

Valley Mountain Regional Center Board of Directors Meeting VMRC, 702 N. Aurora Street, Stockton, CA 95202

(Enter through rear of building)



Monday, June 12, 2017 - 6:00PM

MEETING AGENDA

The mission of Valley Mountain Regional Center (VMRC) is to support people with developmental disabilities as they enrich their lives through choices and inclusion. VMRC is committed to securing quality, individualized services in collaboration with families and the community.



A. Call to Order, Introductions, Reading of Mission Statement

B. Review and Approval of Agenda



C. Adoption of Consent Calendar

o Minutes of May 8, 2017 Board Meeting 1



D. Vote to Accept the Following:



E. Announcements & Public Comment (Maximum 3 minute report per person)



F. Presentation: Residential Options, Brian Bennett, VMRC Program Manager



H. Board Member Program Visits (Maximum 3 minute report per person)



Executive	Director's	Report
		"'CBO"

(Tony Anderson, Executive Director)

- o Director's Transition Activities
- o Director's Organizational Highlights
- o Department of Developmental Services Directives
- O Budget and Legislative Update

J. Committee Reports



i.	Consumer Services
	(Claire Lazare, Chair)

- o Minutes of May 8, 2017 meeting (meeting handout) 15
- o Report from June 12, 2017 meeting
- Next meeting September 11, 2017



ii. VMRC Consumer Advisory Committee (Dena Pfeifer, SAC6 Rep.)

iii. Finance and Personnel Committee

(Tom Bowe, Treasurer)

- o Minutes of May 3, 2017 meeting19
- o Summary of June 7, 2017 meeting
- Human Resources Report for June 2017 (meeting handout)
- O Caseload Report for June 201723
- Next meeting July 5, 2017



iv. Executive Committee

(Melinda Gonser, President)

- o Summary of June 7, 2017
- Proposed changes to Board of Directors Bylaws (see separate documentation)
- o July Board Meeting and Annual Dinner
- o Executive Director On boarding & goals25
- Next meeting July 5, 2017



v. Strategic Planning Committee



vi. Nominating Committee

(Ivan Johnson, Chair)

Vote to Approve Board Appointments and Slate of Officers



VMRC Professional Advisory Committee (CLASP) (Candice Bright, CLASP Representative)



- ix. **Association of Regional Center Agencies Report** (Melinda Gonser, ARCA Representative)
 - Next meeting, June 15/16 Sacramento

K. Other Matters



L. Executive Session



Date:

Monday, July 10, 2017

Time:

4:00PM

Location: Brookside Country Club, 3603 Saint Andrews Drive,

Stockton, CA 95219



N. Adjournment

information = The item is brought to the board for information and is likely to be an action item at a future meeting.

*VMRC Policy on Public Input

In accordance with California Welfare & Institutions Code sections 4660 through 4669, meetings of the Valley Mountain Regional Center Board of Directors are open and public, with only those exceptions provided in statute. Accordingly, time is allowed at each Board of Directors meeting for public input on any issue whether or not it is on the agenda for that particular meeting. Such input shall be summarized in the minutes of the meeting.

"Public input" is defined as verbal comment or written submissions provided to the Board by any person who is not a member of the VMRC Board. Materials will be maintained by VMRC for at least two years from the date of the meeting.

The VMRC Board of Directors reserves the right to determine the form or manner of its response. As a general rule, the Board will not respond to comments or questions that relate to agency personnel policies, the union contract, or collective bargaining issues. However, the Board may, at its discretion, direct staff in executive session to investigate and report on such issues raised under public comment.

***VMRC Policy on Executive Sessions**

As provided in California Welfare & Institutions Code sections 4660 through 4669, the Valley Mountain Regional Center Board of Directors may hold an executive session to consider real estate negotiations, appointment, employment, evaluation or dismissal of an employee, staff salaries and benefits, labor negotiations, and any matter dealing with a specifically identified consumer for whom appropriate authorization has not been provided to enable public discussion of the matter. The Executive Assistant shall keep confidential minutes of executive sessions. The subject of each executive session shall be announced prior to and at the conclusion of each such session.

> The VMRC Board requests that all participants refrain from wearing perfume, cologne, and other fragrances, and use unscented personal care products in order to promote an irritant-free environment.

> In accordance with the Americans with Disabilities Act, if you have any special requirements in order to participate, please contact Jan Maloney at (209) 955-3248 prior to the start of this meeting.

California State Senate

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U.S. Senate

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Senator Kamala Harris (D) 1300 "I" Street Sacramento, CA 95814-2919

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U.S. House of Representatives

Congressman Jeff Dunham (R) 4701 Sisk Road, Suite 202 Modesto, CA 95356 Phone: (209) 579-5458

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Congressman Jerry McNerney (D) 2222 Grand Canal Blvd. #7 Stockton, CA 95207

Phone: (209) 476-8552 Fax: (209) 476-8587 Congressman Tom McLintock (R) 2200A Douglas Blvd, Suite 240 Roseville, CA 95661 Phone: (916) 786-5560

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Valley Mountain Regional Center 702 N. Aurora Street, Stockton, CA 95202

Board of Directors Meeting May 8, 2017

Present:

S. Rush Bailey	✓	Tom Martin	✓
Robert Balderama	✓	Nancy Meier	✓
Tom Bowe	✓	Rick Moen	✓
Candice Bright (CLAS	SP) ✓	Paula Newman	
Melinda Gonser	· ✓	Dena Pfeifer	✓
Robert Grimsley	✓	Andrea Rueda	✓
Pernell Gutierriez		Katherine Torres	
Ivan Johnson	✓	Chris Varela	
Claire Lazaro	✓		

VMRC Staff:

Tony Anderson, Cindy Mix, Claudia Reed, Carmen Calder, Gordon Hofer, Bill Rutgers,

Anthony Hill, Kathy Ward, Jan Maloney

Visitors:

Dena Hernandez (SCDD/North Valley Hills Office), Lisa Culley (FRN), Gia McElroy (Parent),

and Facilitators Lori Smith, Gina Ramsey, Cris Sugabo, Sarah Hickenbottom

Board President, Melinda Gonser, called the meeting to order at 6:06pm.

A. <u>CALL TO ORDER AND INTRODUCTIONS</u>

Introductions were made and Dena Pfeifer read VMRC's Mission Statement.

