# **Valley Mountain Regional Center**

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Spring 2011

# **Performance Report for Valley Mountain Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Valley Mountain Regional Center (VMRC) we served about 10,200 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At VMRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in comparison to the state average in reducing the number of consumers living in developmental centers, increasing the number of children living with families, and reducing the number of children living in large facilities. We improved over the prior year with respect to our own numbers in increasing the number of adults living in home settings, and fewer living in large facilities. But, we still need to decrease the percentage of both children and adults living in large facilities (more than 6 residents).

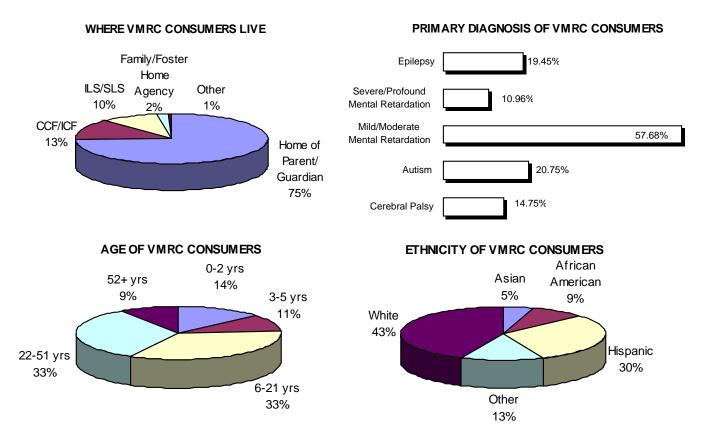
We hope this report helps you learn more about VMRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.vmrc.net Or contact VMRC at **(209) 473-0951**.

Richard W. Jacobs Executive Director, Valley Mountain Regional Center

### Who uses VMRC?

These charts tell you about who VMRC consumers are and where they live.



## How well is VMRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how VMRC was doing at the beginning of 2010. And, the second column shows how VMRC was doing at the end of 2010.

To see how VMRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2009		December 2010	
	State Average	VMRC	State Average	VMRC
Less consumers live in developmental centers	0.91%	0.37%	0.83%	0.44%
More children live with families	98.48%	98.59%	98.60%	98.64%
More adults live in home settings*	73.20%	72.59%	73.99%	73.40%
Less children live in large facilities (more than 6 people)	0.13%	0.04%	0.13%	0.10%
Less adults live in large facilities (more than 6 people)	4.10%	5.53%	3.80%	5.16%

<sup>\*</sup> Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did VMRC meet DDS standards?

Read below to see how well VMRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required (CDER is the Client Development Evaluation Report with information about the consumer's diagnosis)	NA*	98.54%
Intake/Assessment timelines for consumers age 3 or older met	99.40%	100%
IPP (Individual Program Plan) requirements met	98.58%	98.86%
IFSP (Individualized Family Service Plan) requirements met	93.51%	82.34%

<sup>\*</sup>Measure was temporarily suspended during implementation of the Revised CDER.

However, DDS cannot use the data from verification reviews, just full reviews. Since VMRC has not had one since 2008, until another is held, the old figures are the ones DDS must use. According to DDS staff, if they had been able to use data obtained in the verification visit in June 2010, VMRC's percentage would have increased to 95.24%.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

#### Want more information?

To see the complete report, go to: www.vmrc.net

Or contact Jan Maloney, Executive Assistant at (209) 955-3248.

<sup>\*\*</sup> VMRC last had a full DDS Early Start review in April 2008, which looked at files processed in 2006-2007. We had a verification visit in June of 2010 to confirm that VMRC had come into compliance. We improved significantly, and were out of compliance on only two areas. Valley Mountain will complete the plan of correction for these two items by 4/1/11.