill me". Mother responded, "yes". Upon demonstrating to the instructor what his mother did, it was more like she pinched his neck, rather than gripping his neck. said he was going off on his mother because he was upset about his glasses being broken. said his mother was upset with him because he wanted her to take him to get his glasses fixed. Reported to staff member	follow up with APS	
20181009	20180916 - 20181015	20181015	7:30PM. was called to take his medications and the cup was placed on the counter in front of him. He walked up to the counter and stared at the cup for a few minutes. He was verbally prompted to please take his medications. After many prompts, RSP staff moved on to another client and called them as she placed the med cup on the counter. grabbed the other consumer's medications and swallowed them quickly. began to giggle and say, "I took his meds". The pills that were not prescribed that he took: 1. Aripiprazole 5 mg tablet and 1. Divalproex sodium 500 mg tab. RSP staff immediately notified facility administrator and called the prescribing physician. he said that there should not be any side effects, but to take to the ER if he were to become nauseous. He directed staff to administer his normal nighttime medications except for his dosage of 1 Risperidone 2 Mg. said that beginning the next morning, all medications could be administered normally if did not display any adverse effects. was observed on an hourly basis throughout the night and did not display any effects of the medication. He		10/16/18 - Routing SIR to CML, requesting Investigative Outcome. Copy sent to the pharmacist. KR/vf
20181010	20180916 - 20181015	20181015	On October 9, 2018 at 1715 hours, , staff, was discussing about a doctor's new order of insulin to another consumer, roommate, when walked into the room and suddenly claimed, "I know you are talking about me!" After, talking to another consumer, went to the living room and found talking to herself, verbally expressing, "I will call 911 again, I am not safe here!" attempted to redirect and reassuring her that she is safe. However, continued to escalate and became verbally aggressive raising her voice towards. This she had threatened to call the police claiming, "I know you will hurt me!", as she intermittently claims when she gets paranoid towards another consumer or staff. had kept his distance to give her space. A few minutes later, stepped outside in front of the porch and sat at the bench while calling 911. Police arrived at 1733 hours and informed that claimed that he had a gun and had hit her several times about any incident of fighting and hitting and informed the police that there was no incident, except of paranoia and verbal aggression like yelling. Paramedics arrived and confirmed of no bruising nor of any injuries noted to. Police left at 1739 hours with no police report provided. This time, asked Paramedics to take her to Hospital ER. Paramedics left at 1741 hours. October 10, 2018 at 0430 hours, has been admitted to	Continue to seek psychiatric assistance as needed for -CMS will continue to monitor QM or as needed.	10/16/18 - Routing SIR to PMJ for review and distribution to SC requesting Hospital/Medical Records - psych records. KR/vf
20181008	20180916 - 20181015	20181015	According to phone call on 10/09/18 to SC from staff person and according to SIR submitted by the consumer alleged to two different program staff persons that the transport driver for the care home, known as , who drops off and picks up US consumer to/from program had "touched the consumer on the crotch and on the rear end". Consumer further stated to staff that this same care home driver "raped me". Consumer advised this "happened in the van" and that the driver had "threatened to shoot the consumer if he didn't get into the van. made notifications and Combusdman's official, and advised RSP that consumer didn't want to ride home with RSP send a separate vehicle to pickup consumer.	SC emailed house Admin to alert and advise that consumer does not want to be around the driver named She responded that works for another house but is the usual driver. She then send another reply to SC on 10/11 to reassure that currently has no contact with consumer at this time. -SC emailed vendor SIR to VMHC Community Services on 10/12 to alert them, as there had been a previous allegation by the same consumer against the same RSP (different staff person) forwarded to CS the previous week.	
20181008	20180916 - 20181015	20181015	On 10/08/18, was involved in a physical altercation with a male associate of his girlfriend while on the Delta College campus. The police were called, upon the arrival and was taken into custody.	Service first will continue to encourage to make better decisions, will assist with finding positive ways to cope with his anger management skills. They will as well seek a support group for	
20181012	20180916 - 20181015	20181015	called SC stating that her boyfriend had hit her in the face during an altercation. stated that a police report was filed but does not have the report	has now separated herself from the boyfriend and is looking for assistance for housing.	
20181009	20180916 - 20181015	20181015	called emergency response after hours and stated she had been choked by her boyfriend. She stated that he wanted money and attacked her as she got out of the shower. The Stockton PD were on site during the call. was requested to leave the home but had no place to go to as a safe haven. spoke with about Women's Shelter for domestic violence and agreed it would be safe place for the time being. After sharing her wishes with officer of Stockton PD he contacted Women's Shelter however could not go there due to no availability of a lower bunk bed and shelter not allowing her on top bunk due to epilepsy was suggested for acceptance at Tracy CA Women's Center. During assault medication was thrown into water. There were no charges filed against boyfriend as he had fled the scene when	Since had just got her medication refilled pharmacy were unable to refill the entire script on 9th October. Bria was transported to Sutter Emergency room for transfer to Women's center of Tracy. -There were no charges filed against the boyfriend as he had fled before officers arrived and there is not incident number.	