B. REVIEW AND APPROVAL OF AGENDA

One action item was added to the agenda, the approval of the Quality Assurance Manager/Systems Evaluator position.

M/S/C (GRIMSLEY/PFEIFER) to approve the agenda with the additional item, per above.

C. ADOPTION OF CONSENT CALENDAR

There are two corrections to the April 10, 2017 minutes. Robert Balderama was not present, and Allan Smith (DDS) was present at the April board meeting.

M/S/C (BOWE/RUEDA) to accept the April 10, 2017, Board of Directors minutes with the corrections as noted above. Claire Lazaro and Nancy Meier abstained from voting.

D. VOTE TO ACCEPT THE FOLLOWING:

Tom Bowe reviewed the items below that are being presented by the Finance and Personnel Committee for approval.

M/S/C (COMMITTEE/LAZARO) to accept of Contract Status Report through the end of March 2017. M/S/C (BAILEY/PFEIFER) to accept the donation of a Quantum Edge Power Wheelchair, with an estimated value of \$1,400.

Kathy Ward, Administrative Assistant, presented information on the Bright Futures 1 and 2, adult and children's step-down residential facilities, related to VMRC's CPP plan.

M/S/C (COMMITTEE/RUEDA) to accept the contracts over \$250,000 as presented.

Vendor Name	Vendor Category	Current Contract	Proposed Contract	% Rate increase	Reason for Increase
Bright Futures 1	Specialized Residential Facility	\$828,475	\$828,475	0%	No change in contract from previous year.
Bright Futures 2	Specialized Residential Facility	\$818,160	\$818,160	0%	No change in contract from previous year.
Khan Guest Home	Specialized Residential Facility	\$847,522	\$847,522	0%	No change in contract from previous year.

E. ANNOUNCEMENTS & PUBLIC COMMENT:

Dena Hernandez, Executive Director of the SCDD/North Valley Hills Office, made the following announcements, and provided handouts:

- The VMRC Self Determination Symposiums May 19-20 have SOLD out!
- CalABLE Act was successful in March and we are working with the CalABLE Board to do one in Stanislaus County and the Mountain Counties in July or August. Does VMRC still want to be a sponsor?
- Our Community Program Specialist- Neil Fromm, will be retiring this June. We will be hosting Happy Retirement Open Hose at our office on June 29 from 11am-2pm. A flyer will be coming shortly!
- Our next SCDD/North Valley Hills Regional Advisory Committee meeting will be May 23, 2017 from 6pm-8pm at the Arc in Calaveras. We still need a representative from Calaveras County on the committee.

Handouts-

Prepare for an Emergency- the Foothills Session

There was no public comment this month.

F. PRESENTATION

There was no presentation this month.

G. BOARD MEMBER PROGRAM VISITS

Claire Lazaro visited ResCare in Modesto.

Melinda suggested a consumer board member give a report in the future about their day program.

H. EXECUTIVE DIRECTOR'S REPORT

Tony shared a PowerPoint presentation with updates during the month of April. He advised meeting attendees of his current and future activities, transition plan activities, Department directives, the May Revise, and U.S. House of Representatives approval of the Affordable Health Care Act which is now under consideration by the Senate.

I. COMMITTEE REPORTS

- i. <u>Consumer Services Committee</u> (Claire Lazaro, Interim Chair)
 - Claire reported Mary Sheehan is planning to give a PowerPoint presentation to board members regarding DME (durable medical equipment) and alternative methods of communication.
 - Three symposiums will be held to provide information on self-determination services, Friday, May 19 –10am to 2pm at the Salida Library; 4pm-8:30pm at VMRC Stockton; and Saturday, May 20—10am to 2pm at VMRC Stockton. There are now 89 people on the "interested" list, an increase of 14 from last month.
 - Meetings with Staples staff in conjunction with ADVICE.org and local vendors continue, to discuss warehouse jobs available for our consumers, starting at \$14.60 per hour.
 - Three days of Cultural Competency training with Barbara Stroud are being scheduled during the week of September 18, 2017, which will include training for all VMRC staff and up to 150 vendors.
 - Some recent and upcoming events, trainings, and conferences include:
 - o The Child Abuse Prevention Symposium on April 19.
 - Housing Authority Residence Fairs will take place on Thursdays during May.
 - Stanislaus Special Olympics on May 6, in Ceres
 - o El Concillio Cinco de Mayo Festival, May 5 to 7 in Stockton
 - Children and Youth Day in Pixie Woods, Stockton on May 20.
 - o Faith and Disability Institute at Azusa Pacific University, June 5 to 8.
 - A Dental Services Survey was sent out to all case carrying staff. Brainstorming sessions will be held in each office; May 8th in Stockton; May 16th in Modesto; and May 24th in San Andreas.
 - ResCare aka Southern Home Care, is closing its Valley Springs office effective April 30 2017. VMRC has been asked to terminate all POS as of that date.
 - Arc's ADC North site will be closing on Monday, July 31, 2017 due to the high cost to lease and make capital tenant improvements. They are committed to working with Service

Coordinators and are setting up IDT meetings. Their ADC North site currently has 44 consumers and VMRC will work to provide alternative services.

- A Program Manager will review the list of 1800 consumers to determine the need for redetermination/eligibility.
- VMRC has a new Psychiatrist, Dr. Satya Tata
- Four CPP projects have been submitted, and VMRC is waiting to see if the Department will approve the projects.
- A transportation grant from the Lucille Packard Foundation has been received locally, for people needing specialized care consultations in the Bay Area.

ii. Consumer Advisory Committee Report

(Dena Pfeifer, SAC6 Representative)

Dena reported nine SAC6 board members attended the 22nd Annual Statewide Self-Advocacy Conference in Sacramento, and helped with set-up, keeping the sessions on time, and collecting the evaluation cards. The Dating Game was a huge success. Some of the SAC6 members attended the session on Overcoming Obstacles through Self-Advocacy, and the presenter discussed self-advocacy skills to overcome barriers in life. Several members told their story, and were asked to sign-up for a webcast show called Triumph of Change, and Dena distributed information. Robert Balderama attended the conference too.

