

VMRC PRESENTS: RESIDENTIAL SERVICES ORIENTATION

February 27th & 28th, 2019
9:00 am to 3:30 pm

Stockton Office of VMRC:
702 N. Aurora St. Stockton 95202

Prior approval is required- Participants must have an approved Letter Of Intent

Enrollment is limited. "Walk-up" registration is not allowed. You must sign up in advance. **There are no exceptions to this rule.**

Contact

Carrie Vasquez cvasquez@vmrc.net **to sign up no later than February 1, 2019**

Cost

- **\$45 per person**
- Includes:**
 - **Lunch from Mo's Coffee**
 - **Training binder**

Topics of Discussion

- Record Maintenance Requirements
- Vendorization Procedures
- Service Level Approval
- Regional Center monitoring process
- Access Requirements
- Consumer's Rights / P&I / Special Incident Reporting
- Mandated Reporting / Abuse/ Neglect (presented by SJ County LTC Ombudsman program)
- Elements of the Program Design
- An overview of the Looking at Service Quality Provider's Handbook
- Common mistakes made by new providers