20181013	20180916	20181015	<p>was taken to on his right forearm. "On Saturday October 13, 2018, and placed on a 5150 hold after trying to cut himself hurting himself. When staff tried to question as to why he responded, "I don't know" or just ignored staff all together. At 2:11pm, called the St. Sheriff's office himself stating he wanted to hurt himself. The responding officer attempted to find out what was bothering However, he only wanted to talk about boot camp with the officer. The officer advised him that he looked tired and suggested that try to nap followed the officer's directions and remained in his room. "At 4pm, house manager went to room to ask him to take a shower because the whole house was going to McDonald's for dinner. signed and did not want to take a shower. then went out to the gazebo in the backyard. Fifteen minutes later, shed if he would like to take a shower. again signed and went out to his room. came out of his room five minutes later with some scratches on the inside of his right forearm. asked what happened and stated, "We." then walked outside and was sitting in the backyard talking to staff proceeded in making another attempt to cut himself some more. Staff asked what he was using to cut himself and showed the staff a piece of plastic he had. He then refused to give up the plastic. went back into the house and called 911 again. The person on the phone talked to him and told him to throw away the object. Raymond kept telling the person on the phone that he want to "hurt himself" and "kill himself." Once the officer arrived, was transported to S to be evaluated. d was cleared medically, but was placed on a 5150 hold, by</p>	<p>Administrat will call home psychiatrist to discuss behavior over the weekend and see if any medication changes are needed. "Currently Raymond remains on a 5150 hold and cleared by the treating physician/ CWS will continue to monitor QM or as needed.</p>	
20181012	20180916	20181015	<p>At approximately 1:00pm was eating his lunch when he began to display heavy breathing, coughing and difficulty breathing. lunch was a bean and cheese burrito from Taco Bell. The burrito was cut up into 1/2" size pieces. did not lose consciousness, but was wheezing while breathing and was turning pale in face and color. At approximately 1:01pm instructor called 911 due to Brian's heavy wheezing. A/NR and the fire department arrived to the scene at approximately 1:06pm and to assess vital. staff followed ambulance to the emergency room until RSP, arrived. ~ was admitted to the hospital for aspiration pneumonia.</p>	<p>DPS will be instructed to follow medical recommendations as stated in IPP that he is to have a pureed diet with nectar thick liquids.</p>	
20181014	20180916	20181015	<p>On October 14th, 2018 John Fathy/brother, left this Service Coordinator (SC) a message that was at Living Service (LS) provider, and may be admitted. Supported that at Memorial, was notified and was admitted on 10/14/18 for an internal infection. "SC spoke with /brother on 10/16/18 for an update and was admitted for sepsis and is being treated with antibiotics. He reports that feels better today but</p>	<p>SC will request discharge summary.</p>	

Fair Hearings
September 2018 - October 2018

Date FHR Received	NOA Date	Issue	Office	Informal Date	Mediation Date	State Date	Resolved Yes/No	Resolved Level	Date Resolved	Withdrawn Yes/No	Date Withdrawn	Comments	Hearing Decision
06/25/18	06/13/18	Eligibility	Modesto	07/19/18	N/A	10/02/18	No					2nd State Date 10/4/18 - Continued State Hearing 10/24/18 & 10/26/18 Continued 12/20/18	
08/21/18	08/03/18	Respite	Stockton	09/06/18	09/26/18	10/10/18	Yes	Mediation	9/26/2018				
08/31/18	07/27/18	Multi	Stockton	10/8;10/12;10/15; 10/17;10/31	12/19/18	02/11/19	No						
09/25/18	09/12/18	IHSS	Stockton	10/05/18	10/25/18	11/09/18	No						
10/05/18	09/17/18	Eligibility	Stockton	10/29/18 - re scheduled for 11/5	N/A	11/21/18	No						
10/09/18	09/20/18	Eligibility	Modesto	10/18/18	N/A	11/26/18	No						
10/11/18	08/15/18	Services	Stockton	10/30/18	11/08/18	11/30/18	No						
10/24/18	10/15/18	Speech Language Eval	Stockton	10/31/18	11/16/18	12/07/18	No						
10/24/18	10/16/18	Dental	Stockton	11/06/18	11/29/18	T 12/27/18	No						