The next SAC6 Board Meeting is scheduled for June 10 at Valley Caps Plus in Manteca.

iii. Finance & Personnel Committee

(Tom Bowe, Treasurer)

Tom, advised the committee reviewed the April recruiting activity per the HR Report, which shows three Service Coordinators were hired and two Service Coordinators and one Intake Coordinator separated from VMRC. There are a total of 311 employees including temporary employees, with 210 in the Stockton Office, 83 in Modesto, and 18 in San Andreas.

The caseload averages shows Stockton has an average of 80 consumers to one Service Coordinator, the Modesto office has 80 consumers to one Service Coordinator and the San Andreas office has 78. The total Agency Caseload Average is 80:1.

M/S/C (EXECUTIVE COMMITTEE/PFEIFER) to approve the Service Coordinator Intern position. Bill Rutgers confirmed this position is temporary for a maximum of three months, with no more than 19 hours a week. It is hoped the intern will apply to work at VMRC after completing college.

M/S/C (EXECUTIVE COMMITTEE/LAZARO) to create a Quality Assurance Manager/Systems Evaluator position.

The next Finance and Personnel Committee meeting will be held on June 7, 2017, at 5:30 at VMRC's Stockton Office.

iv. Executive Committee

(Melinda Gonser, President)

Melinda referred meeting attendees to the Communitàs Award nomination form in the meeting packet, and advised May 26 is the deadline to receive nominations.

The Executive Committee discussed a situation that arose in April with board member Katherine Torres, who felt intimated and was not allowed to present information. Melinda reminded board members to allow their counterparts the ability to present/discuss a situation, and to maintain collegial decorum at all times within meetings.

Successful Board Member Training took place on April 29.

Tony's Annual Goals will be presented at the June board meeting.

v. <u>Strategic Planning Committee</u>

(Melinda Gonser, President)

There are no updates this month, but Tony and consultant Mary Beth will soon be discussing the Strategic Plan including reporting format, survey results and plans for the development of the next Strategic Plan.

vi. Nominating Committee

(Ivan Johnson, Chair)

Seven applications for board membership have been received already, and more are expected. There will be a committee meeting, and board member interviews before the end of May. The informational flyer with a link to the board member application form will be emailed to almost 4,000 recipients on Wednesday, and will also be placed on VMRC's Facebook page. There are a total of 6 vacancies. The recruitment efforts will focus on consumer board members and parents/family members of consumers as well as diverse ethnic representation, rural county representation and legal, public relations and accounting expertise.

vii. VMRC Professional Advisory Committee (CLASP)

(Candice Bright, CLASP Representative)

The next CLASP meeting is set for Monday, May 15 from 10:00am to 12:00pm at VMRC in Stockton.

viii. Association of Regional Center Agencies (ARCA)

(Melinda Gonser/Tony Anderson)

Melinda, Chris Varela, and Tony Anderson attended the March 16/17 ARCA meeting in Sacramento.

Melinda reported the Legislative Analyst's Office is looking to improve outcomes in the Early Start program, especially related to how quickly children can receive services, and how well they transition to special education services at age 3. Roughly 90% of children receive their Early Start services from regional centers.

Regarding the Disparity Hearing Update, in response to the March 14 hearing in the Senate Human Services Committee, ARCA is working to finalize its follow-up report that will outline recommendations for moving forward, implementation timelines, and how recommendations would improve the situation. The ARCA Equity Committee's next meeting is May 4.

Republican Assemblymember Devon Mathis is requesting funds saved by the closure of developmental centers be put back into the community service system. Several Assembly Republicans and advocates from the developmental disabilities services community, recently spoke at a rally outside the Capitol.

ARCA's recent Grassroots Day was a huge success and 132 people from 17 regional centers met with 100 legislators for a combined total of over 150 meetings.

The American Health Care Act (AHCA) was passed by the House of Representatives earlier this afternoon. Among Californian members, all Republicans voted for the AHCA and all Democrats voted against the AHCA. Currently the bill would reduce the federal financial support for the Medicaid (Medi-Cal in CA) expansion, and divert a number of costs back to the state level. For more information please visit http://mailchi.mp/acranet/save-our-healthcare. The bill will have to go through the Senate, which will likely change it, and then back to the House for approval of those changes. Updates will be provided as they develop.

J. OTHER MATTERS

M/S/C (MOEN/JOHNSON) to enter Executive Session.

K. EXECUTIVE SESSION

There was an Executive Session to discuss a personnel issue.

L. **NEXT MEETING**

The next Board Meeting will be held Monday, June 12, 6:00pm at VMRC's Stockton Office.

The meeting was adjourned at 7:57 p.m.



Valley Mountain Regional Center Contract Status Report, in thousands Through April 2017, of FY 2016-17, 83.3% of the Budget Year

DDS Contracts		Purchase of Service, Including CPP	Operations	Total
DDS original	С	120,274	21,477	141,751
Amendment:	C - 1	46,982	6,922	53,904
	C - 2	1,351	591	1,942
Total DDS Operating Contracts		168,607	28,990	197,597
Prior year to final		146,852	24,755	171,608
Percentage increase		14.8%	17.1%	15.1%

Valley Mountain Regional Center

State Claims due to VMRC	18,755,760.22
Advances from State	48,682,821.60
Net	(\$29,927,061.38)

Valley Mountain Regional Center Contract Status Report April 2017 83.3% of Fiscal Year Completed

REVENUE

Foster Grandparents/Senior Companion 37,440 369,89 Interest Income 646 61,14 Other Income 200 17,44 Vendorization Training 170 4,83		Current	YTD
Interest Income 646 61,14 Other Income 200 17,44 Vendorization Training 170 4,83	State Income Current Year	15,921,759	155,600,360
Other Income 200 17,44 Vendorization Training 170 4,83	Foster Grandparents/Senior Companion	37,440	369,894
Vendorization Training 170 4,83	Interest Income	646	61,149
los on t	Other income	200	17,449
ICF-SPA Income 438,956 3,880,57	Vendorization Training	170	4,830
(00,000,000	ICF-SPA Income	438,956	3,880,570
ICF-SPA Fee 6,584 88,20	ICF-SPA Fee	6,584	88,206
Total Income 16,405,754 160,022,45	Total Income	16,405,754	160,022,458

