#### Augmentative & Alternative Communication

People with severe speech or language problems rely on AAC to supplement existing speech or replace speech that is not functional. Special augmentative aids, such as picture and symbol communication boards and electronic devices, are available to help people express themselves. This may increase social interaction, school performance, and feelings of self-worth. (American

Speech-Language Hearing Association)

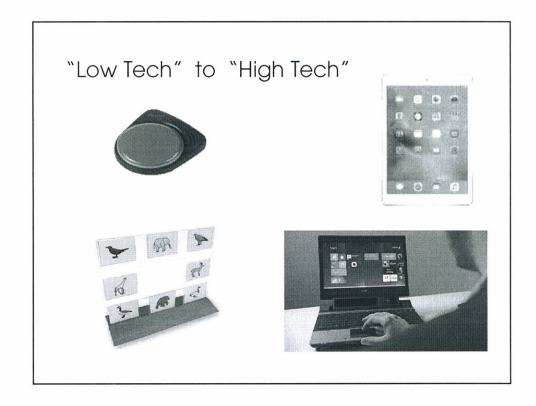
#### AUGMENTATIVE & ALTERNATIVE COMMUNICATION

Augmentative and alternative communication (AAC) includes all forms of communication (other than oral speech) that is used to express thoughts, needs, wants, and ideas.





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#### **FUNDING**

The Regional Center is the funding source of last resort. We must first access Private insurance, Medicaid (Medi-cal), Medicare, and CCS. In certain situations exhausting generic resources equates to advocating during the IEP process. For almost all items denials are required for VMRC funding to be considered.

Home and vehicle modifications and almost always, secondary seating devices are not a covered benefit by insurance or CCS. These are funded by the Regional Center with OT justification.

#### OTHER WAYS FUNDING JUSTIFIED

With clinical justification provided by the Physician/Specialist as documented in Chart notes and reports items may also be funded.

- Discharge OT/PT reports from Rehabilitative stay or Hospital stay.
- Replacement/Repair of documented item ie; helmets, braces, lift slings.

#### INSURANCE REQUIREMENTS FOR WHEELCHAIRS

#### HealthNet/Health Plan San Joaquin

- Chart Notes showing history of non-ambulation/need for mobility device. Face to Face within the last 6 months to a year.
- Insurance plans are more often sending their own OT/PT or another clinician to complete an evaluation to determine if the need for a mobility device. Sometimes the recommendations are not the same.

#### Medicare

• Face to Face, Chart Notes, Written order, Legible signature, Assessment, Continued Medical Need.

#### INSURANCE REQUIREMENTS FOR DME

 Medicare is the federal health insurance program for people who are 65 or older, certain younger people with disabilities, and people with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a transplant, sometimes called ESRD).

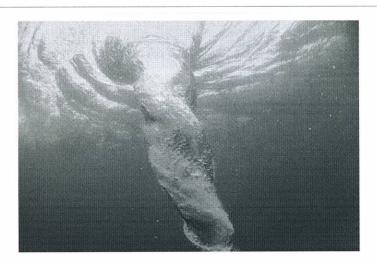
Medicare.gov

#### Competitive Bidding Program

Medicare's Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Competitive Bidding Program changes the amount Medicare pays for certain DME POS items. Under this program, suppliers submit bids to provide certain medical equipment and supplies to people with Medicare living in, or visiting, competitive bidding areas. Medicare uses these bids to set the amount it pays for each item. All suppliers are thoroughly screened to make sure they meet Medicare requirements (like eligibility and financial, quality, and accreditation standards) before they're awarded contracts.

Medicare.gov

#### WHAT IS THIS WHIRLPOOL WE ARE STUCK IN???



#### **COMPETITIVE BIDDING**

• The DMEPOS Competitive Bidding Program was mandated by Congress through the Medicare Prescription Drug, Improvement, and Modernization Act of 2003 (MMA). The statute requires that Medicare replace the current fee schedule payment methodology for selected Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) items with a competitive bid process. The intent is to improve the effectiveness of the Medicare methodology for setting DMEPOS payment amounts, which will reduce beneficiary out-of-pocket expenses and save the Medicare program money while ensuring beneficiary access to quality items and services.

