

# VMRC PRESENTS: RESIDENTIAL SERVICES ORIENTATION

February 6<sup>th</sup> & 7<sup>th</sup>, 2018  
9:00 am to 3:30 pm

Stockton Office of VMRC:  
702 N. Aurora St. Stockton 95202

## **Prior approval is required**

Enrollment is limited. "Walk-up" registration is not allowed. You must sign up in advance. There are no exceptions to this rule.

## **Contact**

Carrie Vasquez [cvasquez@vmrc.net](mailto:cvasquez@vmrc.net) to sign up no later than Monday January 29th

## **Cost**

- **\$45 per person**  
**Includes:**
  - **Lunch from Mo's Coffee**
  - **Training binder**

## **Topics of Discussion**

- Record Maintenance Requirements
- Vendorization Procedures
- Service Level Approval
- Regional Center monitoring process
- Access Requirements
- Consumer's Rights (Presented by Disability Rights California)
- Mandated Reporting / Abuse/ Neglect (presented by SJ County LTC Ombudsman program)
- Elements of the Program Design
- An overview of the Looking at Service Quality Provider's Handbook