POS EXPENDITURES

	Current	Year to Date	Budget	Percentage Spent YTD
Community Care Facility	4,384,099	43,374,791	51,195,439	84.7%
Day Care	104,760	967,064	1,366,877	70.7%
Day Training	2,885,059	29,707,730	35,047,065	84.8%
Supported Employment	129,098	1,326,890	1,717,000	77.3%
Work Activity Program	48,349	515,062	765,429	67.3%
Non-Medical Services-Professional	36,421	403,799	558,804	72.3%
Non-Medical Services-Programs	1,708,682	15,851,118	18,793,559	84.3%
Home Care Services-Programs	47,794	447,108	542,391	82.4%
Transportation	193,594	1,653,798	2,405,600	68.7%
Transportation Contracts	1,070,768	13,079,168	16,681,000	78.4%
Prevention Services	926,274	8,985,213	10,713,700	83.9%
Other Authorized Services	1,244,594	12,363,392	14,688,700	84.2%
P&I Expense	3,467	29,622	34,488	85.9%
Medical Equipment	30,383	174,090	313,270	55.6%
Medical Care Professional Services	243,218	2,285,521	2,835,849	80.6%
Medical Care-Program Services	2,348	39,065	65,156	60.0%
Respite-in-Home	756,151	7,766,400	9,300,000	83.5%
Respite Out-of-Home	47,781	406,706	520,067	78.2%
Camps	450	14,346	14,760	97.2%
	13,863,288	139,390,880	167,559,154	83.2%
CPP	2,836	3,439	1,048,275	0.3%
Total Purchase of Service	13,866,124	139,394,319	168,607,429	82.7%
Prior Year to Date (no late billing)	12,489,194	118,898,433	146,852,760	81.0%
Percentage Increase (Decrease)	11.0%	17.2%	14.8%	1.7%

Valley Mountain Regional Center Contract Status Report April 2017 83.3% of Fiscal Year Completed

OPERATIONS EXPENDITURES

_	Current	Year to Date	Budget	Percentage Spent YTD
Salaries and Wages	1,229,138	12,601,311	17,728,769	71.1%
Temporary Help	-	4,275	5,500	77.7%
Fringe Benefits	413,713	4,264,618	6,100,000	69.9%
Contracted Employees	3,074	28,231	40,000	70.6%
=	1,645,925	16,898,434	23,874,269	70.8%
Equipment Contract leases	4,007	25,789	31,000	83.2%
Facilities Rent	133,554	1,372,322	1,650,000	83.2%
Facilities Maintenance	33,938	369,803	426,100	86.8%
Telephone	8,193	135,435	155,000	87.4%
Postage and Shipping	13,300	75,821	90,000	84.2%
General Office Expense	11,293	85,732	100,000	85.7%
Insurance	6,602	65,640	75,000	87.5%
Printing	4,309	15,484	18,500	83.7%
Utilities	12,603	152,869	175,000	87.4%
Information Technology	36,754	576,608	650,000	88.7%
Bank Fees	2,627	44,876	54,000	83.1%
Legal Fees	51	55,275	65,000	85.0%
Board of Director Expense	957	12,642	15,000	84.3%
Accounting Fees	-	-	60,000	0.0%
Equipment Purchases	-	46,399	55,000	84.4%
Consultants	6,287	99,542	115,000	86.6%
Travel Administration	4,289	34,337	40,000	85.8%
Travel Consumer Services	31,278	283,414	325,000	87.2%
Dues and Subscriptions	190	215	1,000	21.5%
Consumer Medical Record Fees	964	7,594	9,600	79.1%
ARCA dues	-	64,471	64,471	100.0%
Advertising	-	558	1,000	55.8%
Interest expense	-	56	100	56.3%
Fees, licenses and miscellaneous	-	429	750	57.2%
-	1,957,122	20,423,745	28,050,790	72.8%
Foster Grandparent/Senior Companion Expenses	36,123	355,656	462,848	76.8%
CPP Expense	50,047	297,257	476,820	62.3%
_	86,170	652,913	939,668	69.5%
	2,043,292	21,076,658	28,990,458	72.7%
=				
Prior Year to Date	1,924,949	18,211,105	24,754,815	73.6%
Percentage Increase (Decrease)	6.1%	15.7%	17.1%	-0.9%



Valley Mountain Regional Center Prior Years Contract Status Through April 2017, of FY 2016-17, 83.3% of the Budget Year

Last Fiscal Year - B	Fiscal Year 2015-2016				
	OPS	OPS CPP	POS	POS CPP	FG/SC
6/30/16 Unbilled Contract Balance	2,003,482	157,926	5,770,828	812,246	43,261
Billied in Current FY 2017	1,845,756	-	739,514	72,052	-
Balance at 04/30/2017	157,726	157,926	5,031,314	740,194	43,261
2nd Prior Fiscal Year - A		Fiscal Ye	ar 2014-2015		
	OPS	OPS CPP	POS	POS CPP	FG/SC
6/30/16 Unbilled Contract Balance	21,416	78,831	184,462	525,367	46,617
Billied in Current FY 2017	20,000	<u>-</u>	(21,515)	492,082	•
Balance at 04/30/2017	1,416	78,831	205,977	33,285	46,617

Key Fiscal Procedure Checklist

Bank Reconciliations	E///0047
Dank Neconciliations	5/4/2017
Bank credits reviewed	5/4/2017
Subsidiary ledgers reconciled to general ledger	5/5/2017
Interfund payables/receivables match	5/8/2017
Trial balances match for all funds	5/3/2017

MEMORANDUM

To:

VMRC Board of Directors

From:

Tony Anderson, Executive Director

Date:

May 31, 2017

We have received donations totaling \$57 from Costco employees.