	A. Notifier: B. Patient Name:	C. Identification Number:				
	NOTE: If Medicare doesn't pe	neficiary Notice of Noncoverage ( y for D. Emmillimites below, you may have to thing, seem some care that you or your health o two expect Medicare may not pay for the D. Emmi	pay we provider have			
Consumor cala	B. PowerWheelcheir	E. Reason Medicare May Not Pay:	F. Estimated Cost			
Consumer asks, "Am I going to						
get billed?"	<ul> <li>Ask us any questions to Choose all option below</li> <li>Note: If you choose Or</li> </ul>	VVV:  coer make en informed decision about your case they you may have after you ficial reading, visions the strong whether to receive this D.  slice 1 or 2, we may help you to use any other in you, but Medican cannot repair us to 0.00 the.	Inted above			
		one toox. We cannot choose a box for you.				
	□OPTION 1. I waver the D					
	this notice of Medicare billing, o Signing balow miners that you? I. Signeture:	not an official Medicare decision. 8 you have at 1-800-MEDICARE (1-800-633-42Z//TTY: 1-1 over received and understand the notice. You at J. Date.	(77 486-2046) (so receive à copy			
	According to the Pagement Solutions for the CVPS The right (Sold) contact receives for the information processing an improcess, including the time to delivery enterpolicy. If you have contacted received in Solutionappe, both PSA Superior Characters CVPsAs, In		e anna se CMS 7590 Security			
	Force CMS-R-(3) (93/11) If appreciate Other than the client starts/dates		CIMIN No. 0938-0166			
	Prince Serve of Spines CK Military	decessor to Client				
		CRy Mate				

#### CONTACTS



#### **ACRONYMS**

CCS – California Children Services
DME- Durable Medical Equipment
ENV- Environmental (Evaluation)
HPSJ – Health Plan of San Joaquin
NM- Non Mobile or Non ambulatory
NSM – National Seating and Mobility
OT- Occupational Therapist
PT- Physical Therapist
PWC- Power Wheelchair
SPM- Seating Positioning and Mobility
SI- Sensory Integration
WC – Wheelchair

#### **QUESTIONS??**



Valley Mountain Regional Center Contracts due for Board Approval Expiring in the month of January 2018

:	1			Current	Proposed	Dollar	% Rate	Docean for Increase
Vendor Name	vendor #	vendor #   service code	vendor category	Contract	Contract	Increase	Increase	neasons for increase
								rate increase in 7/16
								effected only 4
								months last year but
								all 12 months this
i .								year; 26.6% increase
Service First of	S29440	968	Supported Living	\$ 750,000	750,000   \$ 1,312,654   \$	\$ 562,654	75.02%	75.02% in the number of
Northern CA SLS			service					consumers; 43.9% in
				ž				the units provided to
								each consumer.
							-211	

	Contracts with no change from previous year:	change from p	revious year:	
Vendor Name	Vendor #	Service Code	Vendor Category	Current Contract
Alternative Learning Center SLS Modesto	529420	968	Supported Living Services	\$ 812,228
Kavere Services SBT Home	HV0250	113	Specialized Residential Facility (Habilitation)	\$ 543,486
Kavere Services Bridgeton	HV0317	113	Specialized Residential Facility (Habilitation)	\$ 988,996
Kavere Services Monique	HV0318	113	Specialized Residential Facility (Habilitation)	\$ 659,331
Kavere Services- Pinetown Crisis Step- Down	HV0473	113	Specialized Residential Facility (Habilitation)	\$ 817,418

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## Finance and Personnel Report

December 11, 2017

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Valley Mountain Regional Center Report Human Resources Report December 6th F&P Meeting Data through November 28th

