

VMRC PRESENTS: RESIDENTIAL SERVICES ORIENTATION

August 21st & 22nd, 2018
9:00 am to 3:30 pm

Stockton Office of VMRC:
702 N. Aurora St. Stockton 95202

Prior approval is required

Enrollment is limited. "Walk-up" registration is not allowed. You must sign up in advance. There are no exceptions to this rule.

Contact

Carrie Vasquez cvasquez@vmrc.net to sign up no later than Friday August 10th, 2018

Cost

- **\$45 per person**
Includes:
 - **Lunch from Mo's Coffee**
 - **Training binder**

Topics of Discussion

- Record Maintenance Requirements
- Vendorization Procedures
- Service Level Approval
- Regional Center monitoring process
- Access Requirements
- Consumer's Rights (Presented by Disability Rights California)
- Mandated Reporting / Abuse/ Neglect (presented by SJ County LTC Ombudsman program)
- Elements of the Program Design
- An overview of the Looking at Service Quality Provider's Handbook