I recommend the committee accept the donations to the Dr. James R. Popplewell Fund, to be used for the benefit of VMRC consumers, for which there is no state funding.

cc:

Jessica Pate

Claudia Reed

Valley Mountain Regional Center Contracts due for Board Approval July 2017

Vendor Name	Vendor #	Service Code	Vendor Category	Current Contract	Proposed	Dollar	% Rate	Reasons for Increase
				Contract	Contract	Increase	Increase	
Central Valley Training Center, Modesto Program	SV0009	515	Behavior Management	\$ 2,358,531	\$ 2,779,224	\$ 420,693	17.84%	Increase in rates in July 2016 by 7%, increase in consumers served by 12.3%, Expected minimum wage increase in 2017
Central Valley Training Center Stockton Program	S29378	515	Behavior Management	\$ 2,426,866	\$ 3,100,000	\$ 673,134	27.74%	Increase in rates in July 2016 by 7%, increase in consumers served by 3.2%, Expected minimum wage increase in 2017 and current contract is at maximum
Chance 4 Change	SV0019	896	Supported Living Services	\$ 364,805	\$ 522,662	\$ 157,857	43.27%	Increase in rates in July 2016 by 13.3%, increase in units by 53%, expected minimum wage increase in 2017
Choice Creekview Home, Manor or Choice	HV0256	113	Specialized Residential Facility	\$ 416,529	\$ 448,814	\$ 32,285	7.75%	Increase in rates in July 2016 by 9.1%
Choice Manor 1	HV0103	915	Residential Facility- Adults	\$ 350,208	\$ 388,486	\$ 38,278	10.93%	Increase in rates in July 2016 by 9.4%, minimum wage increase in January 1.4%
Choice Manor 2	HV0190	915	Residential Facility- Adults	\$ 350,208	\$ 388,486	\$ 38,278	10.93%	Increase in rates in July 2016 by 9.4%, minimum wage increase in January 1.4%
Person Centered Services	SV0010	896	Supported Living Services	\$ 588,642	\$ 831,014	\$ 242,372	41.17%	Rate increase in July of 13.3% and increase in units provided of 17.5%
Person Centered Services	S29395	515	Behavior Management Program	\$ 3,638,135	\$ 3,906,208	\$ 268,073	7.37%	
Turlock Area SLS	SV0021	896	Supported Living Services	\$ 275,710	\$ 375,000	\$ 99,290	36.01%	Rate increase in July of 13.3% and increase in units provided of 43.9%

Valley Mountain Regional Center Contracts due for Board Approval July 2017

Contracts with no change from previous year:						
Vendor Name	Vendor#	Service Code	Vendor	Current Contract		
Beyond Words Speech Therapy	PV0844	116	Early Start Specialized Therapeutic Services	\$ 1,967,986		
Central Valley Training Center-Another Way	S44533	896	Supported Living Services	\$ 1,111,030		
Person Centered Services	HV0421	55	Community Integration Training Program	\$ 449,728		
Person Centered Services-Lodi	HV0396	515	Behavior Management Program	\$ 449,728		
Table Mountain Ranches	HV0252	113	Specialized Residential Facility	\$ 522,387		

Contracted Service

VALLEY MOUNTAIN REGIONAL CENTER MINUTES OF CONSUMER SERVICES COMMITTEE MEETING Monday, May 8, 2017

PRESENT:

Tom Martin, Andrea Rueda, her facilitator Sarah Hickenbotham, Robert Balderama, his facilitator Chris Sugabo, Dena Pfeiffer, her facilitator Lori Smith, Rush Bailey, Daime Hoornaert, Dena Hernandez, Lisa Culley, Wilma Murray, Cindy Mix, Clair Lazaro, Mary Sheehan, Nancy Meier, Tony Anderson, Anthony Hill, Gia McElroy

ABSENT:

Paula Newman

Claire Lazaro, Chairperson, called the meeting to order at 4:30 p.m.

1.0 PUBLIC COMMENT

Dena Hernandez shared the following:

- The VMRC Self Determination Symposiums May 19-20 have SOLD out!
- CalABLE Act was successful in March and we are working with the CalABLE Board to do one in Stanislaus County and the Mountain Counties in July or August.
- Our Community Program Specialist Neil Fromm will be retiring this June. We will be hosting Happy Retirement Open Hose at our office on June 29 from 11am-2pm. A flyer will be coming shortly!
- Our next SCDD/North Valley Hills Regional Advisory Committee meeting will be May 23, 2017 from 6pm 8pm at the Arc in Calaveras. We are still needed a representative from Calaveras County on our committee.
- Handouts: Prepare for an Emergency- the Foothills Session

2.0 REVIEW OF MINUTES

M/S/C (Andrea/Dena P.): Approve the minutes of April 10, 2017 with the correction 30 years of choices. Claire abstained.

3.0 CLINICAL

Mary was going to bring a power point regarding DME, however she will bring it to the next board meeting instead. Clinical is still recruiting for referral specialist, still looking for a nurse & psychologist. "We're just very busy".

4.0 RESOURCE DEVELOPMENT

Carmen was not in today for updates. All CPP RFP's are out. They are on our webpage and Facebook. An RFP is also out for Promotora for early start & Lanterman consumers.

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5.0 QUALITY ASSURANCE

5.1 <u>Alerts</u>: Anthony passed around his alert report. There were 101 alerts opened, 45 were closed. 56 remain open.

CPP plan was submitted on Friday. VMRC requested grant funding for (2) housing focus projects, "country life" and "housemates", 10 bed facility for adults with autism, a day program for adults with health related concerns non-ambulatory, requiring total care, 5 bed facility for female consumers dually diagnosed, (5) bed children's facility, and a dental project.

6.0 CASE MANAGEMENT

Cindy Mix shared the following:

- Self-Determination—3 symposiums will be held to provide information re: Person Centered Planning, Independent Facilitation, and Financial Mgt. Services. Friday, May 19 –10am to 2pm at the Salida Library (SOLD OUT); 4pm-8:30pm at VMRC Stockton (SOLD OUT); and Saturday, May 20—10am to 2pm at VMRC Stockton. Information and awareness flyers are being distributed by SCs to VMRC consumers and families during meetings. We now have 89 on the "interested" list at this time, up from 15 last month, and 41 the previous month.
- Continuing meetings with Staples staff in conjunction with ADVICE.org and local vendors to discuss warehouse jobs available for our consumers, starting at \$14.60 per hour.
- POS Disparity—RFPs for Promotora circulated. Screening and interviews to take
 place in June 3 days of Cultural Competency training with Barbara Stroud is being
 scheduled during the week of 9/18/17. Training for all VMRC staff and up to 150
 yendors.
- Recent and upcoming events, trainings, and conferences—
 - O Child Abuse Prevention Symposium—4/19
 - Housing Authority Residence Fairs-4—First 4 Thursdays in May—Stockton,
 Tracy and Thornton
 - Stanislaus Special Olympics—5/6 in Ceres
 - o El Concillio Cinco de Mayo Festival—5/7 in Stockton
 - o Children and Youth Day in Pixie Woods—5/20
 - Faith and Disability Institute at Azusa Pacific University—6/5-6/8
- Dental Services Survey was sent out to all case carrying staff. Brainstorming sessions to be held in each office—May 8th in Stockton; May 16th in Modesto; and May 24th in SA.