Personnel Activity	
Calendar YTD Hired	48
Calendar YTD Termed	26
Prior YTD Hired	30
Prior YTD Termed	26
Total VMRC Employees	
Current at 11/28/17	328
Prior Year 12/31/16	301
Growth rate (rolling 12 months)	9.0%
Growth rate at 10/31/16 (rolling 12 months)	4.9%
Turnover rate (rolling 12 months)	8.9%
Turnover rate at 10/31/16	6.8%
Average Tenure in years	8.9
Average Tenure at 10/31/16	9.2
Employees by Location	
Stockton	223
Modesto	85
San Andreas	20
Total Vacancies	e e
Clinical Psychologist	1
Service Coordinators Replacement	2
Clinical Manager of Nursing	1

Coordinator of Autism

## Valley Mountain Regional Center Contracts due for Board Approval

Expiring in the month of January 2018

				_		_		_		1
Care	Villa Teresa Memory	Option Learning Center	Service First of N. CA.	Resilet House	Kachar House	Brook	Kavere Services- Pine	Princeton	Kavere Services-	
U A A A A A	UV0441	1100052	HVOODS	HV0412	UV0/13	1140413	HV0413	HV0450	LVOVEO	-
113	112	ű	л	113	113	211	113	113	113	
Facility (Habilitation)	Specialized Residential	Training Program	Community Integration	Facility (Habilitation)	Specialized Residential	Facility (Habilitation)	Specialized Residential	Facility (Habilitation)	Specialized Residential	
\$		\$		\$		\$		\$		
\$ 507,805		\$ 424,876		\$ 859,089		\$ 818,160		988,996		

Nothing to report		
COILCIACTED JETVICE	Amount	A CHOOL MOTHE
Contracted Service	Contract	Vendor Name
OPS Contracts		

### Valley Mountain Regional Center Financial Information

# Valley Mountain Regional Center Contracts Current and Past Two Years

Second Prior Fiscal Year 2016 Contract Year B-4 Unspent	Last Fiscal Year 2017 Contract Year C-2 Unspent	Current Fiscal Year 2018 Contract Year D-1 Unspent
23,916,805 (25,797)	28,050,790 2,001,440	OPS 28,910,038 21,126,751
389,266 (0)	476,820 (11,799)	OPS CPP 397,247 298,007
145,893,328 4,924,958	168,263,354 1,781,058	POS 180,619,751 134,463,776
859,432 509,635	344,693 315,222	POS C PP FG/SC 422,500 224,373 408,999 190,985
448,744 43,261	462,758 43,928	FG/SC 224,373 190,985

#### Revenue

Total Income	ICF-SPA Fee	ICF-SPA Income	Vendorization Training	Other Income	Interest Income	Foster Grandparents/Senior Companion	State Income Current Year	
\$ 65,969,363	24,084	1,607,053	2,462	8,584	22,049	133,515	64,171,615	YTD

## Cash, Accounts Receivable and Due to State as of October 31,2017

Cash Balance Poppellwell Fund

\$ 32,121,745 \$ 3,362

Due to State	Total	SPA	Prior Years	Current Year	Accounts Receivable:
\$	\$	l		\$	
\$ 52,893,583	\$ 21,215,026	2,031,686	2,008,061	17,175,279	