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- ResCare aka Southern Home Care is closing its Valley Springs office effective 4/30/17. Asked to terminate POSs as of that date.
- ARC's ADC North site will be closing on Monday, July 31, 2017 due to the high cost to lease and make capital tenant improvements. They are committed to working with Service Coordinators and are setting up IDT meetings. Their ADC North site currently has 44 consumers attending.
- Start of Re-Determination of Eligibility Project—A PM will work the list of 1800 consumers to determine the need for Re-determination, or not. Her team will be covered for a period of 1-2 months while completing the project.

7.0 TRANSPORTATION

Wilma does not have too much to report. The public issues are working themselves out.

8.0 **NEXT MEETING**

June 12, 2017, 4:30 p.m., Stockton VMRC office, Cohen Board Room

The meeting was adjourned at 5:04 p.m.

Recorder: Cindy Strawderman



Valley Mountain Regional Center Finance and Personnel Committee Meeting Minutes May 3, 2017

Present:

Tom Bowe, Treasurer

Melinda Gonser, President

Connie Uychutin, CLASP Representative Tony Anderson, VMRC Executive Director Claudia Reed, VMRC Chief Financial Officer Bill Rutgers, VMRC Human Resources Director

Jan Maloney, Executive Assistant

Absent:

Robert Grimsley, Vice President

Chris Varela, Secretary

Ivan Johnson, Chair Nominating Committee

Guest:

Anthony Hill, Assistant Director, Case Management

Committee actions noted in bold.

Tom Bowe, Board Treasurer, brought the meeting to order at 5:30pm.

1. Review of April 5, 2017 Meeting Minutes:

M/S/C (GONSER/UYCHUTIN) to approve the April 5, 2017 minutes as amended.

- 2. There was no public comment this month.
- 3. Acceptance of Contract Status Report through March 2017:

DDS Operating Contracts to date total \$195,655,000. State claims due to VMRC total \$18,483,207. \$48,682,821 has been advanced from the State, leaving a net figure of \$30,199,614.

The Contract Status Report shows POS expenditures for the month total \$15,284,332, an increase of 19.0% over last year's total of \$12,842,613 for the same month. Year-to-date expenditures total \$125,528,195, representing an increase of 18.0% over last year's year-to-date total at this time of \$106,409,239. The total POS budget spent year-to-date is 75.1% with 75.0% of the budget year completed.

Operations expenditures for the month total \$2,166,462, compared to last year's total for the same time period, of \$1,899,351, which represents an increase of 14.1%. Year-to-date expenditures stand at \$19,033,366 compared to last year's year-to-date total of \$16,286,285, representing an increase of 16.9% over the prior year. The total Operations budget spent year-to-date is 67.0% with 75.0% of the budget year completed.

Any unused Operations funding will be put toward the OPEB (Other Post Employee Benefits) unfunded liability.

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Key fiscal procedures are up to date.

M/S/C (UYCHUTIN/GONSER) to approve the Contract Status Report through February 2017.

4. Review of Contracts over \$250,000:

The contracts over \$250,000 will be presented at the board meeting on Monday for approval, and the committee chose to receive information at the board meeting from Bright Futures.

Vendor Name	Vendor Category	Current Contract	Proposed Contract	% Rate increase	Reason for Increase
Bright Futures 1	Specialized Residential Facility	\$828,475	\$828,475	0%	No change in contract from previous year.
Bright Futures 2	Specialized Residential Facility	\$818,160	\$818,160	0%	No change in contract from previous year.
Khan Guest Home	Specialized Residential Facility	\$847,522	\$847,522	0%	No change in contract from previous year.

M/S/C (GONSER/BOWE) to accept the contracts over \$250,000. One abstention from Connie Uychutin.

5. Acceptance of Restricted Donations:

M/S/C (UYCHUTIN/GONSER) to accept the \$100 donation through United Way, to VMRC's James R. Popplewell Fund.

6. <u>Sufficiency of Allocation Report:</u>

There is no change from last month and the SOAR estimates VMRC will need \$167,598,538 in POS by the end of the fiscal year.

7. <u>Cash Flow Projection Report:</u>

The Cash Flow Projection looks adequate through the end of the fiscal year, and VMRC may not need to use the line of credit.

8. Fiscal Department Update:

Claudia reported construction work is underway at the Modesto office. All costs will be folded into the new lease agreement that will be renegotiated in October. There are plans to move one team downstairs, and to put in a coffee cart in the reception area.

DDS has not responded to VMRC's questions regarding the solar project, and in the meantime VMRC's lease management company, Grupe, will take over the responsibilities with Technical Credit Corporation. The ownership of the solar equipment will stay with Technical Credit Corporation, for at least five years, at which point Grupe can buy out the contract. VMRC will negotiate the lease with Grupe to absorb the cost.

VMRC's Fiscal Analyst, Larry Link, has returned to work today following a medical leave.

9. Human Resources report:

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The April recruiting activity shows three Service Coordinators were hired. There were two Service Coordinator and one Intake Coordinator separations.

VMRC has a total of 299 regular employees plus 12 temporary employees, totaling 311. This breaks down to 210 in Stockton, 83 in Modesto, and 18 in the San Andreas office.

There are currently 13 vacancies consisting of a Clinical Psychologist, a Clinical Manager of Nursing, three Service Coordinators plus eight expansion positions.

The turnover was 0.96% compared to 1.75% for April 2016. The current fiscal year-to-date turnover is 5.94%, compared to last year's year-to-date turnover of 9.61%.

Anthony Hill presented a job description for a new Quality Assurance/Systems Evaluation position. He referenced downsizing the department in 2011, and the need to now add another position to provide the support that staff needs, and to protect the health and safety of consumers.

M/S/C (GONSER/UYCHUTIN) to approve the creation of the Quality Assurance/Systems Evaluation position, and to forward to Executive Committee to waive the one-month information period to approve the position.