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### POS EXPENDITURES

8.6%	8.7%	0.4%	0.3%	207,611	169,962	55,380,529	60,146,377	4,803,497	55,172,918	59,976,415	Total POS expenses
509.8%	8.3%	-182.7%	49.8%	(8,981)	14,920	4,915	29,970	1,154	13,896	15,050	Camps
34.6%	12.0%	4.1%	20.2%	7,072	47,000	173,182	233,100	19,989	166,110	186,100	Respite Out-of-Home
-5.6%	4.0%	-0.1%	-10.2%	(2,850)	(285,548)	2,957,040	2,792,871	118,529	2,959,890	3,078,419	Respite-in-Home
19.0%	-15.1%	25.4%	46.8%	5,512	12,082	21,697	25,819	(2,448)	16,185	13,737	Medical Care-Program Services
6.0%	5.8%	0.6%	0.8%	5,292	7,653	893,968	947,905	51,576	888,676	940,252	Medical Care Professional Services
92.9%	103.1%	10.6%	5.9%	6,809	7,283	64,359	124,139	59,307	57,550	116,856	Medical Equipment
#DIV/0!	#DIV/0!	#DIV/0!	7.7%	•	12,750		166,500	153,750	•	153,750	Hospital Care
39.3%	43.5%	4.8%	1.9%	550	309	11,485	15,997	4,753	10,935	15,688	P&I Expense
23.5%	21.9%	0.1%	1.5%	6,723	85,260	4,758,137	5,877,301	1,040,626	4,751,414	5,792,041	Other Authorized Services
19.2%	17.1%	0.8%	2.5%	27,396	105,479	3,567,662	4,252,815	607,070	3,540,266	4,147,336	Prevention Services
5.5%	1.8%	-0.1%	3.5%	(4,701)	198,171	5,428,233	5,726,398	95,293	5,432,934	5,528,227	Transportation Contracts
12.6%	0.0%	2.0%	12.9%	14,763	106,844	734,465	826,727	181	719,702	719,883	Transportation
31.1%	22.5%	7.3%	13.3%	11,927	28,638	163,966	214,933	34,256	152,039	186,295	Home Care Services-Programs
13.0%	19.3%	0.4%	-5.1%	24,088	(348,762)	6,058,455	6,847,923	1,162,318	6,034,367	7,196,685	Non-Medical Services-Programs
44.9%	22.3%	11.9%	25.6%	18,153	56,736	152,782	221,437	30,072	134,629	164,701	Non-Medical Services-Professional
19.0%	-14.1%	14.5%	38.3%	36,990	116,049	254,888	303,316	(30,630)	217,897	187,267	Work Activity Program
-1.1%	6.4%	2.7%	-4.6%	14,684	(24,702)	538,461	532,800	33,724	523,778	557,502	Supported Employment
0.9%	-0.2%	-0.1%	0.9%	(17,756)	110,294	12,186,823	12,294,362	(20,510)	12,204,579	12,184,068	Day Training
19.0%	3.8%	13.0%	24.0%	58,962	130,219	455,170	541,652	15,225	396,208	411,433	Day Care
#DIV/0!	#DIV/0!	#DIV/0!	70.8%		10,196		14,396	4,200	•	4,200	ICF/SNF FACILITY
7.1%	8.4%	0.0%	-1.2%	2,977	(220,909)	16,954,841	18,156,016	1,425,061	16,951,864	18,376,925	Community Care Facility
% unange in Budget from Last Year Budget YTD.	% cnange in Expense from Last YTD	% from Budget Last Year	% πom Budget Current Year	Variance from Budget Last Year	Variance from Budget Current Year	Expense Budget Last YTD	Expense Budget YTD	Expense Last Variance YTD YTD from last YTD	Expense Last YTD	Expense YTD	Category