10. Caseload Report:

The March Caseload Report, with activity for the month of April, shows the Stockton office has an average caseload of 80, the Modesto office has an average caseload of 80, and the San Andreas office has an average caseload of 78. The average caseload for all three offices was 80.

11. Executive Session:

There was no Executive Session this month.

12. Next Meeting:

The Finance and Personnel Committee will meet again on <u>Wednesday</u>, June 7, 2017 at 5:30pm in the Stockton Office.

The meeting was adjourned at 6:47pm.

VMRC Caseload Report for June 2017

STOCKTON		Caseloads Ranked Highest to Lowest	
Early Start (0-3)- Gillespie	82	Children/Transition (3-24)-Green	107
Early Start (0-3)- Simmons	76	Children (3-16)- Kidroske	88
Children (3-16)-Farinelli-Mikita	84	Transition (16-23) - Vodden	85
Children (3-16)- De Diego	78	Early Start (0-3) - Simmons	85
Children (3-16) - Jimenez	68	Children (3-16)-Farinelli-Mikita	84
Transition (16-23) - Vodden	85	Transition (16-24) - Dickinson	83
Adult (23 and up)- Goudreau	73	Adult (23 and up)- Gonzalez	82
Adult (23 and up)- Weiss	79	Early Start (0-3)- Gillespie	82
Adult (23 and up)- Jensen	82	Adult (23 and up)- Jensen	82
Adult (23 and up)- Gonzalez	82	Adult (23 and up)- Weiss	79
Deflection (18 and up)- Weiss*	41	Children (3-16) - Diaz	78
Stockton Office Average:	79	Children (3-16)- De Diego	78
Deflection not included in avg.		Early Start (0-3)- Simmons	76
		Adult (24 and up)- Green	73
MODESTO		Adult (23 and up)- Goudreau	73
Early Start (0-3) - Barr	72	Adult (24 and up) - Margarite	73
Children (3-16) - Diaz	78	Early Start (0-3) - Barr	72
Children (3-16)- Kidroske	88	Adult (24 and up)- Groves	72
Transition (16-24) - Dickinson	83	Children (3-16) - Jimenez	68
Adult (24 and up)- Groves	72		
Adult (24 and up) - Margarite	73	Deflection (18 and up)- Weiss*	41
Modesto Office Average:	78		
		Agency Caseload Average	80
SAN ANDREAS			<u> </u>
Early Start (0-3) - Simmons	85		
Children/Transition (3-24)-Green	107	Historical Caseload Average	
Adult (24 and up)- Green	73	June-17	80
San Andreas Office Average:	88	May-17	80
		April-17	79
		March-17	81
		February-17	80
		January-17	81
		December-16	80
		November-16	79
		October-16	81
		September-16	78
		August-16	78
		July-16	80
		June-16	85

Summary and Overview of the Director's Goals Report

The following goals reflect calendar year ending December 31, 2017. It is written as a multi-year plan to provide for next steps in case some actions are completed ahead of schedule and to serve as a guide for the following year. In total the plan will extend to two years with an assessment at the end of each calendar year. The executive committee will develop (bring forward to the board in May 2017) and monitor the goals and the board of directors will approve annually and the evaluation committee will begin assessment each year in the month of October. The goals are informed through conversations with the executive staff and various stakeholders. Finally, there will be identification of line items in the VMRC budget to reflect the priorities in the goals report and recognition that several other activities will be pursued such as the agency strategic plan, state priorities (i.e., addressing disparities, increasing employment, etc.), and other ad hoc priorities.

Priority Area: Valley Mountain Regional Center Talent Development (TD)

Goal: To have the well trained, helpful, inspired staff.

Case Management TD Goal will be met by:

Developing and implementing a world class talent development and training program for continuous improvement in quality case management services including all supports for case management.

Getting feedback from staff with an Employee Satisfaction Survey, Survey on Clinical and Social Issues Impacting the people they serve, and through a review of the National Association of Social Worker Standards for Social Work Case Management. These measures will inform the talent development offerings which will be managed through the Learning Management System (LMS).

Desired Outcome:

That VMRC Staff have access to meaningful training and development opportunities that increase employee engagement, job satisfaction, and quality of the case management service.

Measured by:

- Feedback will come from three separate surveys each receiving at least a 50% return (participation) rate.
- 30% of VMRC case management staff will participate in at least one hosted in-person trainings by December 2017.
- 30% of VMRC case management staff will participate in at least one online trainings by December 2017.
- VMRC will manage and monitor online content through the LMS for 80% of staff. (by when have implementers develop an action plan with (note: possible to have data uploaded and identify a core set of modules to be assigned to new staff)

Action plan:

- Administer the Dental and Clinical Social Issues Survey to identify clinical priorities

 – by April 15, 2017
- 2. Administer the Employee Satisfaction Survey to identify employee training needs—July 15, 2017
- 3. Administer the Standards for Social Work Case Management Survey and Feedback process to identify quality improvement topics August 15, 2017
- 4. Use input from surveys to develop the training plan October 15, 2017
- 5. Develop training utilizing in-house talent first December 15, 2017.
- 6. Identify outside experts to provide additional training December 31, 2017.
- 7. Identify and or develop online training to be made available through the LMS February 15, 2018.
- 8. Develop a feedback process to evaluate the training offering March 31, 2018.
- 9. Assess the viability of submitting for the "Training Top 125" 2019 Rankings May 2018.
- 10. Develop a training track for in-house certification and related incentives June 15, 2018.

Priority Area: Valley Mountain Region IDD Community Service Development

Goal: To have high quality person centered service providers able to meet the needs of our community.

Goal will be met by:

Developing talent and skills throughout our community providers of developmental services so that they deliver high quality services to children and adults with intellectual and developmental disabilities and their families.

Getting feedback from members of CLASP and all other stakeholders about quality of services in the aggregate for the region. Conduct a region wide "best practice" forum to show case examples in quality Home and Community Based Service compliance and develop an implementation plan to meet and exceed the new HCBS standards.

Desired Outcome:

That all VMRC service providers will have access to relevant training to meet the new standards under the HCBS rules and development opportunities that increase quality of services.

Measured by:

• 50% of all employment related programs will have given feedback through a HCBS self-assessment and the CLASP services survey.

- 30% of all residential facilities will have given feedback through a HCBS self-assessment and the CLASP services survey.
- 1 best practice forum will take place in the Valley Mountain region.
- 1 town hall brainstorming session will occur following the "best practice' forum.
- 1 training implementation plan will be developed for local providers based on the information gathered from surveys, best practice forum and brainstorming.
- VMRC will offer over 1,000 training contact hours (cumulative combined hours of learners) to our community providers based on the training implementation plan.

Action plan:

- 1. Administer the Self-Assessment Survey July 1, 2017.
- 2. Administer the CLASP services survey August 1, 2017
- 3. Host a best practice forum and feedback session (brainstorming and dialogue) December 1, 2017.
- 4. Develop the training implementation plan January 31, 2018.
- 5. Develop training utilizing in-house talent first March 31, 2018.
- 6. Identify outside experts to provide additional training May 2018.
- 7. Identify and or develop online training to be made available through the LMS June 1, 2018.
- 8. Develop a feedback process to evaluate the training offering July 31, 2018.
- 9. Develop a training track for provider "Gold Standard" certification September 30, 2018.

Priority Area 3: Community Outreach and Communication Infrastructure

Goal: Regularly communicate with every part of our community.

Goal will be met by:

Developing and implementing a robust, multi-modal communication infrastructure to engage Valley Mountain Regional Center with its community at every level. This infrastructure will include VMRC communications initiatives, such as a social media strategy for daily engagement, expanding our email outreach capacity, and successful completion of the agency wide strategic plan for communication.

Desired Outcome:

That VMRC will inform all stakeholders, including VMRC staff, people with IDD, their families, community providers and other advocates, and systems community partners, about activities of the regional center and issues impacting our community.

Measured by:

- 1000 stakeholders will be added to our Constant Contact email list service.
- Facebook followers will double by the end of 2017.
- We will open at least 1 new social media tool, Twitter, and have 250 followers by the end of the year.
- By July 1, 2017 VMRC will average 1 post every day on Facebook.
- By October 1, 2017 VMRC will average 1 tweet every day on Twitter.
- By July 1, 2017 we will have a plan for updating or replacing the current website.
- A new website with be rolled out by the end of the year.

Action plan:

- 1. Develop 1 social media strategic plan- July 1, 2017.
- 2. Identify the Social Media Team and assign each person access to the social media platforms August 31, 2017.
- 3. Develop social media training for VMRC and community stakeholders November 1, 2017.
- 4. Deliver at 1 Social Media Training event in each office January 31, 2018.
- 5. Develop 1 constant contact sign-up app March 31, 2018.
- 6. Follow each legislative representative within the VMRC region on Facebook and Twitter May, 31, 2018.
- 7. Follow each community partner in state and local government and community organizations on Facebook and Twitter July 31, 2018.
- 8. Continue to achieve the activities related to communication in the VMRC strategic plan December 31, 2018.

Priority Area 4: Valley Mountain Regional Center Board of Directors Leadership

Goal: To have the most qualified diverse board of directors fully engaged and satisfied with their involvement on the VMRC board.

Goal will be met by:

Developing a VMRC board members prospectus and recruiting an influential Nominating Committee to select a qualified slate of members and officers of the board. Introducing board by-laws amendments for the purpose of increasing member participation and volunteer activities.

Desired Outcome:

That VMRC board members feel like they are contributing leaders of the organization and they achieve the principle of having a locally controlled community regional center.

Measured by:

 Satisfaction and Self-Assessment surveys completed by 100% of the board members. 100% of the board members received board governance training.

Action plan:

- 1. A list of qualification and special interests and talents will be established to ensure a diverse selection of leaders April 15, 2017.
- 2. Develop Board Member Prospectus April 15, 2017.
- 3. Recruit Nominating Committee Members May 10, 2017.
- 4. Each Nominating Committee will present at least 2 candidates to apply for a board position May 20, 2017.
- 5. Edit the by-laws and create a draft of recommended drafts for the full board to decide upon May 31, 2017.
- 6. Board Calendar will be published for 2017-2018 June 12, 2017.
- 7. Develop Board Governance Training Plan July 1, 2017
- 8. Provide two Board Governance Trainings December 31, 2017.

Completion and Flexibility

By the end of calendar year, where the actions above are identified with the year 2017, these actions are intended for completion. In addition, as mentioned above, the milestones and tasks identified in the strategic plan will continue to be pursued and expanded upon and as the state developmental services priorities change and evolve we will address those directives as they occur.

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(53,000)	Meeting Schedule for 2017-2018 Board Term and Locations Subject to Change Upon Board Action)
Date	Location ¹
Monday July 10, 2017 4 pm to 7:30 pm	Annual Meeting at the Brookside Country Club, Stockton, San Joaquin County
Thursday August 17, 2017 5:00 pm – 7:30 pm	Board of Directors Meeting, Valley Mountain Regional Center, 702 N. Aurora Street, Howard Cohen Board Room, Stockton, San Joaquin County
September 2017	Committee Meetings Only. Committee Chairs are appointed by the president and therefore cannot schedule until appointments are final.
Thursday October 26, 2017 5:00 pm – 7:30 pm	Board of Directors Meeting, Valley Mountain Regional Center, 1820 Blue Gum Avenue, Modesto, Stanislaus County.
November 2017	Committee Meetings Only (No Board of Directors Meeting).
Thursday December 21, 2017 10 am to 12:30 pm	Board of Directors Meeting, Valley Mountain Regional Center, TBA, Amador County.
January 2018	Committee Meetings Only (No Board of Directors Meeting).
Thursday February 2018 5:00 pm - 7:30 pm	Board of Directors Meeting, Valley Mountain Regional Center, 702 N. Aurora Street, Howard Cohen Board Room, Stockton, San Joaquin County
March 2018	Committee Meetings Only (No Board of Directors Meeting).
Thursday April 26, 2018 10 am - 12:30 pm	Board of Directors Meeting, Valley Mountain Regional Center, 1820 Blue Gum Avenue, Modesto, Stanislaus County.
May 2018	Committee Meetings Only (No Board of Directors Meeting).
June 2018 Saturday 10 – 12:30 pm	Board of Directors Meeting, Valley Mountain Regional Center, TBA, Calaveras County.

¹ For board members unable to travel to the board meeting location a conference line will be available. The public will also have access to the published conference line phone number and pass code which will be included after the address as part of the Agenda heading.