## **OPERATIONS EXPENDITURES**

5.5%	12.4%	16.9%	11.5%	1,552,790	1,111,526	9,174,690	9,675,372	941,946	7,621,900	8,563,846	Total Operating Expenses
2.6%	36.4%	27.6%	3.8%	530,182	73,982	1,920,925	1,971,084	506,360	1,390,743	1,897,102	Non Payroll related operating expenses
-91.3%	420.0%	98.6%	15.1%	10,504	140	10,656	930	638	152	790	Fees, licenses and miscellaneous
#DIV/0!	#DIV/0!	#DIV/0!	35.2%	•	7,888		22,394	14,506	•	14,506	Interest expense
-56.2%	#DIV/0!	100.0%	50.0%	2,664	583	2,664	1,166	583		583	Advertising
25.6%	24.8%	-200.3%	-198.3%	(43,002)	(53,485)	21,469	26,973	15,987	64,471	80,458	ARCA dues
6.3%	-38.9%	2.2%	43.7%	71	1,486	3,197	3,397	(1,215)	3,126	1,911	Consumer Medical Record Fees
-62.4%	#DIV/0!	100.0%	100.0%	932	350	932	350	1			Dues and Subscriptions
-1.3%	19.7%	14.1%	-4.2%	17,779	(5,270)	126,540	124,875	21,384	108,761	130,145	Travel Consumer Services
114.3%	147.6%	27.9%	16.7%	3,257	4,183	11,655	24,975	12,393	8,398	20,792	Travel Administration
316.7%	224.4%	0.4%	22.5%	101	22,455	23,976	99,900	53,570	23,875	77,445	Consultants
176.0%	143.6%	44.3%	50.8%	36,851	116,759	83,250	229,770	66,612	46,399	113,011	Equipment Purchases
0.0%	#DIV/0!	100.0%	100.0%	19,980	19,980	19,980	19,980	1	•	•	Accounting Fees
25.0%	54.9%	35.2%	19.7%	2,343	1,637	6,660	8,325	2,371	4,317	6,688	Board of Director Expense
-43.2%	-84.5%	40.4%	83.7%	11,829	13,938	29,304	16,650	(14,763)	17,475	2,713	Legal Fees
-30.0%	-50.3%	30.1%	50.3%	8,221	9,618	27,306	19,106	(9,597)	19,085	9,488	Bank Fees
-39.8%	31.9%	22.8%	-69.1%	75,530	(138,152)	331,801	199,800	81,681	256,271	337,952	Information Technology
-52.6%	16.3%	46.8%	-30.6%	57,515	(17,821)	122,944	58,275	10,667	65,429	76,096	Utilities
-55.4%	#DIV/0!	100.0%	10.6%	14,918	704	14,918	6,660	5,956	1	5,956	Printing
-20.3%	1.5%	37.7%	20.7%	15,750	6,891	41,776	33,300	384	26,026	26,409	Insurance
379.2%	381.7%	4.6%	4.1%	1,465	6,248	31,968	153,180	116,429	30,503	146,932	General Office Expense
35.4%	40.0%	19.2%	16.4%	6,604	7,651	34,432	46,620	11,142	27,828	38,969	Postage and Shipping
45.5%	30.4%	6.4%	16.2%	2,741	10,020	42,564	61,938	12,095	39,823	51,918	Telephone
66.7%	88.1%	21.6%	11.5%	30,244	26,922	139,860	233,100	96,561	109,616	206,178	Facilities Maintenance
-27.5%	1.4%	32.2%	5.2%	251,845	29,646	781,085	566,100	7,215	529,240	536,454	Facilities Rent
11.1%	17.7%	17.0%	12.1%	2,040	1,611	11,988	13,320	1,762	9,948	11,709	<b>Equipment Contract leases</b>
6.2%	7.0%	14.1%	13.5%	1,022,608	1,037,544	7,253,765	7,704,288	435,587	6,231,157	6,666,744	Salaries and Benefits Total
100.0%	94.9%	39.8%	41.4%	8,625	17,908	21,645	43,290	12,362	13,020	25,382	Contracted Employees
31.8%	3.9%	11.7%	30.4%	220,998	758,402	1,895,496	2,497,500	64,600	1,674,498	1,739,098	Fringe Benefits
-50.0%	-100.0%	69.5%	100.0%	2,777	1,998	3,996	1,998	(1,219)	1,219	1	Temporary Help
-3.2%	7.9%	14.8%	5.0%	790,208	259,235	5,332,628	5,161,500	359,845	4,542,420	4,902,265	Salaries and Wages
% Change in Budget from Last Year Budget YTD.	% Change in Expense from Last YTD	% from Budget Last Year	% from Budget Current Year	Variance from Budget Last Year	Variance from Budget Current Year	Expense Budget Last YTD	Expense Budget YTD	Variance YTD from last YTD	Expense Last YTD	Expense YTD	Category

#### Closed Session

December 11, 2017

(Handouts Provided in Closed Session)

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## Closed Session December 11, 2017